



Administrator's Guide

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Administrator's Guide. Introduction

On this page:

- The purpose and structure of the Guide
- The purpose of the POS-Intellect system

The purpose and structure of the Guide

POS-Intellect: The Administrator's Guide is a reference manual to support the administration of the POS-Intellect software package.

The purpose of the POS-Intellect system

The POS-Intellect software package is designed for monitoring cashier operations in retail outlets and has the following functionality:

1. simultaneous viewing of the video image, the receipt contents and the POS-terminal events in real time;
2. simultaneous recording of the video image, the receipt contents and the POS-terminal events;
3. creating user queries allowing to search the video archive by receipt contents and by system events;
4. integration with common POS-terminals.
5. Possibility to create, view and process general and itemized on the POS-terminal events in *Intellect Web Report System* Web-report subsystem.



Note.

Intellect Web Report System subsystem is an optional component of Intellect software package and is delivered separately.

Hardware requirements

On the page:

- Computer requirements
- Operating system requirements
- Video camera requirements

Computer requirements

The POS-Intellect software package requires the same computer configuration as the *Intellect (base)* software package; see the [Intellect Software Package: The Administrator's Guide](#) document.

Operating system requirements

The POS-Intellect software package requires the same operating system configuration as the *Intellect (base)* software package; see the [Intellect Software Package: The Administrator's Guide](#) document.

Video camera requirements

The POS-Intellect software package requires the same video cameras as the *Intellect (base)* software package; see the [Intellect Software Package: The Administrator's Guide](#) document.

Personnel skills requirements

The *POS-Intellect* software package requires the same personnel skills as the *Intellect (base)* software package; see the [Intellect Software Package: The Administrator's Guide](#) document.

General description of the POS-Intellect software package

POS-Intellect includes the following software modules:

1. the basic version of the Intellect software package – Intellect (base);
2. POS-operations module.

The POS-operations module has the following functionality:

1. simultaneous viewing of the video image, the receipt contents and the POS-terminal events in real time;
2. simultaneous recording of the video image, the receipt contents and the POS-terminal events;
3. creating user queries allowing to search the video archive by receipt contents and by system events;
4. the module provides user interfaces for the following functional modules:
 - a. **Monitor** module (video and titles display), represented by the **Monitor** window;
 - b. **Search by captions** module (searching the video database by captions), represented by the **Search by captions** window;
 - c. **Receipt viewer** module (searching the receipts by event), represented by the **Receipt viewer** window.

The following databases are used in *POS-Intellect*:

1. internal database of the server – contains the system settings and the data on registered events;
2. captioner – contains the data from POS-terminals;
3. receipts database – contains the data from POS-terminals.

Database has MS SQL format. A list of MS SQL Server versions, supported in the *POS-Intellect* software is identical to the list of supported versions by the Intellect software .

The **POS-operations** module uses the **Captioner** module, which is installed by default with the Intellect (base) platform. The Captioner module overlays the video image received from the surveillance camera with the receipt contents. The result of this operation is included in the captioners (using the Captioner module) and the receipts database (using the POS-terminal module), and is displayed in the **Monitor** window.

The Search by captions module allows searching the captioners, and the Receipt viewer module allows searching the receipts database. The captions and receipts databases are stored in the folder specified during the MS SQL Server setup, see the information at <http://www.microsoft.com>.

The video archive is stored in the folder specified during the Intellect (base) software setup; see the [Intellect Software Package: The Administrator's Guide](#) document.

The *POS-Intellect* software functionality is specified in the **intellect.sec** key file of the *Intellect (base)* software platform; see the [Intellect Software Package: The Administrator's Guide](#) document.

Installation of the POS-Intellect system

Delivery set description

The *POS-Intellect* software is delivered in the form of an installation CD.



The CD contains the installation utility and all software components required for installing the *POS-Intellect* system onto the computer.

You must have administrator rights on that computer to install *POS-Intellect*.

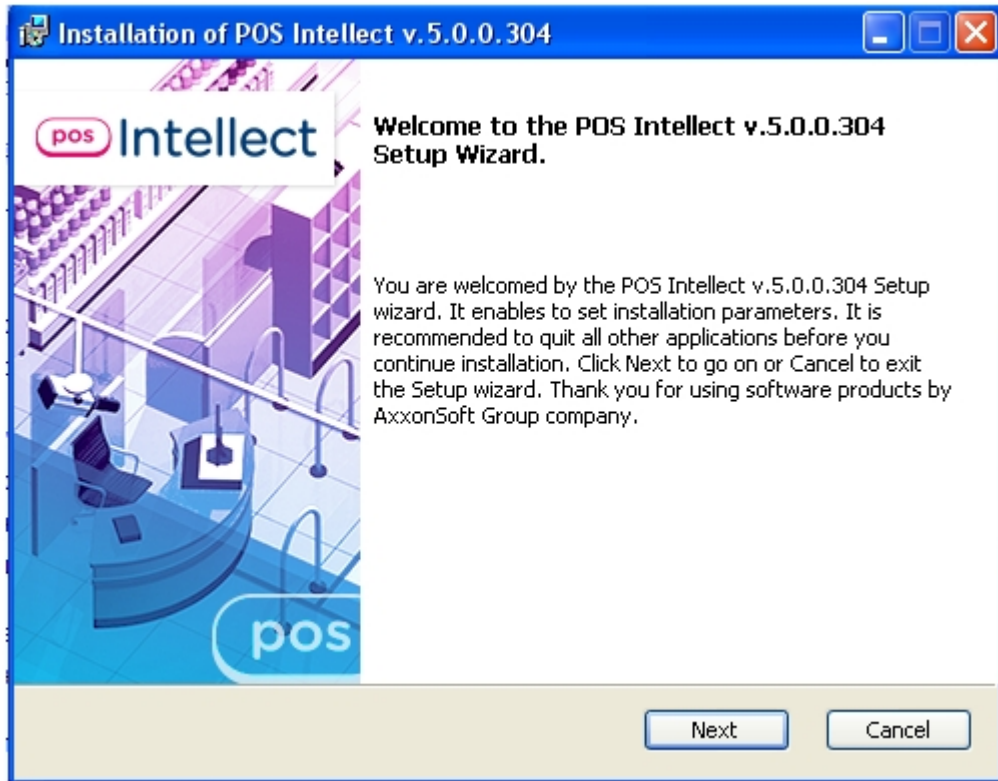
The *POS Intellect* software is installed as a part of the *Intellect* software. Information about compatibility of the *Intellect* software versions and *POS Intellect* is presented by link: [General information about product releases and versions compatibility](#)

The installation

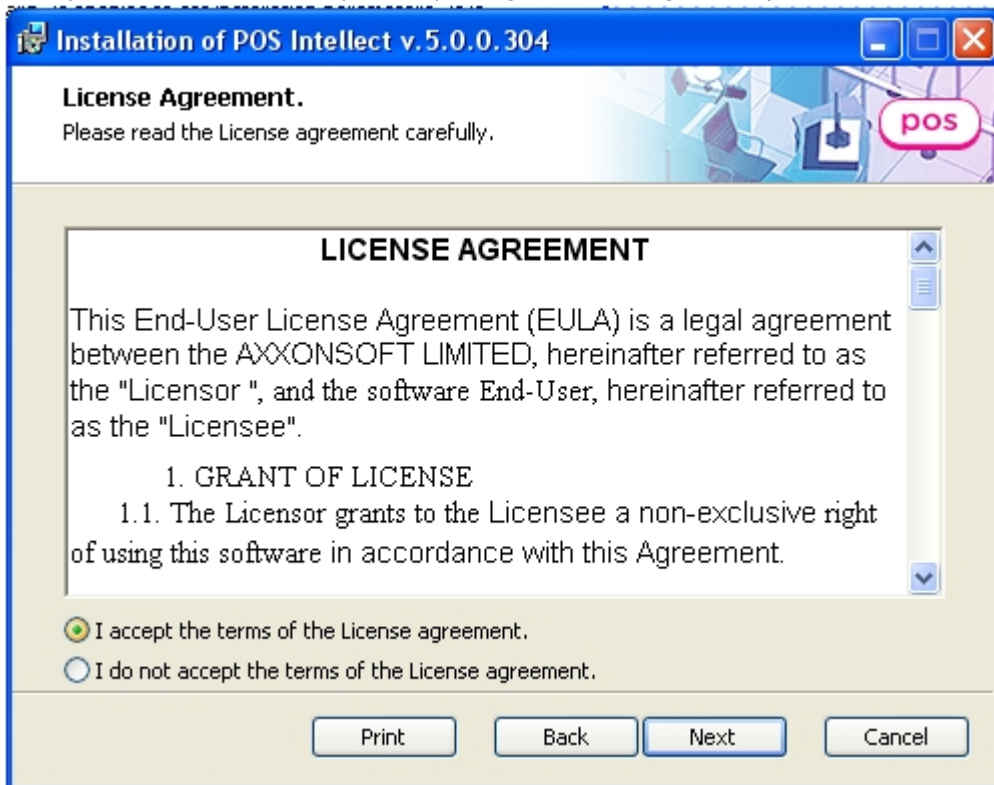
To install *POS-Intellect*, the Intellect (base) software should already be installed on the computer. See the *Intellect Software Package: The Administrator's Guide* document for the Intellect (base) installation procedure.

To install *POS-Intellect*, do the following:

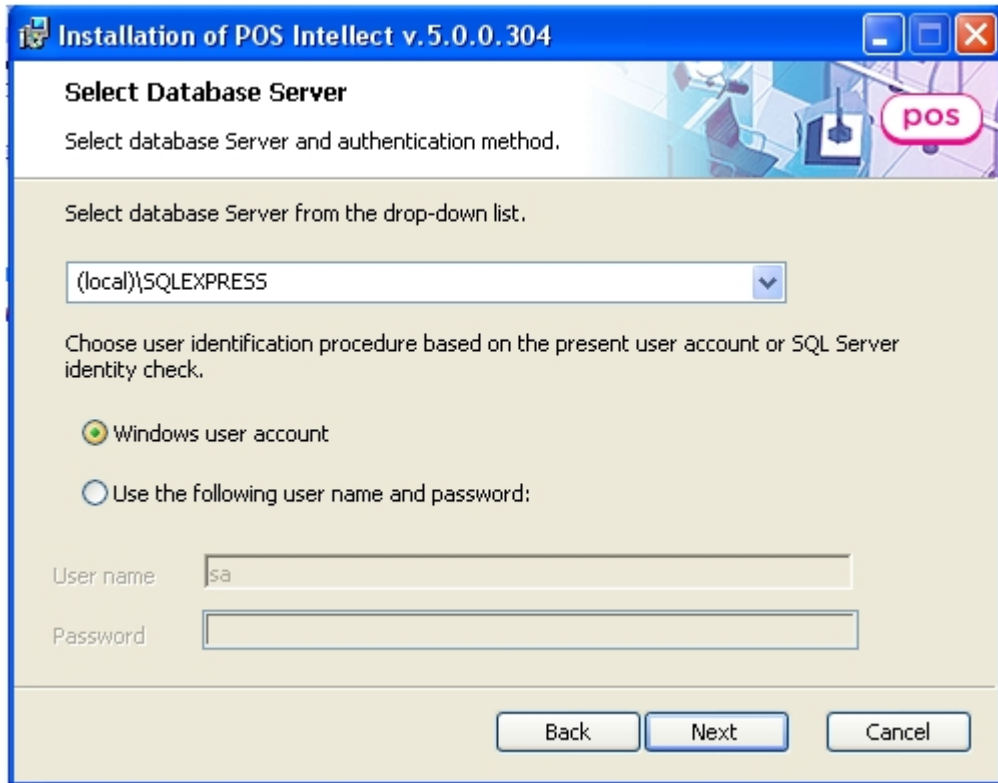
1. Launch the *POS-Intellect* installation program. Insert the *POS-Intellect* installation CD into the CD/DVD drive and run the **Setup.exe** file.
2. The dialog box of the *POS-Intellect* installation welcome window appears. Click **Next** after the examination.



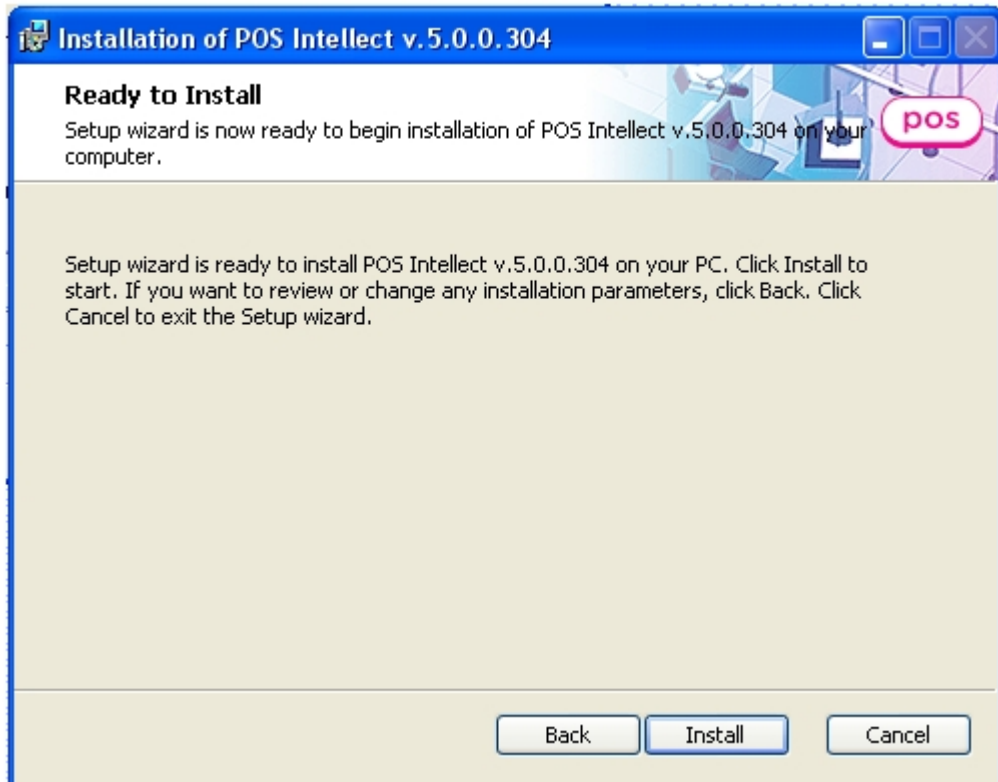
3. Read the license agreement. Set the switch into **I accept the terms of the License agreement** position and click **Next** (these actions mean that you accept the given license agreement)

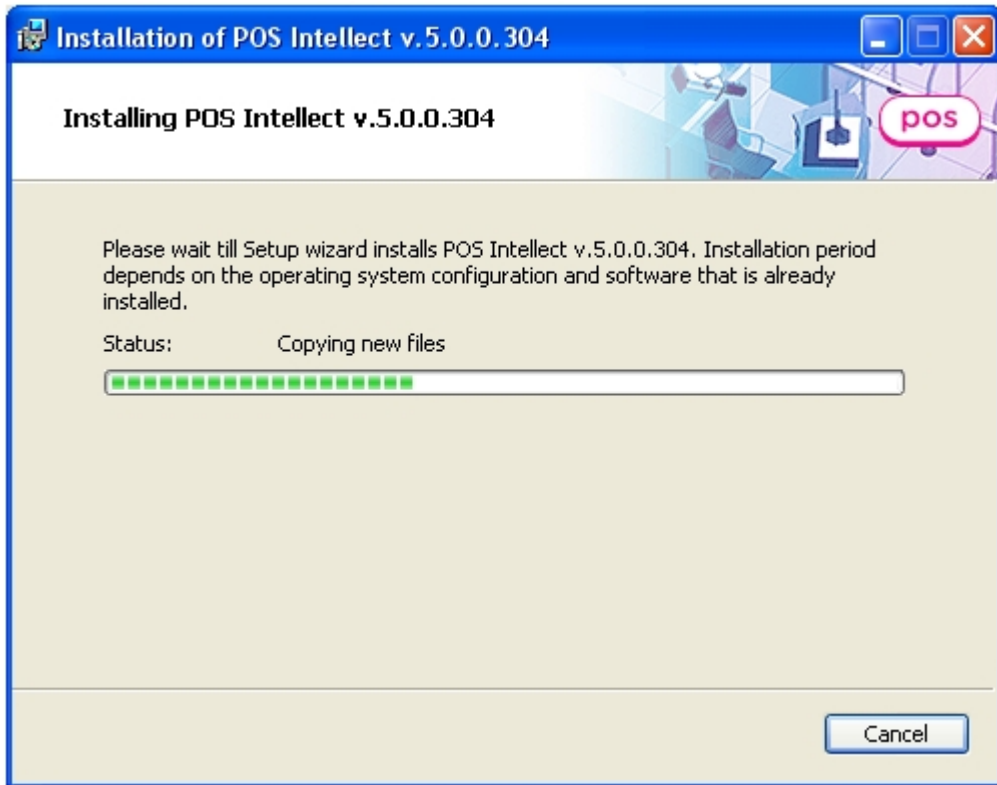


4. Select database server for *POS Intellect* operating and method of authentication on it then click **Next**

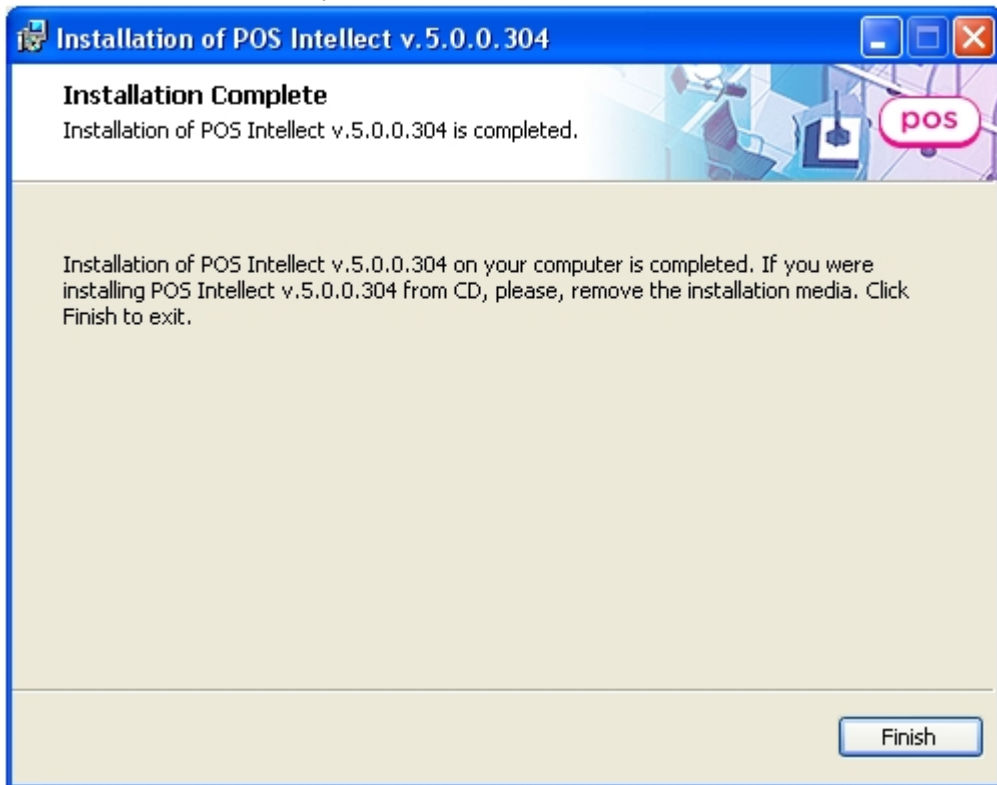


5. Click **Install** to start the installation process.





6. Wait until the installation completes, then click **Finish**

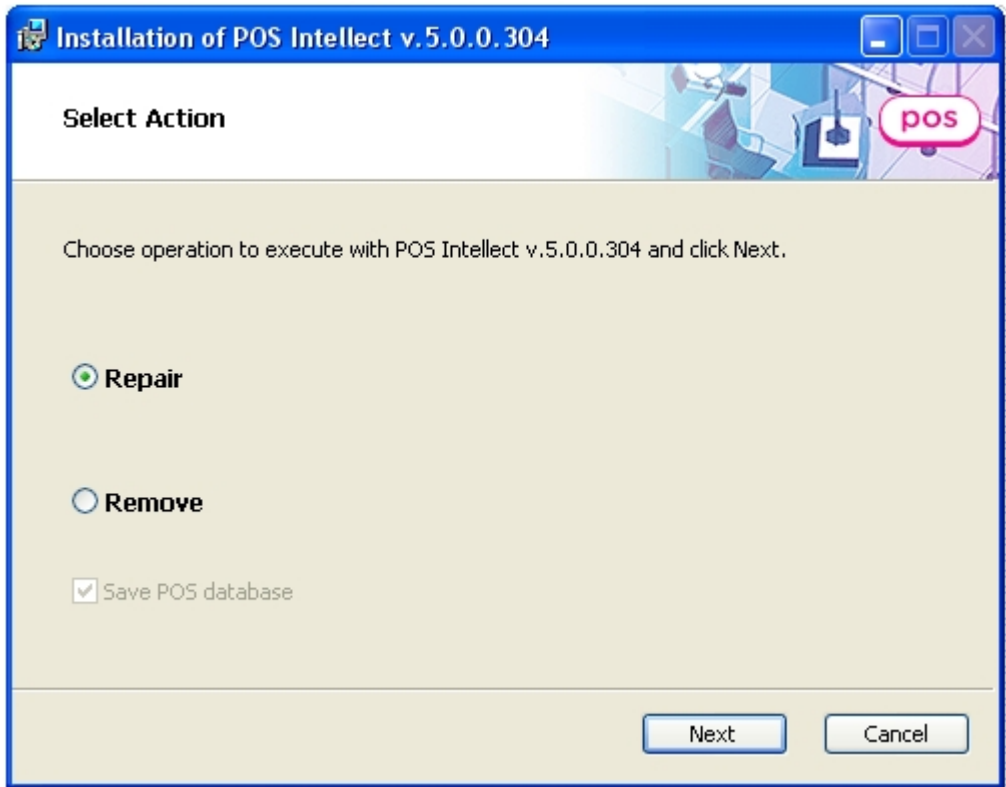


The *POS-Intellect* installation is now complete.

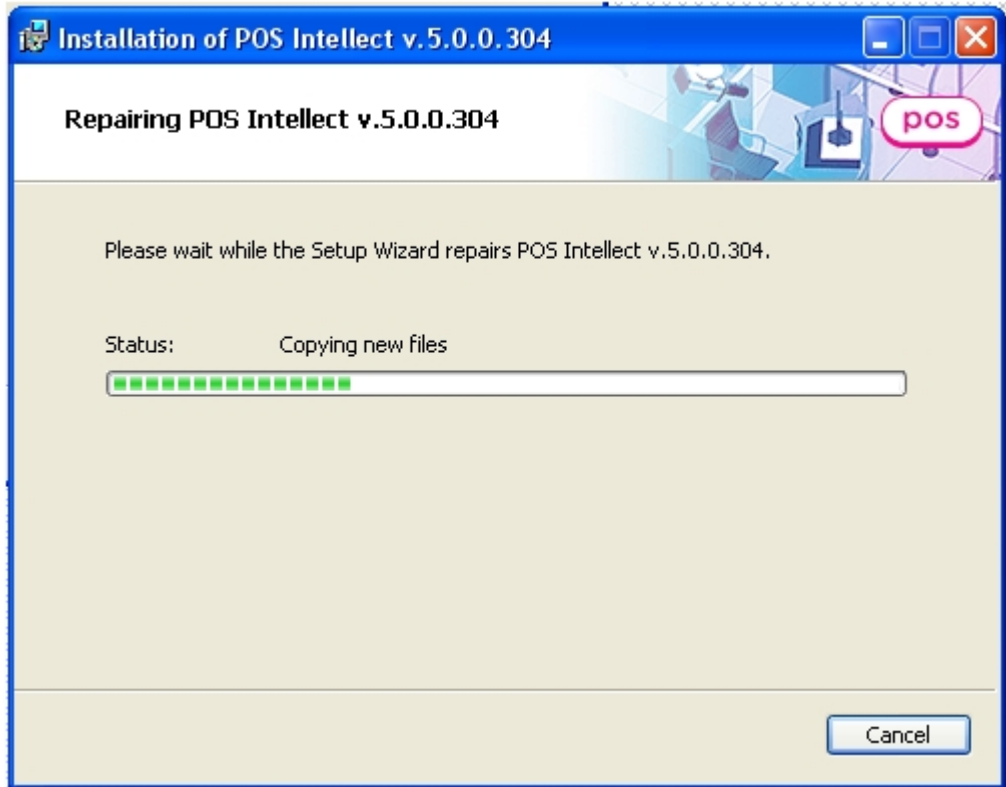
The repairing

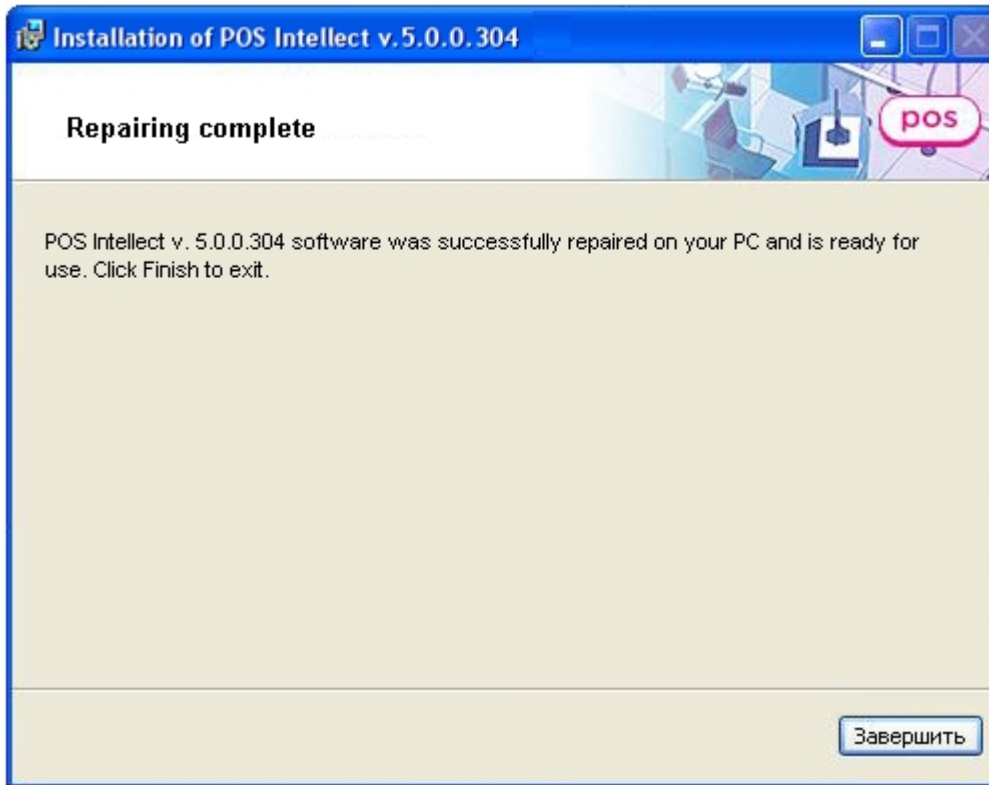
To repair the *POS-Intellect* software package, do the following:

1. Launch the *POS-Intellect* installation wizard. Insert the *POS-Intellect* installation CD into the CD/DVD drive and run the **Setup.exe** file.
2. The dialog box of action type selection appears. Select **Repair** and click **Next**



3. Wait until the *POS-Intellect* software repair is completed, then click **Finish**.



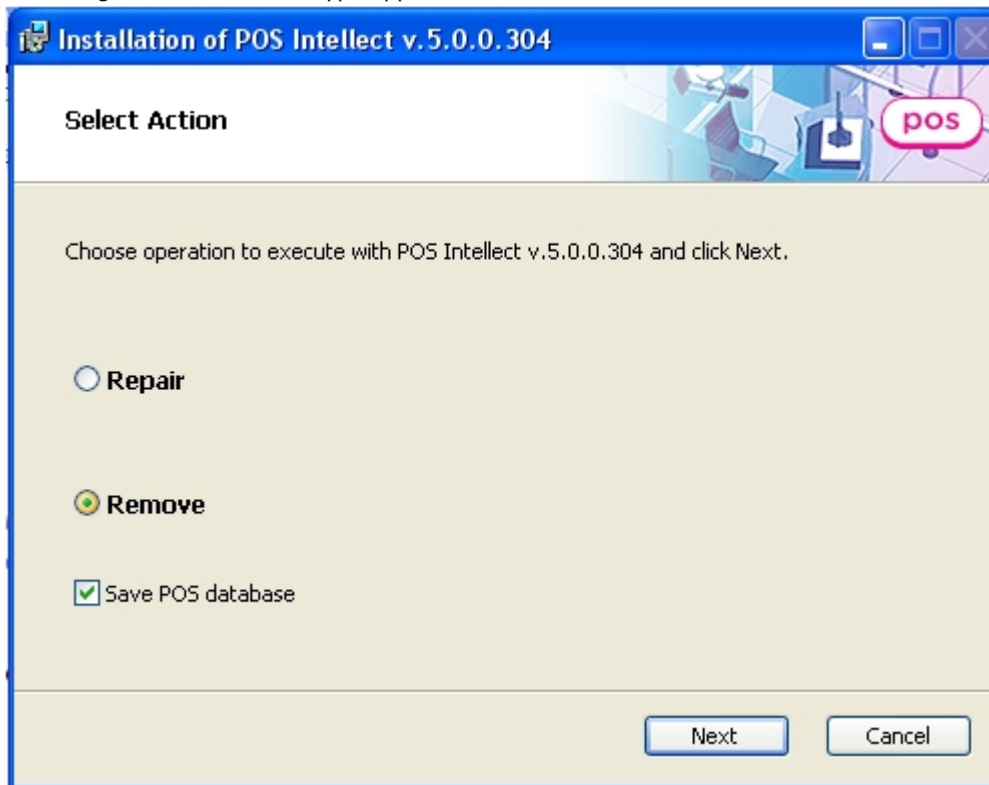


The *POS-Intellect* repair is now complete.

The removal

To remove the *POS-Intellect* system, do the following:

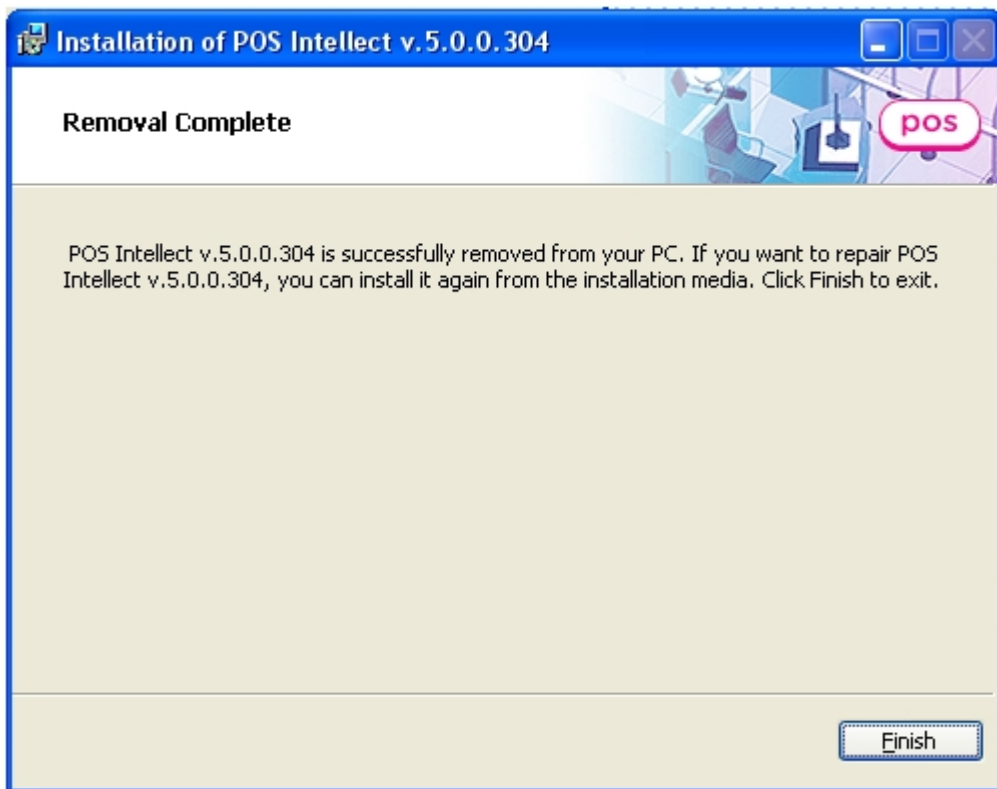
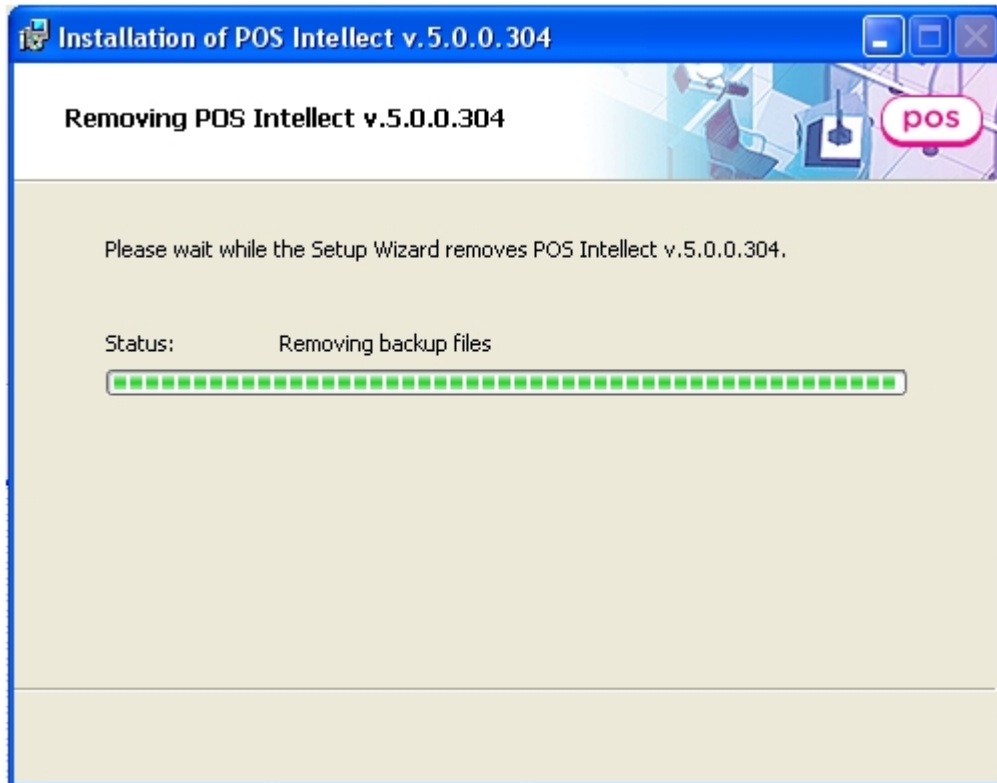
1. Launch the *POS-Intellect* installation wizard. Insert the *POS-Intellect* installation CD into the CD/DVD drive and run the **Setup.exe** file.
2. The dialog box of installation type appears. Select **Remove** and click **Next**



Note.

To save receipt database set **Save POS database** check box

3. Wait until the *POS-Intellect* software removal is completed, then click **Finish**.



The *POS-Intellect* removal is now complete.

POS-Intellect configuration and setup

POS-Intellect configuration and setup procedure

Configuring the *POS-Intellect* software package includes the following stages:

1. Create and set up the **Captioner** objects for the cameras whose video image should be overlaid with titles
2. Create and set up the **POS-Terminal** object
3. Create and set up the **Search by captions** object
4. Create and set up the **Receipt viewer** object
5. Create and set up the **Shop** system object (used when reports are formed in Intellect Web Report System)

subsystem).

6. Create and set up the **POS Replicator** system object (used when reports are formed in Intellect Web Report System subsystem).



Note.

It's necessary to set up *Intellect Web Report System subsystem* (see [Intellect Web Report System. User guide](#)).

The Captioner object setup

The Captioner object setup procedure

The **Captioner** object is a child of the **Camera** object; it handles the titles database and overlays the video image coming from the camera, with the contents of the receipts.

The **Captioner** object setup includes the following steps:

1. Choose a **Camera** object and create a **Captioner** object as its child
2. Specify the boundaries of the titles display area
3. Specify the titles font
4. Specify the word highlighting rules



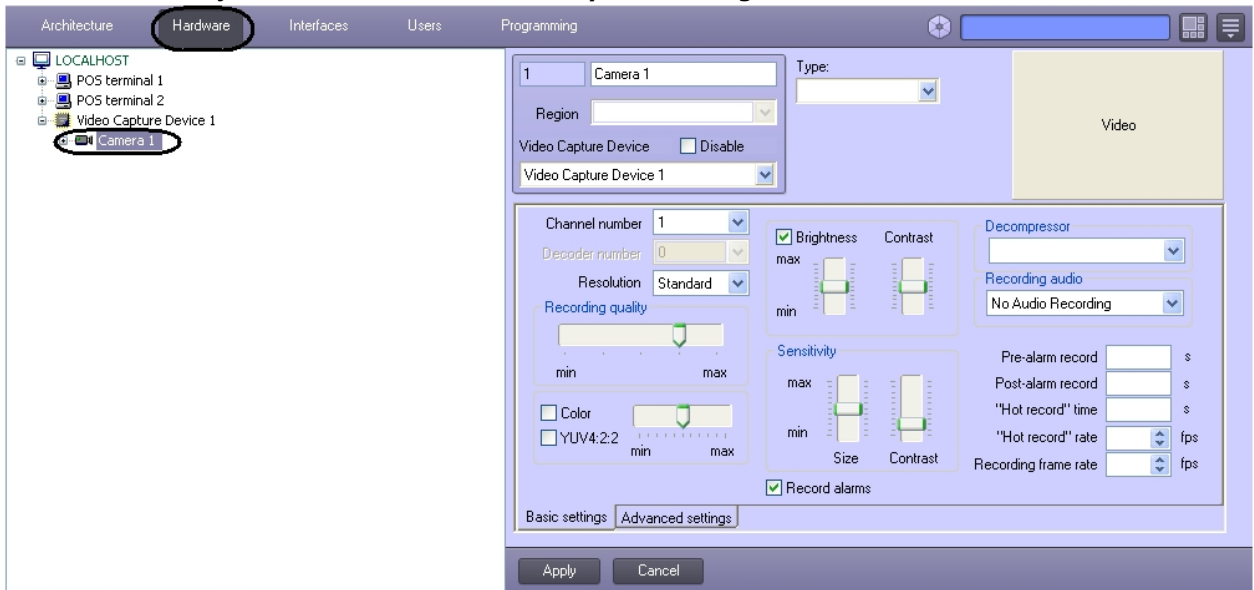
Attention!

Set the value «1» of «DecodeUtf8» register key for proper titles displaying in case of incoming packets are sent to the POS-terminal in UTF-8 code. The key is located in «HKEY_LOCAL_MACHINE\SOFTWARE\ITV\INTELLECT\POS» register section.

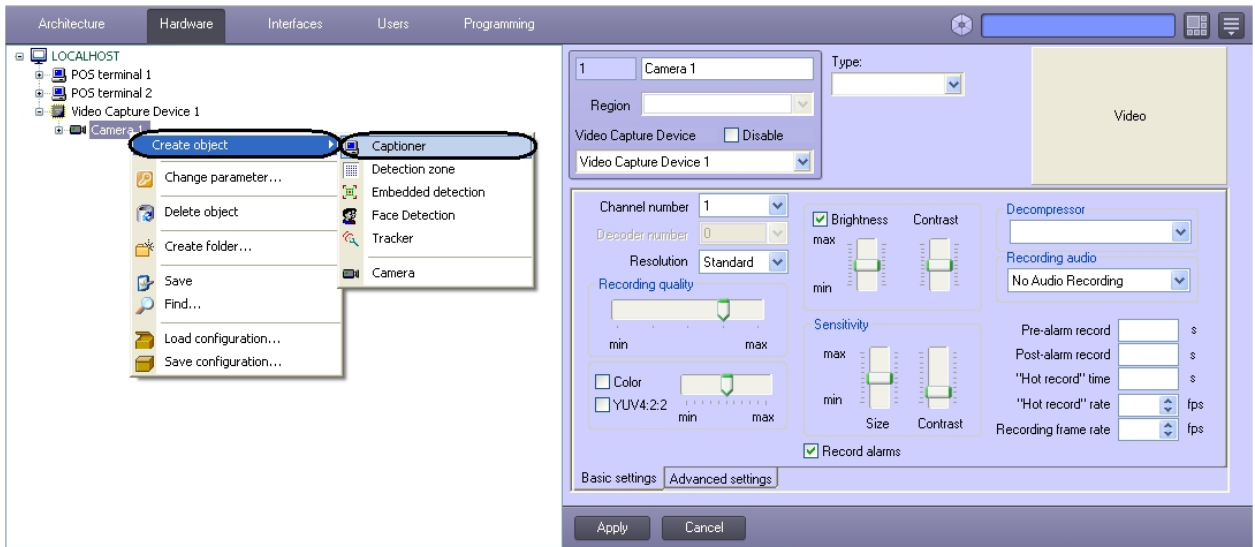
Creating the Captioner object

To create the **Captioner** object, do the following:

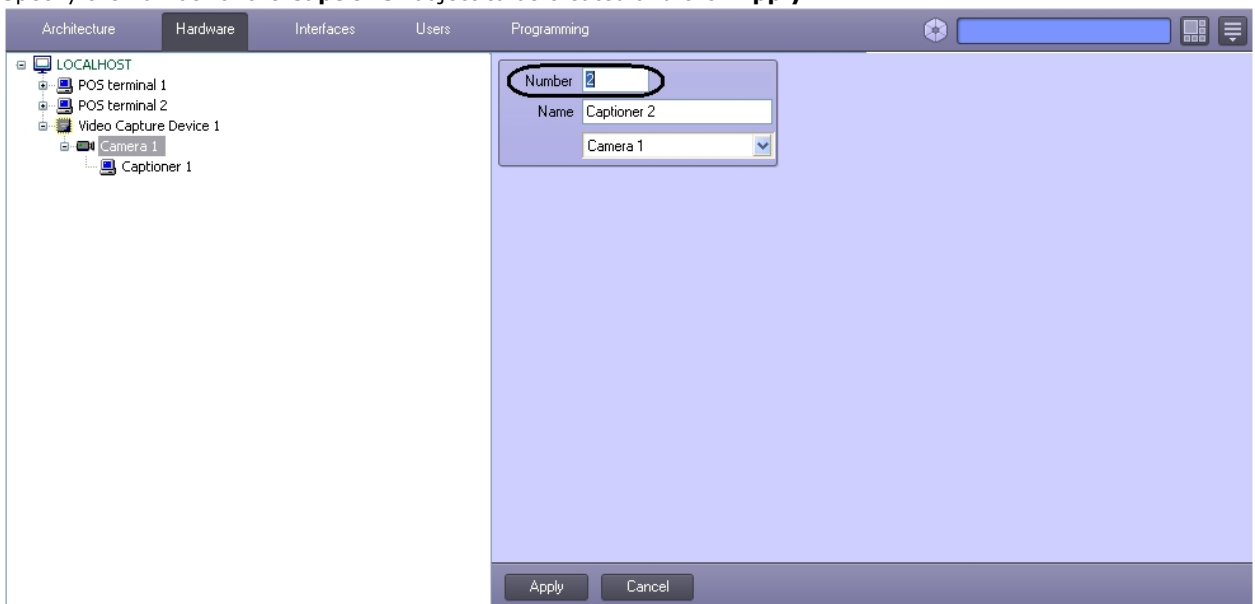
1. Select a **Camera** object in the **Hardware** tab of the **System Settings** window.



2. Right-click the chosen **Camera** object and select **Create object**, then **Captioner** in the drop-down menu that opens.



3. Specify the number of the **Captioner** object to be created and click **Apply**.



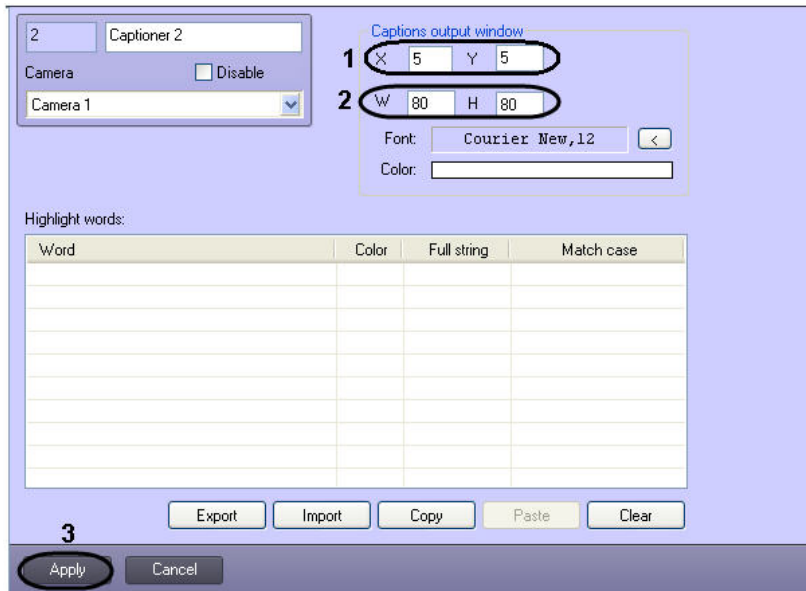
4. Repeat steps 1 to 3 for all the required **Camera** and **Captioner** objects.

The **Captioner** object has been created.

Specifying the boundaries of the captions area

The captions are displayed in a rectangular area over the video image received from the camera. To specify the captions boundaries, do the following:

1. Enter the coordinates of the upper left corner of the area in the following fields: **X** is the left indent relative to the left border of the video image; **Y** is the vertical indent relative to the upper border of the video image (1).



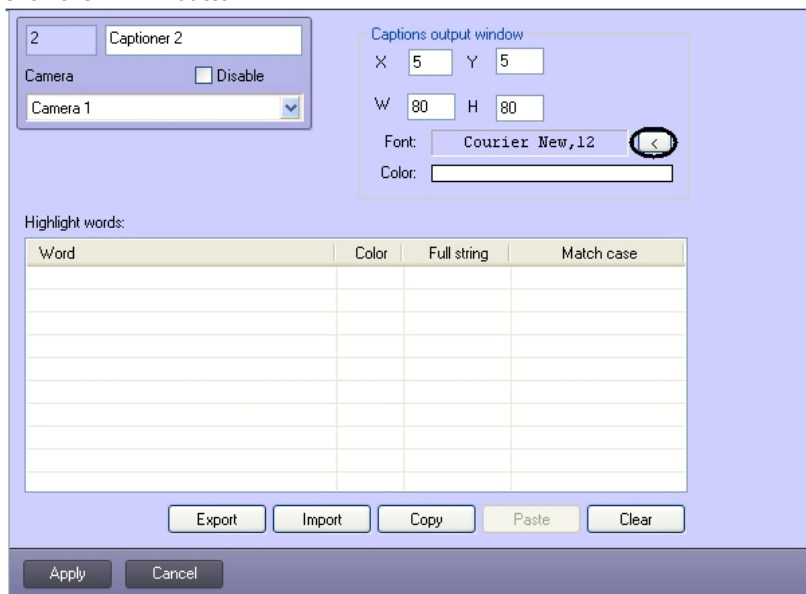
2. Specify the size of the titles area: **W** is the width of the area, **H** is the height of the area (2).
3. Click **Apply** (3).

The boundaries of the captions area are now set.

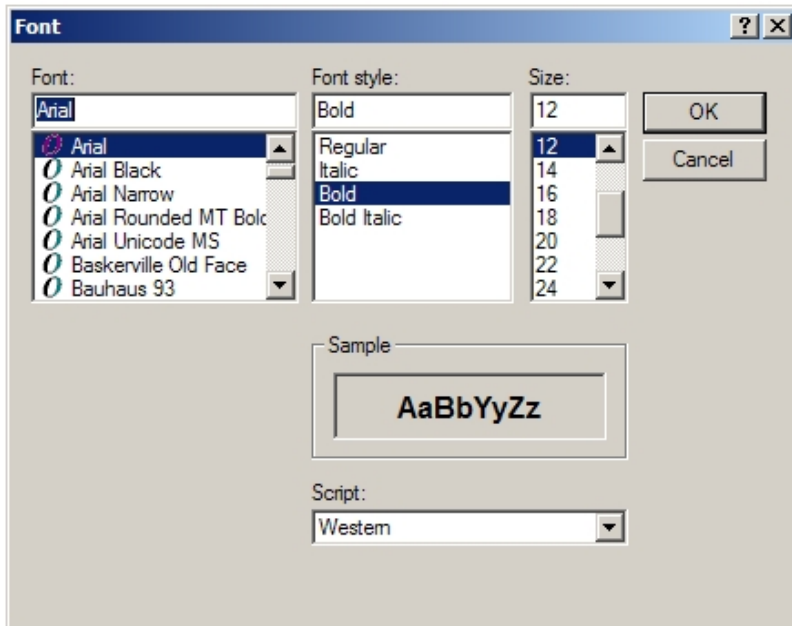
Specifying the captions font

The captions are displayed using a certain font. To specify the font to be used for displaying captions, do the following:

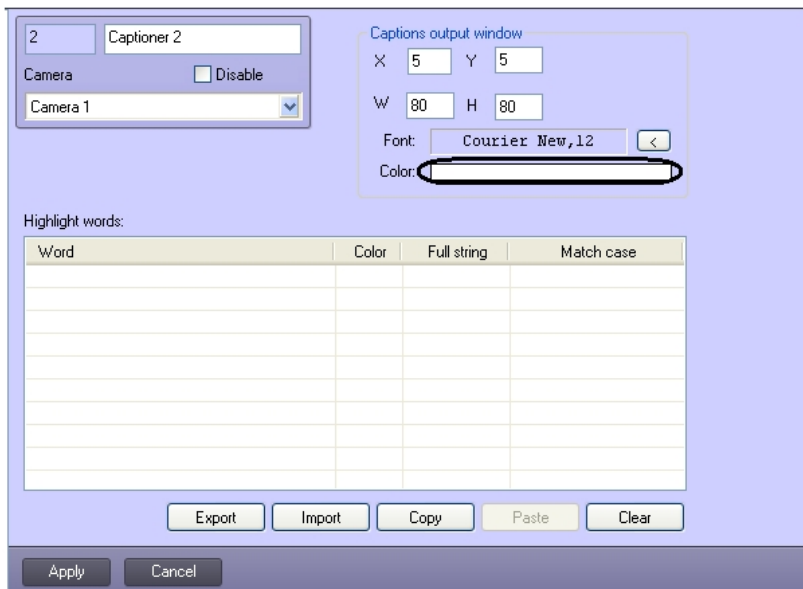
1. Click the  button.



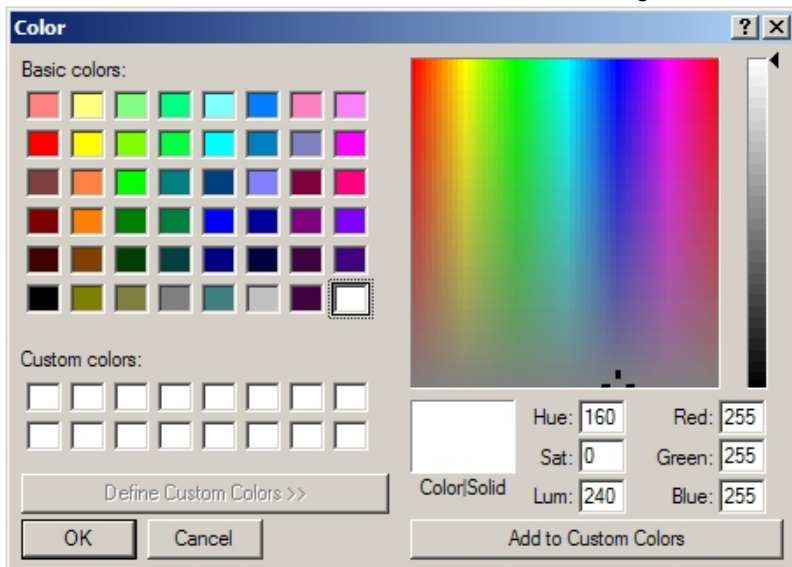
2. Specify the font and its parameters in the standard Windows font selection dialog box and click **OK**.



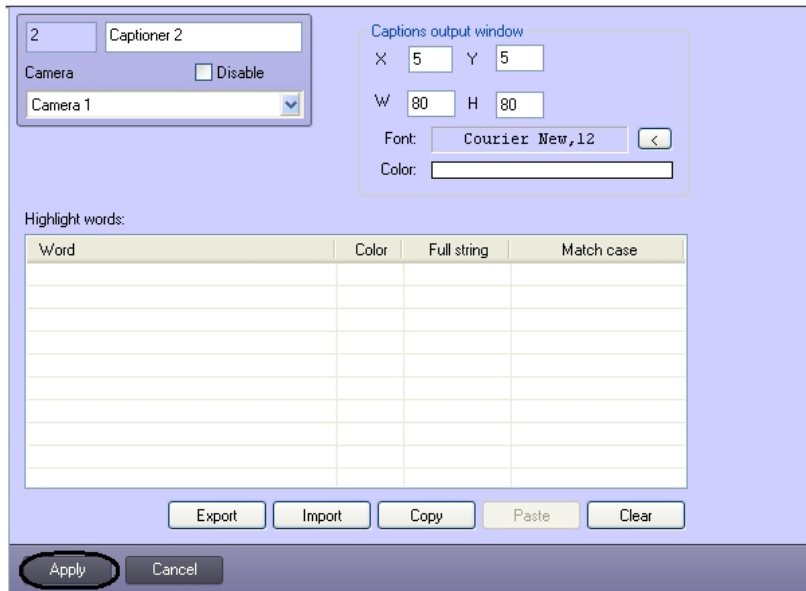
3. Double-click the **Color** field.



4. Select a color in the standard Windows color selection dialog box and click **OK**.



5. Click **Apply**.

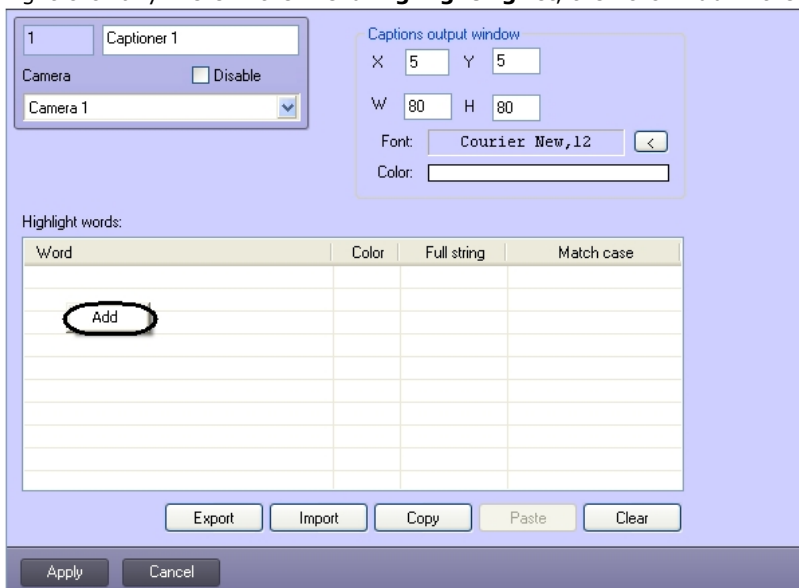


The captions font is now set.

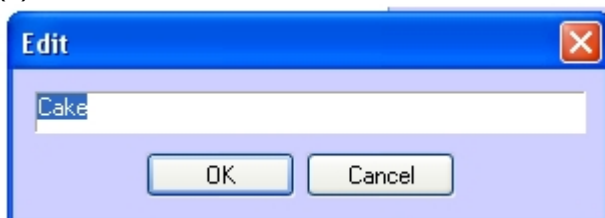
Specifying the word highlighting rules

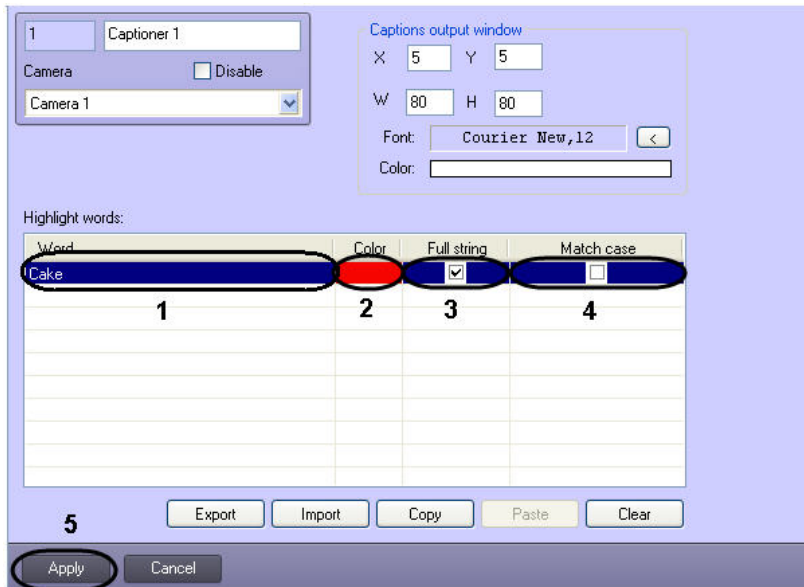
Certain words can be set to be highlighted when displayed in the captions. To set the word highlighting rules, do the following:

1. Right-click anywhere in the **Word highlighting** list, then click **Add** in the drop-down menu that opens.

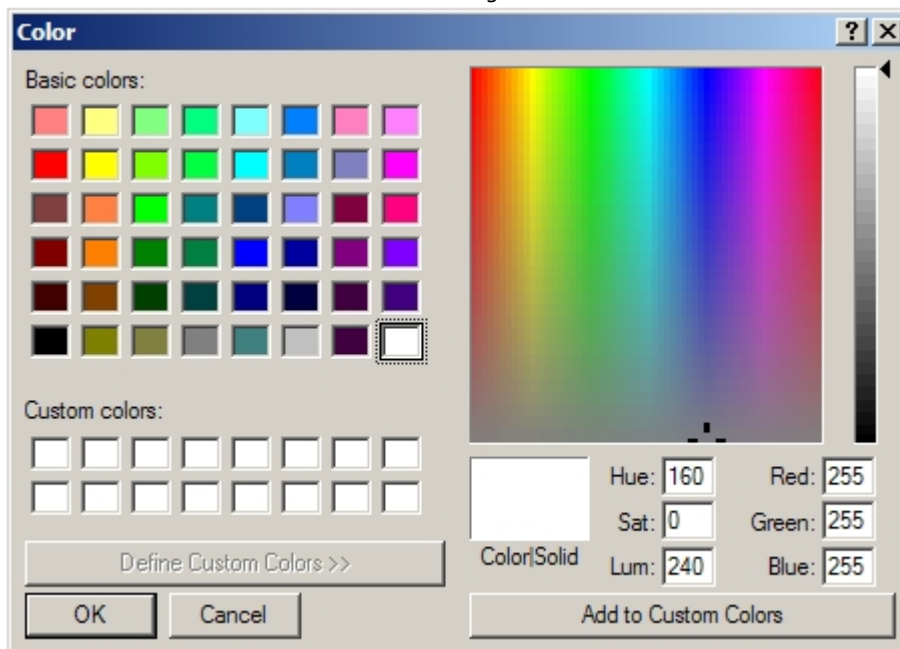


2. Enter a word in the dialog box that opens and click **OK**; the word will be added to the **Word highlighting** table (1).





3. Double-click the **Color** field next to the word to select the color to be used to highlight this word (2). Select a color in the standard Windows color selection dialog box and click **OK**.



4. Check the **Full string** checkbox, if you want the whole line of text to be highlighted, not just one word (3).
5. Check the **Match case** checkbox to make the text search case-sensitive (4).
6. Repeat steps 1 to 5 for all words to be highlighted.

Note.
To modify the words in the table, right-click a word to open the contextual menu .Click **Clear** button if the **Word highlighting** table is to be cleared.

7. Click **Apply** (5).

The word highlighting rules are now set.

Note.
Buttons **Copy** and **Paste** may be used for convenient moving all the settings from one **Captioner** object to another one.

The **Word highlighting** table can be saved to file or loaded from file. The **Export** and **Import** buttons are used for saving and loading the table.

The POS-terminal object setup

The POS-terminal object setup procedure

The **POS-terminal** object is the main object of the *POS Intellect* software package; it processes the data received from the real-world POS-terminals.

To create and set up the **POS-terminal** object, use the **Hardware** tab in the **System Settings** window.



Note.

We recommend creating no more than 12-16 **POS-terminal** objects on one computer to ensure fail-free system operation. MS SQL software should be installed on the same computer as the **POS-terminal** objects.

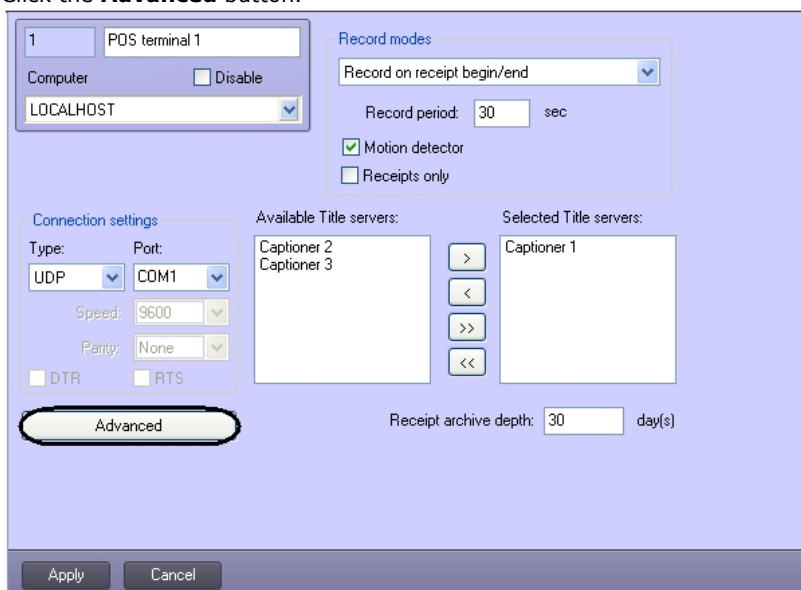
The **POS-terminal** object setup includes the following steps:

1. Select the type of POS-terminal and set the connection parameters
2. Select the captioners
3. Specify the receipt processing rules
4. Specify the video recording parameters
5. Specify the receipts archive size
6. Specify the text events rules (optional)
7. Set up the parser (optional)

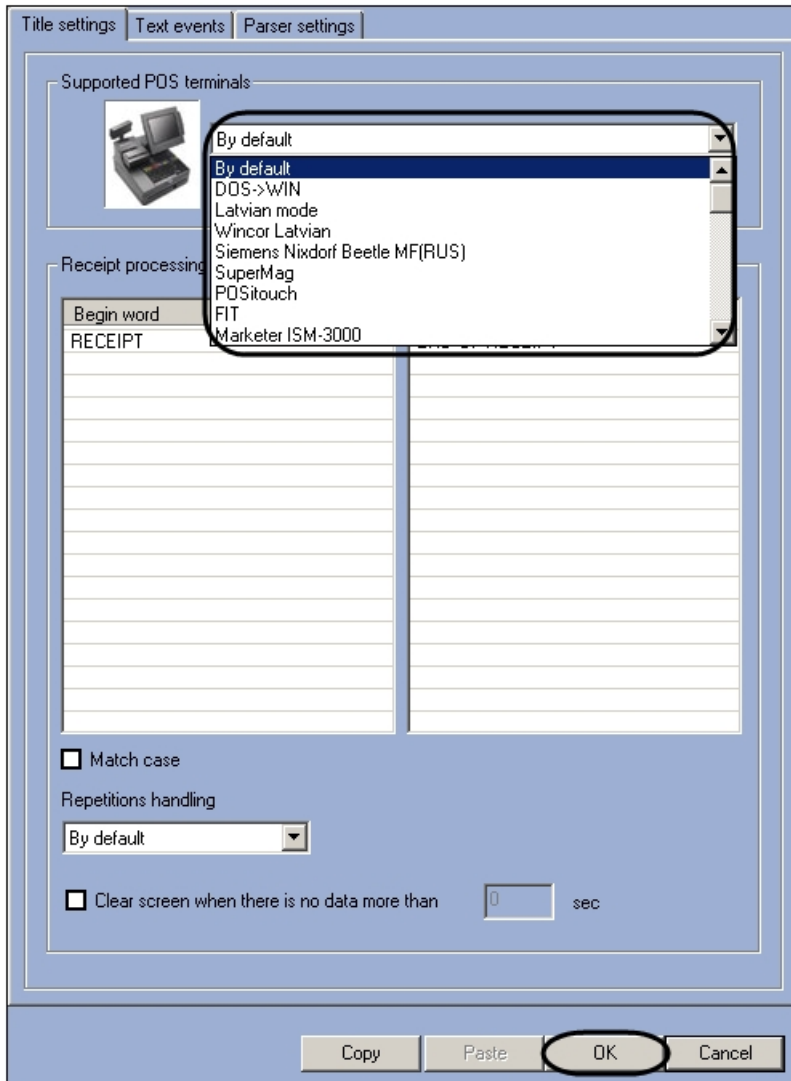
Selecting the type of POS-terminal and setting the connection parameters

To start using a POS-terminal, select its type and set up the connection. To select the type of POS-terminal and set the connection parameters, do the following:

1. Click the **Advanced** button.

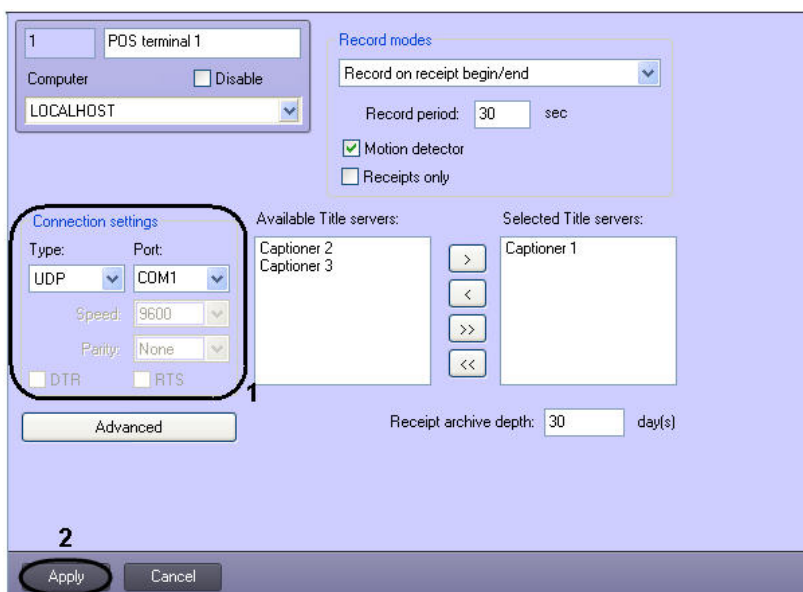


- In the dialog box that opens, select the POS-terminal in the **Supported POS terminals** drop-down list and click **OK**.



- Specify the parameters in the **Connection settings** group (1).

Note. If a Serial-USB (Serial-Ethernet) adapter is used to connect the POS-terminal, select RS232 in the Type field (see the [Auxiliary communication devices](#) section).





Note.

To test the connection, use the HyperTerminal utility included in Windows (see the [Testing the connection between the POS-server and the POS-terminal](#) section).

4. Click **Apply** (2).

The type of POS-terminal and its connection parameters are now set.



Warning!

To enable re-connection to the POS-server in case of connection failure (including regular connection failures) set the line EnablePing parameter to 1 in the HKEY_LOCAL_MACHINE\SOFTWARE\ITV\Intellect\POS branch of the Windows registry.



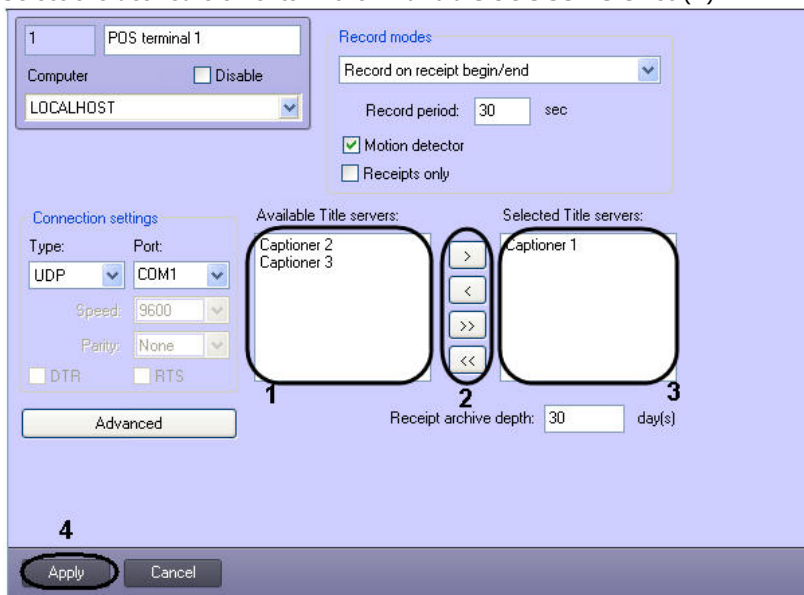
Note.



Handling the Windows registry is described in the [Intellect Software Package: The Administrator's Guide](#) document.

Selecting the captioners

Select the captioners, where the processed data should be taken from. To select the captioners, do the following:


1. Select the desired elements in the **Available title servers** list (1).



2. Click the  button to move the selected captioners, or the  button to move all captioners from the list of available titles databases to the **Selected titles servers** list (2).



Note.

Alternatively, the  and  buttons are used to remove the selected or all captioners from the **Selected titles servers** list.

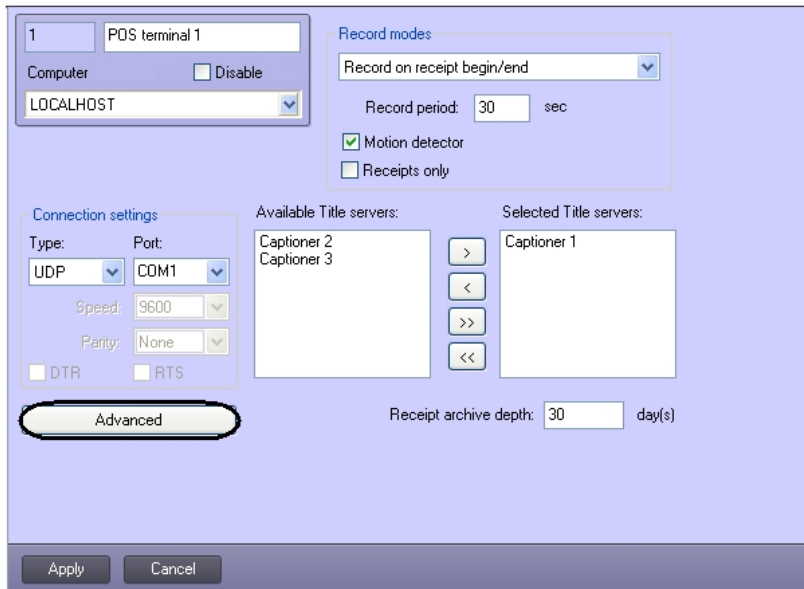
3. Click **Apply** (3).

The captioners are now selected.

Specifying the receipt processing rules

The receipt processing rules define the beginning and end of a receipt. To specify the rules, do the following:

1. Click the **Advanced** button.

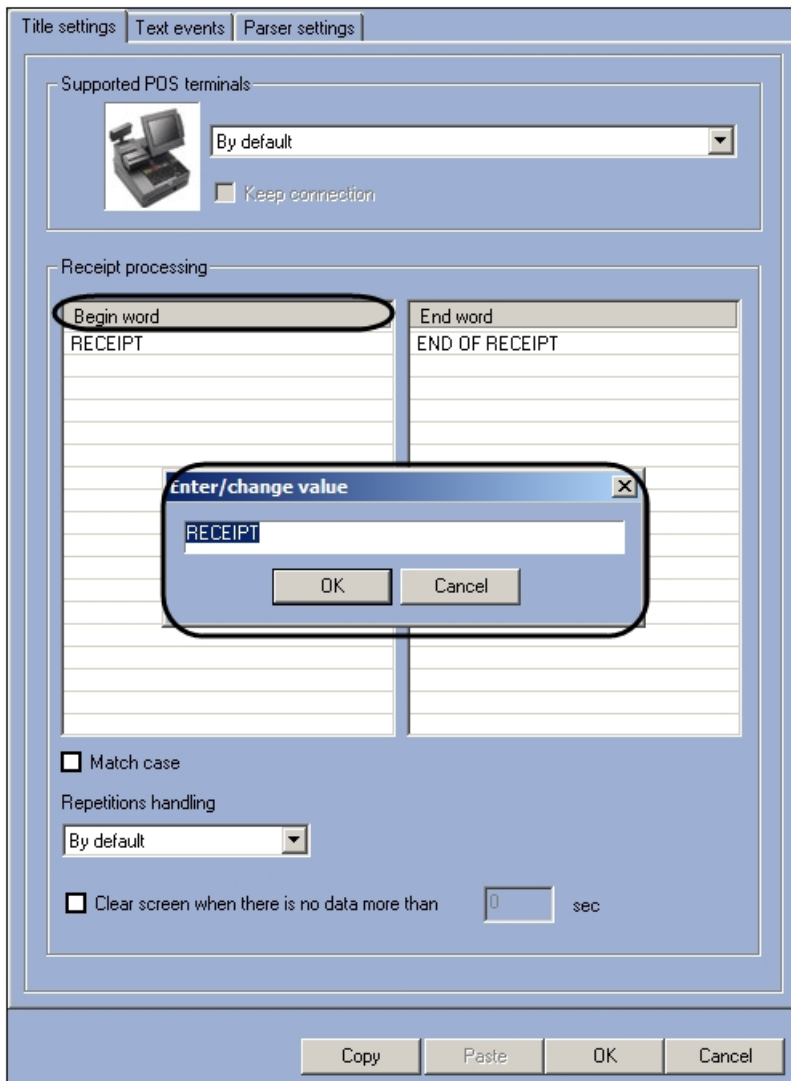


- Specify the string of characters (words) denoting the beginning of a receipt. Right-click the **Begin word** column to open the drop-down menu, click **Add**, then enter the word in the dialog box that opens and click **OK**. The regular expressions can be also used to denote the beginning of a receipt.



Note.

If the configuration of using the regular expressions is to be performed, please, refer the AxxonSoft company.

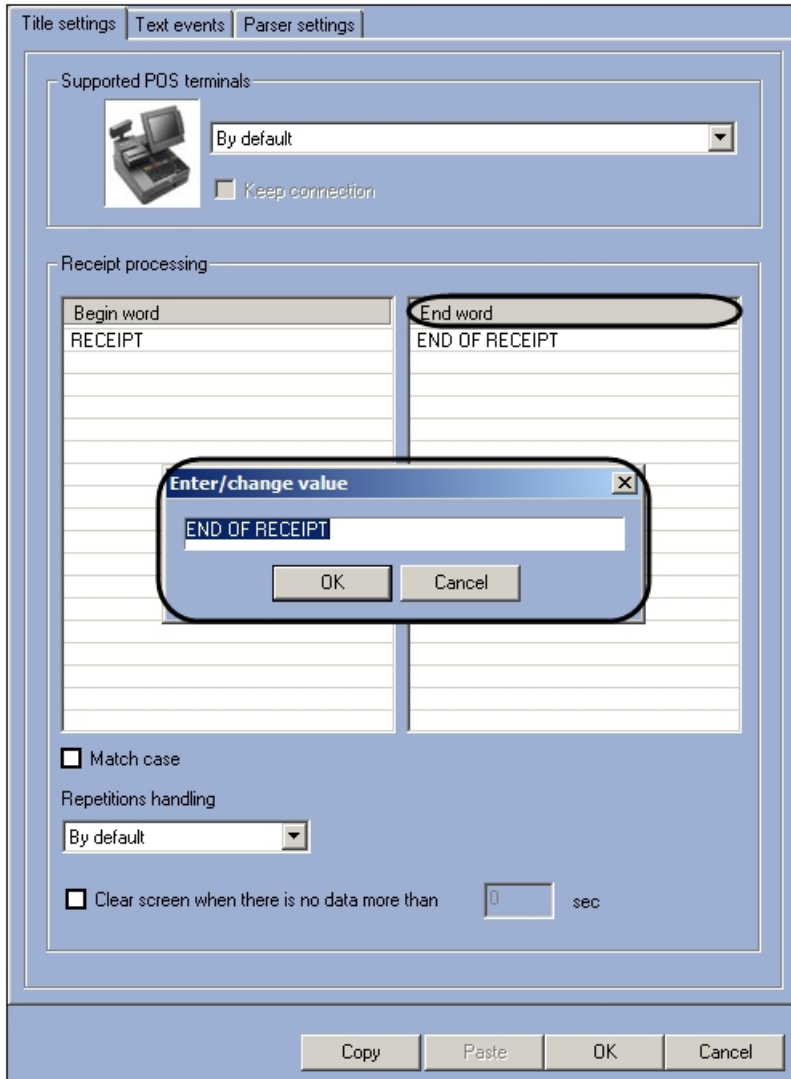


- Repeat step 2 for all words denoting the beginning of a receipt.

Note.
To modify the words in the table, right-click a word to open the drop-down menu, or use the **Copy** or **Paste** buttons.

- Specify the string of characters (words) denoting the end of a receipt. Right-click the **End word** column to open the drop-down menu, click **Add**, then enter the word in the dialog box that opens and click **OK**. The regular expressions can be also used to denote the end of a receipt.

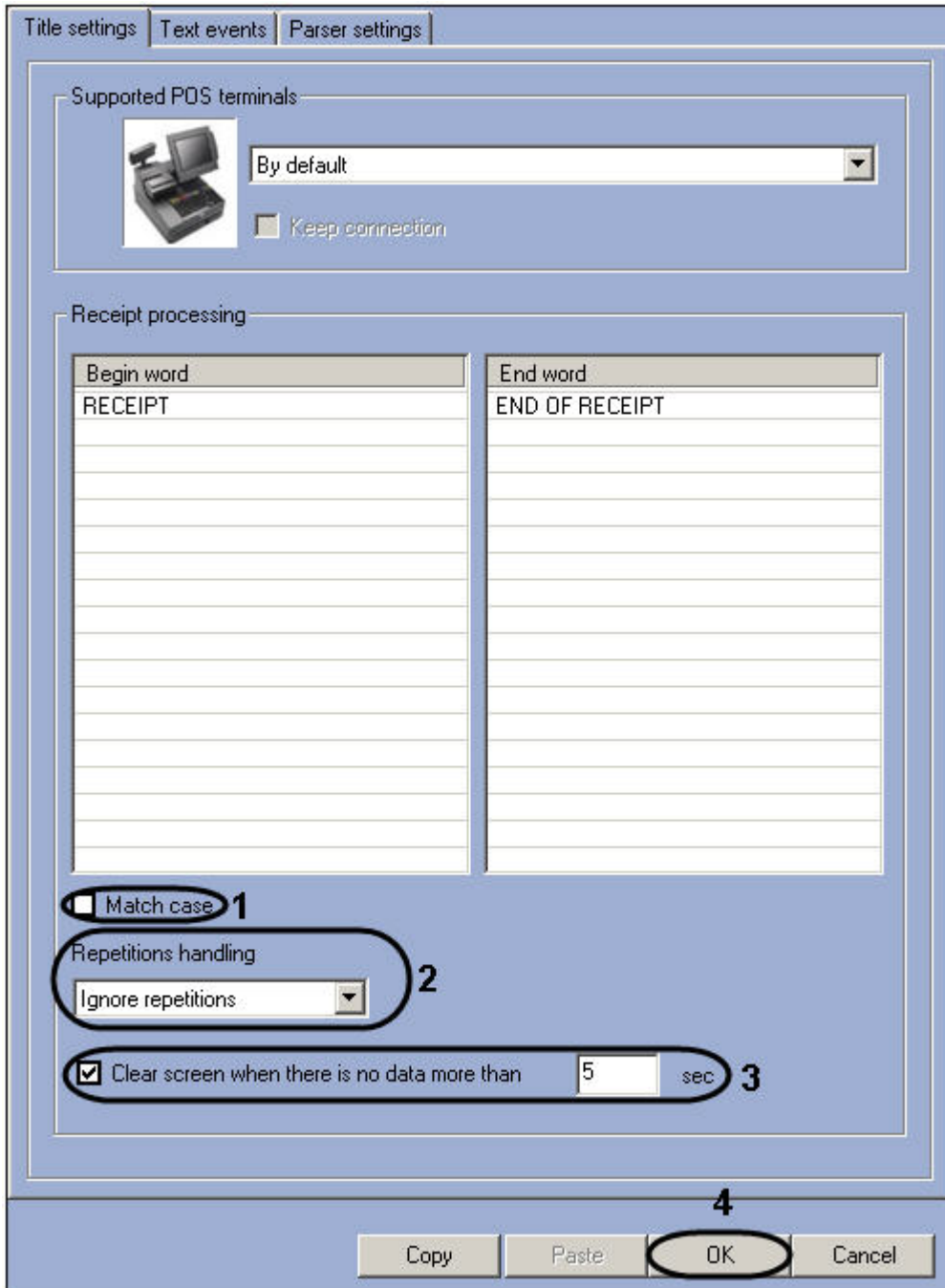
Note.
If the configuration of using the regular expressions is to be performed, please, refer the AxxonSoft company.



- Repeat step 4 for all words denoting the end of a receipt.

Note.
To modify the words in the table, right-click a word to open the drop-down menu, or use the **Copy** or **Paste** buttons.

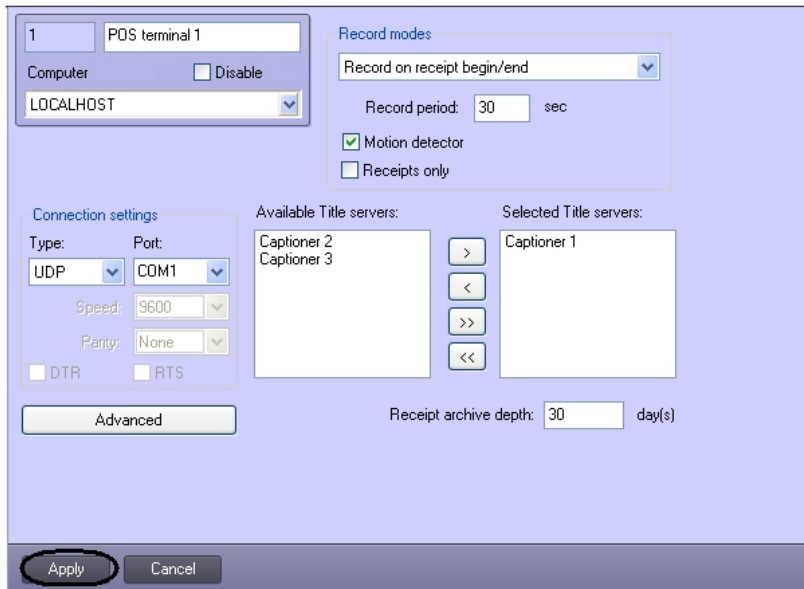
- Check the **Match case** checkbox to make the beginning and end words case-sensitive (1).



- In the **Recognize next receipt** drop-down list, select the **only after the end word of current receipt** option to make the system ignore all subsequent receipt beginning words unless the end word of current receipt is received (2).

Note.
To recognize the receipts by the beginning word only while ignoring end words, select the on the beginning word of next receipt option.

- To clear the titles display area after a certain amount of time if no data is received, check the **Clear screen when there is no data for more than** checkbox, and enter the waiting time (in seconds) in the text field next to it (3).
- Click **OK** to close this dialog window, then **click** Apply in the **POS-terminal** object settings panel (4).

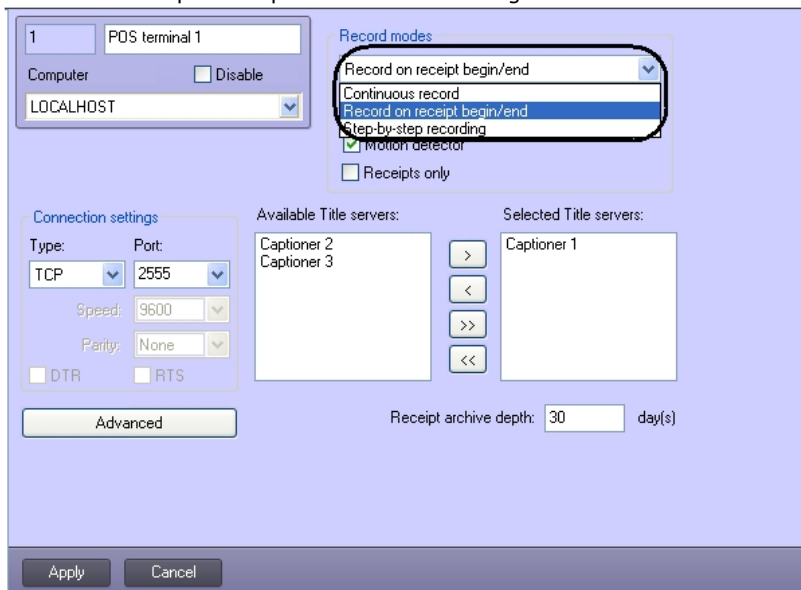


The receipt processing rules are now specified.

Specifying the video recording parameters

Video recording includes the video image received from the camera overlaid with receipt data. To specify the video recording parameters, do the following:

1. Select the video recording mode in the **Recording mode** drop-down list. The following modes are available:
 - a. Continuous recording - video is recorded continuously;
 - b. Record on receipt beginning/end – video recording starts at the beginning of a receipt and stops at the end;
 - c. Save one frame per receipt –the video recording contains one video frame for each operation in the receipt.

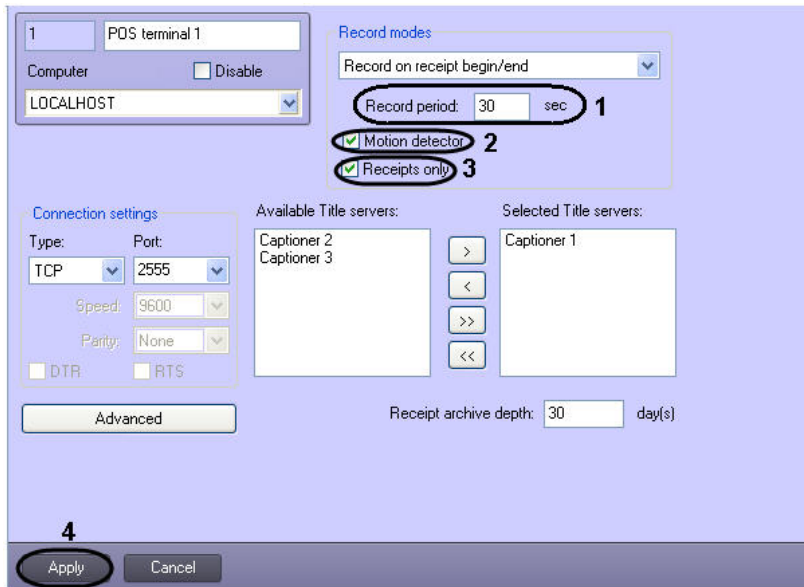


2. If the **Record on receipt beginning/end** mode is selected, enter the time interval (sec) of recording after receiving events from the pos-terminals between strings where the receipt begin and end are found in the **Record period:** field (1).



Note.

Record will be performed permanently if the **Record period** is 0 sec.



3. Check the **Receipts only** checkbox to include into the captioners the receipt data between the beginning and end word only (3).
4. Check the **Motion detector** checkbox to enable the video recording upon a motion detector alarm (4).



Note.

It does not make sense to enable recording upon motion detector, if the *Continuous recording* mode is selected.



Warning!

If the recording upon motion detector is enabled, uncheck the **Record alarms** checkbox in all cameras related to the captioners selected in this POS-terminal (see the [Selecting the captioners](#) section). **Record alarms** option in cameras settings is disabled automatically when Motion detector option on the POS-terminal settings panel is applied.

5. Click **Apply** (4).

The video recording parameters are now set.



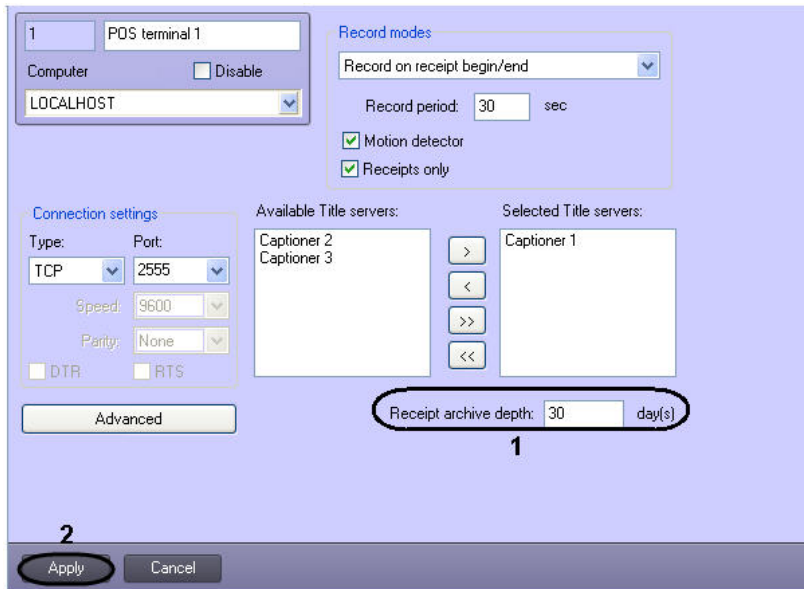
Warning!

When the Receipts only checkbox is activated, but regular expressions of check's beginning and end are not set, recording to the Captioner is not performed.

Specifying the receipts archive size

The receipts archive size limits the size of the receipts database; old receipts are deleted automatically. To set the receipts archive size, do the following:

1. In the **Receipts archive size** field, enter the number of days to store the receipts (1).



2. Click **Apply** (2).

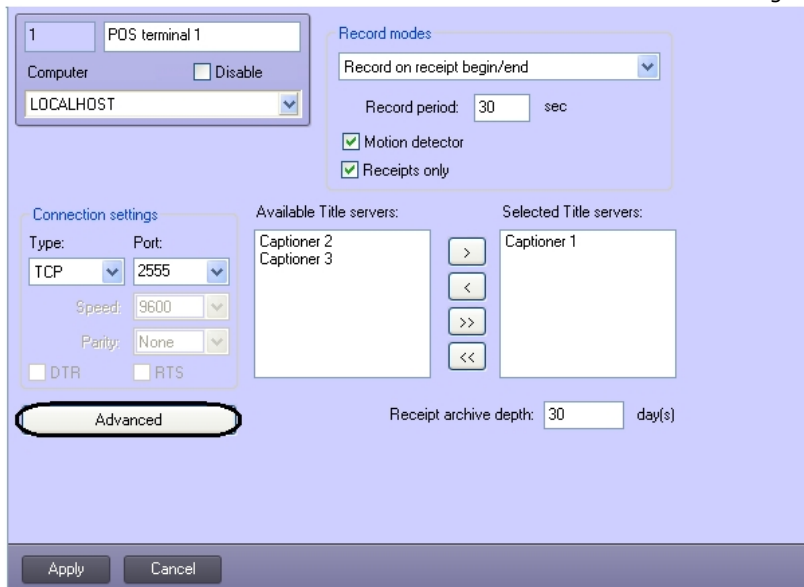
The receipts archive size is now set.

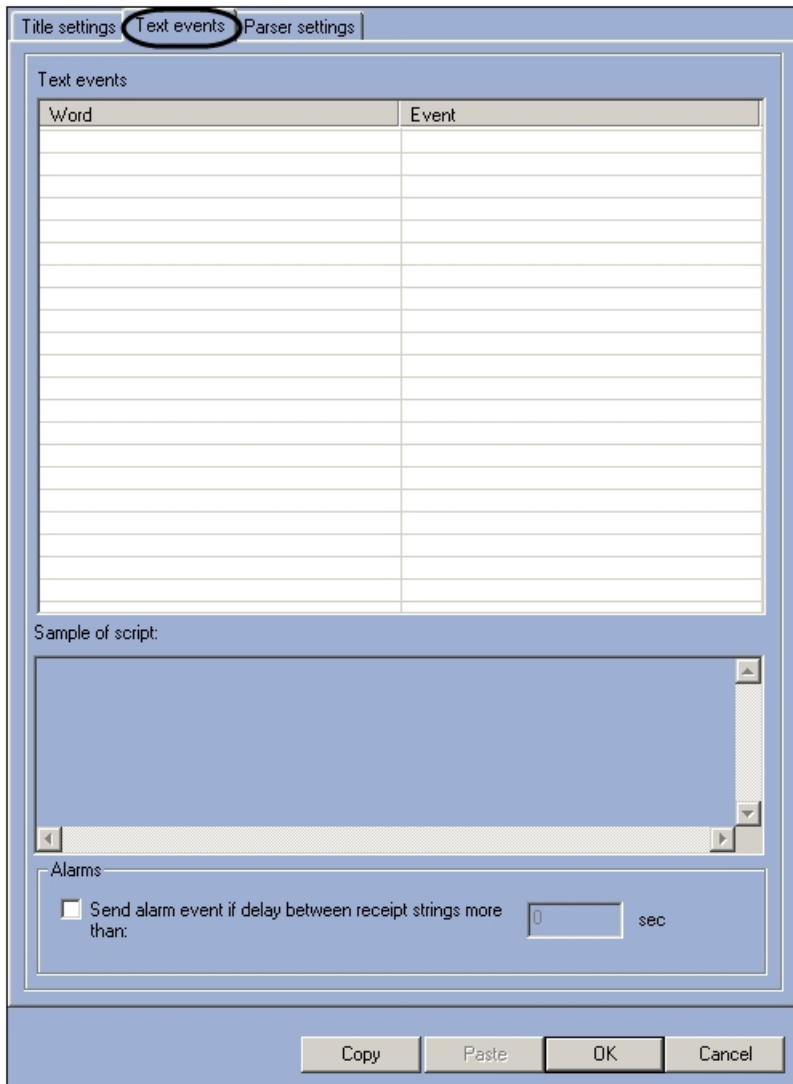
For custom system setup (optional)

Certain system events can be set to occur upon finding certain words in receipts. This is an optional function in addition to the system setup.

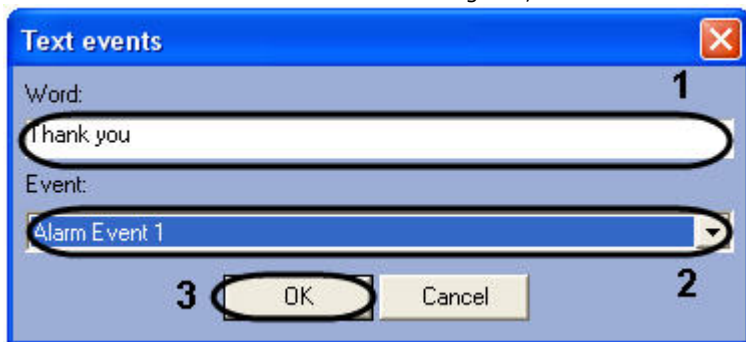
To specify the text events rules, do the following:

1. Click the **Advanced** button and select the **Text Events** tab in the dialog window that opens.



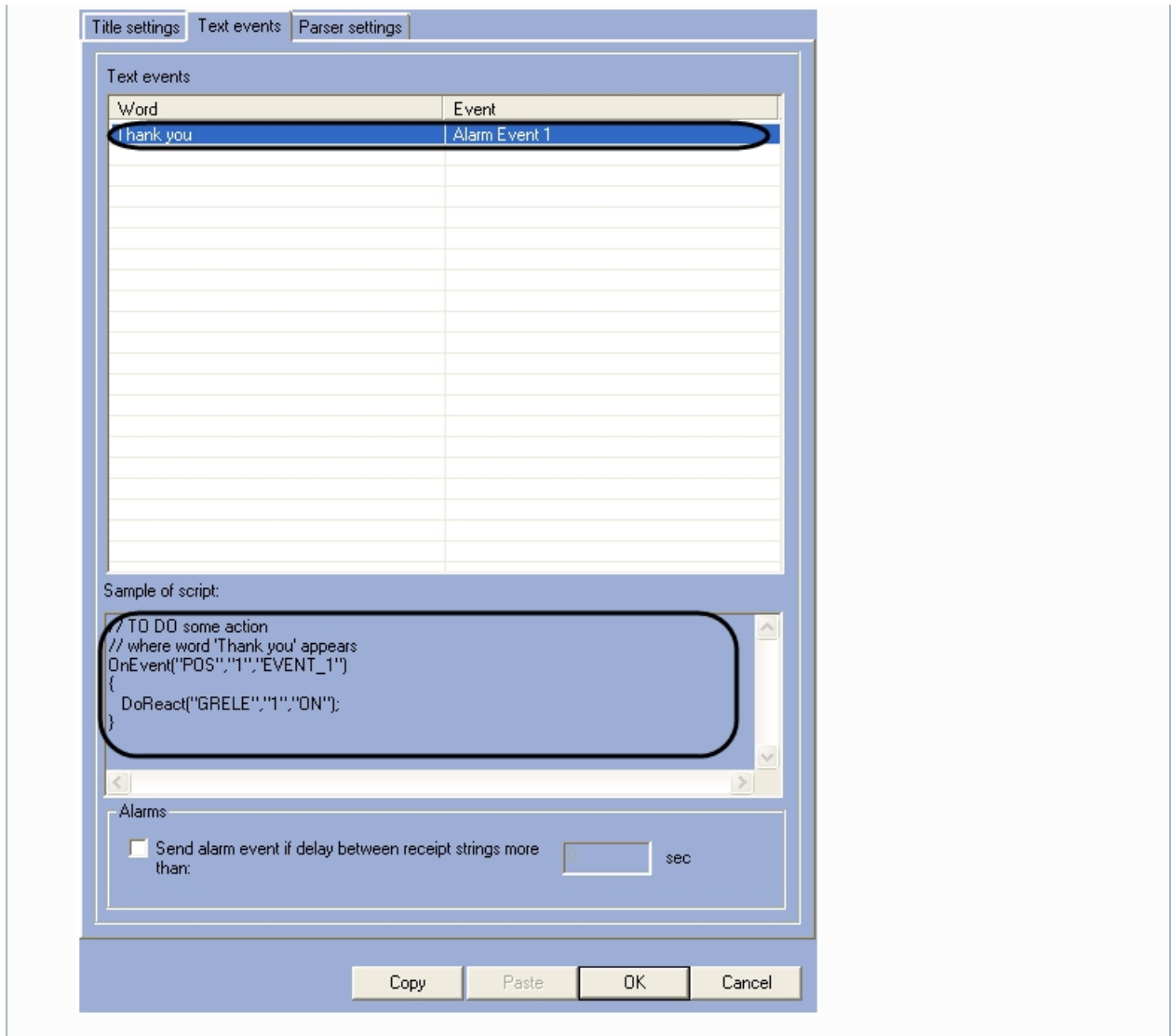


2. Right-click an empty cell in the table and select **Add** in the drop-down menu.
3. In the **Word** field of the **Text Events** dialog box, enter the word which will activate an event (1).

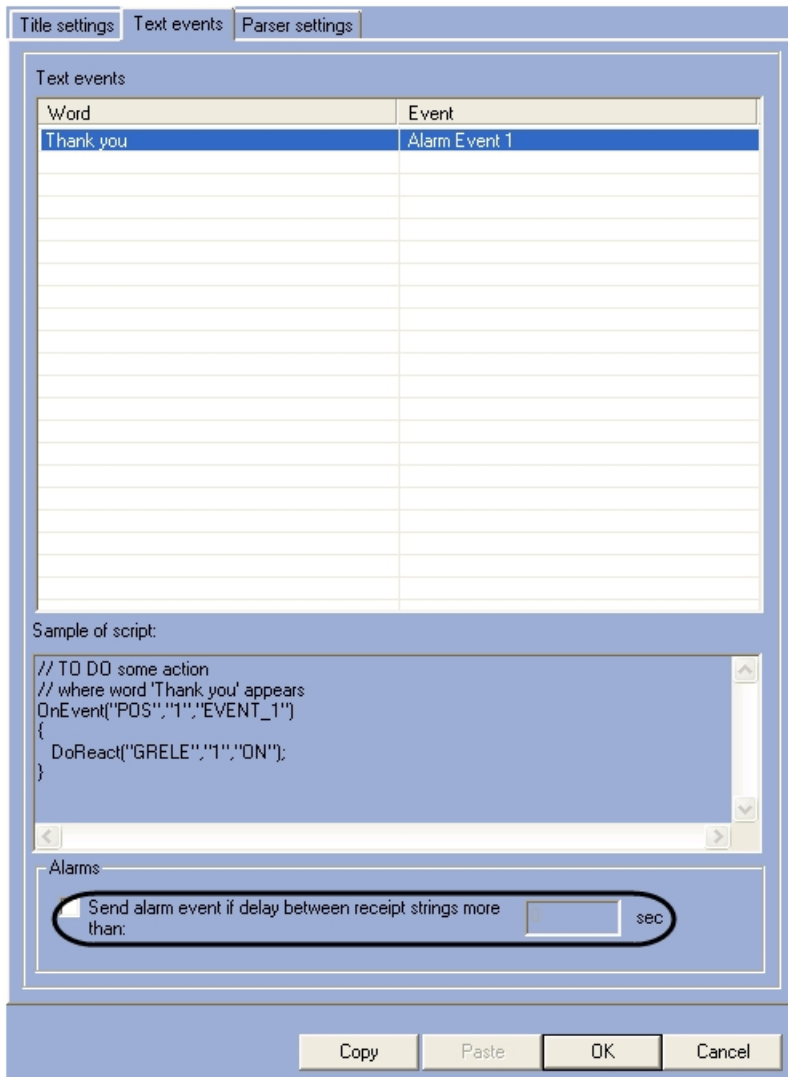


4. In the **Event** drop-down list, select the event to be activated (2).
To set up the events, use the configuration setup utility (**ddi.exe**) located in the **Tools** folder of the Intellect program folder. Using the **ddi.exe** utility is described in the *Intellect Software Package: The Administrator's Guide* document.
5. Click **OK** to save the values and close the **Text events** window (3).
6. Repeat steps 2 to 5 for all words and events.

Note.
To modify the words in the table, right-click a word or event to open the drop-down menu, or use the **Copy** or **Paste** buttons.
Click a line in the table to see the script processing the word/event pair in the **Script** field.



7. To enable generating an alarm if receipt line processing is delayed for more than a certain time interval, check the **Send alarm if delay between receipt lines is more than** checkbox and enter the delay (in seconds) in the field next to it.



8. Click **OK** to close this dialog window, then click **Apply** in the POS-terminal object settings panel.

**Note.**

The user can create structured queries on the receipts database (see the [Editing the receipts database queries \(optional\)](#) section).

Depending on the protocol of data transfer from the POS-terminal to the POS-server, the database can be filled up

1. using the **xml_titles.txt** parser;
2. using a **.prl** parser.

The **xml_titles.txt** parser specifies the rules for adding data to the receipts database if the data is transferred from the POS-terminal to the POS-server using the XML protocol. The parser contents depend on the structure of the XML data. To use the **xml_titles.txt** parser, the parser file should be located in the **<POS-Intellect program folder>\Modules\Pos** folder.

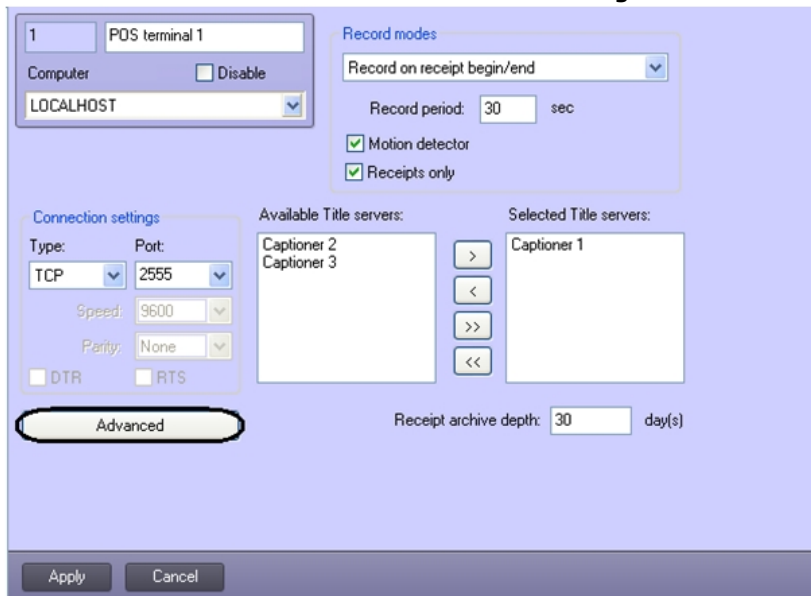
If the POS-terminals connected to the POS-server have the same XML data structure, common **xml_titles.txt** file can be used. If the POS-terminals connected to the POS-server have different XML data structures, a separate parser should be created for each terminal. The parsers should have files of the **xml_titles_N.txt** form, where N is the number of the corresponding POS-terminal object.

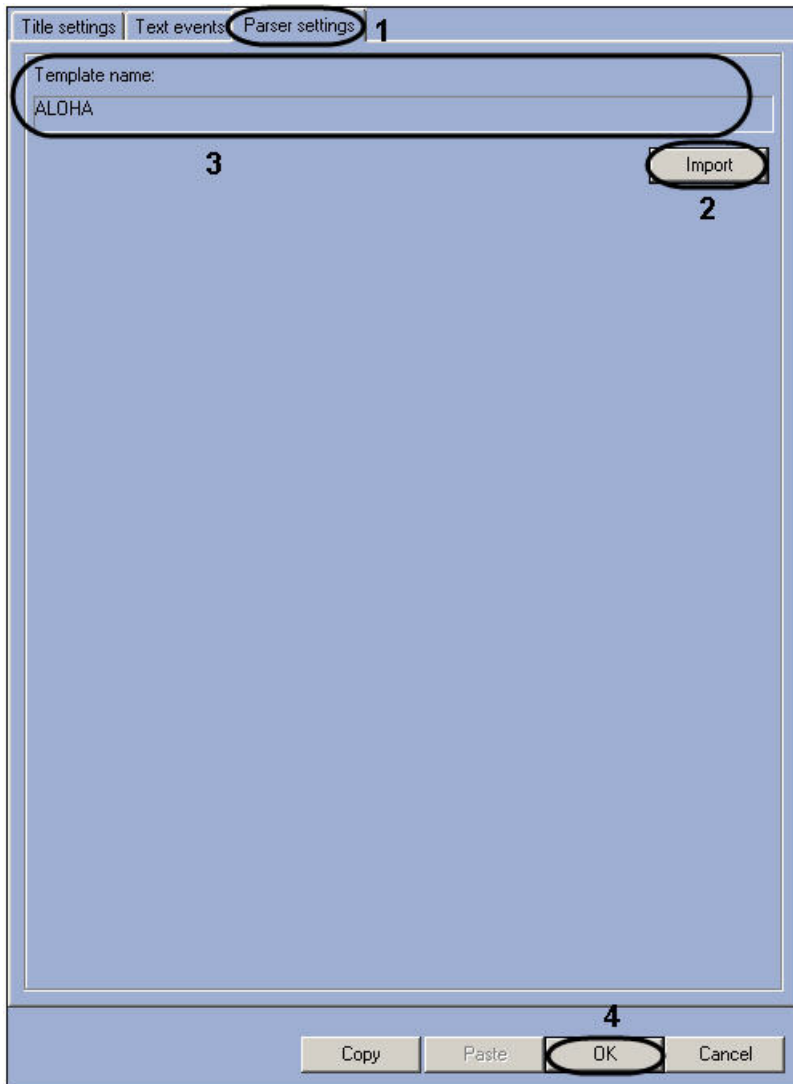
The **.prl** parser specifies the rules for adding data to the receipts database if the data is transferred from the POS-terminal to the POS-server using a protocol other than XML. The parser contents depends on the POS-terminal data structure. To use a **.prl** parser, its file should be imported into the system.

Import of .prl parser

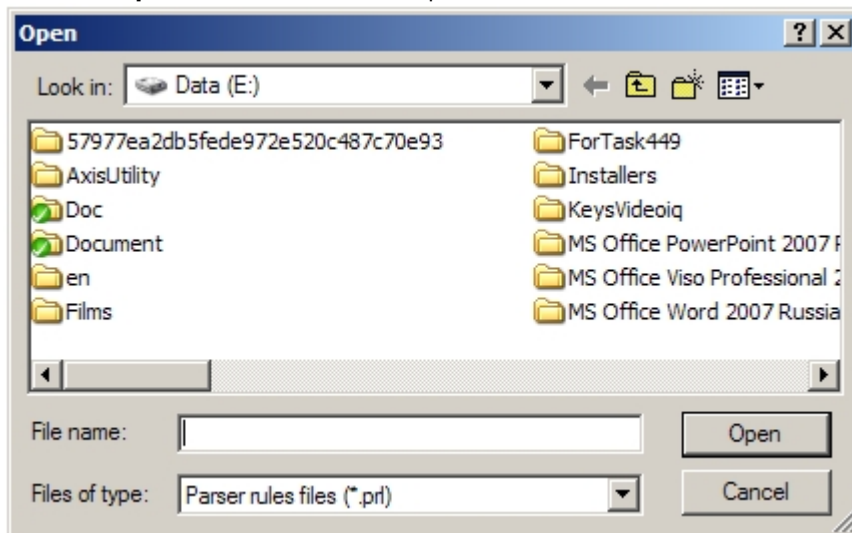
To import a **.prl** parser, do the following:

1. Click the **Advanced** button and select the **Parser settings** tab in the window that opens (1).

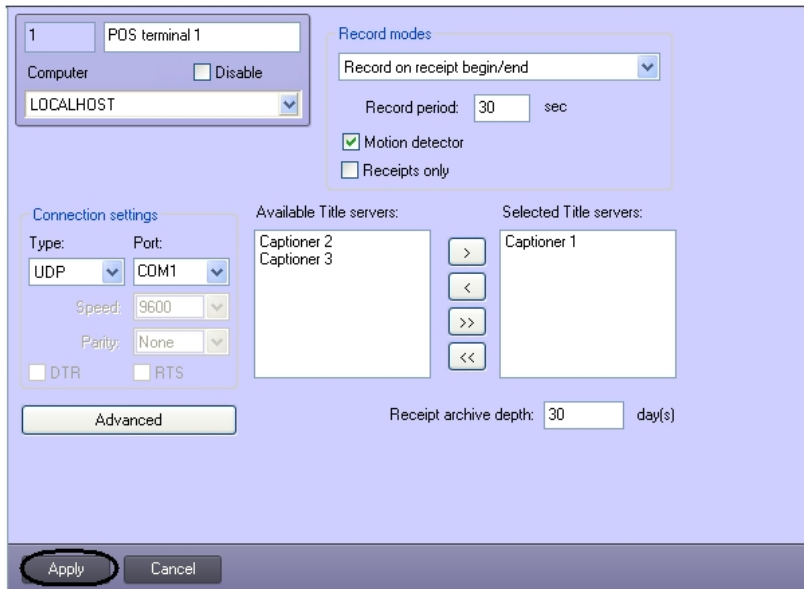




2. Click the **Import** button and select the parser file in the standard Windows file open dialog box (2).



3. In case of successful import, the name of the template is displayed in the **Template name** field (3).
4. Click **OK** to close this dialog window (4), then click **Apply** in the **POS-terminal** object settings panel.



The .prl parser has been imported.

Editing the .prl parser

To edit the .prl parser follow two stages:

1. Enable the displaying of edit parser panel
2. Set the rules of receipts structuring on the settings panel

To the Enable the displaying if edit parser panel do the following steps:

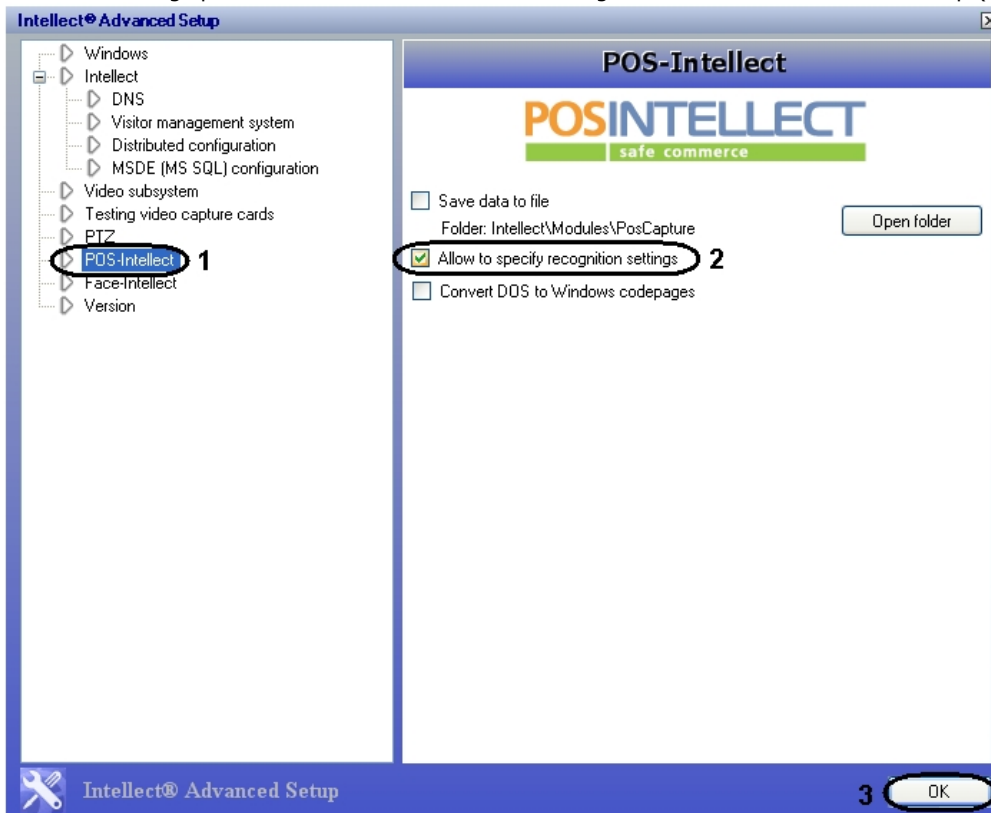
1. Run the utility Extended settings tweaki.exe from the Start menu OS Windows: **Start -> Programs -> Intellect -> Tools -> Tweaki**. Intellect tweaker dialog window will open in result.



Note.

The utility can also be run from Tools folder of POS-Intellect install catalog: <POS-Intellect installation directory>\Tools\Tweaki.exe. Detailed description of work with tweaki.exe utility is given in the documentation Intellect software: Administrator guide

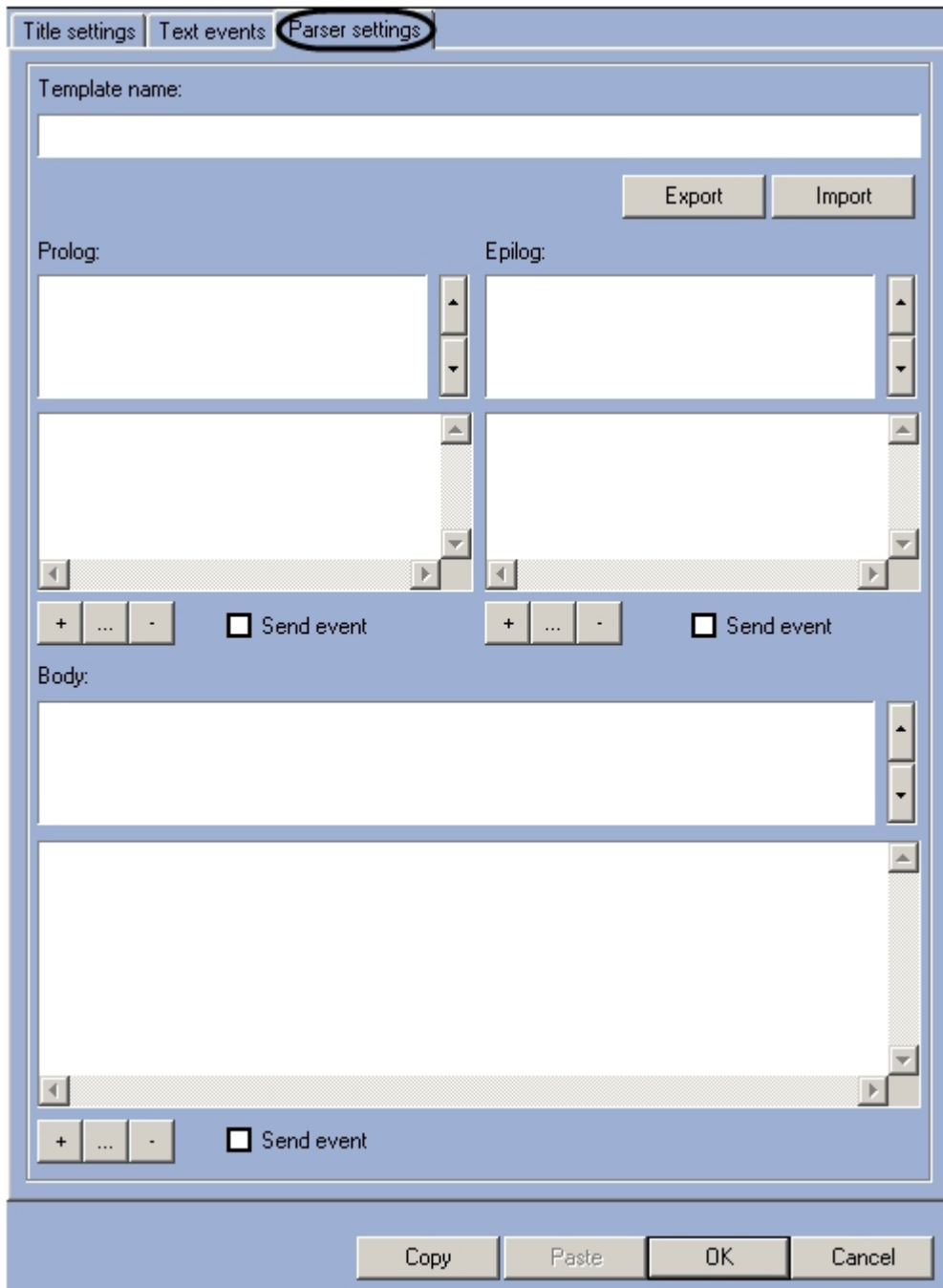
2. Go to the settings panel of **POS-Intellect** section dialog window Intellect Advanced setup (1)



3. Set the checkbox **Allow set parser rules** to display edit parser panel(2)
4. Click **Ok** to save the changes and quit tweaki.exe utility (3)
5. Run the *POS-Intellect* software and then go to the settings panel of the required **POS-terminal** object



6. Click **Advanced** button and select **Parser settings** in the appeared dialog window.



7. Parser settings tab will be displayed in result

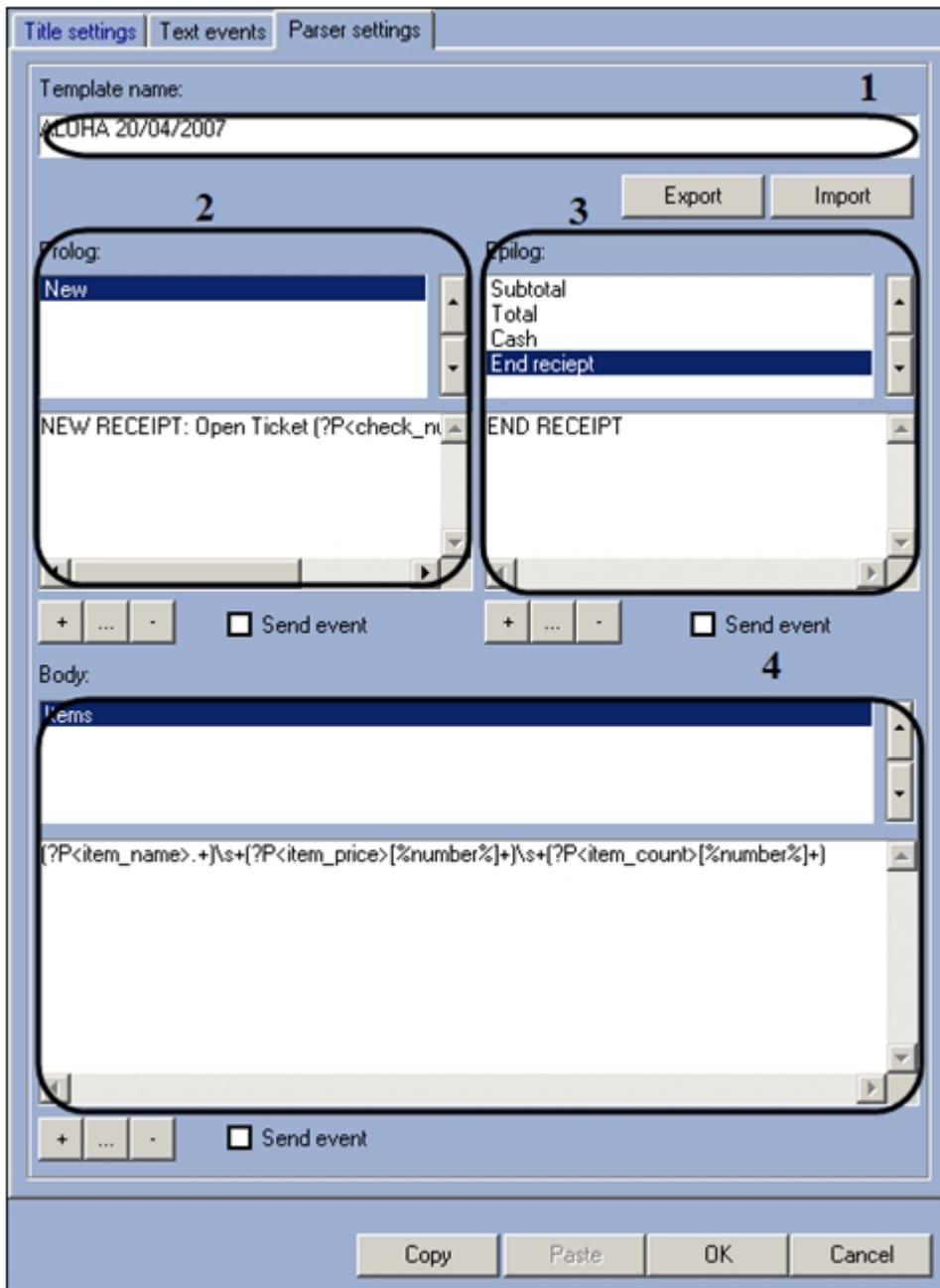
Displaying the **Parser settings** tab is completed.

Parser settings panel may be used both for editing and creating the parser. Settings group on the on the parser settings panel are shown in the figure.



Note.

Preliminary import with the help of Import button is necessary to edit the parser. Parser import order is identical to that one, described in .prl parser import.



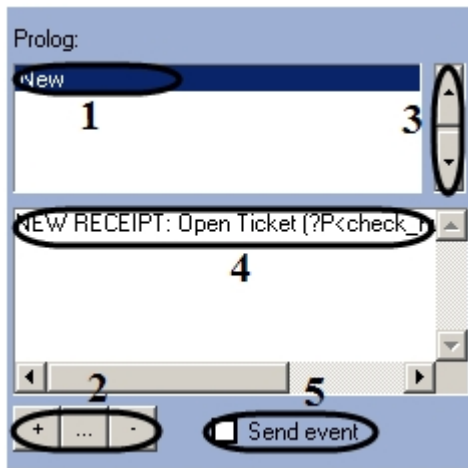
Description of settings group on the edit parser panel is given in the table.


Group	Description
1	Template name Set the descriptive parser name
2	Receipt prolog Set the rules of receipt structuring while fulfilling receipt's databases
3	Receipt epilog Set the rules of receipt's end structuring while fulfilling receipt's databases.
4	Receipt body Set the rules of receipt's body structuring while fulfilling receipt's databases.

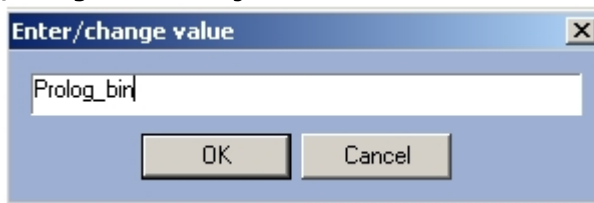
Groups 2-4 have the same set of user interface elements.


Editing the data structuring rules in groups 2-4 is done in the following way:


- Names of structuring rules are displayed in the first list






2. If a new rule has to be added to the first list, click  (1-2). Enter the name of the new rule in the opened **Enter /change value** dialog window and then click



3. If the name of the rule has to be edited, select the name of the required rule and click  (1-2). Set a new name of the selected rule in the opened dialog window **Enter/change value** and then click .

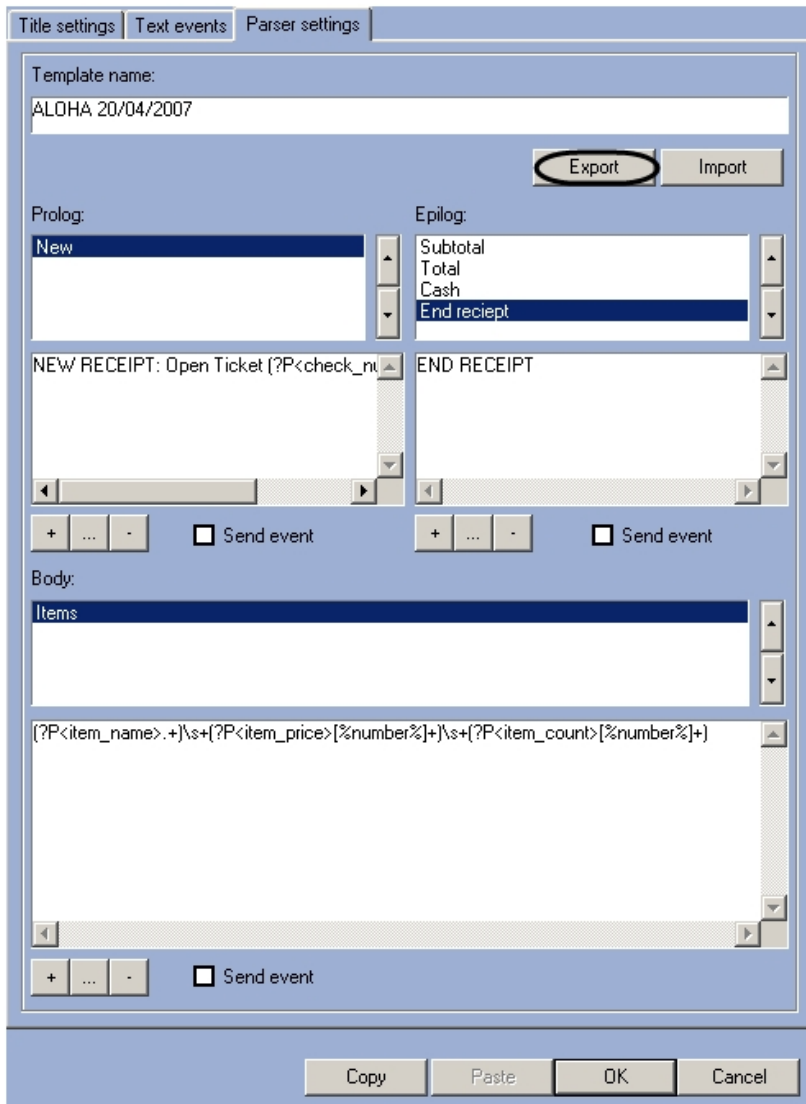
Note.
It is possible to click upon the name of the rule with left mouse button twice instead of  button.

4. If the rule has to be deleted, select the name of the required rule in the first list and click  button(1-2)
5. If the name of the rule has to be moved upwards, click  ;  - to be moved downwards (3)
6. Select the name of the rule in the first list and then enter the required changes in the field 4 to create/edit the text of the structuring rule (Figure 6.3—45, 4)
7. If the message about registration of the given receipt area has to be sent to POS-server, set the checkbox Sent event (Figure 6.3—45, 5)
8. Repeat steps 1-7 for all the required setting groups on the edit panel

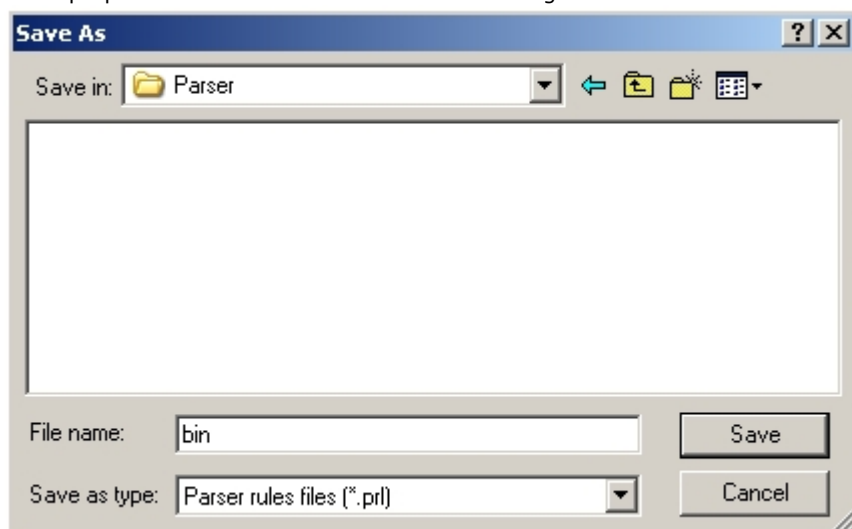
Editing the data' structuring rules in groups 2-4 is completed.

To export structuring rules to the parser file do the following:

1. Click **Export** button



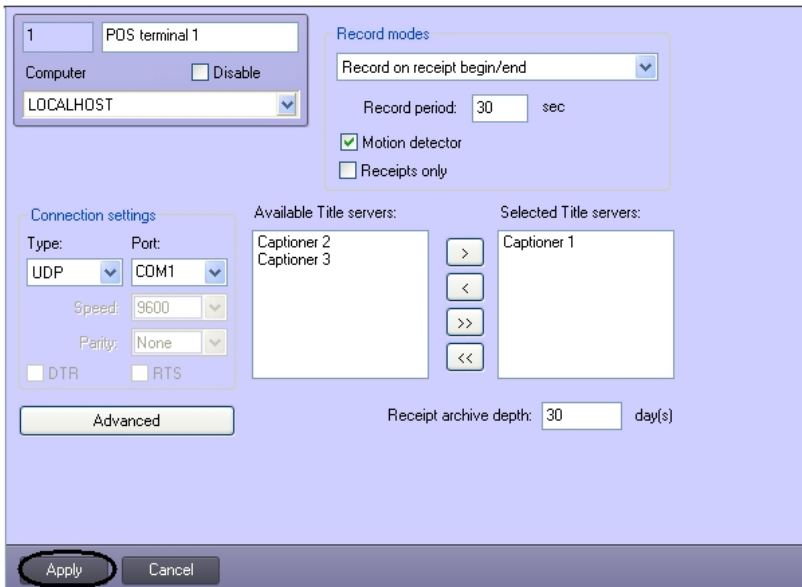
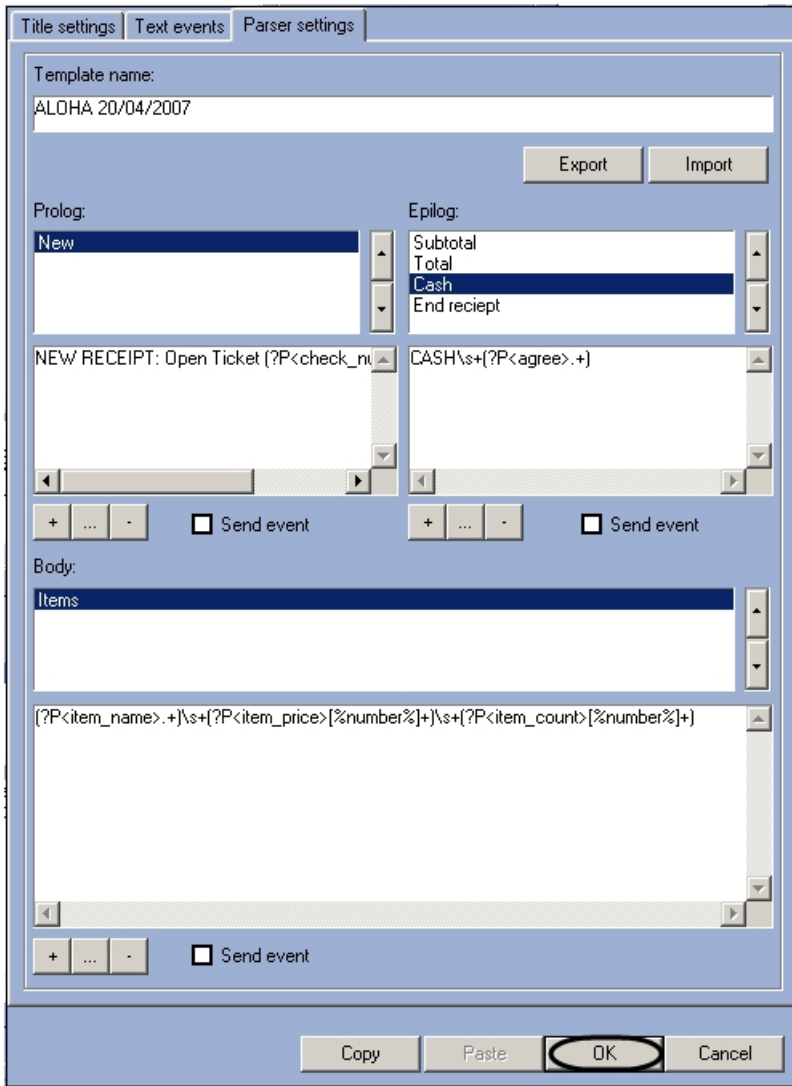
2. Save .prl parser file in the Windows standard dialog window **Save as**



Exporting the structuring rules to the parser file is completed.

Note. **Copy** and **Paste** buttons are very convenient for moving *the structuring rules* to other OPS-terminal objects, registered in the system.

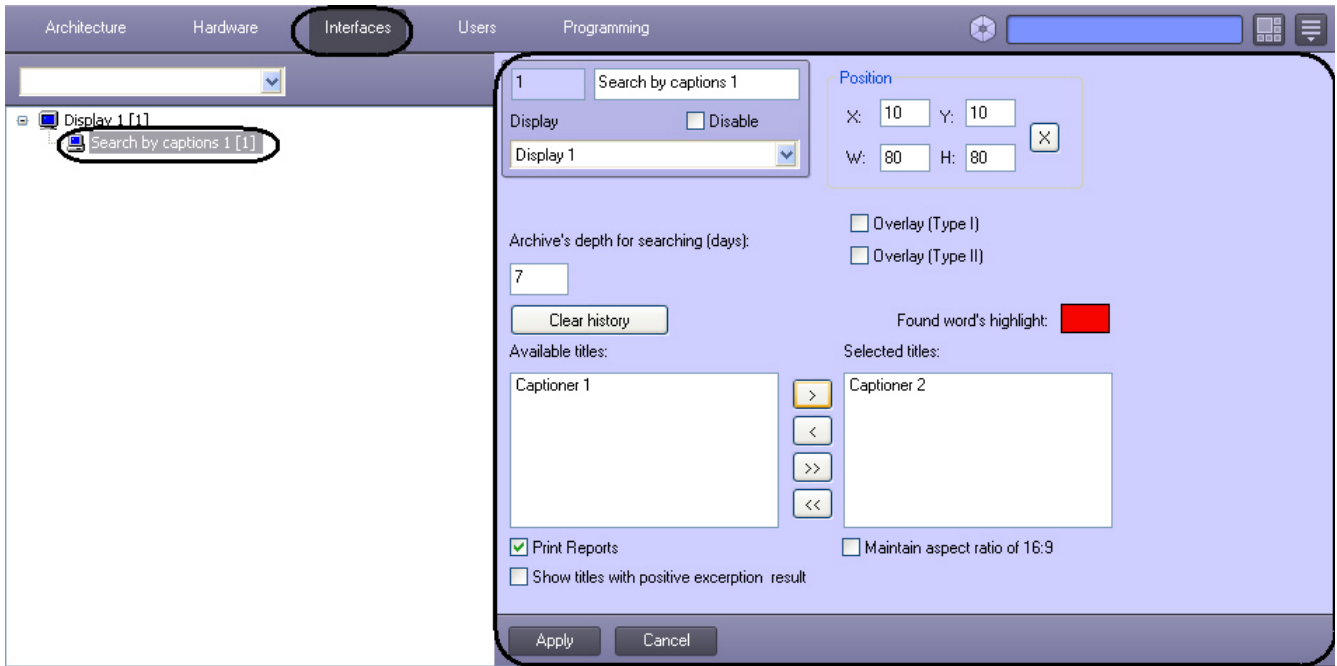
Click **OK** to save the changes and close the dialog window **Advanced**, then click **Apply** on the **POS-terminal** object's settings panel.



Setting up the Search by captions window

The Search by captions window setup procedure

The **Search by captions** object is a child of the **Screen** object; it is used for creating user queries on the titles database. To create and set up the **Search by captions** object, use the **Interfaces** tab in the **System Settings** window.



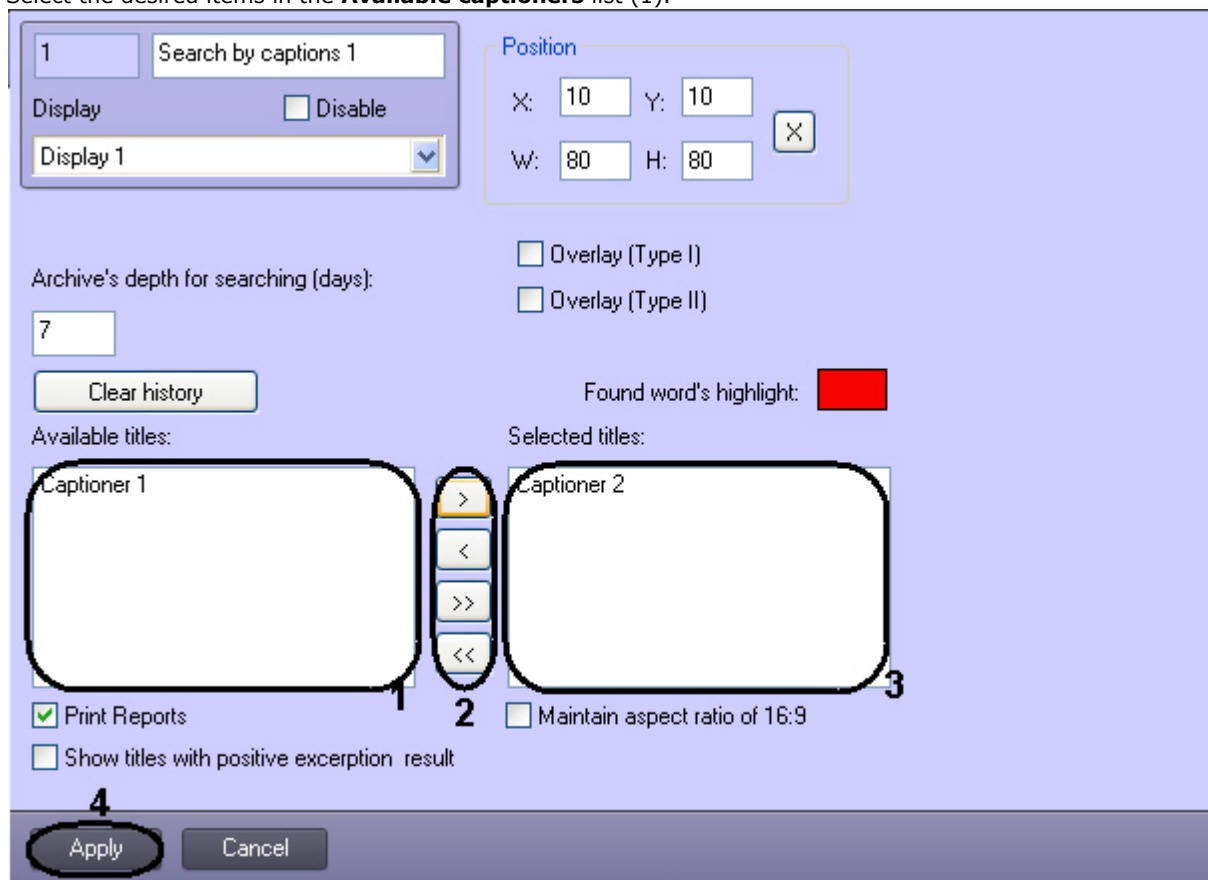
The **Search by captions** object setup includes the following steps:



1. Select the captioners
2. Specify the search criteria
3. Set up the **Search by captions** window

Selecting the captioners for search by captions



Select the captioners to be used for searching the data. To select the captioners, do the following:

1. Select the desired items in the **Available captioners** list (1).



2. Click the  button to move the selected captioners, or the  button to move all captioners from the list of available captioners to the **Selected captioners** list (2).

Note.

Alternatively, the  and  buttons are used to remove the selected or all captioners from the **Selected captioners** list.

3. Click **Apply** (3).

The captioners are now selected.

Specifying the captioners search criteria

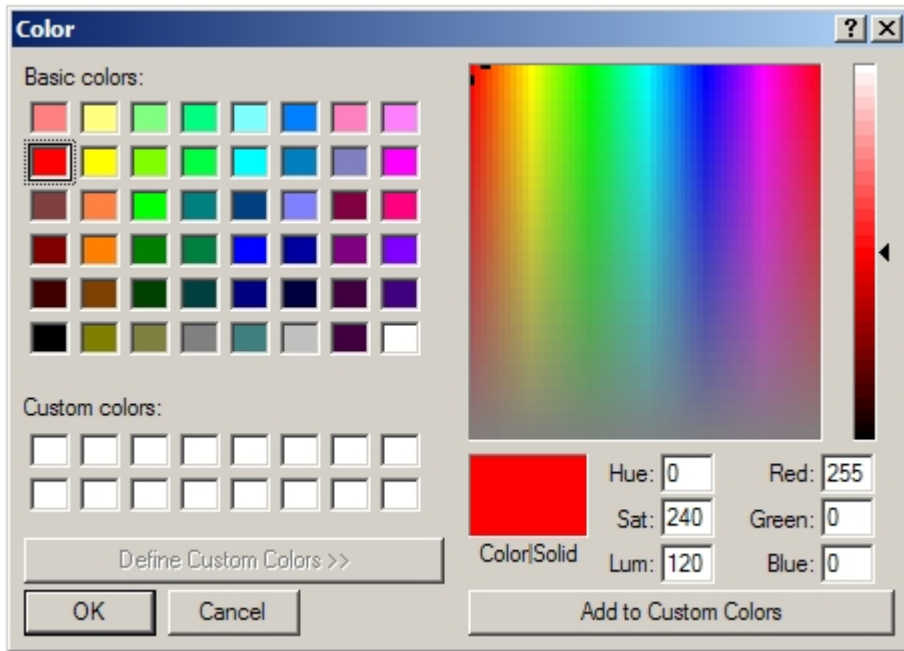
To set up the captioner search, the following parameters should be specified:

1. search depth – the captioner search depth;
2. highlighting a found word – the option for highlighting the found words in the search results;
3. showing the captioners with positive search results – displaying only the captioners containing the required words.

To specify the captioner search criteria, do the following:

1. Enter the archive search depth (in days) in the **Default search depth** field (1).

2. To enable highlighting of found words, double-click the **Highlight found words** color box and select the color in the standard Windows color selection box that opens (2).



3. To display only the captioners with non-empty search results, check the **Show only non-empty fetching** checkbox (3).
4. Click **Apply** (4).

The captioner search criteria are now set.

Setting up the Search by captions window displaying


To set up the **Search by captions** window, the following parameters should be specified:

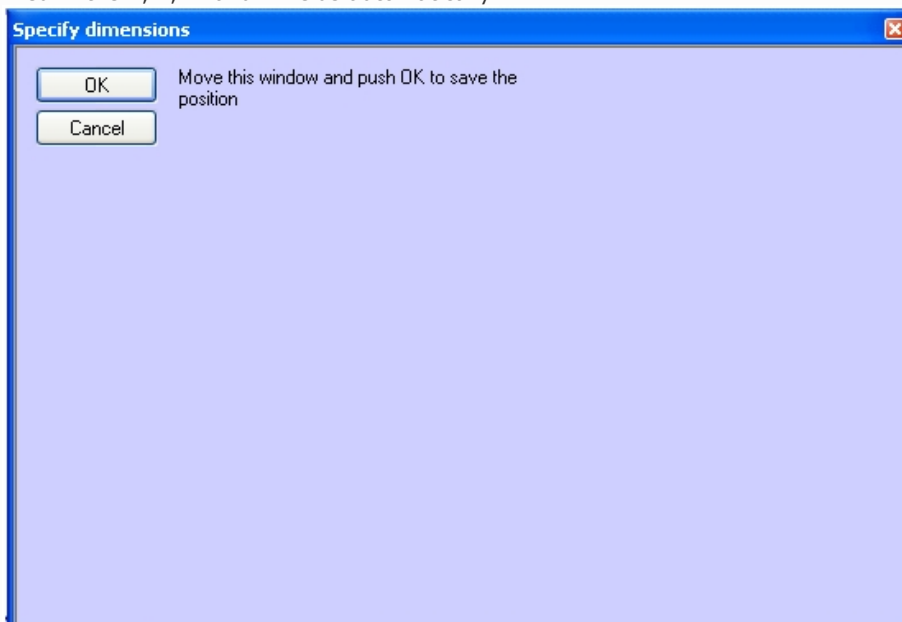
1. coordinates – the position and size of the window;
2. overlay type – the type of the overlay of the synchronous display of video image and search results;
3. print reports – the user can print the search results.

To set up the **Search by captions** window, do the following:

1. Specify the position and size of the **Search by captions** window: **X** is the indent relative to the left border of the video image, **Y** is the indent relative to the top border of the video image, **W** is the window width, **H** is the window height.

Note.

The coordinates can be set up using the visual method. Click the  button and use the mouse to set the location and size of the sample window, then click **OK**. The coordinates of the sample window will be filled in the X, Y, W and H fields automatically.



- Set the overlay type by checking the **Overlay (Type I)** or **Overlay (Type II)** checkbox (1).

Note. As a rule, optimal mode of processing the video is Overlay (Type II). If this mode is not supported by video card, Overlay (Type I) should be selected or the Overlay should be completely disabled.

- To allow the operator to print the search results, check the **Print reports** checkbox (2).
- Set the **Maintain aspect ratio of 16:9** to display the archive in 16:9 format (3).

The **Search by captions** window is now set.

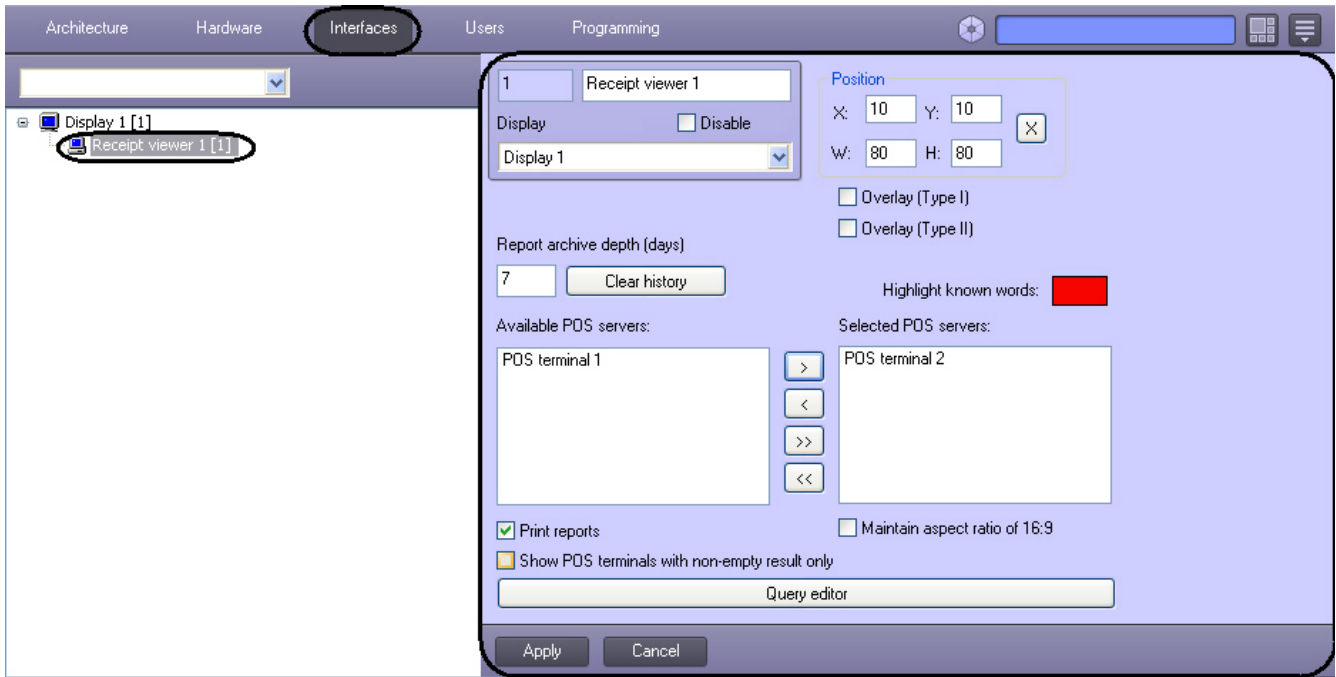
Note. To clear the history of user queries in the Search by captions window, click the **Clear history** button.

Setting up the Receipt viewer window

The Receipt viewer window setup procedure

The **Receipt viewer** object is a child of the **Screen** object; it is used for creating user queries on the receipts database.

To create and set up the **Receipt viewer** object, use the **Interfaces** tab in the **System Settings** window.



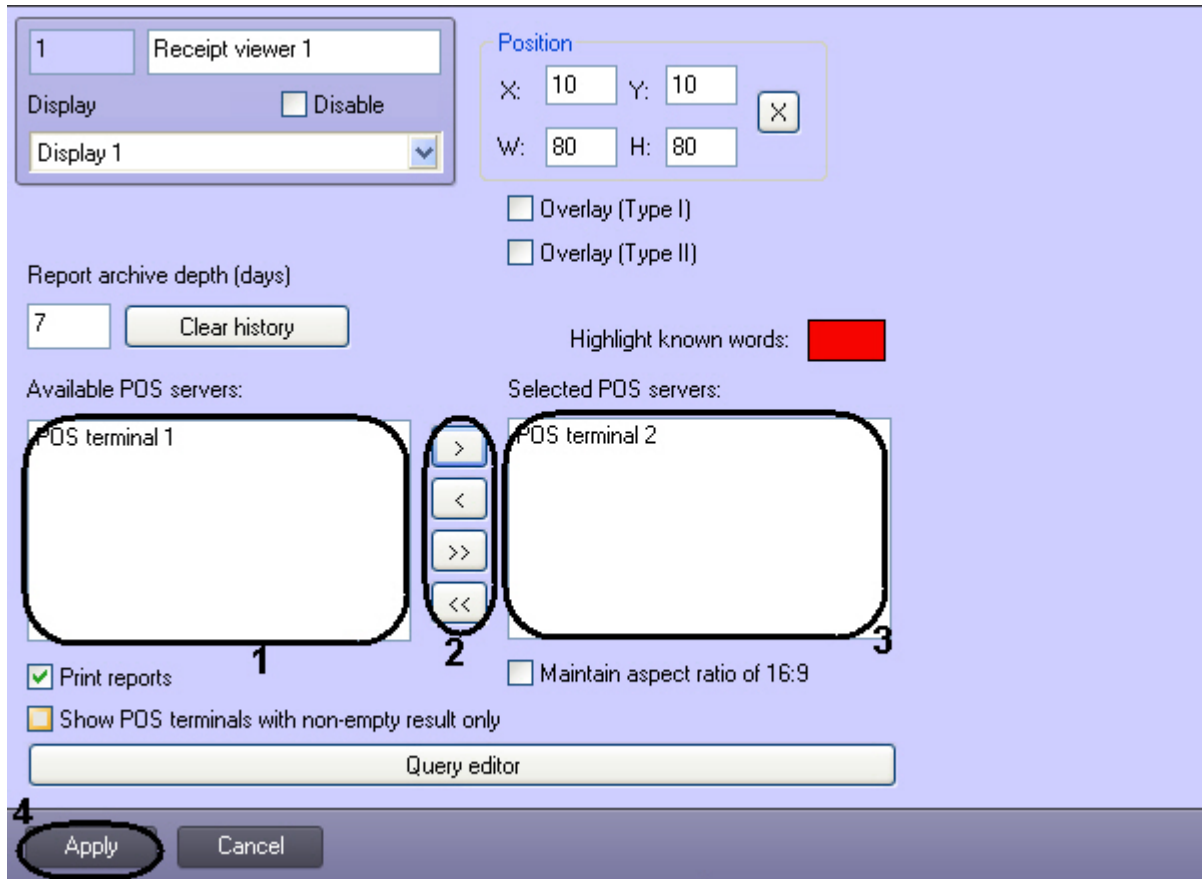
The **Receipt viewer** object setup includes the following steps:

1. Select the POS-terminals
2. Specify the search criteria
3. Set up the **Receipt viewer** window

Selecting POS terminals



Select the POS terminals to be used for searching the data. To select the POS terminals, do the following:

1. Select the desired items in the **Available POS servers** list (1).



- Click the  button to move the selected POS terminals, or the  button (2) to move all POS terminals from the list of available POS servers to the **Selected POS servers** list (3).

Note.

Alternatively, the  and  buttons are used to remove the selected or all POS terminals from the Selected POS servers list to the Available POS servers list.

- Click **Apply** (4).

Selecting POS terminals is complete.

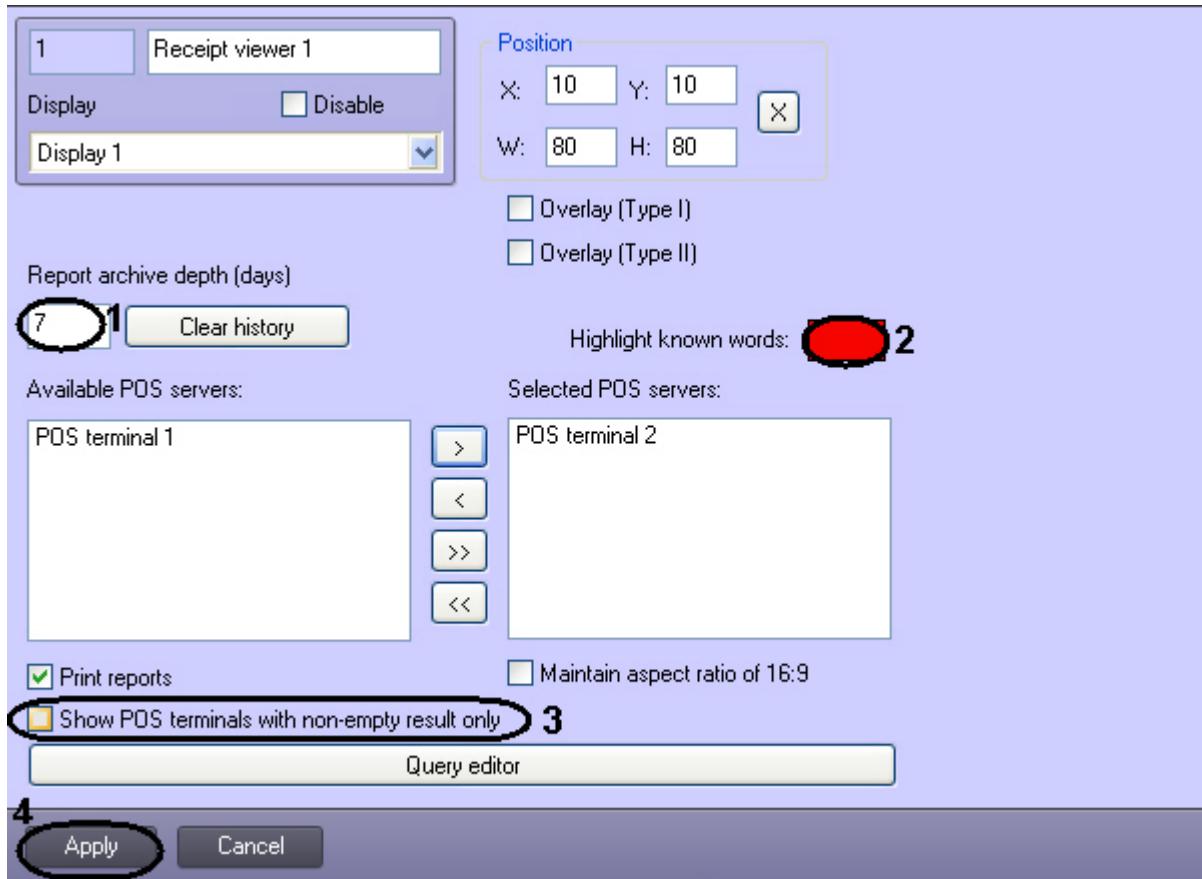
Specifying the search criteria

To set up the receipts database search, the following parameters should be specified:

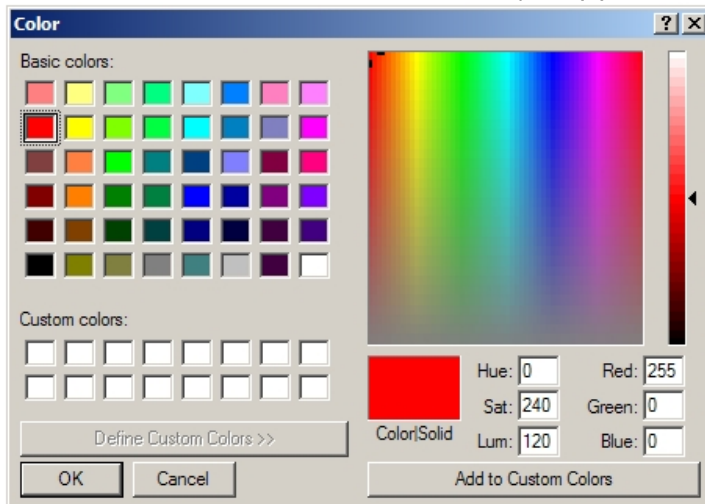
- search depth – the receipts database search depth;
- highlighting of found words – the option for highlighting the found words in the search results;
- showing the POS-terminals with positive search results – displaying only the POS servers whose data contains the required words.

To specify the receipts database search criteria, do the following:

- Enter the archive search depth (in days) in the **Report archive depth** field (1).



- To enable highlighting of known words, double-click the **Highlight known words** color box and select the color in the standard Windows color selection box that opens (2).



- When only the POS terminals with non-empty search results should be displayed, check the **Show POS terminals with non-empty search results only** checkbox (3).
- Click **Apply** (4).

The receipts database search criteria are now set.

Setting up the Receipt viewer window displaying


To set up the **Receipt viewer** window, the following parameters should be specified:

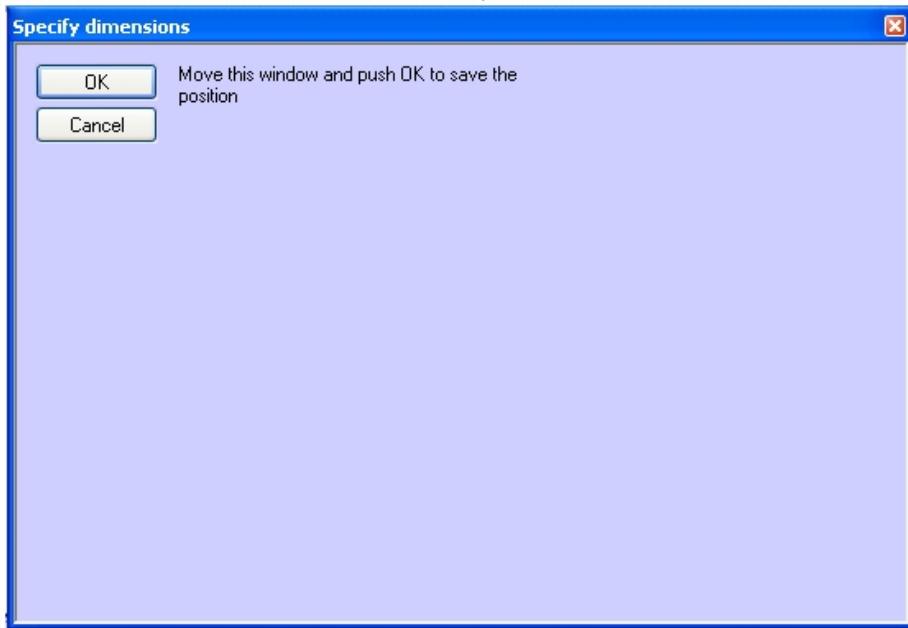
- coordinates – the position and size of the window;
- overlay type – the type of the overlay of the synchronous display of video image and search results;
- print reports – the operator can print the search results.

To set up the **Receipt viewer** window, do the following:

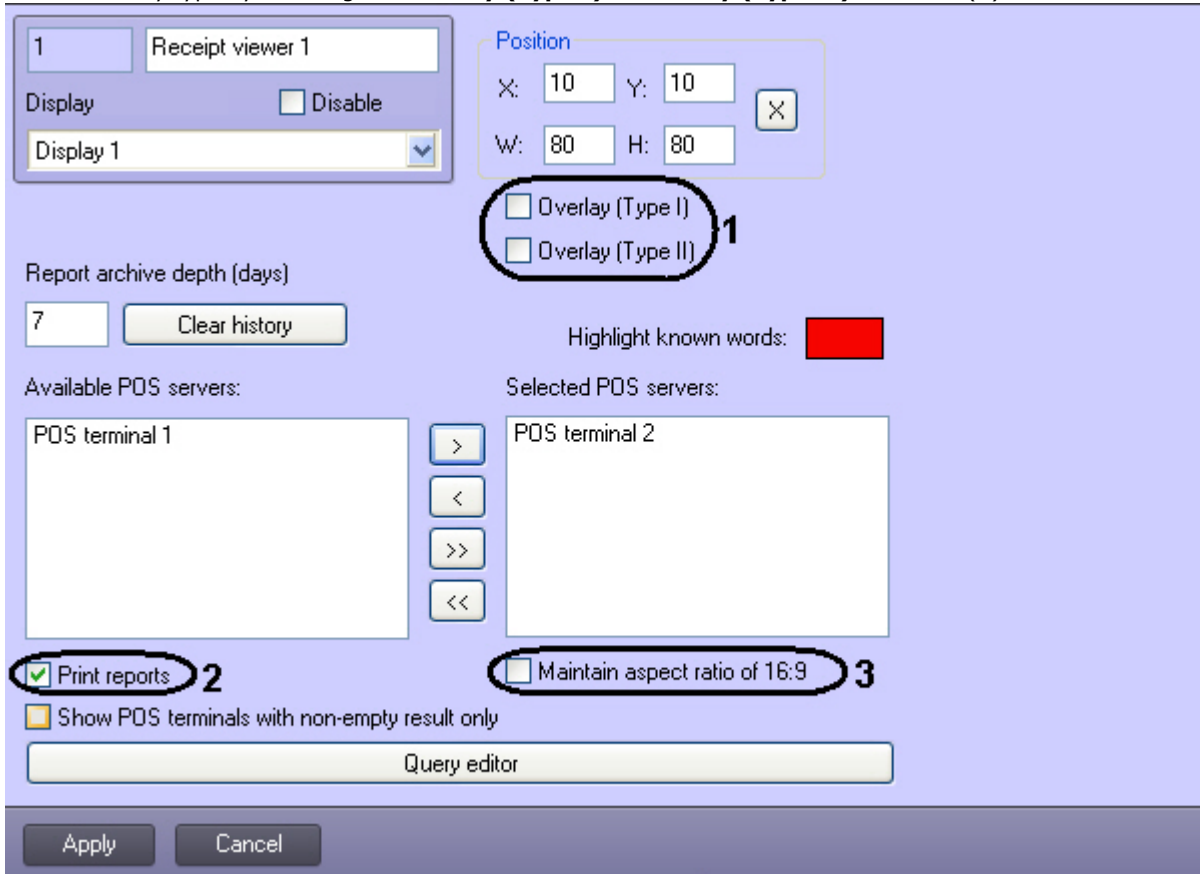
- Specify the position and size of the **Receipt viewer** window: **X** is the indent relative to the left border of the video image, **Y** is the indent relative to the top border of the video image, **W** is the window width, **H** is the window height.

Note.

The coordinates can be set up using the visual method. Click the  button and use the mouse to set the location and size of the sample window, then click **OK**. The coordinates of the sample window will be filled in the X, Y, W and H fields automatically.



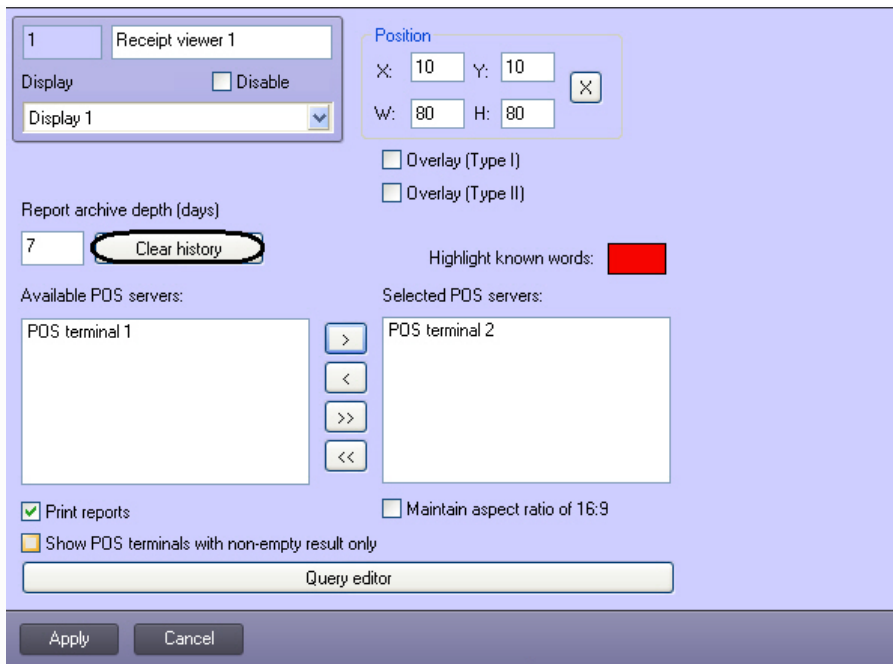
2. Set the overlay type by checking the **Overlay (Type I)** or **Overlay (Type II)** checkbox (1).



3. To allow the operator to print the search results, check the **Print reports** checkbox (2).
4. Set the **Maintain aspect ration of 16:9** to display the archive in 16:9 format (3).

The Receipt viewer window is now set.

Note. To clear the history of user queries in the Receipt viewer window, click the **Clear history** button .



Editing the receipts database queries (optional)

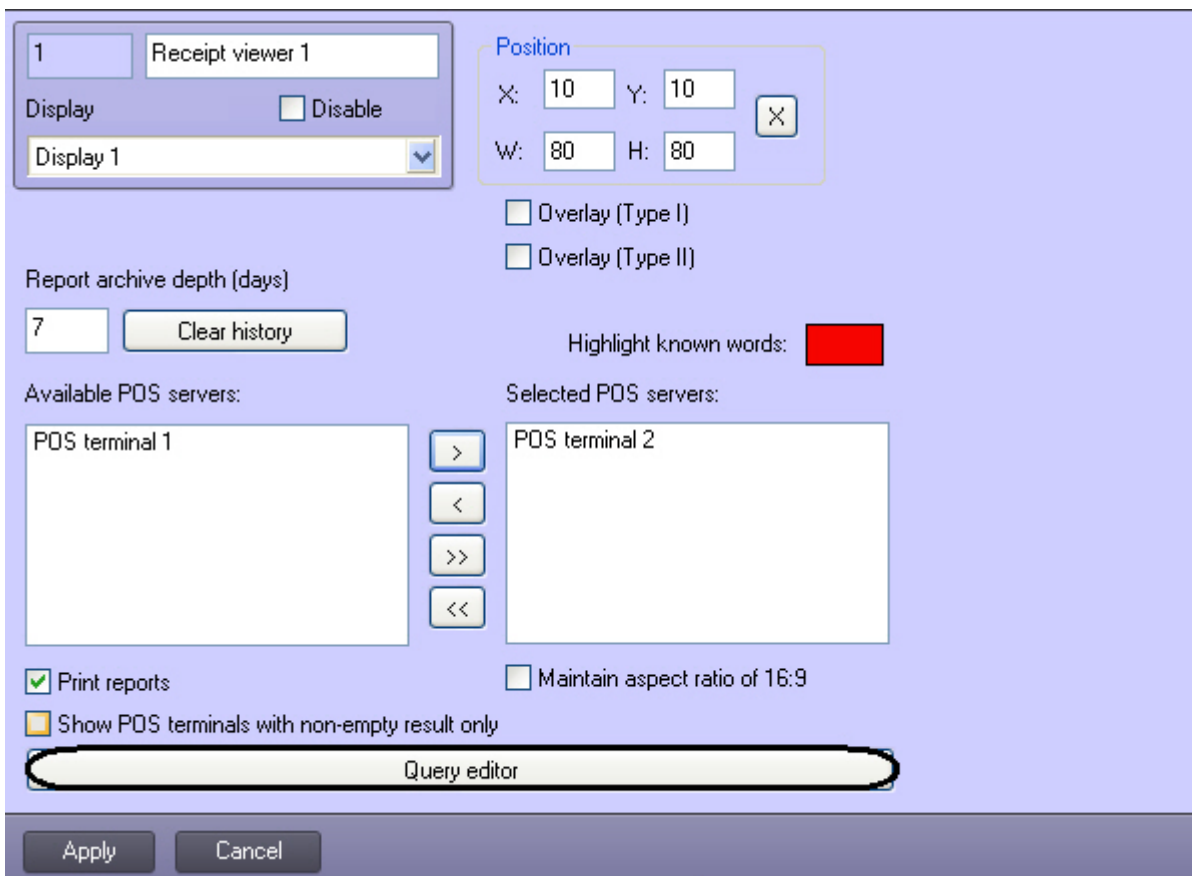
The user can create and edit queries in the receipts database. This is an optional function in addition to system setup.

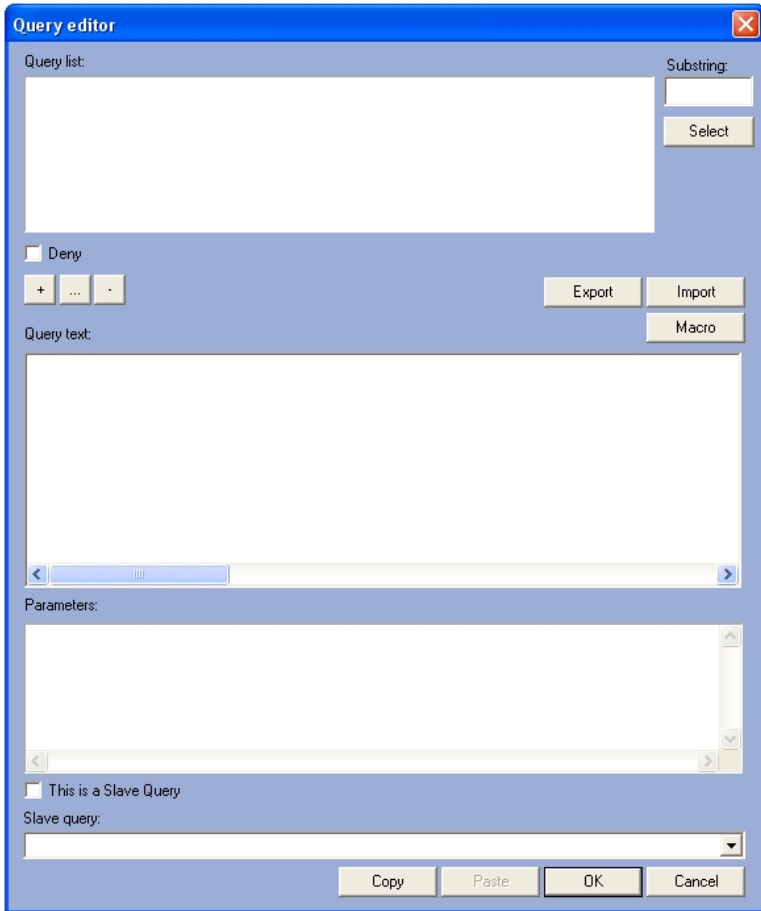
Warning! The user query in the Receipt viewer window will be created and processed, only if the receipts parser has been set up (see the Setting up the parser (optional) section).

Query editor provides the following functions:

1. Creating and editing the list of queries. The parameters can be imported from a text file (POS query file) or using the built-in functions
2. Search for a query in the list
3. Export query parameters into a file or other **Receipt viewer** objects.

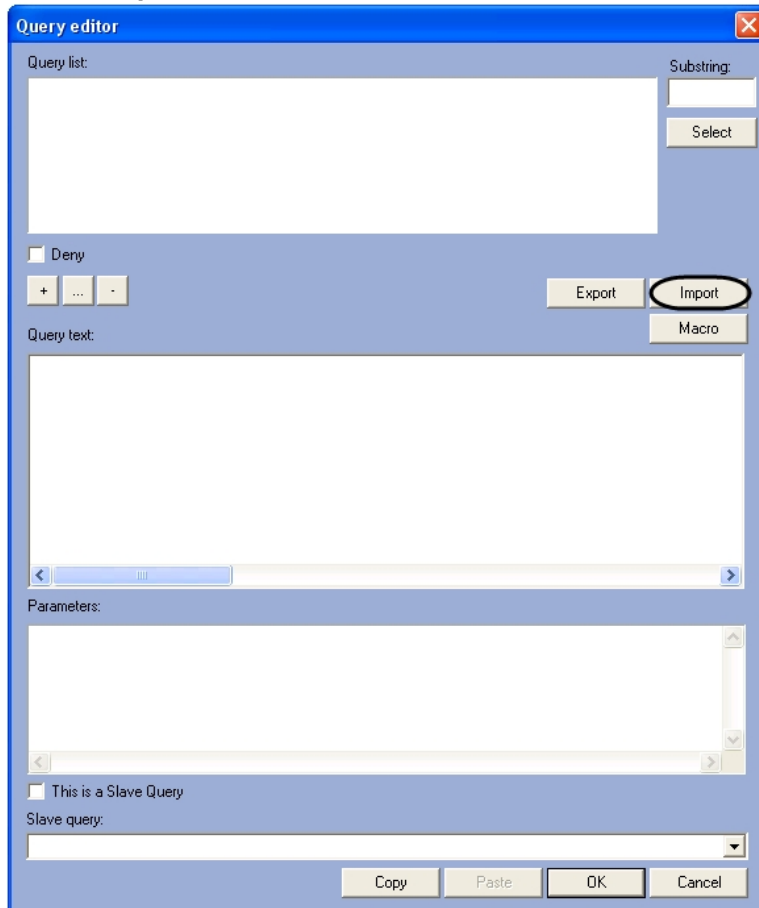
To open the query editor, click the **Query editor** button. The **Query editor** window opens.





To import a query from a text file, do the following:

1. Click the **Import** button.

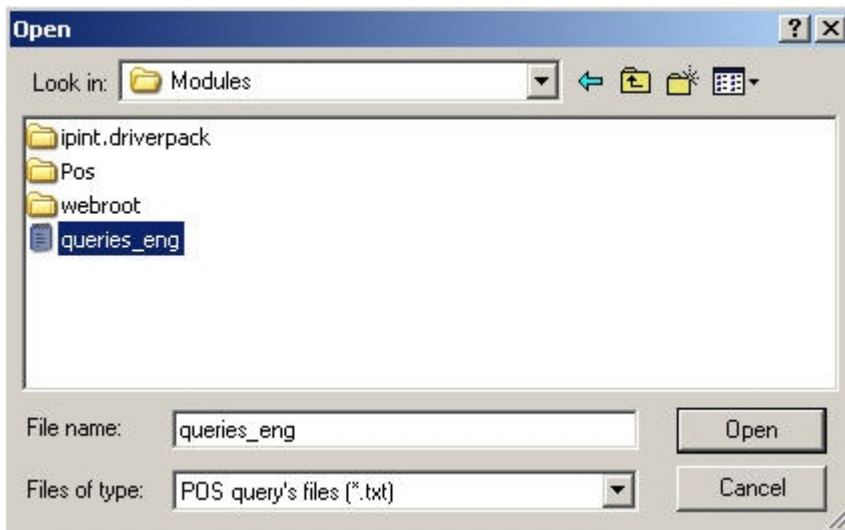


2. Open a query file in the standard Windows file open dialog box.

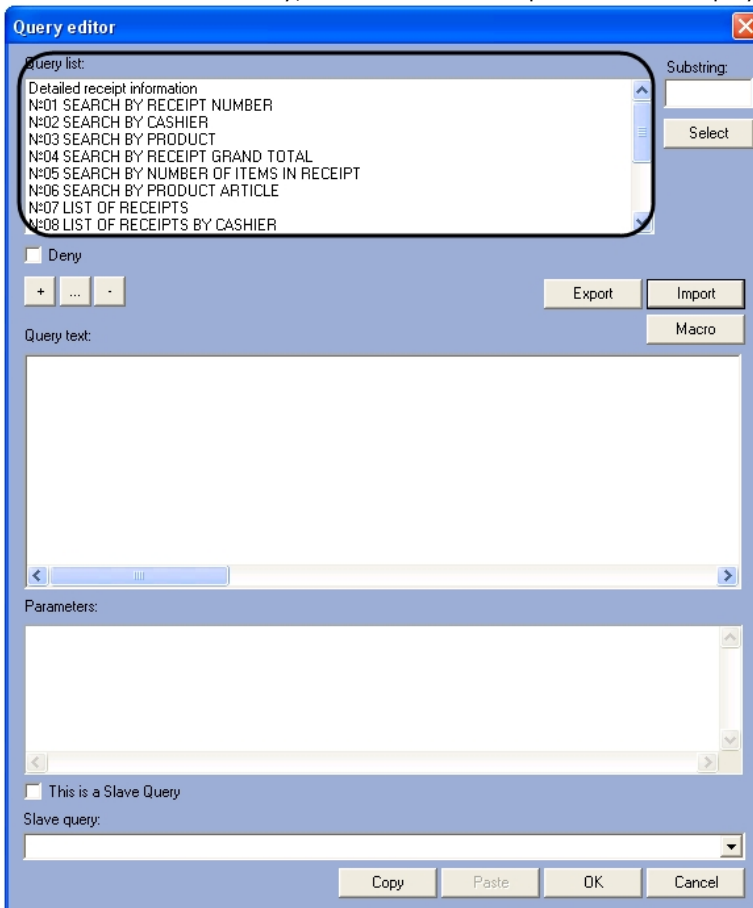


Note.

We recommend importing the list of queries from the <Intellect program folder>\Modules\queries_eng.txt file included in the Intellect installation kit.



3. If the file loads successfully, the list of available queries will be displayed in the **Query list** area.



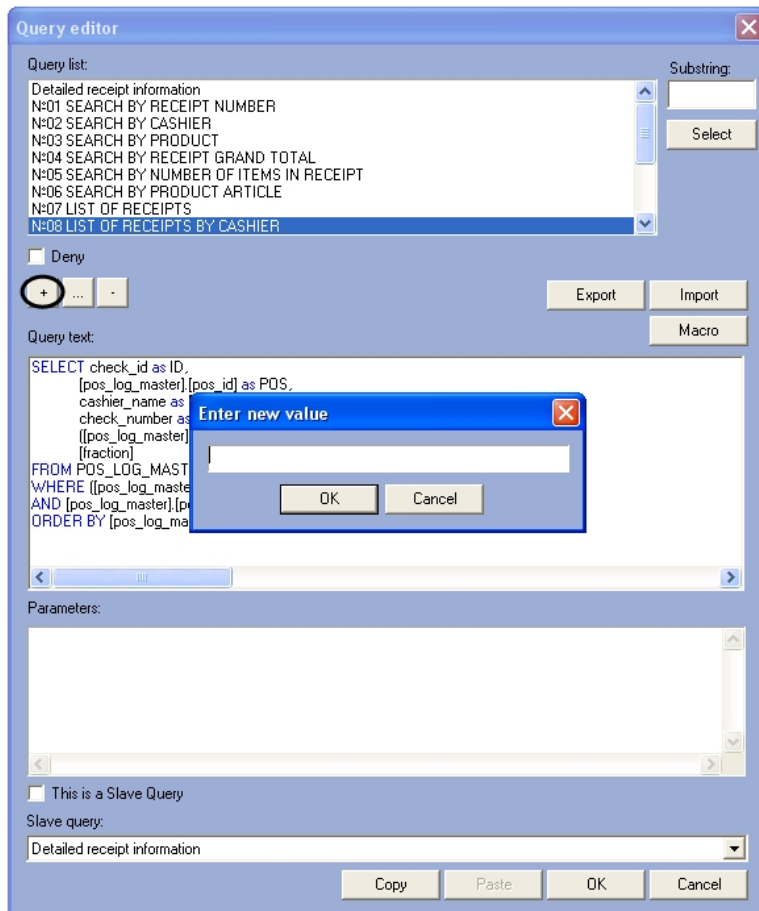
The query file import is complete.

To edit queries, use the editing buttons.



To add a query to the **Query list**, do the following.

1. Click the "+" button.
2. Enter a name for the query in the dialog box that opens.
3. Click **OK**.



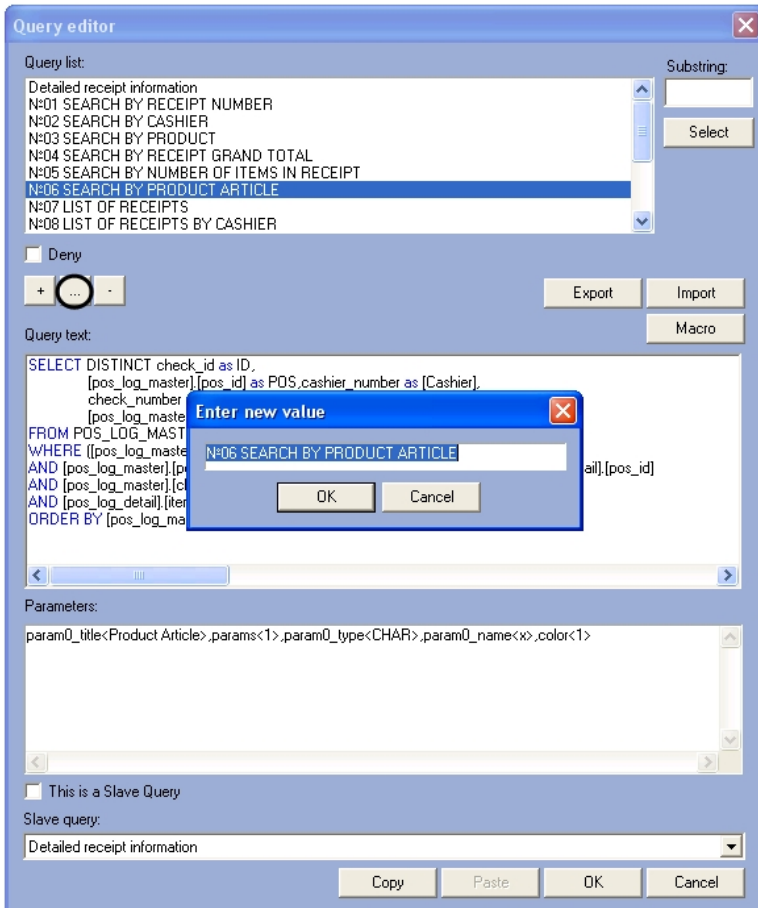
The name of the new query will be added to the list.

To edit a query name in the **Query list**, do the following

1. Select a query in the **Query list**
2. Click the "...” button.

Note.
Or double-click the query name instead of clicking the "...” button.

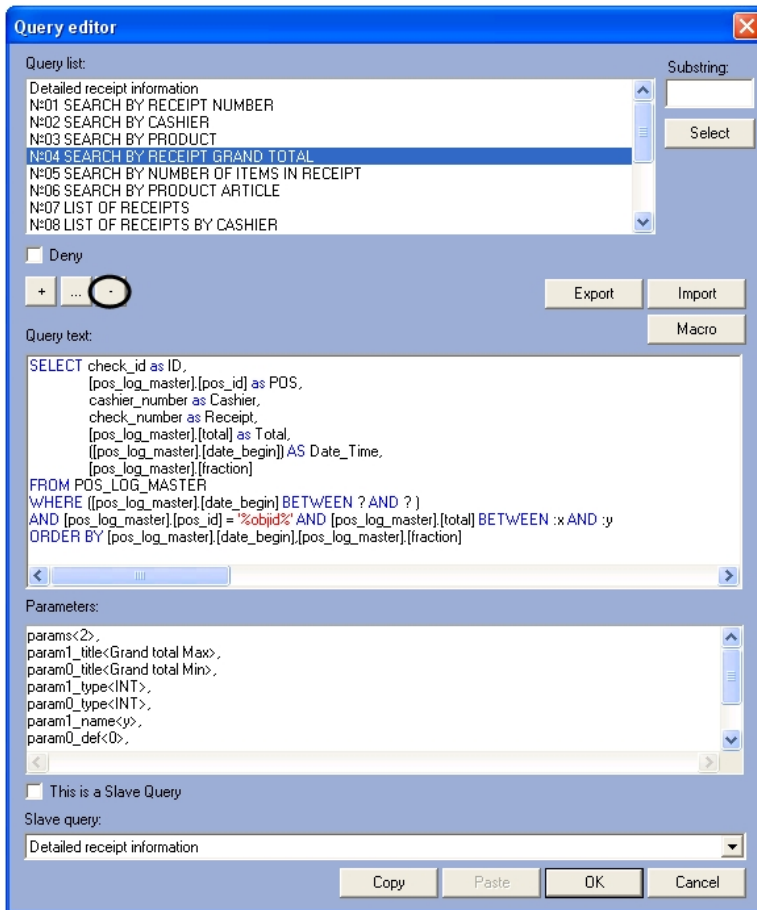
3. Enter a new name for the query in the dialog box that opens.
4. Click **OK**.



The query name will be changed.

To delete a query from the **Query list**, do the following:

1. Select a query in the **Query list**
2. Click the "-" button.



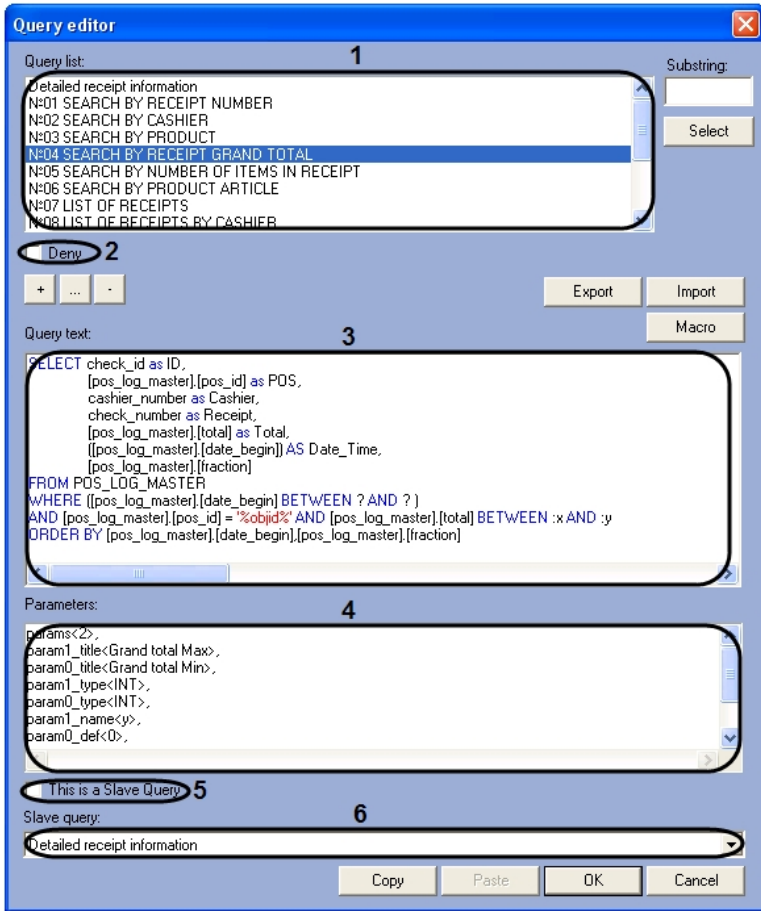
The query will be deleted from the list.



Note.

A query can be also deleted by right-clicking the query name to open the drop-down menu and selecting the **Delete** option.

To display a query text, select its name in the **Query list**. The query contents are shown in the **Query text** area.



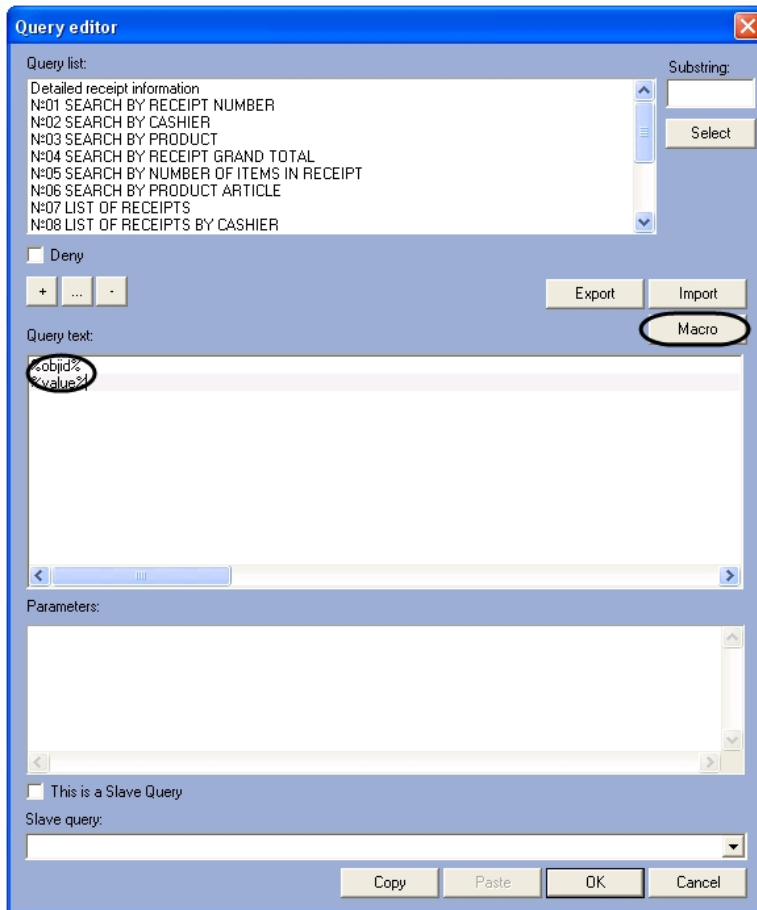
The table shows the interface elements of the **Query editor** window.

No	Element name	Element type	Description	Data type	Default value	Value range
1	Query list	List, items imported or edited using the editing buttons	List of queries	Names of existing queries	-	Depends on the number of existing queries
2	Hide	Checkbox	Hides the query in the Receipt viewer window	Boolean	No	Yes - the query is not displayed in the Receipt viewer window No - the query is displayed
3	Query text	Text field	The text of the query	SQL language	-	-
4	Parameters	Text field	Query parameters	SQL language	-	-
5	This is a slave query	Checkbox	Makes the query a slave	Boolean	-	Yes - the query is a slave No - the query is not a slave
6	Slave query	Drop-down list	The query which is a slave relative to this query	Names of existing slave queries	-	Depends on the number of existing slave queries



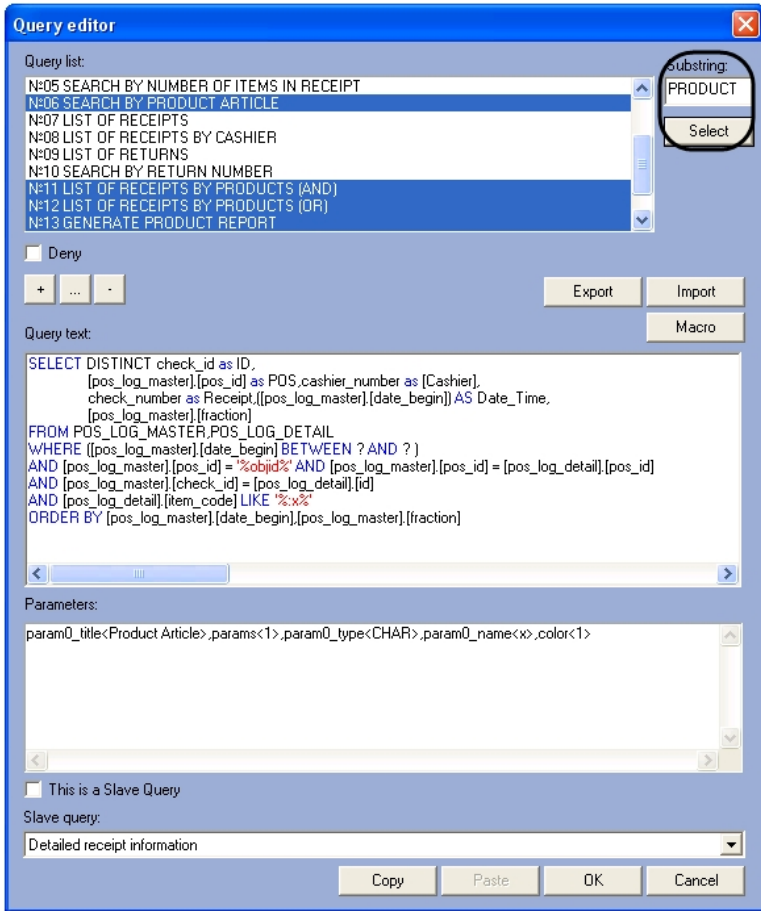
Note.

Use SQL templates while editing the text of the query. Click the Macro button and select an item from the list that opens (Figure 6.5—24).



To search for queries in the **Query list**, do the following

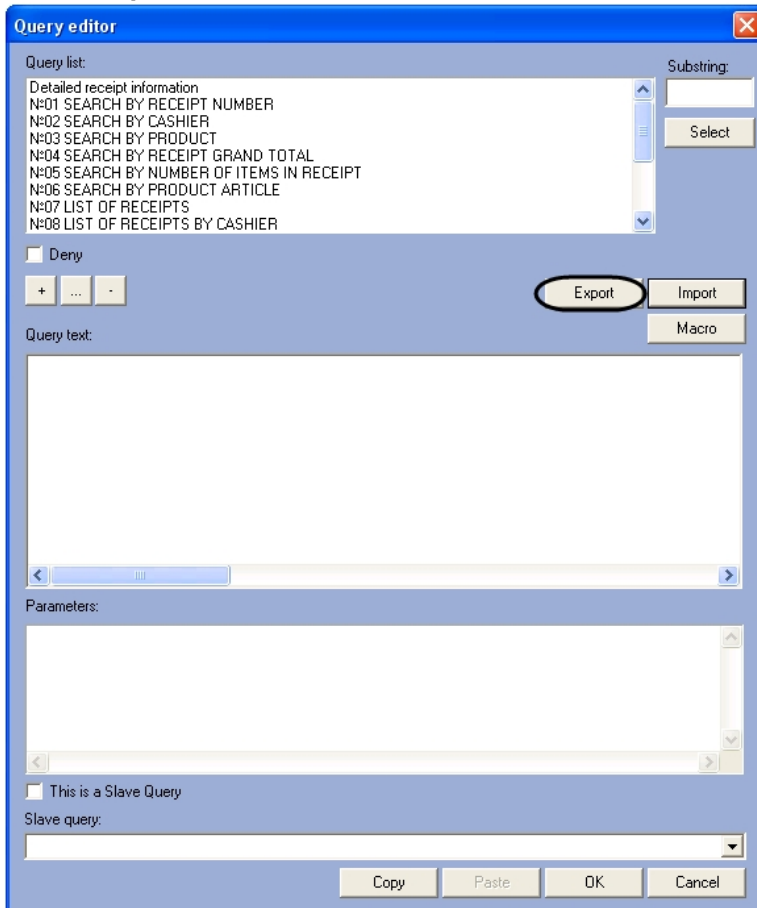
1. Enter the word to find in the **Word** field
2. Click the **Find** button.
3. The query names containing the word will be highlighted in the **Query list**.



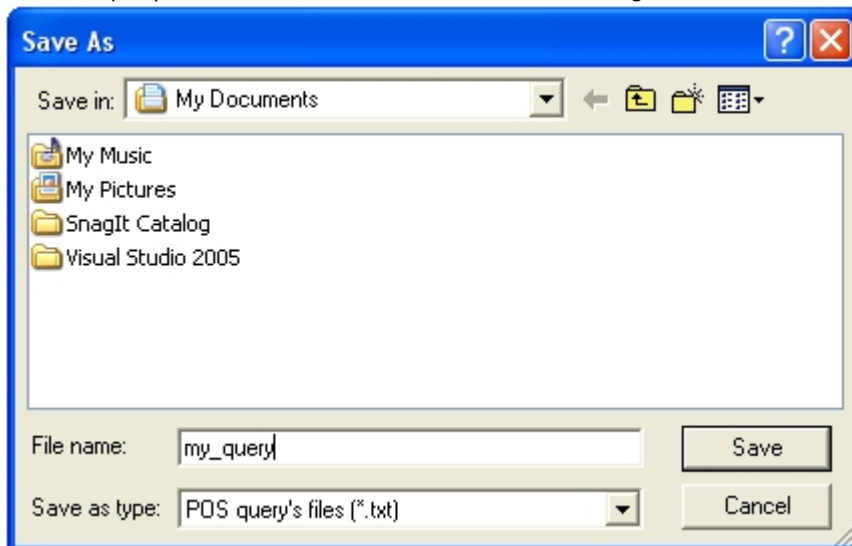
The word search in the **Query list** is complete.

To export the query list into a file, do the following:

1. Click the **Export** button.



2. Save the query file in the standard Windows file save dialog box.



3. The user queries will be saved in the file.

Query export is complete.

Note. Use the **Copy** and **Paste** buttons to copy the query list to other Receipt viewer windows.

To save changes and close the **Query editor** window, click **OK**.

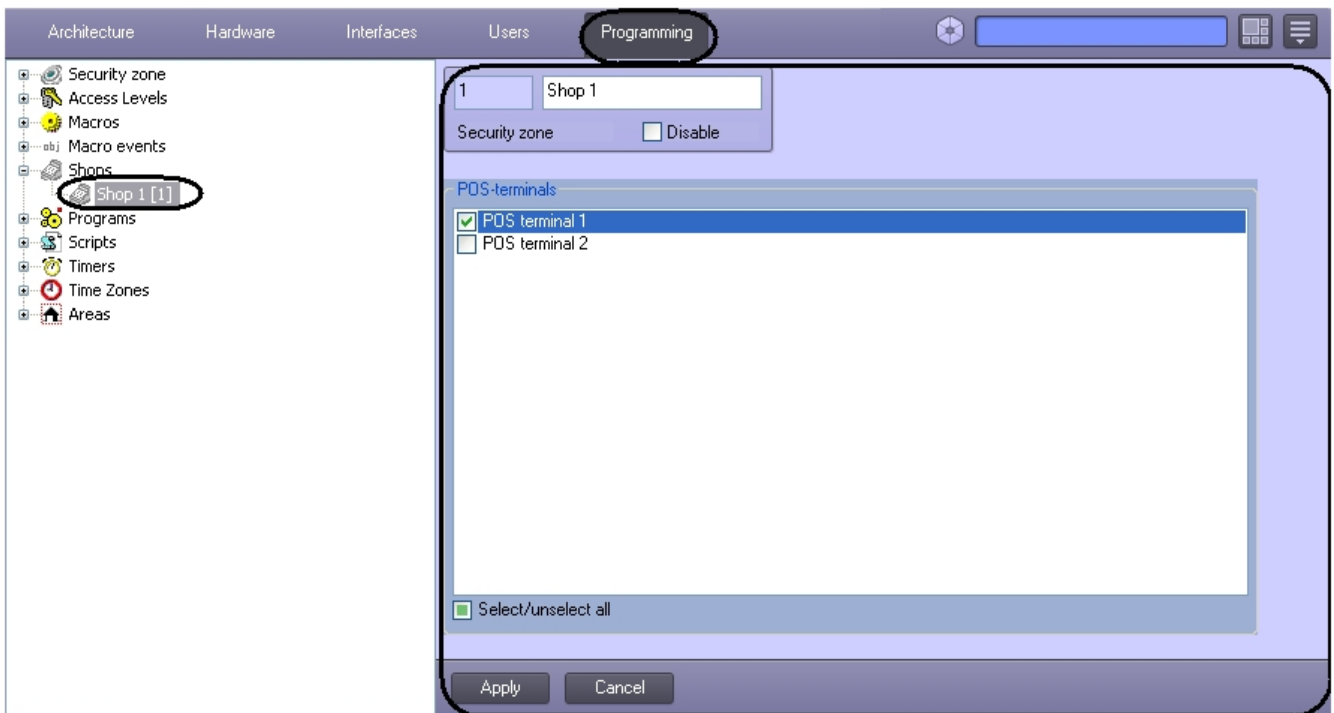


The query editing in the Receipt viewer window is complete.

Setting up the Shop system object

The **Shop** system object is for integration of POS-terminals that are physically installed in one shop.

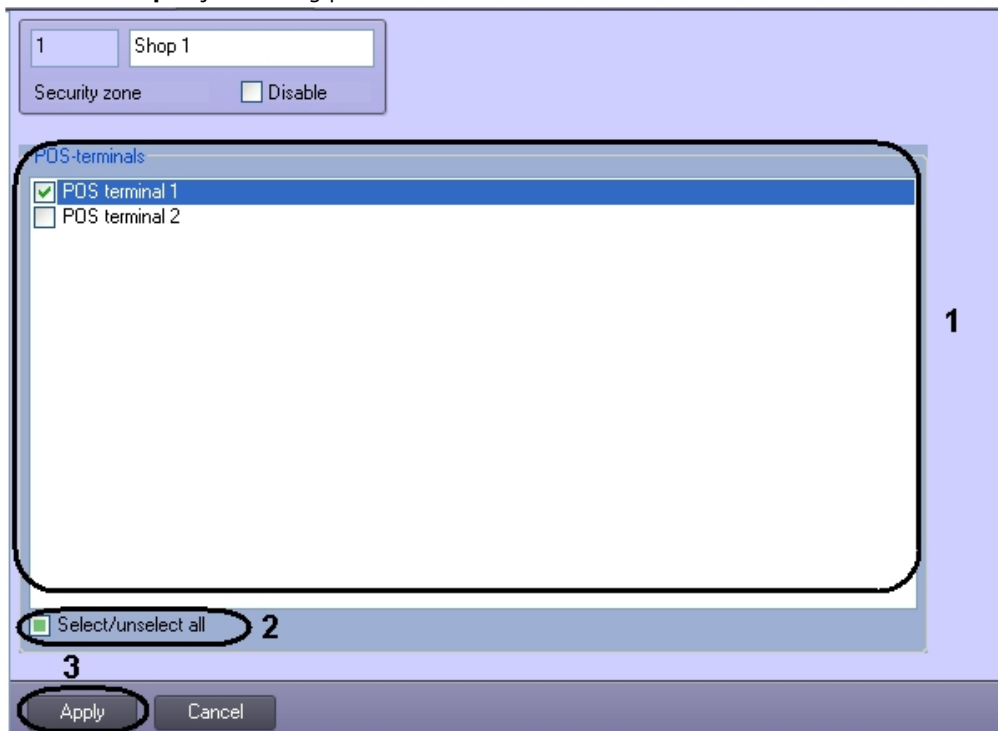
Creation and setup of the **Shop** system object is carried out on **Programming** tab of **System setting** dialog box



Setting parameters of the **Shop** system object is carried out on setting panel of the **Shop** object.

To set parameters of the **Shop** system object do the following:

1. Go to the **Shop** object setting panel.



2. In **POS-terminals** field set the checkbox next to the necessary POS-terminal that is installed in the shop (1).
3. Set the **Select/unselect all** checkbox to select all POS-terminals in the list (2).

Note.
If it's necessary to remove the selection of all POS-terminals remove **Select/unselect all** checkbox by clicking it once again.

4. Click **Apply** to save the changes (3).

Setting parameters of the **Shop** object is completed.

Configuring the POS Replicator system object

General information about replicating the POS databases

Replicating of POS databases allows using of data from a local Server and from remote Servers while the building of reports (see the *Report System' Web report system. User guide* document).

The **POS Replicator** system object is used for replicating the databases of remote Servers to the main Server. The main Server is a server on which the POS replicator object is configuring. Only POS databases can be replicated using this module.

Attention! Replication is performed only for receipts in XML format, i.e. the XML protocol type is to be selected for the corresponding **POS-terminal** object .

Other POS modules which use POS databases (e.g. **Receipts**) work with POS databases located on those Servers where the **POS terminal** objects are created, on operation with which they are configured. So the data duplication is eliminated.

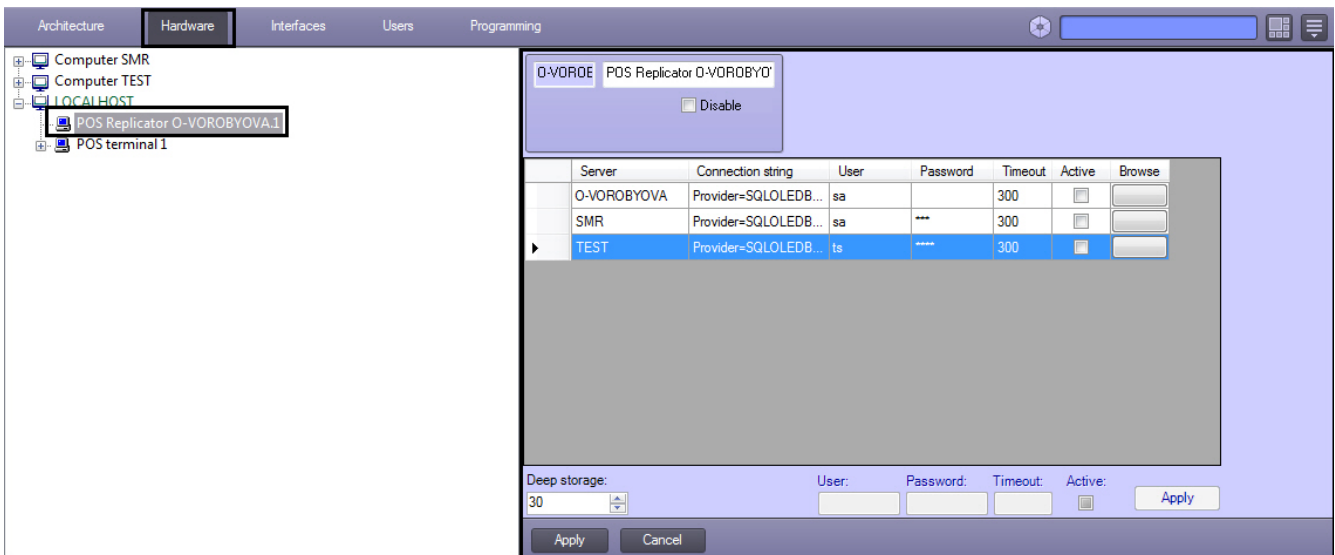


Attention!

If the POS module is being updated on the Server where the POS module has already been installed, then it is necessary to delete the POS database before update or create a new database while updating. New databases are to be created both on remote Servers and on the main Server.

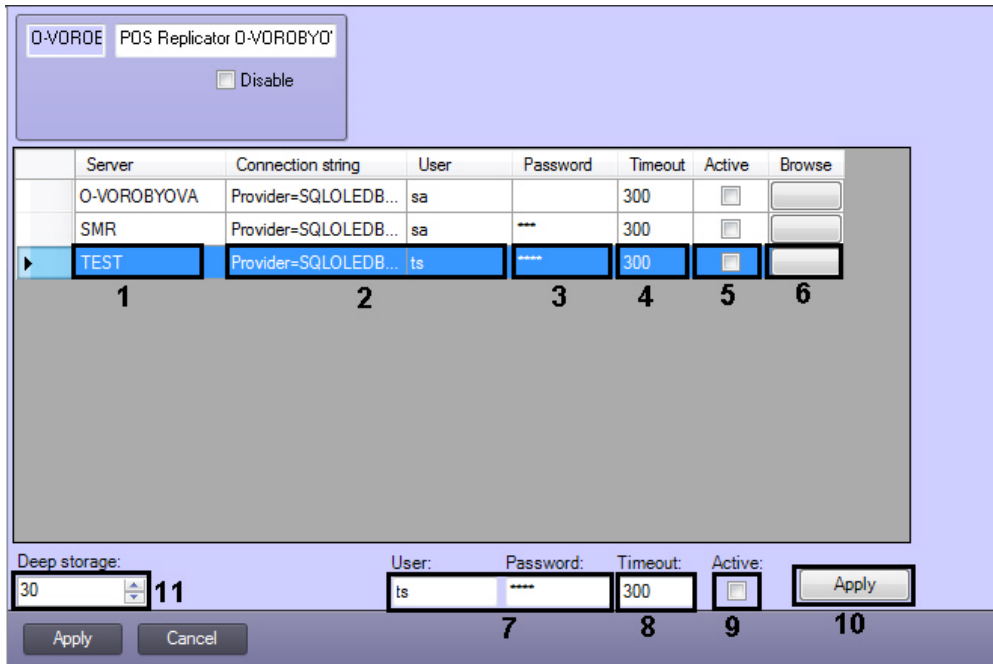
Configuring the replicating of POS databases

The **POS Replicator** system object is created under the **Computer** object in the **Hardware** tab of the **System settings** dialog box. Only one **POS Replicator** object can be created on the Server.

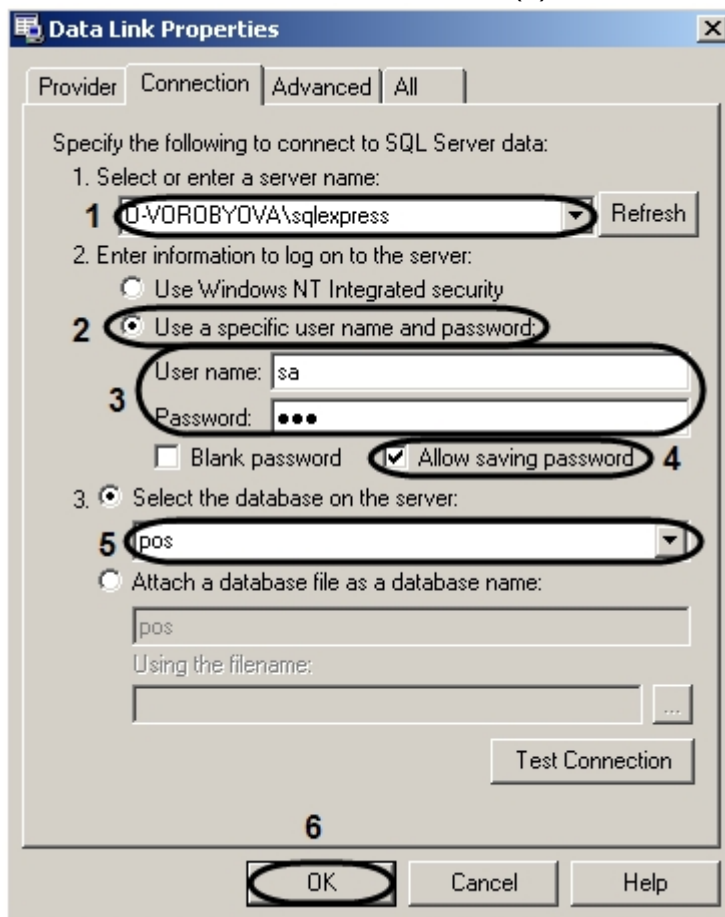


To configure the **POS Replicator** system object do the following:

1. Go to the settings panel of the **POS Replicator** object.



2. Names of servers in POS INTELLECT™ on which the Servers of databases are run are specified in the **Server** column (1). The list is forming automatically and it can't be edited manually. The server is placed to the list only if one or more POS terminal objects are created.
3. Automatically created string of connection to remote database server is specified in the **Connection string** column (2). Name of SQL-server is made from the Server name adding the \sqlexpress, on default the name of database is POS. If it is necessary to change the connection strings do the following:
 - a. Click the key in the **Browse** column (6). The **Data Link Properties** window is opened in order to configure the database connection.
 - b. In the **Select or enter a server name** field select from the list or enter manually the name of MS SQL Server where the connected database is stored (1).



- c. Set the switch into the **Use a specific user name and password** position (2).
- d. In the **User name:** field enter the user name (login) to connect to the MS SQL server, in the **Password** field enter the password to access the database (3).
- e. Set the **Allow saving password** checkbox (4).

- f. Select the name of connected POS-Intellect database from the **Select the database on the server** list (5).
- g. Click **OK** (6).
4. Specify the replication parameters using one of the following way:
 - a. For each server:
 - i. User name and password specified the previous step of connection to the database will be automatically entered in the "User" and "Password" fields (3).
 - ii. In the **Timeout** field enter the data replication period in seconds (4).
 - iii. Set the **Active** checkbox in case of replication is to be performed from the specified server to the main server (5).
 - iv. Repeat 4.a.i – 4.a.iii steps for each server in the list.
 - b. For all servers, if it is necessary to use equal parameters for them:
 - i. Select servers from the list for which replication parameters are to be changed.
 - ii. Enter the user name and password which are used to connect to all databases in the list (7).
 - iii. In the **Timeout** field enter the data replication period in seconds (8).
 - iv. Set the **Active** checkbox if it is necessary to use all connections (9).
 - v. Click **Apply** button (10).

Note.

It is possible to specify following parameters for several Servers such way: user name and password of connection to the POS database, timeout and state of replication.

5. In the **Deep storage:** field enter number of days during which data will be saved in the database (11).
6. Click **Apply** button.

Replication starts automatically when all these actions are completed. Databases with replication time rating are added to the replication queue. Databases with the lowest replication period have the highest priority. Several replication processes can be performed simultaneously depending on the number of cores in the main Server processor.

The replication process can be detected through the terminal window of **Pos Aggregator** module which is activated by double clicks on module sign in the tray.

Configuration of the POS Replicator system object is completed.

Configuring the POS Process system object

General information about POS Process system object

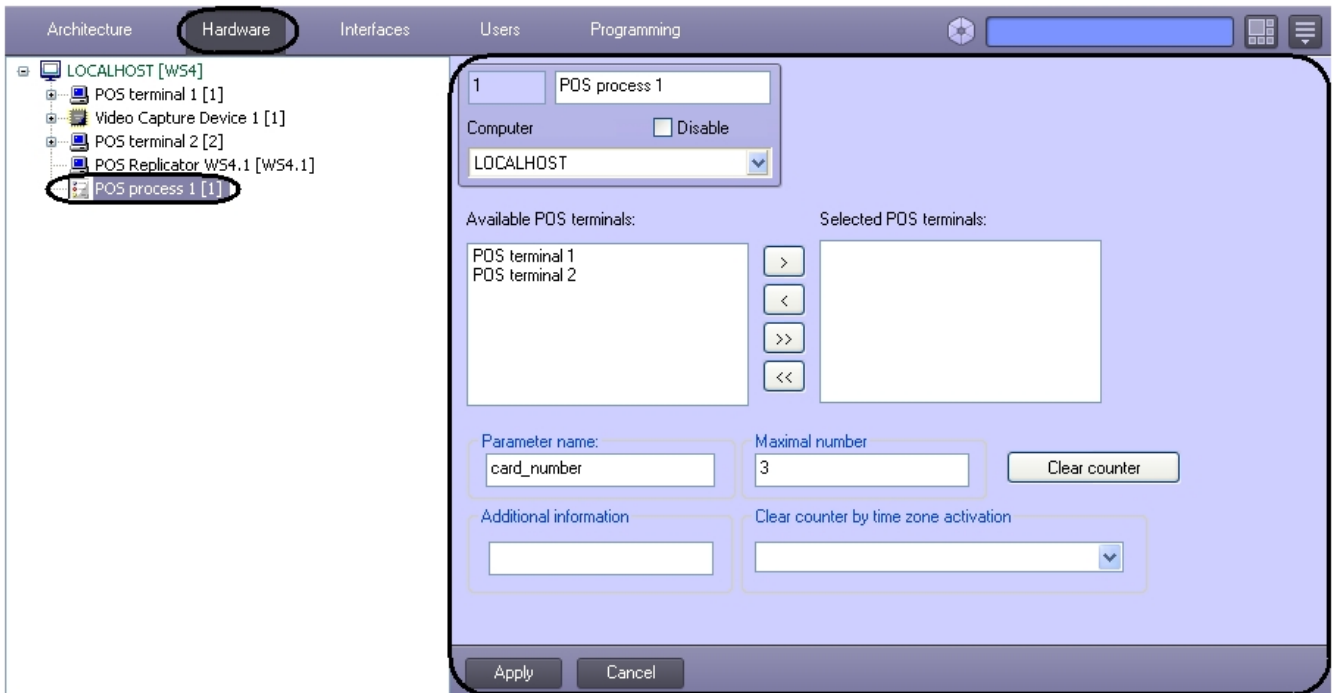
The **POS Process** system object allows configuring the generation of informational messages from POS Process module in case of the number of events from POS terminal with equal values of specified parameter exceeds some specified number. For example, if the informational message is to be generated in case of the card number is repeated more than specified number of times.

Attention!

To generate the event, configure the parser for sending events (set the **Send event** checkbox) even if the xml-parser is in use (see the [Editing the .prl parser](#) section).

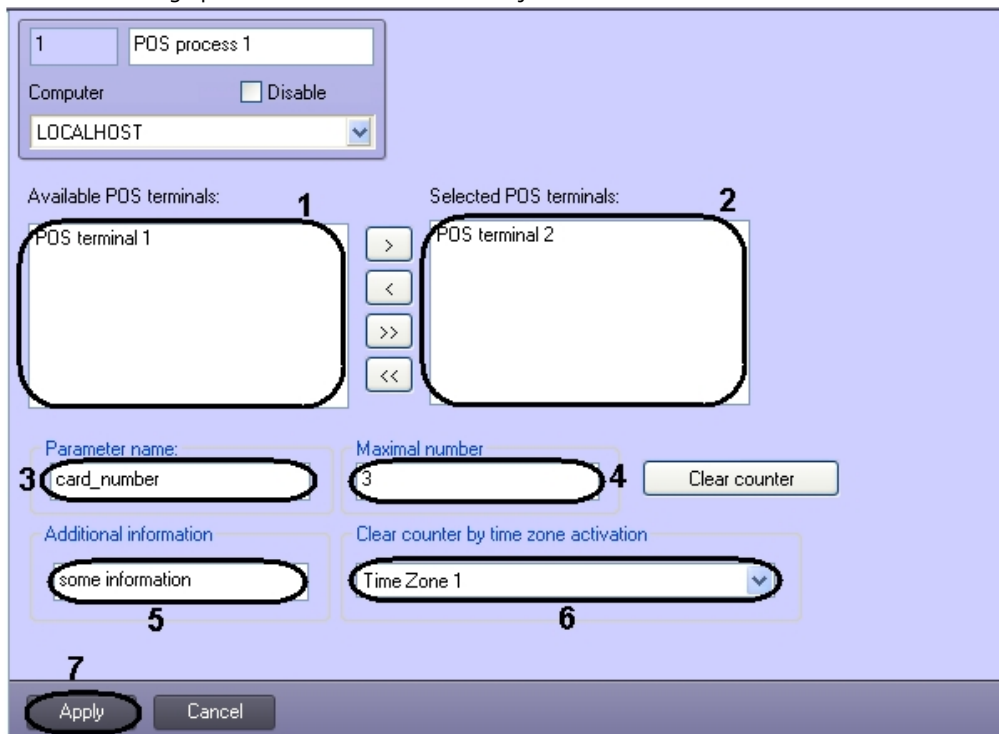
Configuring the POS process object



The POS Process system object is created under the Computer object in the Hardware tab of the System setting dialog box.





To configure the POS Process system object do the following:

1. Go to the settings panel of the **POS Process** object.



2. **POS terminal** objects created in the object tree are listed in the **Available POS terminals** list (1).
3. Move required terminals to the **Selected POS terminals** using  and  buttons (2). Information from selected terminals will be in use to count cases of appearing the specified parameter.

Note.
To back POS terminals from the **Selected POS terminals** list to the **Available POS terminals** list use  and  buttons.

4. In the **Parameter name** field enter the name of parameter at which the number of equal values is to be controlled (3). Parameter name is depends on protocol characteristics on which the terminal works.
5. In the **Maximal number** field enter the maximal number of appearance of equal parameter values (4).
6. In the **Additional information** enter the events description which will be included to the event description next to

the card number and number of repeats (5).

Note.
In example displayed in the figure, the description of alarm messages will be presented as «Some information 3x123», where 123 is a card number, 3 is a number of times when the parameter appeared.

7. From the **Clear counter by time zone activation** drop-down list select the **Time zone** object corresponding to the time period start of which shows the necessity to reset the counter of parameter appearances (6).

Note.
The **Time zone** objects are created and configured on the **Programming** tab of **System setting** dialog box. Detail information about creating and configuring the time zone is presented in the **Intellect software package. Administrator's guide** document.

8. Click the **Apply** button (7).

Configuration of the POS Process system object is completed.

Clear the counter

To clear the counter of parameter appearances, do the following:

1. Go to the settings panel of the **POS Process** object.

The screenshot shows the settings panel for the 'POS process 1' object. It includes fields for 'Computer' (LOCALHOST), 'Available POS terminals' (POS terminal 1), and 'Selected POS terminals' (POS terminal 2). There are navigation buttons between the terminal lists. Below, there are input fields for 'Parameter name' (card_number), 'Maximal number' (3), 'Additional information' (some information), and 'Clear counter by time zone activation' (Time Zone 1). A 'Clear counter' button is highlighted with a red oval. At the bottom are 'Apply' and 'Cancel' buttons.

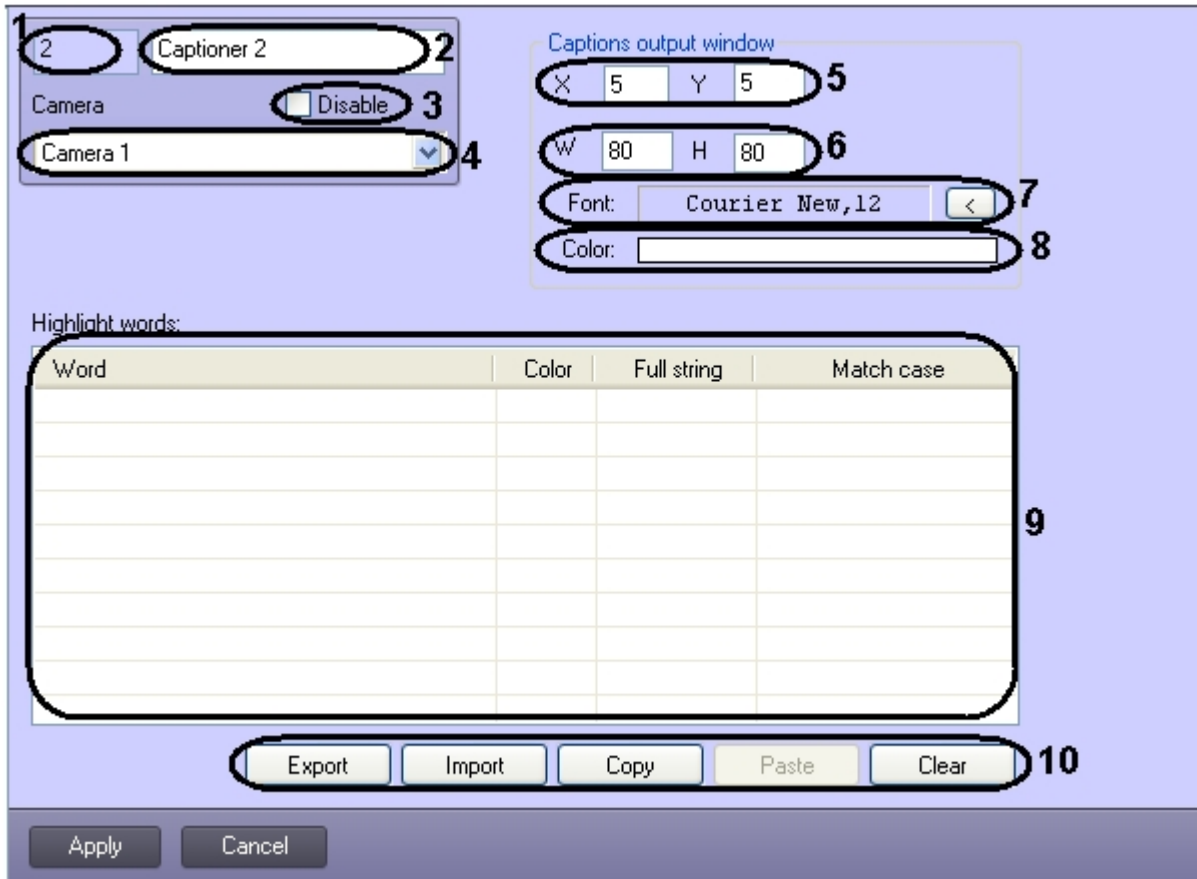
2. Click the **Clear counter** button.

Clearing the counter is completed.

Appendix 1. Description of interface windows

The Captioner object settings panel

The figure shows the **Captioner** object settings panel.



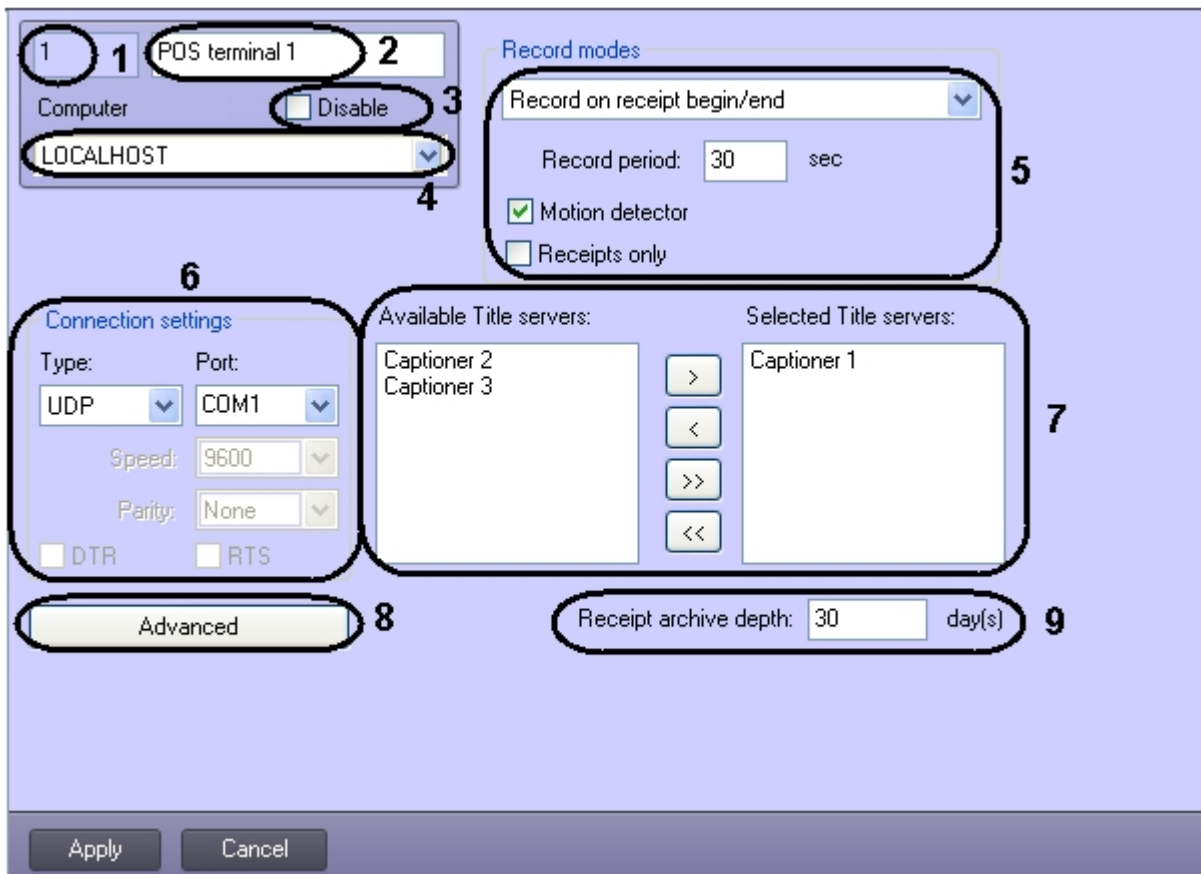
The table describes the elements in the **Captioner** settings panel

No	Element name	Element type	Description	Data type	Default value	Value range
1	Number	Auto	Identification number of the object in the system	Whole positive numbers	-	Depends on the number of objects
2	Name	Text field	Object name	Latin, Cyrillic and special symbols	Titles database	Case-insensitive string of any symbols No more than 60 symbols
3	Disable	Checkbox	Object status	Boolean	No	Yes – the object is disabled (not used) No – the object is enabled
4	Camera	Drop-down list	Parent Camera object	Names of existing Camera objects	Parent camera name	Depends on the number of existing Camera objects
The Titles area group						
5	X	Text field	X-coordinate of the upper left corner (left indent)	% of video image width	5	0 to 100
	Y	Text field	Y-coordinate of the upper left corner (top indent)	% of video image height	5	0 to 100
6	W	Text field	Titles display area width	% of video image width	80	0 to 100
	H	Text field	Titles display area height	% of video image height	80	0 to 100
The Font group						
7	Font	Auto	Titles font sample	Text line	Courier,12	Depends on the installed fonts
	<	Button	Selecting the titles font (standard Windows font selection box opens)	-	-	-
The Color group						

8	Color	Auto	The titles text color	Color palette	White	Depends on the system color palette
	Color	Double-click	Selecting the titles text color (standard Windows color selection dialog box)	-	-	-
The Word highlighting table						
9	Word	Text field	The word to highlight	Text line	-	String of any symbols
	Color	Double-click	Highlighting color	Color palette	Turquoise	Depends on the system color palette
	Whole line	Checkbox	Highlights the whole line	Boolean	No	Yes – the whole line is highlighted No – the word only is highlighted
	Match case	Checkbox	Match case	Boolean	No	Yes – case-sensitive search No – case-insensitive search
10	Export	Button	Exporting the table into a file	-	-	-
	Import	Button	Importing the table from a file	-	-	-
	Copy	Button	Copy the table contents to the clipboard	-	-	-
	Paste	Button	Paste the clipboard into the table	-	-	-
	Clear	Button	Clear the table	-	-	-

The POS-terminal object settings panel

The figure shows the **POS-terminal** object settings panel.



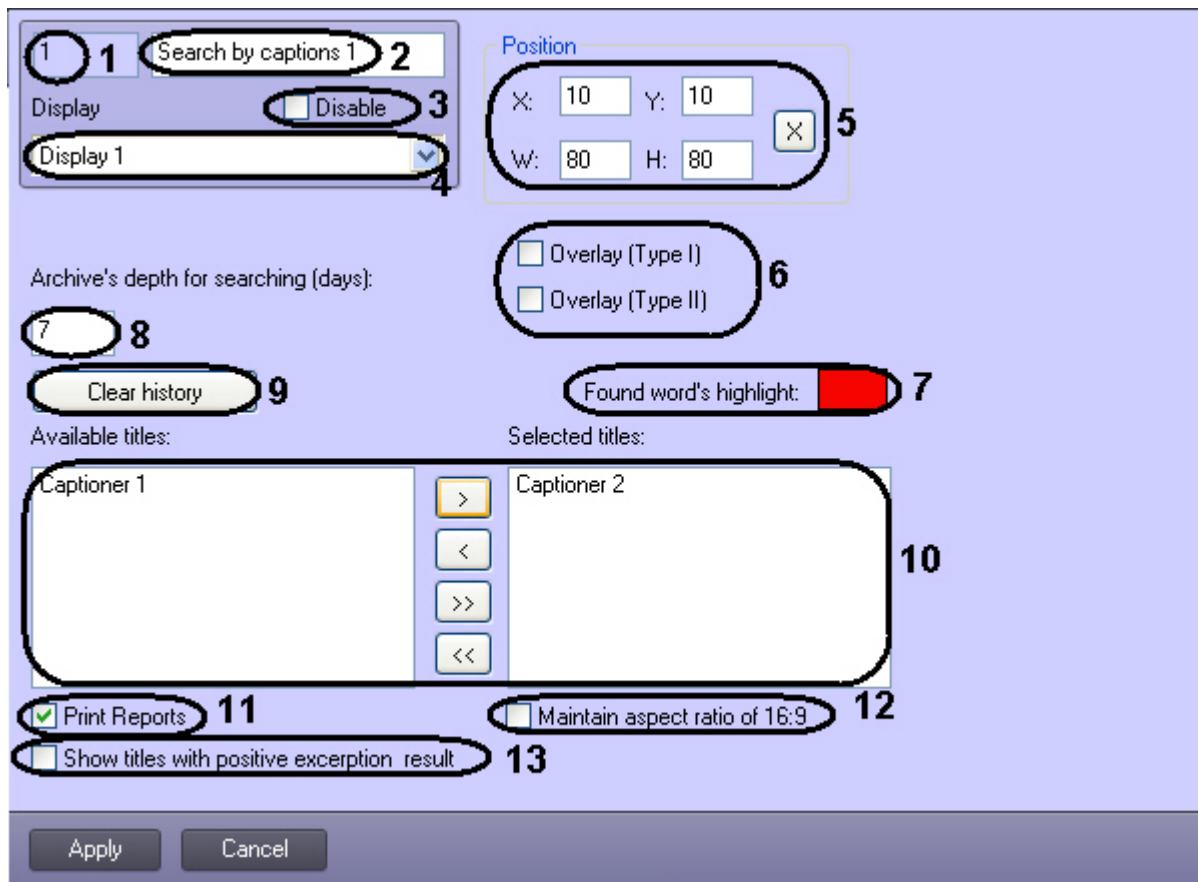
The table describes the elements in the **POS-terminal** settings panel

No	Element name	Element type	Description	Data type	Default value	Value range
1	Number	Auto	Identification number of the object in the system	Whole positive numbers	-	Depends on the number of existing POS-terminal objects
2	Name	Text field	Object name	Latin, Cyrillic and special symbols	POS-terminal	Case-insensitive string of any symbols No more than 60 symbols
3	Disable	Checkbox	Object status	Boolean	No	Yes – the object is disabled (not used) No – the object is enabled
4	Computer	Drop-down list	Parent Computer object	Names of existing Computer objects	Parent computer name	Depends on the number of existing Computer objects
The Recording modes group						
5	Recording mode	Drop-down list	The recording mode	Existing recording modes	Record on receipt beginning/end	Record on receipt beginning/end Continuous recording Save one frame per receipt
	Post-recording interval	Text field	Post-recording time interval	Seconds	30	
	Motion detector	Checkbox	Record on motion detector activation	Boolean	Yes	Yes – use motion detector No – do not use motion detector
	Receipts only	Checkbox	Receipt display option	Boolean	No	Yes – only data of the receipts between the beginning and end of the receipts are displayed on the screen and included in the Captioner No – all the data of the processed receipts are displayed on the screen and included in the Captioner
The Connection settings group						
6	Type	Drop-down list	Connection type	Supported protocols	RS232	Depends on the number of supported protocols
	Port	Drop-down list	Port number	Available ports	COM1	Number of available ports
	Speed	Drop-down list	Connection rate in accordance with RS232 protocol	Supported rates	9600	Depends on the number of supported rates in accordance with RS232 protocol
	Parity	Drop-down list	Parity mode for RS232 protocol	Supported parity modes	None	Depends on the number of supported parity modes in the RS232 protocol
	DTR	Checkbox	DTR option for RS232 protocol	Boolean	No	Yes – use DTR control signal in the RS232 protocol No – do not use DTR control signal in the RS232 protocol
	RTS	Checkbox	RTS option for RS232 protocol	Boolean	No	Yes – use RTS control signal in the RS232 protocol No – do not use RTS control signal in the RS232 protocol
The Captioner group						
7	Available captioners	Auto	The list of available captioners	-	-	-
	Selected captioners	Auto	The list of selected captioners	-	-	-
	<, >, >>, <<	Button	Selecting the captioners	-	-	-
8	Advanced	Button	Opening additional POS-terminal object settings	-	-	-

9	Receipts archive depth	Text field	The size of the receipts archive	Days	30	
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The Search by captions object settings panel

The figure shows the **Search by captions** object settings panel.



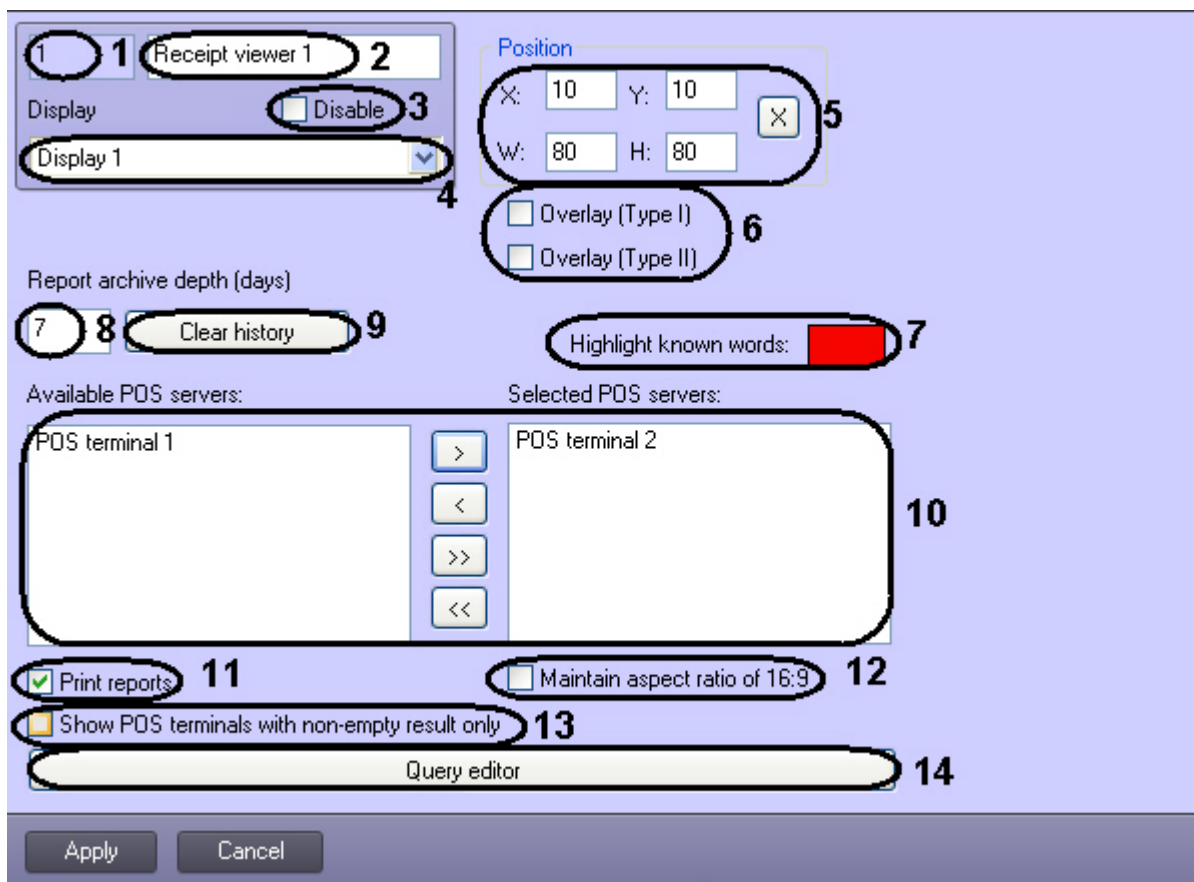
The table describes the elements in the **Search by captions** settings panel

No	Element name	Element type	Description	Data type	Default value	Value range
1	Number	Auto	Identification number of the object in the system	Whole positive numbers	-	Depends on the number of existing Search by captions objects
2	Name	Text field	Object name	Latin, Cyrillic and special symbols	Search by captions	Case-insensitive string of any symbols No more than 60 symbols
3	Disable	Checkbox	Object status	Boolean	No	Yes – the object is disabled (not used) No – the object is enabled
4	Screen	Drop-down list	Parent Screen object	Names of existing Screen objects	Parent Screen name	Depends on the number of Screen objects
The Position group						
5	X	Text field	X coordinate of the upper left corner	% of screen width	10	0 to M*100, where M is the number of installed monitors
	Y	Text field	Y coordinate of the upper left corner	% of screen height	10	0 to M*100, where M is the number of installed monitors
	W	Text field	Window width	% of screen width	80	0 to M*100, where M is the number of installed monitors
	H	Text field	Window height	% of screen height	80	0 to M*100, where M is the number of installed monitors

	X	Button	Open the size and position sample window	-	-	-
The Overlay group						
6	Overlay (Type I)	Checkbox	Overlay I video display mode	Boolean	No	Yes – use Overlay I No – do not use Overlay I
	Overlay (Type II)	Checkbox	Overlay II video display mode	Boolean	No	Yes – use Overlay II No – do not use Overlay II
The Word highlighting group						
7	Color	Auto	Word highlighting color	Color palette	Red	Depends on the system color palette
	Color	Double-click	Word highlighting color selection (opening the standard Windows color selection dialog box)	-	-	-
8	Default search depth	Text field	Captioner search depth	Days	7	
9	Clear	Button	Clears the history of user queries	-	-	-
The Captioner group						
10	Available captioners	Auto	The list of available captioners	-	-	-
	Selected captioners	Auto	The list of selected captioners	-	-	-
	<, >, >>, <<	Button	Selecting the captioners	-	-	-
11	Print reports	Checkbox	Print reports	Boolean	Yes	Yes – operator can print query results No – operator cannot print query results
12	Maintain aspect ratio of 16:9	Checkbox	Maintain aspect ratio of 16:9	Boolean	No	Yes – displays archive in 16:9 format No – displays archive in 4:3 format
13	Show only non-empty fetching	Checkbox	Show captioners with non-empty search results only	Boolean	No	Yes – show captioners with non-empty results only No – show all captioners

The Receipt viewer object settings panel

The figure shows the **Receipt viewer** object settings panel.



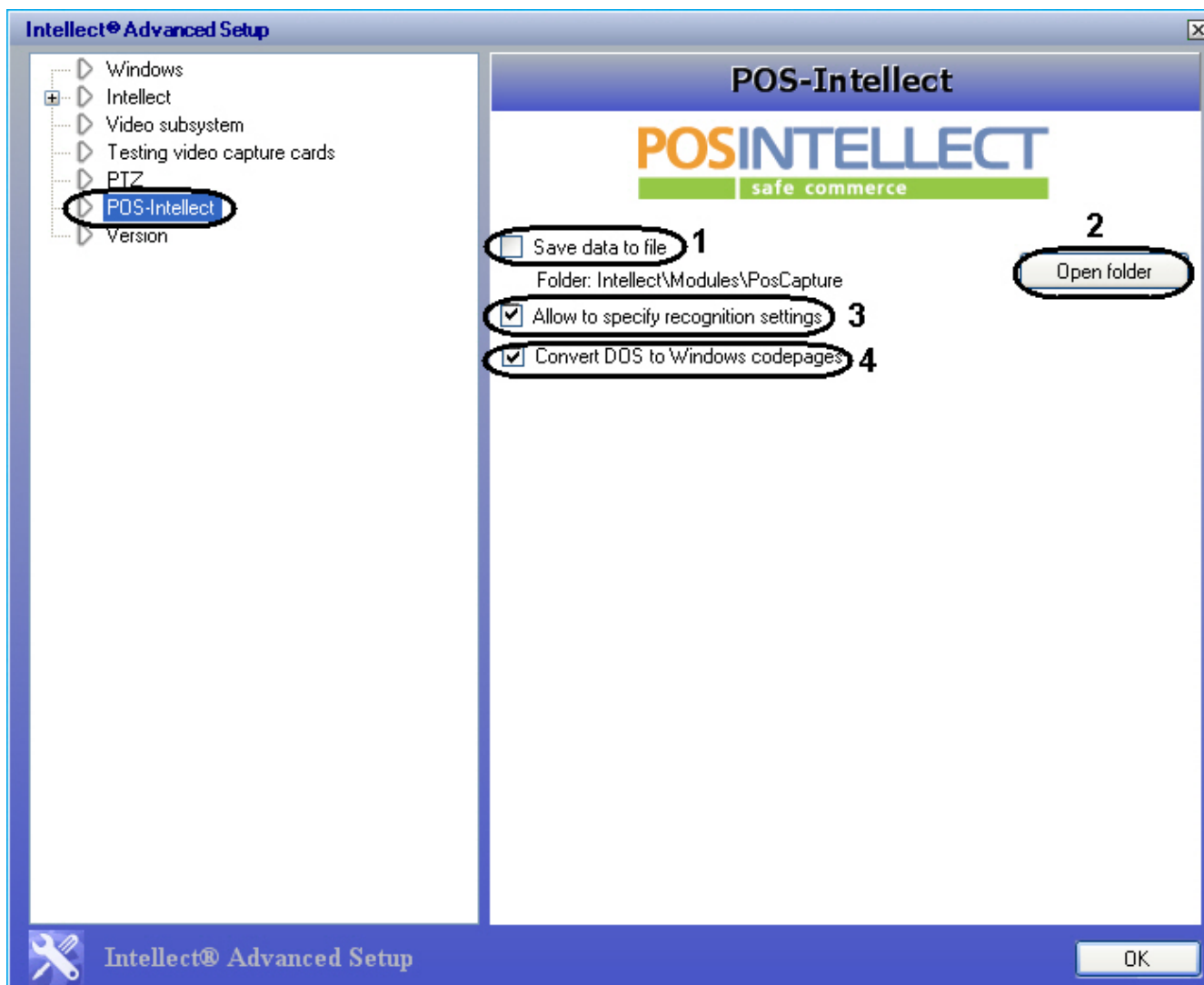
The table describes the elements in the **Receipt viewer** settings panel

No	Element name	Element type	Description	Data type	Default value	Value range
1	Number	Auto	Identification number of the object in the system	Whole positive numbers	-	Depends on the number of Receipt viewer objects
2	Name	Text field	Object name	Latin, Cyrillic and special symbols	Receipt viewer	Case-insensitive string of any symbols No more than 60 symbols
3	Disable	Checkbox	Object status	Boolean	No	Yes – the object is disabled (not used) No – the object is enabled
4	Screen	Drop-down list	Parent Screen object	Names of existing Screen objects	Parent Screen objects name	Depends on the number of Screen objects
The Position group						
5	X	Text field	X coordinate of the upper left corner of the window	% of screen width	10	0 to M*100, where M – number of installed monitors
	Y	Text field	Y coordinate of the upper left corner of the window	% of screen height	10	0 to M*100, where M – number of installed monitors
	W	Text field	Window width	% of screen width	80	0 to M*100, where M – number of installed monitors
	H	Text field	Window height	% of screen height	80	0 to M*100, where M – number of installed monitors
	X	Button	Open sample window for visual setting of position and size	-	-	-
The Overlay group						

6	Overlay (Type I)	Checkbox	Overlay I video display mode	Boolean	No	Yes – use Overlay I No – do not use Overlay I
	Overlay (Type II)	Checkbox	Overlay II video display mode	Boolean	No	Yes – use Overlay II No – do not use Overlay II
The Word highlighting group						
7	Color	Auto	Word highlighting color	Color palette	Red	Depends on the system color palette
	Color	Double-click	Word highlighting color selection (open standard Windows color selection dialog box)	-	-	-
8	Report archive depth	Text field	Receipts database search depth	Days	7	
9	Clear	Button	Clears the history of user queries	-	-	-
The POS-terminals group						
10	Available POS-terminals	Auto	The list of available POS-terminals	-	-	-
	Selected POS-terminals	Auto	The list of selected POS-terminals	-	-	-
	<, >, >>, <<	Button	Selecting the POS-terminals	-	-	-
11	Print reports	Checkbox	Printing the reports	Boolean	Yes	Yes – operator can print query results No – operator cannot print query results
12	Maintain aspect ratio of 16:9	Checkbox	Maintain aspect ratio of 16:9	Boolean	No	Yes – displays archive in 16:9 format No – displays archive in 4:3 format
13	Show POS-terminals with non-empty results only	Checkbox	Show POS-terminals with non-empty search results only	Boolean	No	Yes – show POS-terminals with non-empty results only No – show all POS-terminals
14	Query editor	Button	Open the user query editor	-	-	-

The settings panel for the POS sections using the tweaki.exe utility

The external view of settings panel for the POS sections is shown in the following figure.



Description of parameters for settings the **POS-Intellect** section is presented in the table.

	Parameter	Method for setting the parameter value	Parameter description	Symbol used	Default value	Value range
1	Save data to file	Is identified by the check mark	Enabling and disabling function of creating log-files of POS-terminals	Boolean type	No	Yes - data received from POS-terminals save to log files. No - log file is not created.
2	Open folder	Press the button	Button is designed for going to the folder where log-files of POS-terminals are stored	-	-	-
3	Allow to specify recognition settings	Is identified by the check mark	Enabling or disabling the possibility to edit the parser templates	Boolean type	Yes	Yes - it is possible to edit parser templates. No - it is not possible to edit parser templates.
4	Convert DOS to Windows codepages	Is identified by the check mark	The checkbox is set if the POS-terminal sends data in DOS code	Boolean type	Yes	Yes - data sends in DOS code and converts to the Windows codepages. No - data sends in correct code and converting is not required.

Appendix 2. Connecting the POS-server to the POS-terminal

Depending on the POS-terminal hardware and software, it can be connected to the POS-server with installed *POS-Intellect* software using one of the following ways:

1. POS-terminal COM-port;
2. POS-terminal receipts printer port;
3. LAN.

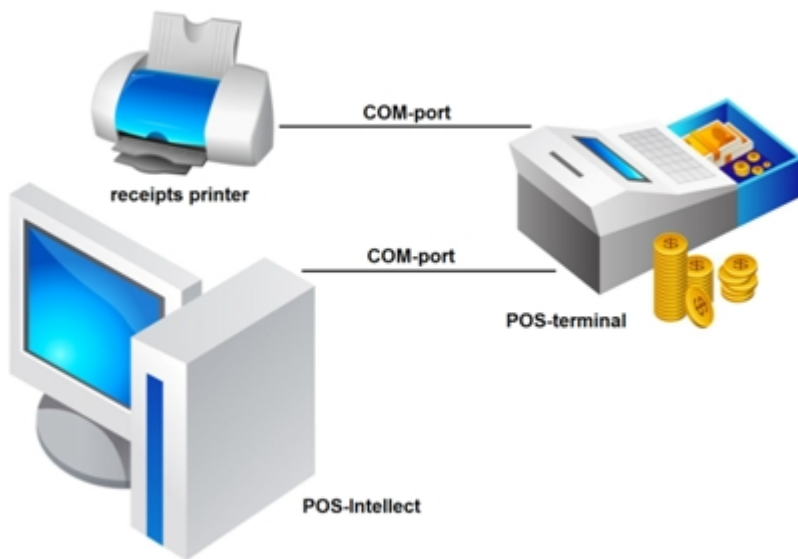


Note.

Consult the dealer who installed your POS-terminals about available connection options.

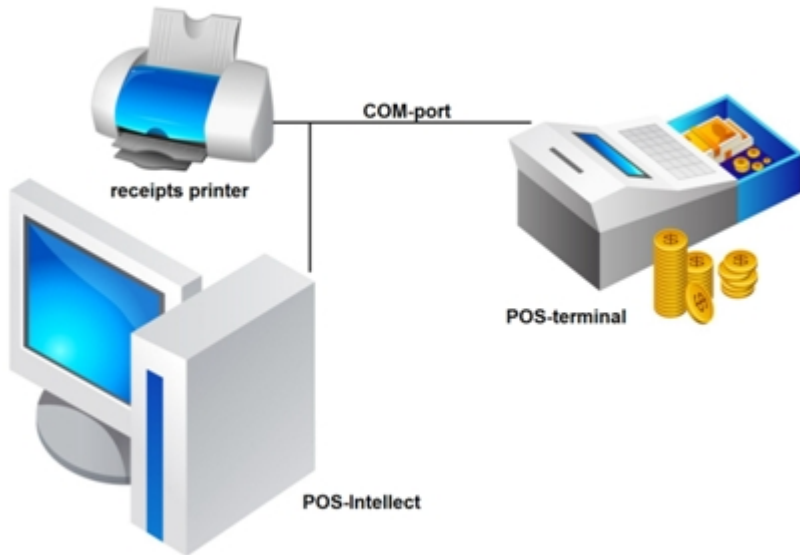
Connecting the POS-server to the COM-port of the POS-terminal

The POS-server can be connected to the POS-terminal COM-port, if the POS-terminal allows duplication of POS-operations data to a free COM-port. Connect the free COM-port of the POS-terminal to the POS-server's COM-port.



Connecting the POS-server to the POS-terminal receipts printer port

If the POS-server cannot be connected to a free COM-port of the POS-terminal, connect it to the POS-terminal's receipts printer port.



To use this connection option, make sure that:

1. the receipts printer supports the RS-232 standard;
2. the POS-terminal sends data to the printer in text format.

Use Y-cable to connect the POS-server to the receipts printer.

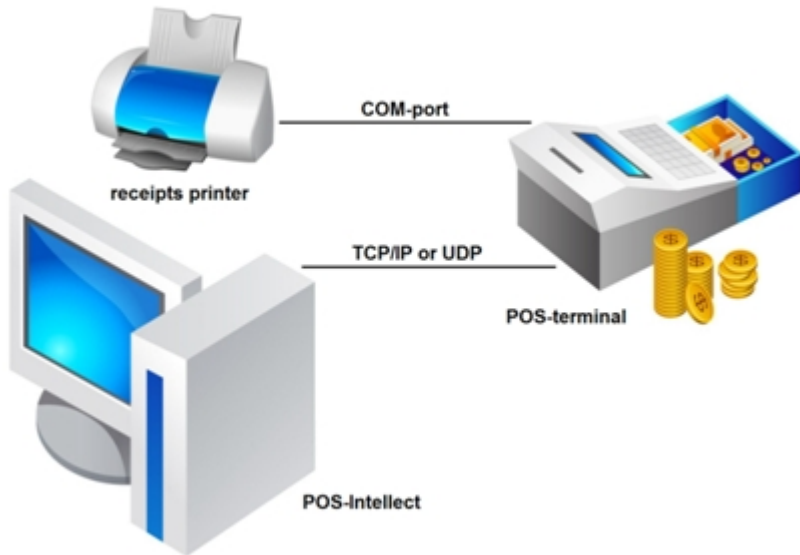


Attention!

Unplug all devices from the mains prior to connecting the POS-server to the POS-terminal serial ports. Failing to do so may cause severe damage to the hardware.

Connecting POS-terminals via LAN

The POS-terminal can be connected to the POS-server via the local area network, if the POS-terminal supports TCP/IP or UDP data transfer protocols.



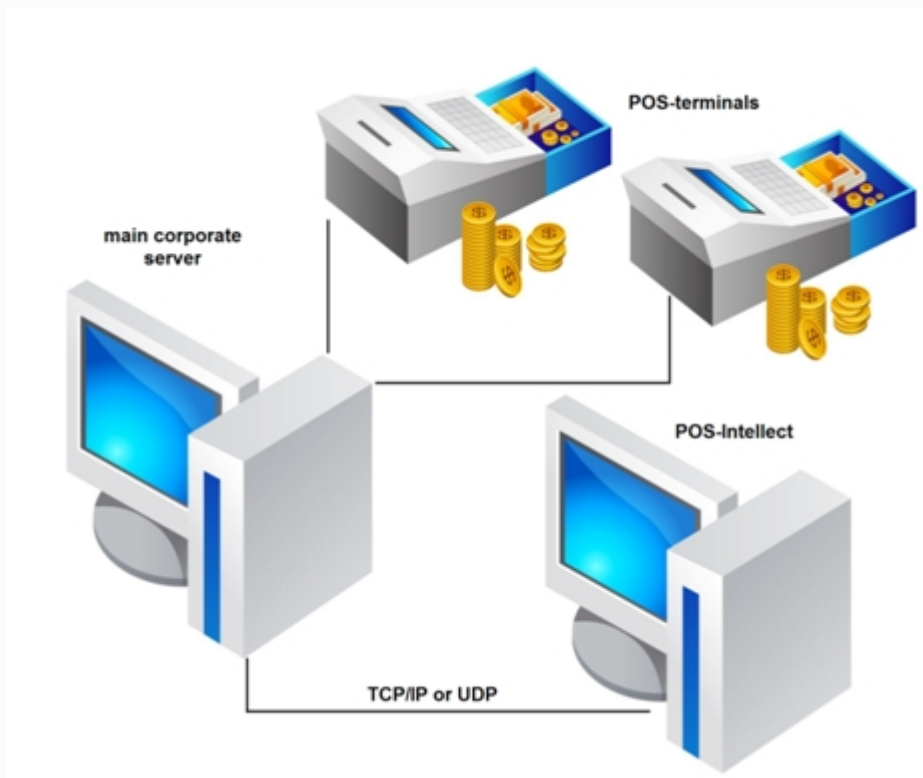
To use this connection option, make sure that:

1. the POS-terminal is connected to the LAN router;
2. the POS-terminal is set up for sending POS-operations data to LAN;
3. the LAN router is connected to the POS-server



Note.

The main corporate server connected to the POS-server via LAN can be used to route the data from the POS-terminals.



Auxiliary communication devices

On the page:

- RS-232 extensions
- Devices installed on the POS-server

RS-232 extensions

If the RS-232 interface is used, the distance between POS-terminals and the POS-server may be longer than the maximum cable length. The following RS-232 extenders can be used in this case:

1. RS-232 repeaters;
2. RS-232 to RS-422/485 converters;
3. RS-232 to Ethernet converters.



Note.

If the RS-232 to Ethernet converter is used, the POS-terminals should be connected to the POS-server via LAN.

Devices installed on the POS-server

The number of POS-terminals to be connected to POS-server COM-ports may exceed the number of available COM-ports. The following communication devices can be installed on the POS-server in this case:

1. multiport RS-232/422/485 serial cards;
2. multiport converters from RS-232/422/485 to USB (Serial-USB);
3. multiport converters from RS-232/422/485 to Ethernet (Serial-Ethernet).



Note.

The communication device selection depends on the type of connection between POS-terminals and the POS-server.

Testing the connection between the POS-server and the POS-terminal

To test the connection of the POS-server to POS-terminals, use the **HyperTerminal** utility. This program is free and not included in Windows OS.

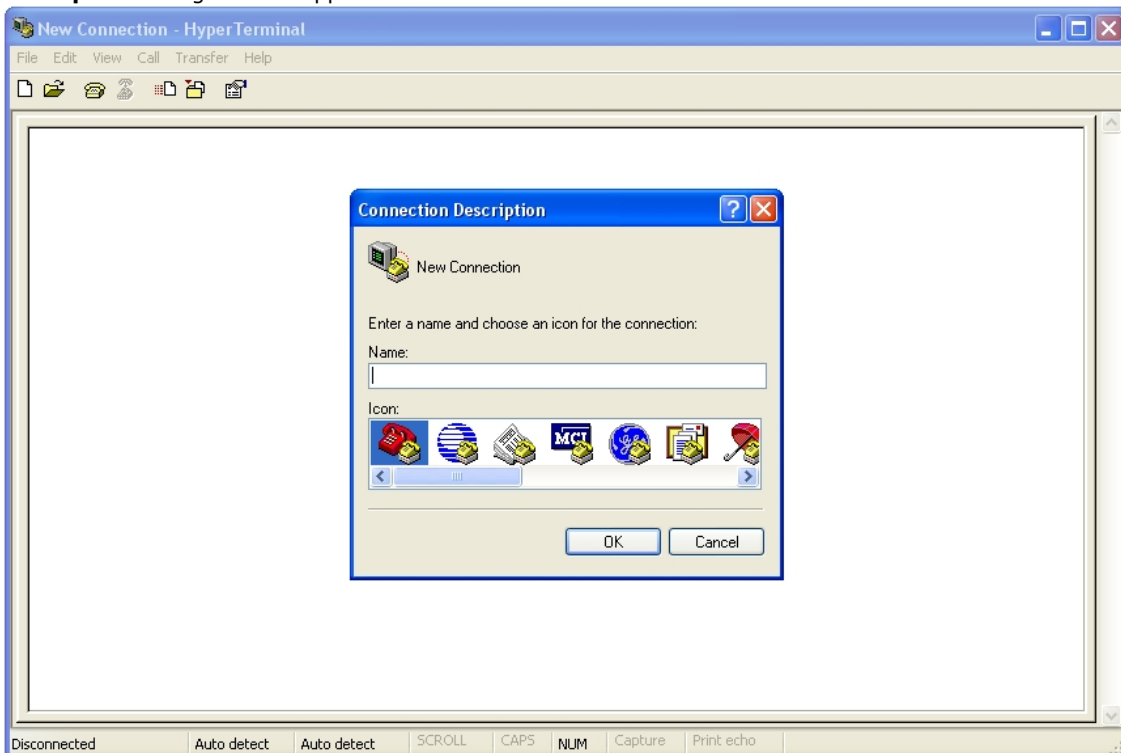


Note.

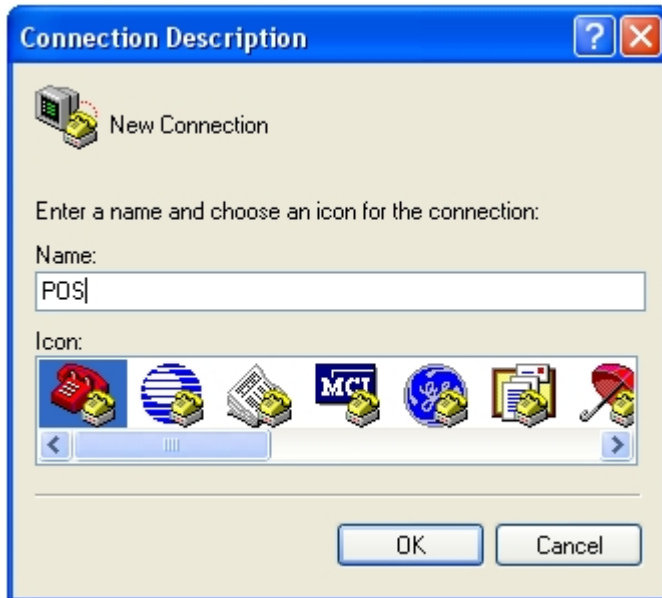
See the official HyperTerminal documentations for its usage details.

To test the POS-terminal connection, do the following:

1. Launch **HyperTerminal** on the POS-server. The utility interface window will open, and the **Connection description** dialog box will appear.



2. In the **Name** field, enter a meaningful name for the connection, then click **OK**.

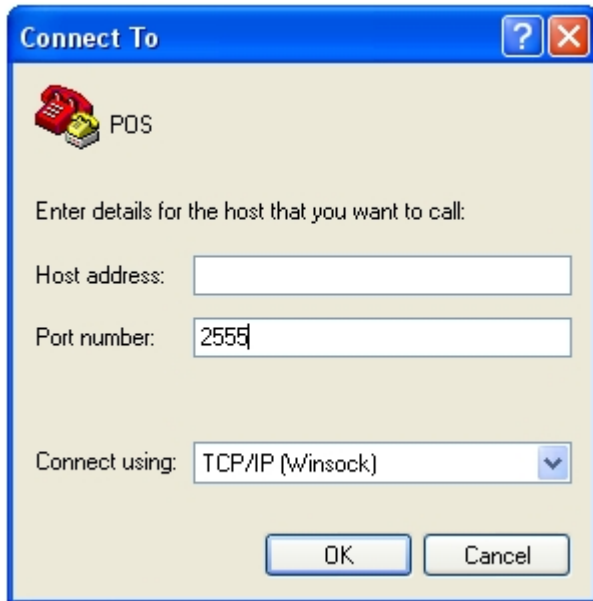


3. The **Connection** window opens. Select a network type in the **Connect using** drop-down list.

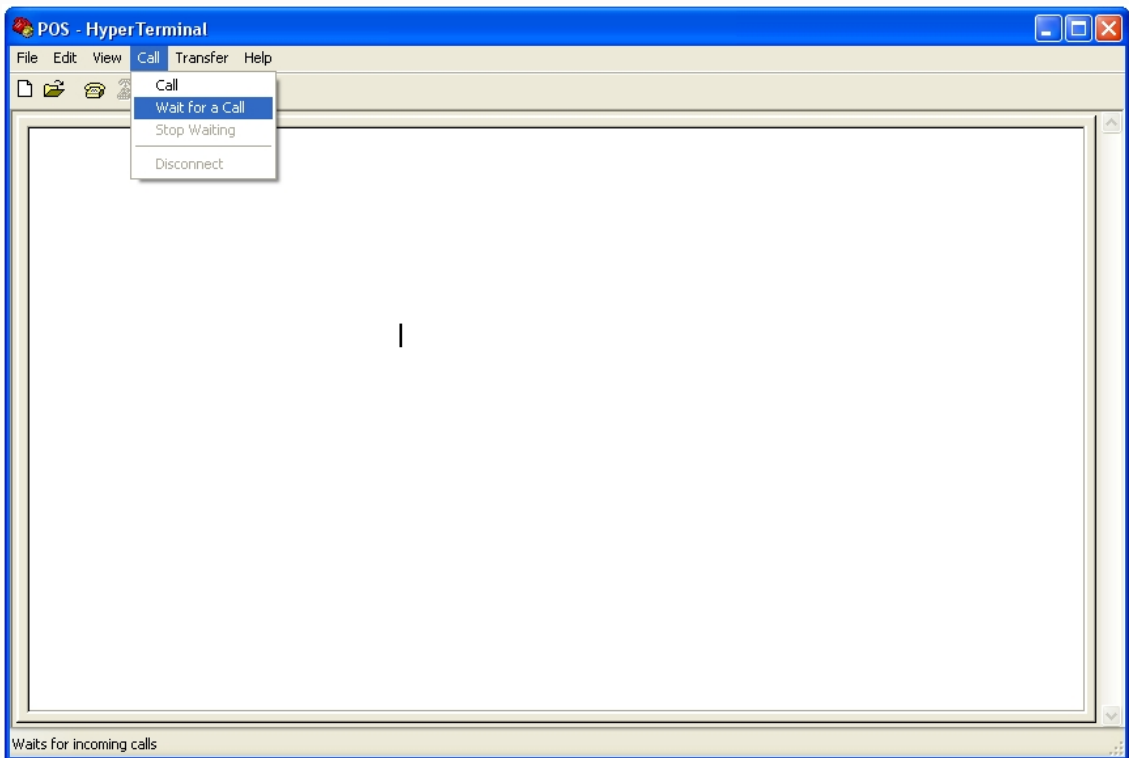
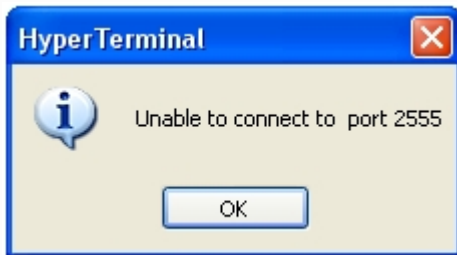


Note. Select the connection type according to the POS-server to POS-terminal connection.

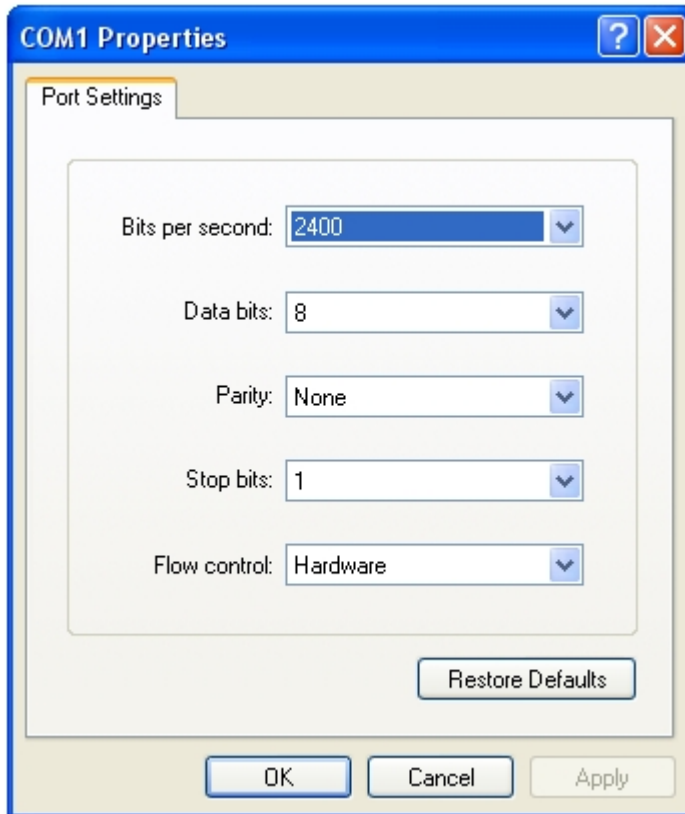
4. If **TCP/IP (W/sock)** interface type is selected, then select the local port number in the **Port** field and click **OK**.



Note. An information box will appear with the following message: Unable to connect to port 2555. Click **OK** to close this box, then click Wait for a call in the Call menu.

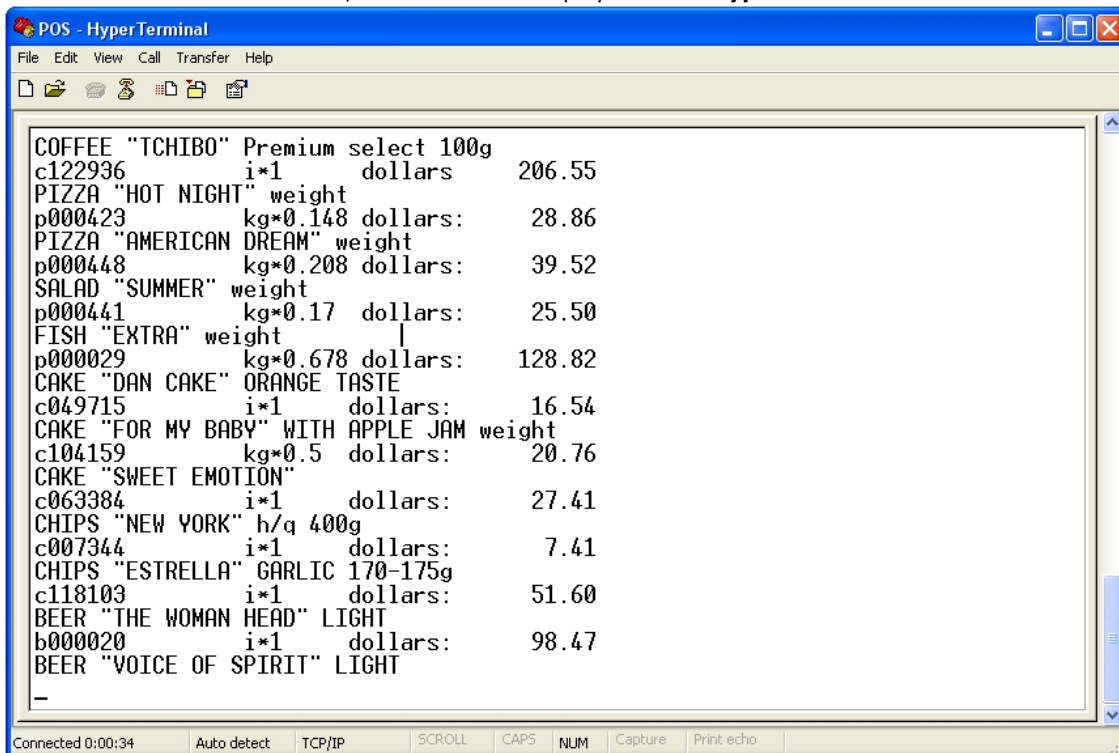


5. If the COM interface type is selected, click **OK**. In the **Properties: COM** window that opens enter the required parameters and click **OK**.



Note.
The COM connection settings should meet the POS-terminal data transfer settings.

6. Start sending data from the POS-terminal to the POS-server
7. In case of successful connection, the data will be displayed in the **HyperTerminal** window .



8. In the main menu, select **Call**, then **Disconnect** to disconnect from the POS-terminal
9. To test the connection to all POS-terminals, select **New connection** in the **File** menu and repeat steps 2 to 8.
10. Close the **HyperTerminal** utility.

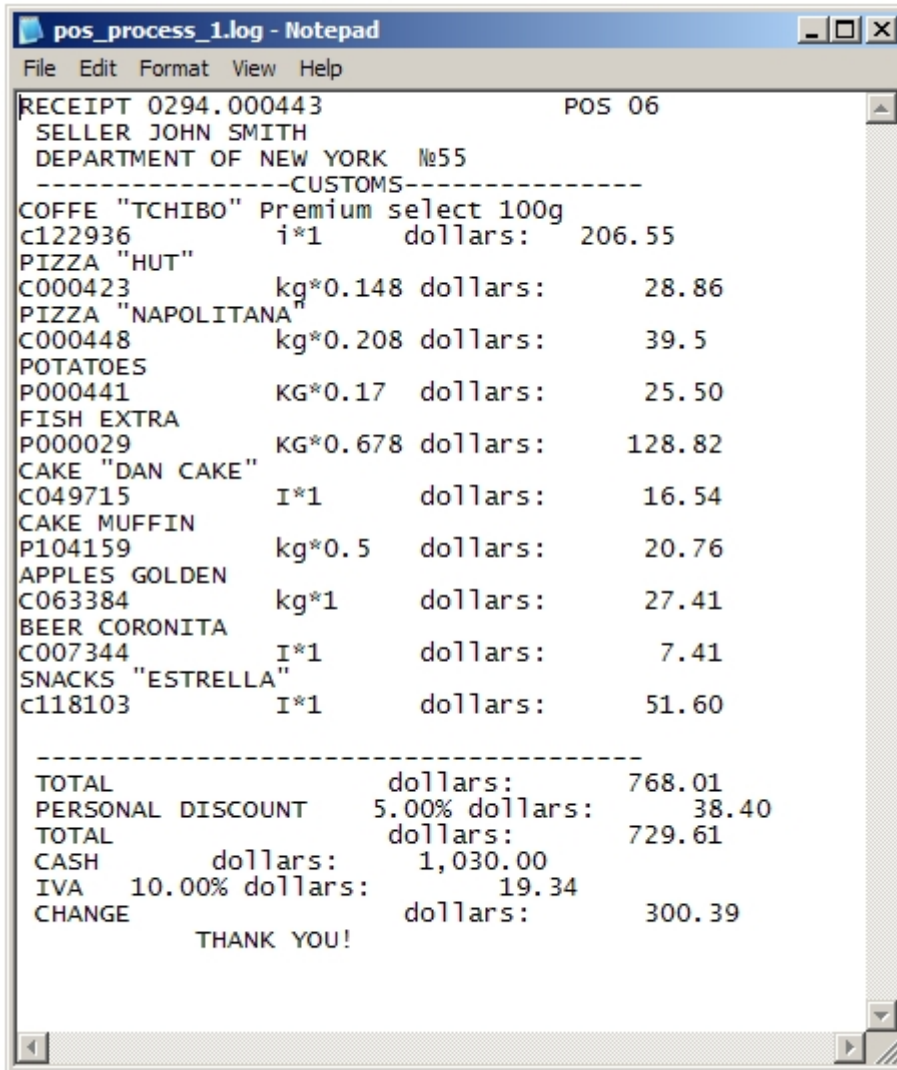
Testing POS-server connection to POS-terminals is complete.

Appendix 3. Log files

Introduction to log files

Log files are text files containing the current data on *POS-Intellect* operation.

Figure below shows an example of a log file.

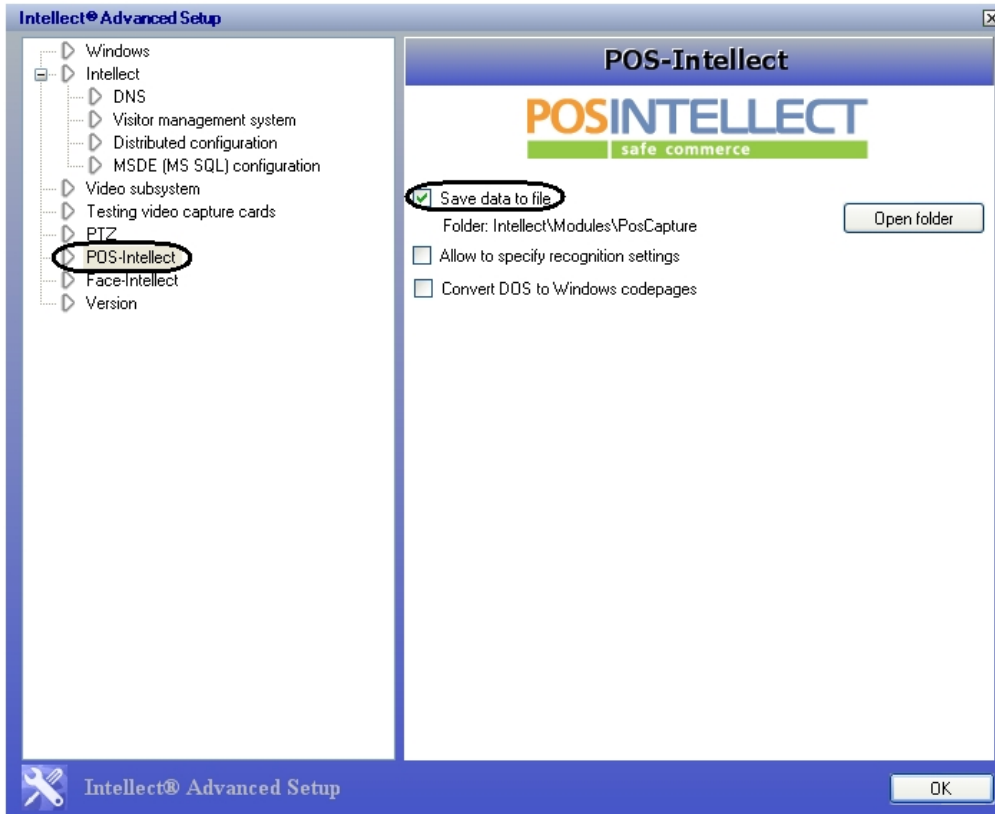


The system creates log files automatically in the **<POS-Intellect program folder>\Modules\PosCapture** folder.

Enabling and disabling the logging function

Logging can be enabled or disabled using the **Tweaker.exe** utility.

To enable (disable) logging, check (uncheck) the **Log data to file** checkbox in the POS tab.



Note.
Log file size is limited to 1 megabyte.

Viewing log files

To view log files, open the **<POS-Intellect program folder>\Modules\PosCapture** folder in Windows, or click the **Open folder** button in the **Tweaki.exe** utility window.

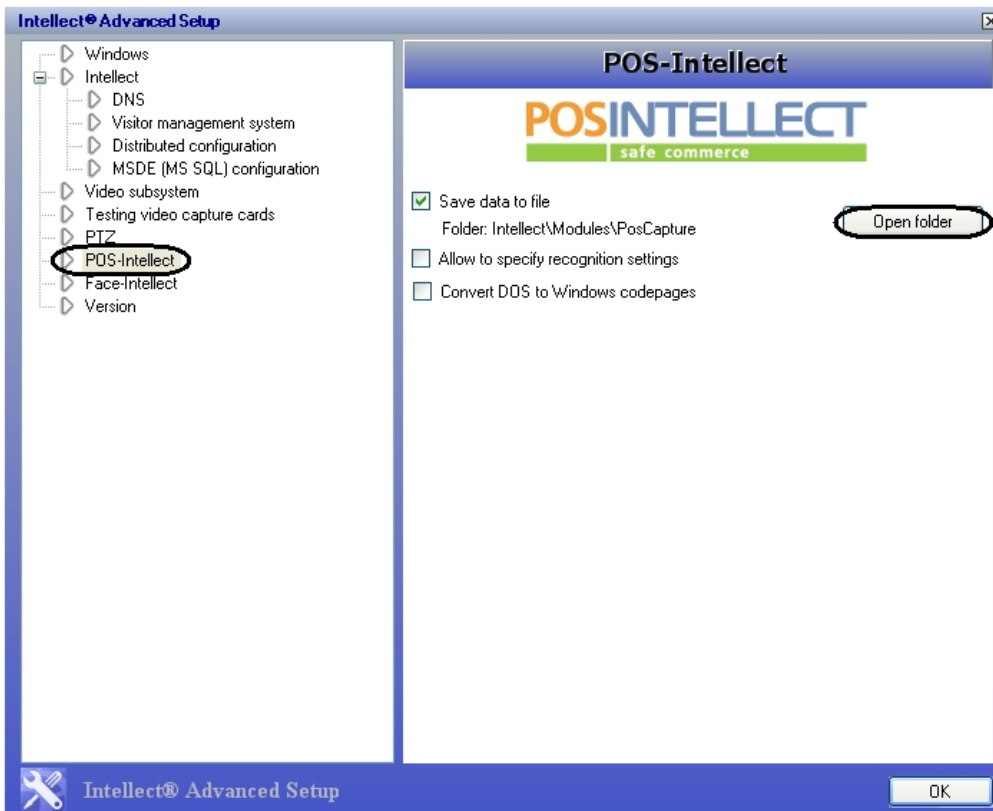
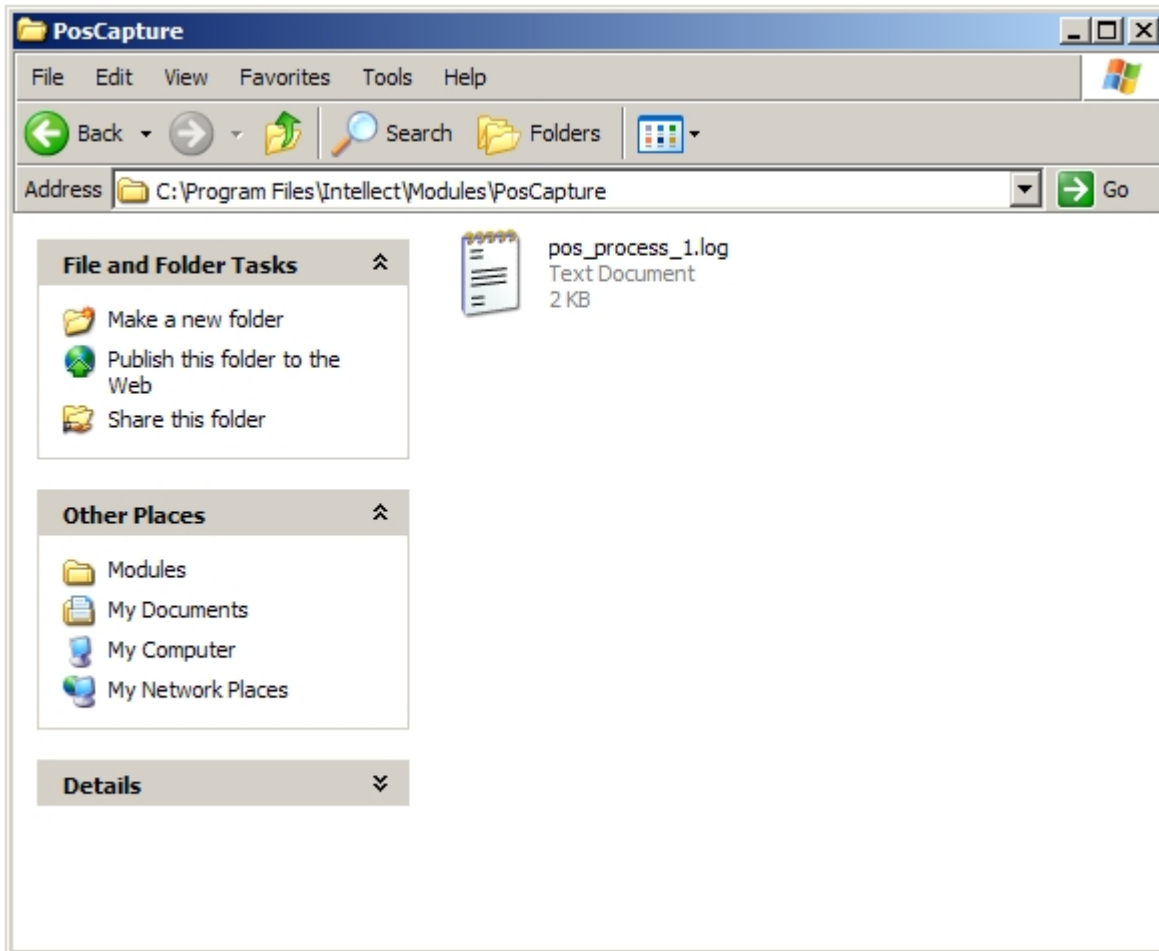


Figure below shows an example of a log files folder.



Any common text editor can be used to view the log files, for example, the Notepad included in Windows.

```

pos_process_1.log - Notepad
File Edit Format View Help
RECEIPT 0294.000443          POS 06
SELLER JOHN SMITH
DEPARTMENT OF NEW YORK №55
-----CUSTOMS-----
COFFE "TCHIBO" Premium select 100g
c122936          i*1          dollars:    206.55
PIZZA "HUT"
C000423          kg*0.148 dollars:    28.86
PIZZA "NAPOLITANA"
C000448          kg*0.208 dollars:    39.5
POTATOES
P000441          KG*0.17  dollars:    25.50
FISH EXTRA
P000029          KG*0.678 dollars:   128.82
CAKE "DAN CAKE"
C049715          I*1          dollars:    16.54
CAKE MUFFIN
P104159          kg*0.5    dollars:    20.76
APPLES GOLDEN
C063384          kg*1          dollars:    27.41
BEER CORONITA
C007344          I*1          dollars:     7.41
SNACKS "ESTRELLA"
c118103          I*1          dollars:    51.60

-----
TOTAL          dollars:    768.01
PERSONAL DISCOUNT 5.00% dollars:    38.40
TOTAL          dollars:    729.61
CASH          dollars:    1,030.00
IVA 10.00% dollars:    19.34
CHANGE          dollars:    300.39

THANK YOU!

```

Appendix 5. The CASH forward utility

General information on the CASH forward utility

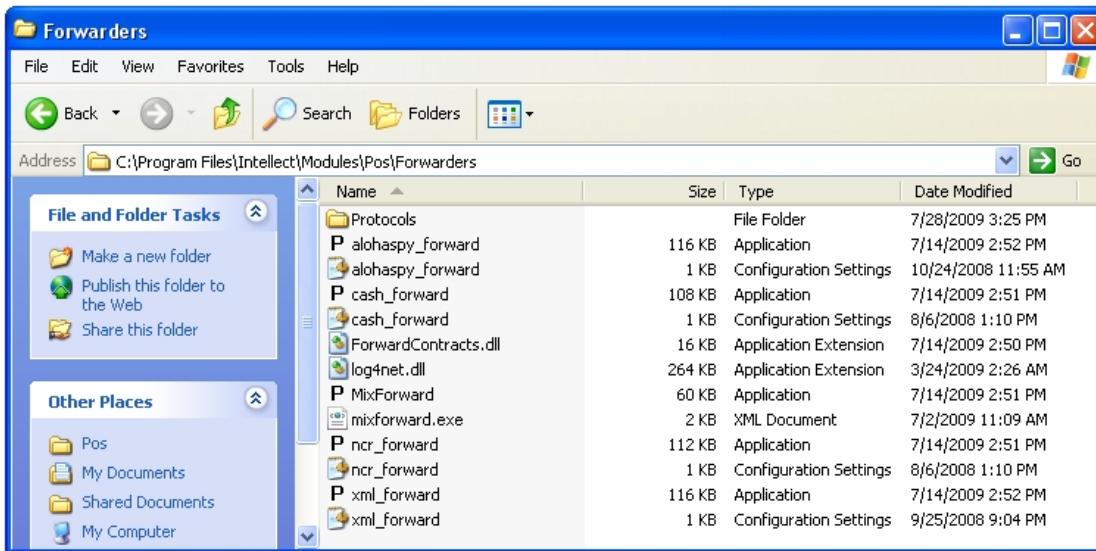
The **CASH forward** utility routes the text data packages from POS-terminals to the server IP-address and port specified in the configuration file.

Text packages are received using the **Cash Control** POS-operations control system integration protocol via Ethernet networks using TCP/IP or UDP protocols. The received packages are sent to the POS-server using the TCP/IP protocol.

The utility can do the following conversions on the fly:

1. convert DOS to Windows codepage;
2. convert text to XML.

The **CASH forward** utility operates as a regular executable file and is located in the **<POS-Intellect program folder>\Modules\Pos\Forwarders** folder.

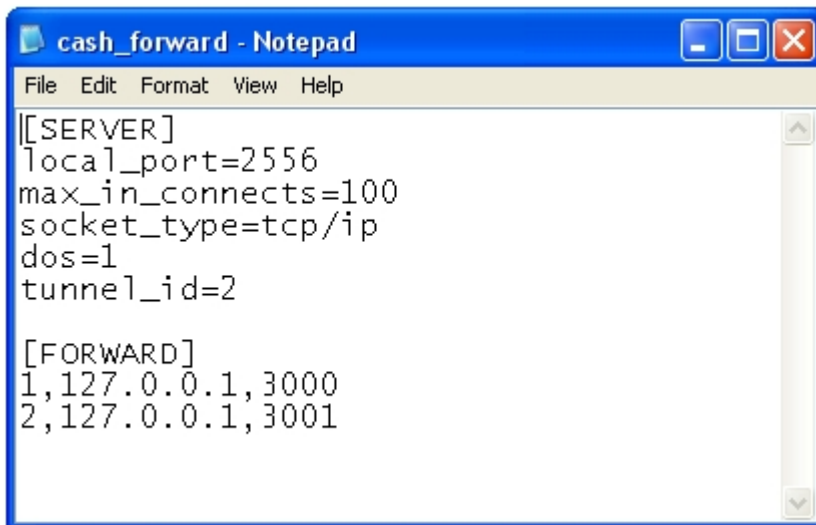


CASH forward setup

Each package received from a POS-terminal describes single registered event and starts from the **#CREP** protocol identifier. The package can also contain the routing label by which the utility determines the IP-address and port of the POS-server according to the **cash_forward.ini** configuration file.

Note. Routing identifier corresponds to the identification number of the POS-terminal.

The **cash_forward.ini** file should be located in the same folder as the **cash_forward.exe** file for utility's correct operation.



The table describes sections and parameters of the configuration file.

Section	Parameter	Description	Data type	Default value	Value range
[SERVER]	local_port	Local port to be processed by the utility	Whole positive numbers	-	0 to 65535
	max_in_connects	Maximum number of incoming connections to be processed simultaneously	Whole positive numbers	-	Depends on the number of POS-terminals
	socket_type	Network protocol for POS-terminal data transfer	-	tcp/ip (if the value is not set or is invalid)	tcp/ip – data transfer using TCP/IP udp – data transfer using UDP
	dos	Text conversion from DOS to Windows codepage	Boolean	-	0 – data is not converted 1- data is converted

	tunnel_id	Forwarding all incoming packages to the selected POS-server irrespective of package routing labels	Routing label in the [FORWARD] section corresponding to the selected POS-server	Data is redirected according to the package routing label	Depends on the number of identifiers listed in the [FORWARD] section label
	xml_convert	Text conversion from G2 to XML format	Boolean	-	0 – data is not converted 1- data is converted
[FORWARD]	Identification string	Sets the correspondence between the routing label and POS-server IP-address/port	Routing label, IP-address, port number	-	-



Note.

The local_port number corresponds to the settings of the network connection of POS-terminals to the Cash Control POS-operations control system.



Attention!

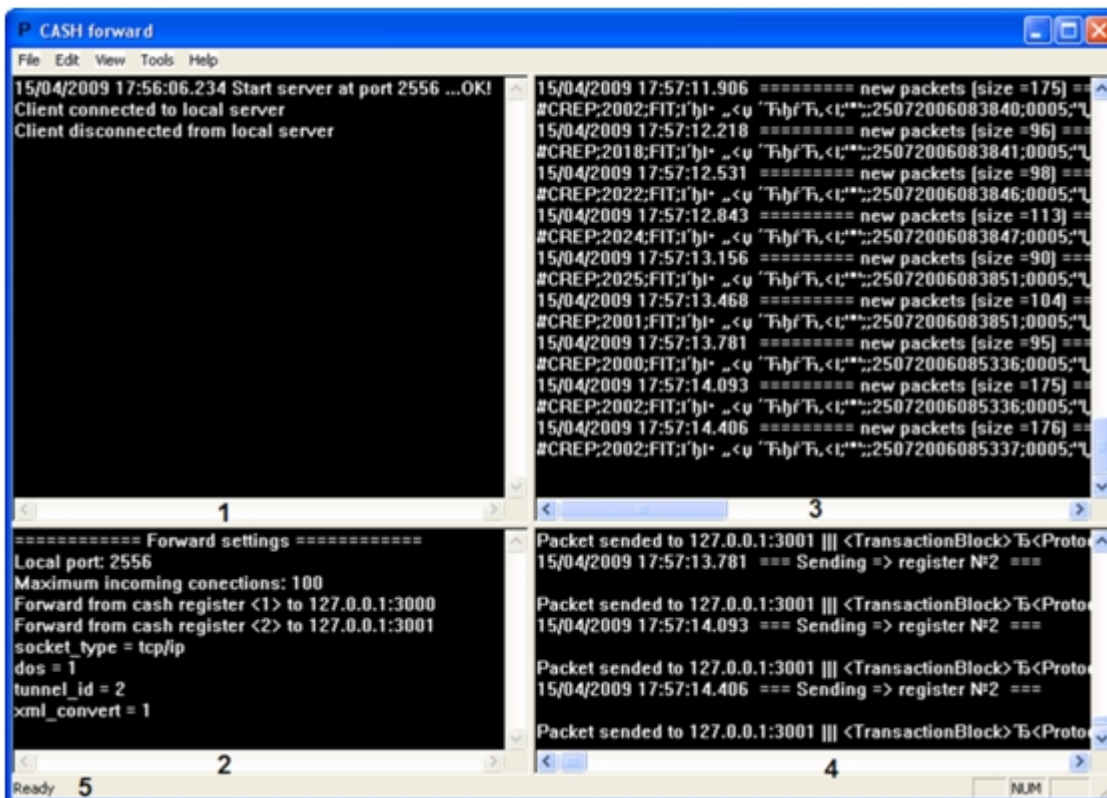
If the routing label of a package has no match in the utility configuration file, and tunnel_id is not set, the package is deleted.

Using the CASH forward utility

Automatic operation

When the **cash_forward.exe** file runs, the **CASH forward** icon appears in the system tray. In case of correct configuration settings in the **cash_forward.ini** file, the data packages sent to the local port from POS-terminals are routed automatically to POS-servers.

To view the incoming and forwarded data in the utility window, double-click its icon in the system tray.



The table describes the elements in the **CASH forward** window.

No.	Description
1	Information about the connection to the fiscal register of the local port specified in the cash_forward.ini configuration file
2	Routing settings specified in the cash_forward.ini file

3	Data packages received from POS-terminals
4	Information about data package forwarding to POS-servers
5	Utility status bar (enable/disable in the View > Status Bar menu)


Testing the connections

The user can send a test signal to POS-servers whose IP-address and port are specified in the **cash_forward.ini** file.

To send the test signal, in the **Tools** menu of the utility, select **Send "test"**. The following information will be displayed in tile 4 of the utility window: the executable file name (cash_forward.exe), the local port number processed by the utility, and the TEST SIGNAL text message.

To close the **CASH forward** utility and stop routing of data packages, select **Exit** in the **File** menu.

Note.

Clicking the  button in the upper right corner of the window closes the window, but the routing process continues.

Appendix 6. The MixForward utility

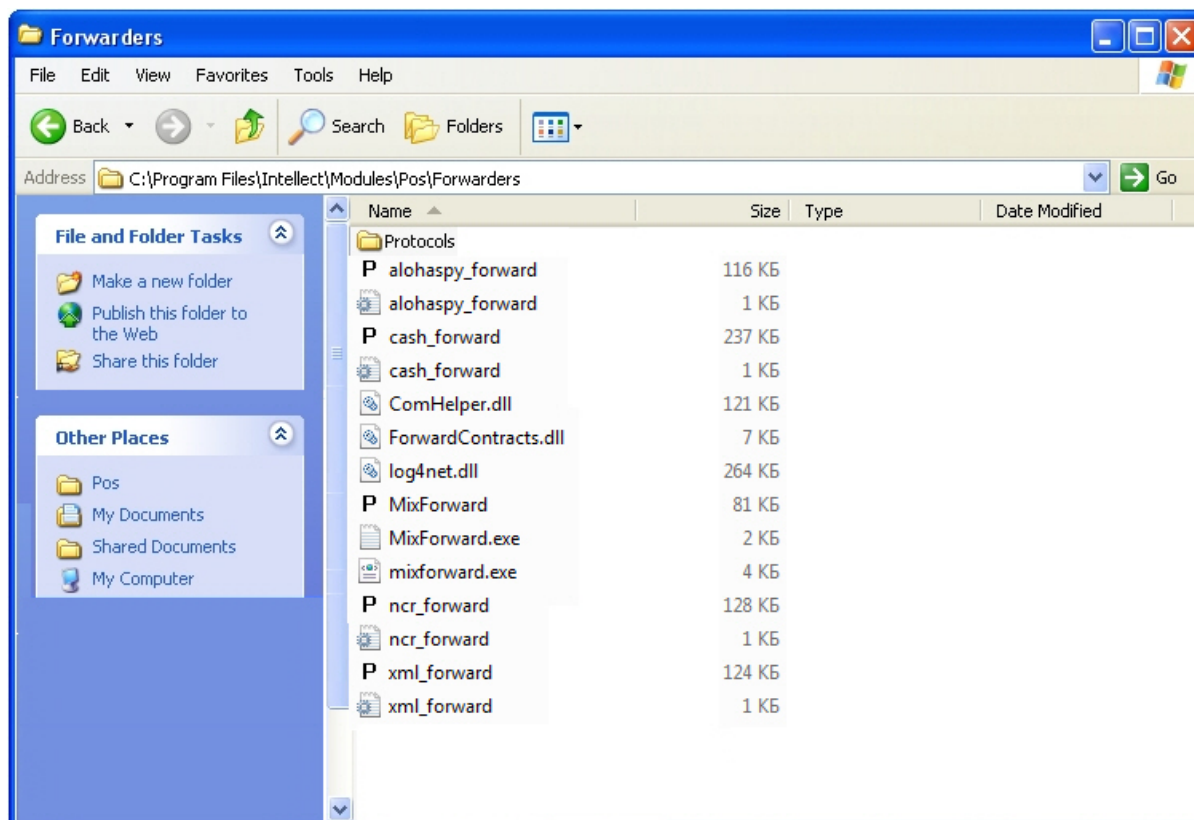
General information on the MixForward utility

The **MixForward** utility routes the data packages received from POS-terminals to the IP-address/port of a POS-server according to the settings in the configuration file.

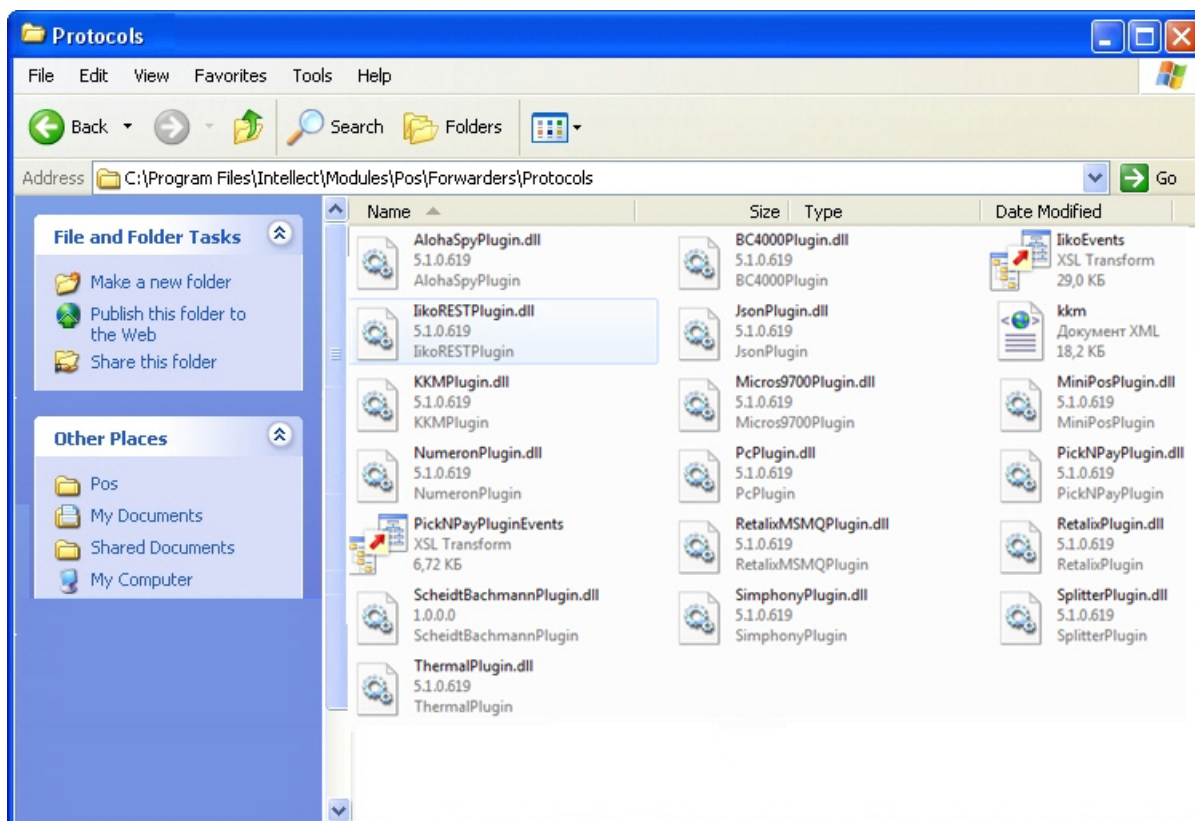
Note.

The IP-address and port number of the POS-server are determined using the routing label specified in the data package.

The utility runs as a regular executable file located in the **<POS-Intellect program folder> \ Modules \ Pos \ Forwarders ** folder.



The utility converts data from POS-terminals to XML format using the dynamic library plug-in. The plug-ins attached to the utility are located in the **<POS-Intellect program folder> \ Modules \ Pos \ Forwarders \ Protocols** folder.



The utility receives the data from POS-terminals using the following protocols:

1. RS-232;
2. UDP;
3. TCP/IP.

The packages are forwarded to the IP-address/port number of POS-server using the TCP/IP protocols.

Setting up the MixForward utility

The **MixForward** utility settings are stored in the **mixforward.exe.xml** file that must be located in the same folder as the **MixForward.exe** executable file for utility's correct operation.

The configuration file allows setting up the following processes:

1. connecting to POS-terminal;
2. processing the data transfer protocol from the POS-terminal;
3. logging the routing process;
4. forwarding data to the IP-address and port number of POS-server;
5. receiving titles from multicast titles translation.

```

<?xml version="1.0" encoding="UTF-8" ?>
- <mix_forward_configuration>
  <InputPortType>MSMQ</InputPortType>
  <ServerPort>8000</ServerPort>
  <MultiCast>true</MultiCast>
  <MultiCastIP>224.5.6.7</MultiCastIP>
  <ProtocolName>ReceiveSendTest</ProtocolName>
  <LogFileMaxSize>5242880</LogFileMaxSize>
  <PingTime>10</PingTime>
  <RS232_settings PortName="COM3" BaudRate="9600" RtsEnable="1" DtrEnable="1" />
  <MSMQ_settings ReconnectTimeout="120" NoTimeFilter="false" DeleteMessages="false">
    <Queue Path=".\\Private$cctv" Terminal="13" />
    <Queue Path=".\\Private$cctv2" />
  </MSMQ_settings>
  <forwards>
    <forward ip="127.0.0.1" port="2555" id="8a5afc63-4cca-d6a9-0133-1c11128d016c" />
    <forward ip="127.0.0.1" port="2556" id="2" />
  </forwards>
  <PluginSettings>
    <BaseUrl>http://192.168.93.128:8080/resto/api/</BaseUrl>
    <Login>admin</Login>
    <Password>resto#test</Password>
    <RequestInterval>2000</RequestInterval>
  </PluginSettings>
</mix_forward_configuration>

```

The table describes the configuration elements of **MixForward**.

Element name	Element description	Element content	Element attribute	Attribute description	Value range
InputPortType	POS-terminal data transfer protocol	Protocol name	-	-	RS232 – data transfer via COM-port UDP – data transfer using UDP TCP – data transfer using TCP/IP
ServerPort	Local port number, if InputPortType is TCP or UDP	Whole positive numbers	-	-	0 to 65535
ProtocolName	Current data transfer protocol from the POS-terminal	Protocol name	-	-	Depends on the number of plug-ins linked to MixForward
LogFileMaxSize	Maximum log file size, bytes	Whole positive numbers	-	-	-
RS232_settings	COM-port settings if InputPortType is RS232	-	PortName	Available COM-port name	Depends on the number of available ports
			BaudRate	Supported bit rate, bit/s	Depends on the number of supported bit rates
			RtsEnable	Enable RTS option	0 – do not use RTS control signal 1 – use RTS control signal
			DtrEnable	Enable DTR option	0 – do not use DTR control signal 1 – use DTR control signal
forwards	Sets the correspondence between the routing label and POS-server IP-address/port	-	ip	POS-server IP-address	Depends on the POS-server network settings
			port	POS-server port	Depends on the POS-terminal object settings

			id	Routing label	Depends on the routing label value in the data package. If the id="*" , then data from all POS-terminals is redirected to the POS-server
Multicast	Enables the function of receiving multicast messages	-	-	-	True – function of multicast messages receiving is enabled False – function of multicast messages receiving is disabled
MultiCastIP	Address on which multicast messages from external POS program will be sent in case of the UDP interface is selected in InputPortType parameter	-	ip	IP address on which the multicast messages sending is performed	



Attention!

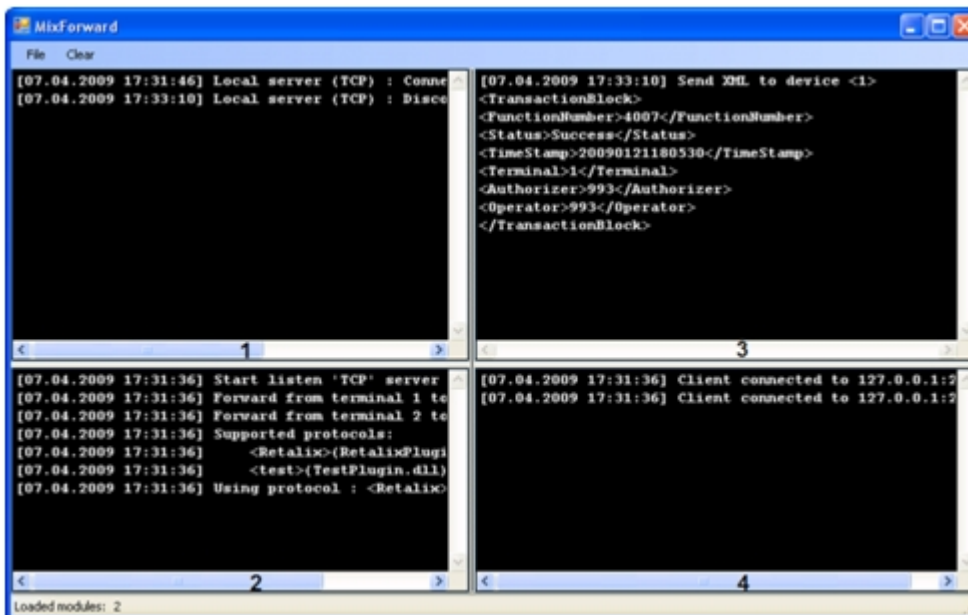
If the routing label of a package has no match in the utility configuration file, and the id="*" is not set, the package is deleted.

Using the MixForward utility

Automatic operation of the MixForward utility

When the **MixForward.exe** file runs, the **MixForward** icon appears in the system tray. In case of correct configuration settings in the **mixforward.exe.xml** file, the data packages sent to the local port from POS-terminals, are routed automatically to POS-servers.

To view the data reception and redirection information, double-click the **MixForward** icon in the system tray.



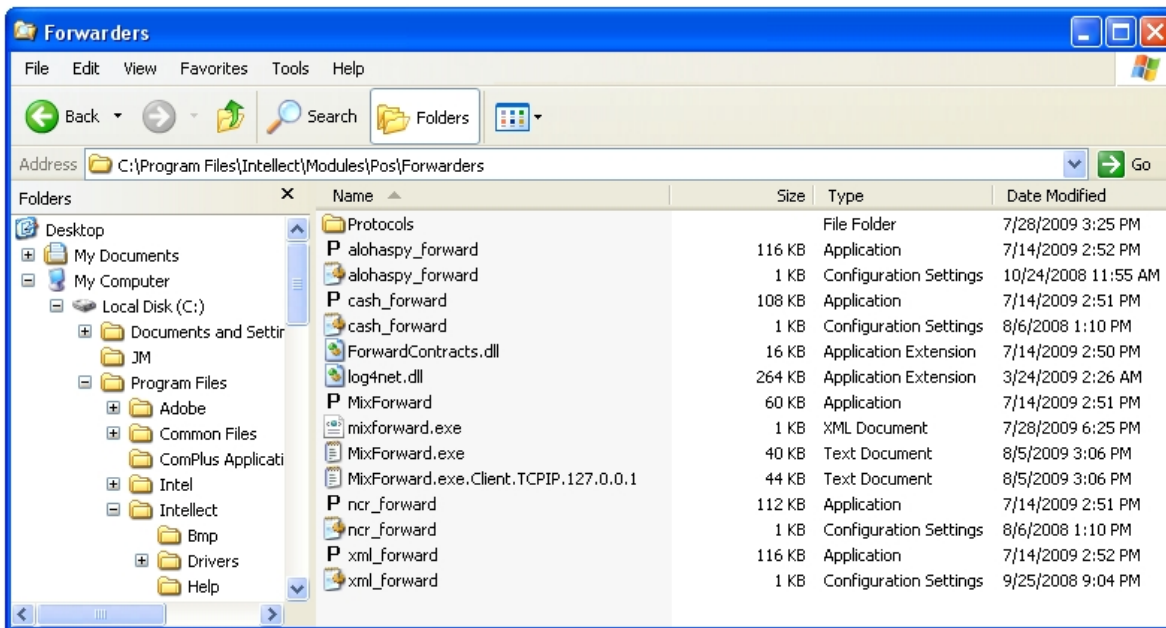
The table describes the elements in the **MixForward** window.

No	Element description
1	Information about the connection to the Pos-terminal through a local port specified in the mixforward.exe.xml file
2	Routing settings specified in the mixforward.exe.xml file, the list of supported protocols (plug-ins) and the name of the currently used protocol
3	Data packages received from the POS-terminals
4	Information about the connection to the POS-servers specified in the mixforward.exe.xml file. Information about an error if the data package can not be redirected.

The **Clear** menu item empties tiles 1,3 and 4 in the window.

Logging the routing process

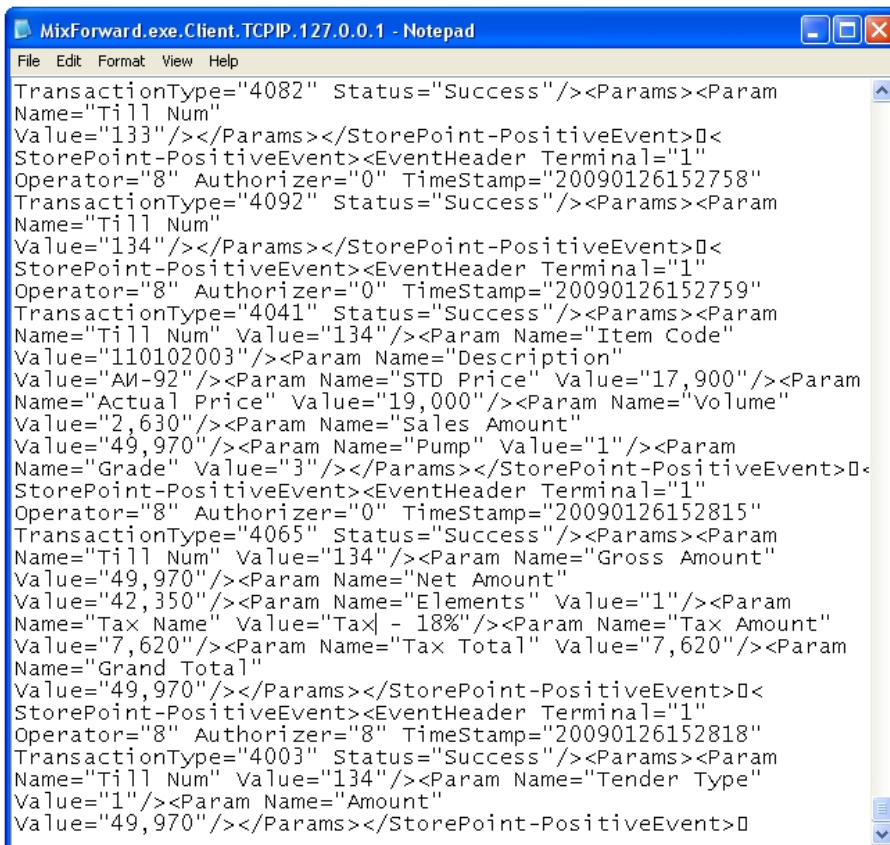
The routing of the data packages to POS-servers is logged to file.



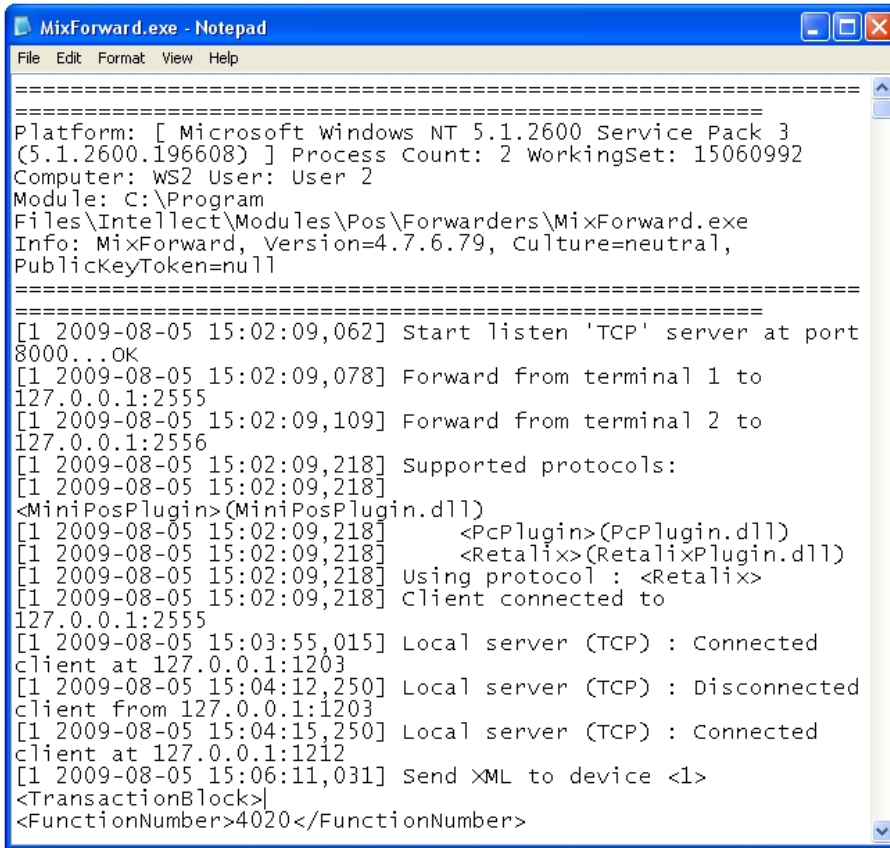
The table describes the **MixForward** log files.

Log file name	Main logged data	Additional log information
MixForward.exe.Client.<Terminal>.LOG, where <Terminal> denotes the connection to the POS-terminal	Unprocessed data packages from POS-terminals	-
MixForward.exe.LOG	Data packages processed by the plug-in	Information about the routing settings, supported protocol list, current protocol name

Figures below show the examples of log-files.



Example log file: MixForward.exe.Client.<Terminal>.LOG



```
=====  
Platform: [ Microsoft Windows NT 5.1.2600 Service Pack 3  
(5.1.2600.196608) ] Process Count: 2 WorkingSet: 15060992  
Computer: WS2 User: User 2  
Module: C:\Program  
Files\Intellect\Modules\Pos\Forwarders\MixForward.exe  
Info: MixForward, Version=4.7.6.79, Culture=neutral,  
PublicKeyToken=null  
=====  
[1 2009-08-05 15:02:09,062] Start listen 'TCP' server at port  
8000...OK  
[1 2009-08-05 15:02:09,078] Forward from terminal 1 to  
127.0.0.1:2555  
[1 2009-08-05 15:02:09,109] Forward from terminal 2 to  
127.0.0.1:2556  
[1 2009-08-05 15:02:09,218] Supported protocols:  
[1 2009-08-05 15:02:09,218] <MiniPosPlugin>(MiniPosPlugin.dll)  
[1 2009-08-05 15:02:09,218] <PcPlugin>(PcPlugin.dll)  
[1 2009-08-05 15:02:09,218] <Retalix>(RetalixPlugin.dll)  
[1 2009-08-05 15:02:09,218] Using protocol : <Retalix>  
[1 2009-08-05 15:02:09,218] Client connected to  
127.0.0.1:2555  
[1 2009-08-05 15:03:55,015] Local server (TCP) : Connected  
client at 127.0.0.1:1203  
[1 2009-08-05 15:04:12,250] Local server (TCP) : Disconnected  
client from 127.0.0.1:1203  
[1 2009-08-05 15:04:15,250] Local server (TCP) : Connected  
client at 127.0.0.1:1212  
[1 2009-08-05 15:06:11,031] Send XML to device <1>  
<TransactionBlock>  
<FunctionNumber>4020</FunctionNumber>
```

Example log file: MixForward.exe.LOG

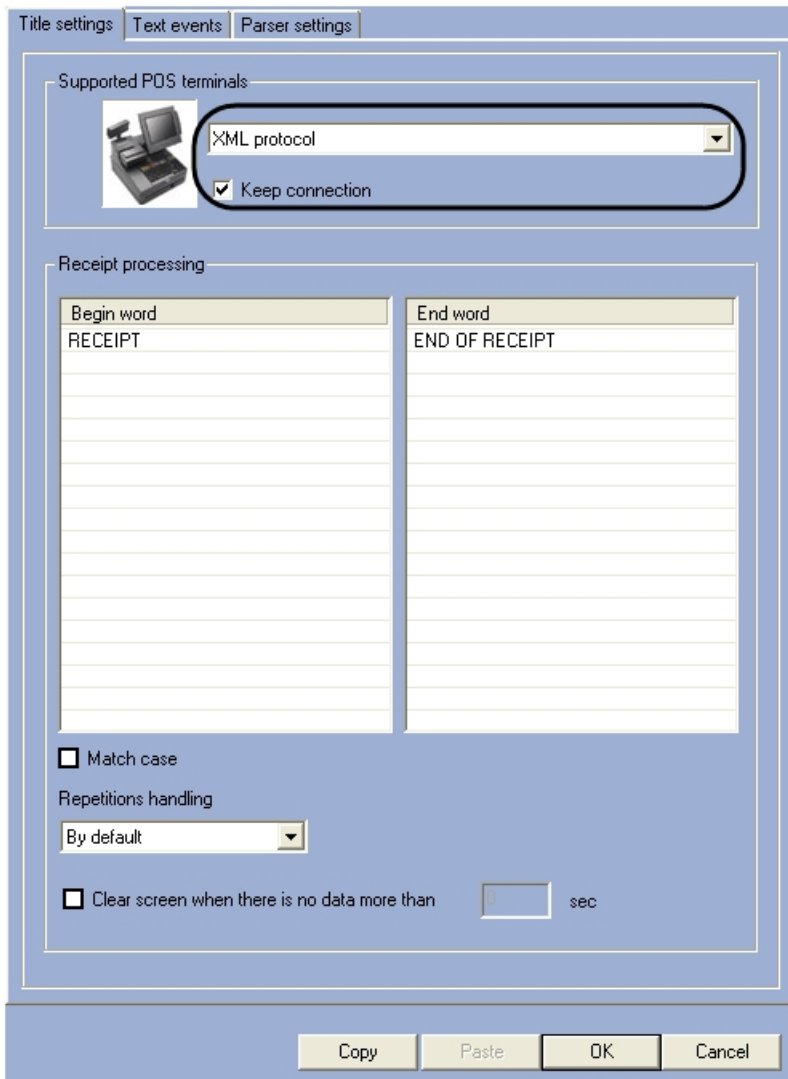
When the log file size reaches the maximum specified in the **mixforward.exe.xml** file (see the [Setting up the MixForward utility](#) section), it is automatically renamed. Then new log file is created to continue logging.

Re-connecting POS-server to the MixForward utility

In case the POS-server abnormally disconnects from the **MixForward** utility, it can be re-connected.

To restore the correct connection, make sure the POS-terminal object is set up in the following way (see the [Selecting the type of POS-terminal and setting the connection parameters](#) section):


1. XML-data receipt via TCP protocol is expected;
2. the **Keep connection** checkbox is checked.



If the **Keep connection** option is enabled, the POS-server registers the connection of the utility and determines the time interval since the last data transfer. If the data has not been received for more than 30 seconds, the POS-server breaks the connection and re-establishes it again.

Note. If no data has been received from POS-terminals, the utility sends the control packages containing the FunctionNumber 77777 element to the POS-server at 5 second intervals.

To close the **MixForward** utility and stop the data package routing process, select **Close** in the **File** menu.

Note. Clicking the  button in the upper right corner of the window closes the window, but does not stop the routing process.

Appendix 7. How to integrate a new POS-terminal into POS Intellect

On the page:

- Collecting POS terminal logs using POS-Intellect
- Collecting POS terminal logs using a special utility

If a new POS-terminal is to be integrated into *POS Intellect*, then provide AxxonSoft with essential information on this POS-terminal in one of the following ways:

1. Using *POS-Intellect*: see [Collecting POS terminal logs using POS-Intellect](#).
2. Using a special utility (without POS-Intellect installation): see [Collecting POS terminal logs using a special utility](#).

Before start, check if a POS-terminal supports data transmission over Ethernet or via the COM port. This information can be found on the official website of POS terminal manufacturer or in the documentation.

Collecting POS terminal logs using POS-Intellect

Follow these steps to gather required information about POS terminal using *POS-Intellect*:

1. If the POS-terminal supports data transmission over Ethernet or via the COM port, then install *Axxon Intellect* on the computer and then install *POS Intellect* (if it is not already installed).
2. Connect the POS terminal to this computer.
3. Run *POS Intellect*.
4. Create a **POS-terminal** object and set up the connection between POS-terminal and POS Intellect – see [Selecting the type of POS-terminal and setting the connection parameters](#).



Note.

The type of POS terminal is to be **By default**.

5. Shut down *POS Intellect*.
6. Enable logging – see [Enabling and disabling the logging function](#).
7. Run *POS Intellect*.
8. Start using the POS-terminal, i.e. issuing receipts. It is highly recommended to do all the operations including Cancel, Return, etc.

After doing all the operations on the POS-terminal, send the log file with copies of receipts to AxxonSoft.



Note.

Location of log file can be found when enabling logging (see step 7 above as well as [Viewing log files](#) section).



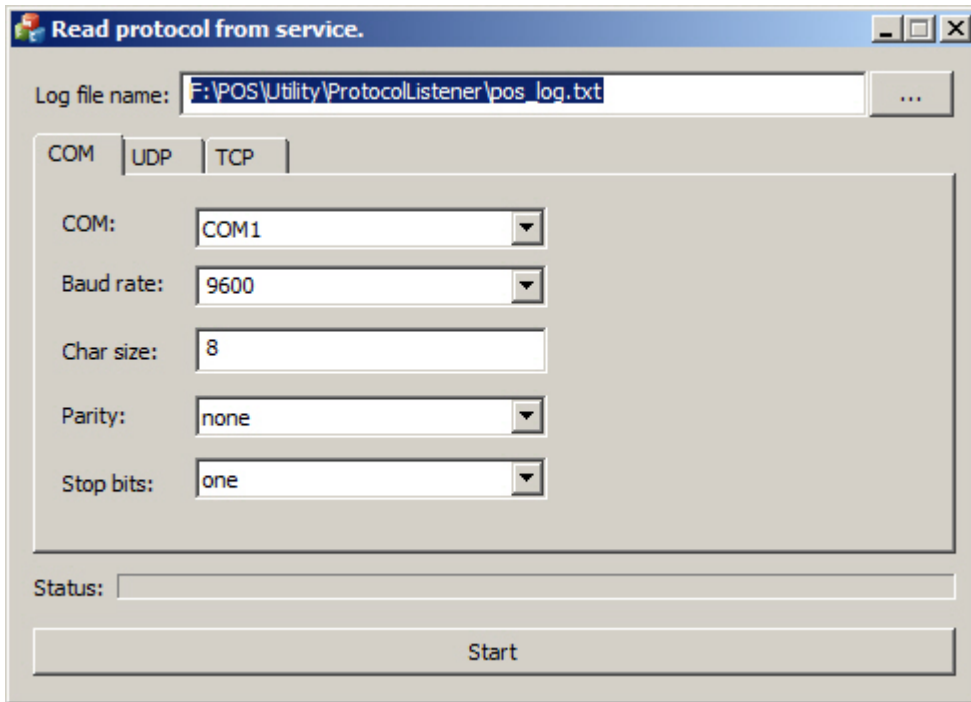
Important!

If the log file of POS-terminal is to be processed in software, then provide AxxonSoft with protocol description. POS-terminal manufacturer can give this information.

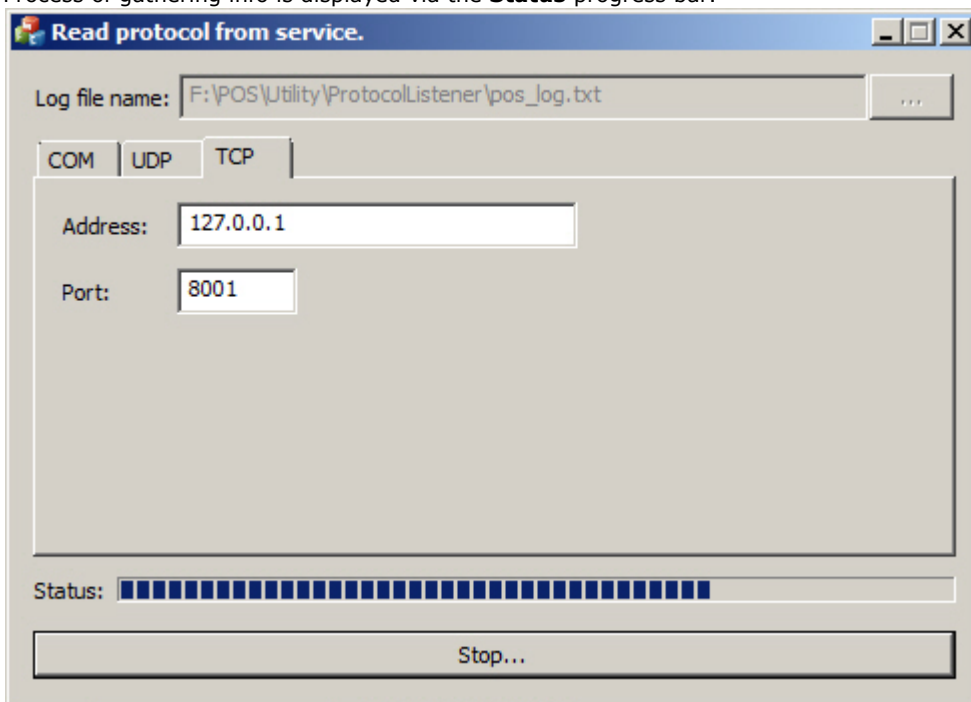
Collecting POS terminal logs using a special utility

Follow these steps to gather required information about POS terminal using a special utility:

1. If the POS-terminal supports data transmission over Ethernet or via the COM port, download the POS Terminal Data Collection Utility at the [AxxonSoft web-site](#).
2. Extract downloaded archive into any folder.
3. Connect the POS terminal to the computer.
4. Run the ProtocolLicenser.exe executable file. The **Read protocol from service** window opens.



5. In the **Log file name** field specify a full path to the folder where the file with gathered info is to be saved. By default, the file is stored in the folder to which the archive with the utility is unpacked.
 6. If the POS-terminal is connected to the computer via COM-port, specify connection parameters in the **COM** tab.
 7. If the POS-terminal is connected to the computer via Ethernet, specify connection parameters for TCP or UDP protocol in the corresponding tab.
 8. Click **Start** to run log collection.
 9. Start using the POS-terminal, i.e. issuing receipts. It is highly recommended to do all the operations including Cancel, Return, etc.
- Process of gathering info is displayed via the **Status** progress bar.



To finish log collection click **Stop**.

After doing all the operations on the POS-terminal, send the log file with copies of receipts to AxxonSoft.



Important!

If the log file of POS-terminal is to be processed in software, then provide AxxonSoft with protocol description. POS-terminal manufacturer can give this information.

Appendix 8. Adding information to the

receipt body using script

It is possible to add information on the *Intellect* embedded programming language or on the JScript language to the receipt body using script.



Note.

More information about operation with scripts see in the *Intellect software package. Programmer's Guide (JScript)* document. Current version of this document is available in the [AxxonSoft documentation repository](#).

To add information to the receipt body use the ADD_TAG reaction of the POS object. Information which is to be added is sending in the tag<> parameter of this reaction. At executing of this command the specified string is written to the receipt before the receipt end. If command is executed during pause between receipts, the specified string will be written to the next receipt.

Example of command to add information to the receipt body using macro 1 on the JScript language is follows:

```
if (Event.SourceType=="MACRO" && Event.SourceId=="1" && Event.Action=="RUN") {  
    DoReactStr("POS","1","ADD_TAG","tag<info to be added>");  
}
```