

Activation Guide

Axxon Next 4.6.0 (english)

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Table of Contents

1	Activation Guide. Introduction.....	3
1.1	General information.....	3
1.2	Purpose of the document.....	3
2	Overview on licensing the Axxon Next software system.....	4
2.1	Types of licenses.....	4
2.2	Licensing methods for Axxon Next.....	9
2.3	Product license utility.....	9
3	Activating Axxon Next Free.....	12
4	Activating Axxon Next.....	16
4.1	Creating an activation request.....	16
4.2	Activation by applying license file.....	18
4.3	Activation with serial number.....	20
5	Upgrading Axxon Next.....	25
6	Transferring a license to another computer while maintaining configuration ..	26
7	Deactivating a license.....	27
8	Additional license utility actions.....	29
8.1	Saving the license file.....	29
8.2	Changing the Axxon-domain name.....	30
8.3	Excluding the Current Server from an Axxon Domain.....	33
9	Generating license files via the licensing web server.....	35
9.1	Generating the Axxon Next Free license file.....	35
9.2	Generating the Axxon Next license file.....	36

1 Activation Guide. Introduction.

On page:

- [General information](#)(see page 3)
- [Purpose of the document](#)(see page 3)

1.1 General information

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1.2 Purpose of the document

The [Axxon Next software system Activation Manual](#)(see page 3) provides the information necessary for licensing the *Axxon Next* software system.

The chapters titled [Activation Guide. Introduction.](#)(see page 3) and [Overview on licensing the Axxon Next software system](#)(see page 4) are intended as general guidance on the *Axxon Next* licensing process.

The chapter [Activating Axxon Next Free](#)(see page 12) contains instructions for activating your Axxon Next Free license.

The chapter [Activating Axxon Next](#)(see page 16) contains instructions for activating your paid license of *Axxon Next*.

The chapter [Upgrading Axxon Next](#)(see page 25) contains instructions for upgrading your paid license of Axxon Next.

A description of additional actions that may be carried out with the license utility is provided in the [Additional license utility actions](#)(see page 29).

[Generating license files via the licensing web server](#)(see page 35) chapter provides instructions on generating license files.

2 Overview on licensing the Axxon Next software system

2.1 Types of licenses

There are 5 types of *Axxon Next* license: **Demo**, **Free**, **Start**, **Professional**, and **Universe**. Upon installation, the software will be launched in demo mode.

You should activate Axxon Next VMS to utilize the full feature set of the security software package. You can activate the software by distributing an activation key on the system.

As for validity of the license, there are two types:

- Unlimited
- 1 year subscription

Data on all the types of Axxon Next licenses is presented below.

Functionality	Type of license	Axxon Next Demo (8:00-18:00)*	Axxon Next Free	A
Maximum number of Servers in Axxon domain ¹		Unlimited	1	
Maximum number of channels in Axxon domain ²		Unlimited	4	
Support for SD cards (edge storage) ³		Yes	No	
Macros ⁴		Yes	No	
Situation analysis detection tools ⁵ (excluding line crossing)		Yes	No**	
Line crossing ⁶		No	No	
Events from external systems (POS terminals, ACFA) ⁷		Yes	No	
Scene synopsis (TimeCompressor) ⁸		No	No	
Cross-System Client ⁹		No	No	

1 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+Axxon+domains>

2 <https://doc.axxonsoft.com/confluence/display/next46en/The+Video+Camera+Object>

3 <https://doc.axxonsoft.com/confluence/display/next46en/The+Embedded+Storage+object>

4 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+Macros+and+Counters>

5 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+Scene+Analytics+Detection+Tools>

6 <https://doc.axxonsoft.com/confluence/display/next46en/Settings+Specific+to+Cross+Line+Detection>

7 <https://doc.axxonsoft.com/confluence/display/next46en/Receiving+Events+from+External+Systems>

8 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pageId=202671649>

9 <https://doc.axxonsoft.com/confluence/display/next46en/Cross-System+Client>

<p>Advanced archive search:</p> <ul style="list-style-type: none"> • MomentQuest¹⁰ • Face search¹¹ • LPR search^{12***} 	Yes	No	
<p>Tag&Track Pro¹³</p>	Yes	No	
<p>Retail Analytics:</p> <ul style="list-style-type: none"> • Visitors counter¹⁴ • Queue detection¹⁵ • Heat map¹⁶ • AxxonNet reports¹⁷ 	Yes	No	
<p>Face recognition evasion detection¹⁸</p>	Yes	No	
<p>Neural Tracker¹⁹</p>	Yes	No	
<p>Smoke and fire detection²⁰</p>	Yes	No	
<p>Neural Counter²¹</p>	Yes	No	
<p>Pose detection²²</p>	Yes	No	
<p>Personal protective equipment detection²³</p>	Yes	No	
<p>Water level detection²⁴</p>	Yes	No	
<p>IntelliVision Automatic Number Plate Recognition²⁵</p>	No	No	
<p>Real-time facial recognition²⁶</p>	Yes	No	

10 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pagelId=202671414>

11 <https://doc.axxonsoft.com/confluence/display/next46en/Face+search>

12 <https://doc.axxonsoft.com/confluence/display/next46en/LPR+search>

13 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pagelId=202671579>

14 <https://doc.axxonsoft.com/confluence/display/next46en/Retail+Analytics>

15 <https://doc.axxonsoft.com/confluence/display/next46en/Retail+Analytics>

16 <https://doc.axxonsoft.com/confluence/display/next46en/Building+a+Heat+Map>

17 <https://doc.axxonsoft.com/confluence/display/next46en/AxxonNet+Reports>

18 <https://doc.axxonsoft.com/confluence/display/next46en/Setting+up+advanced+facial+detection+tools>

19 <https://doc.axxonsoft.com/confluence/display/next46en/Setting+up+Neural+Tracker-based+Scene+Analytics>

20 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+Smoke+and+Fire+Detection+Tools>

21 <https://doc.axxonsoft.com/confluence/display/next46en/Neural+Counter>

22 <https://doc.axxonsoft.com/confluence/display/next436en/Pose+detection+tools>

23 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pagelId=202673172>

24 <https://doc.axxonsoft.com/confluence/display/next46en/Water+Level+Detection>

25 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pagelId=202673275>

26 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+real-time+facial+recognition>

FaceCube external face recognition module ²⁷	No	No	
Real-time vehicle license plate recognition ^{28*****}	Yes	No	
Searching for LPR numbers on video from multiple cameras ²⁹	Yes	No	
Data replication ³⁰	No	No	
Failover ³¹	No	No	
Video walls management ³²	Yes	No	
LDAP authentication supported ³³	Yes	No	
Offline analytics ³⁴	No	No	
System features available for all licenses			
Hardware Control panels Security keyboards Joysticks I/O modules	Unlimited	Unlimited	
AxxonNet cloud service ³⁵	Yes	Yes	

27 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+FaceCube+integration>

28 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+real-time+vehicle+license+plate+recognition>

29 <https://doc.axxonsoft.com/confluence/display/next46en/Simultaneous+search+in+an+archive+of+several+video+cameras>

30 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+data+replication>

31 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+Failover+VMS>

32 <https://doc.axxonsoft.com/confluence/display/next46en/Managing+monitors+on+remote+Clients+within+the+Axxon+domain>

33 <https://doc.axxonsoft.com/confluence/display/next46en/Connecting+to+an+LDAP+catalog>

34 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pageId=202672103>

35 <https://doc.axxonsoft.com/confluence/display/axxon/AxxonNet+Setup+and+Operation>

<p>Server</p> <p>Support for ONVIF (profiles G, S, T), RTSP, GB/T28181³⁶</p> <p>H.265 support³⁷</p> <p>Metadata from IP devices³⁸</p> <p>Configuration backup and restore³⁹</p> <p>Mass configuration of cameras⁴⁰</p> <p>Multicasting⁴¹</p> <p>Hotkeys⁴²</p>	<p>Yes</p>	<p>Yes</p>	
<p>Recorded Video / Investigation</p> <p>Local and network archives⁴³</p> <p>Events search⁴⁴</p> <p>TimeSlice⁴⁵</p> <p>Operator comments⁴⁶</p>	<p>Yes</p>	<p>Yes</p>	

36 <https://doc.axxonsoft.com/confluence/display/next46en/The+Video+Camera+Object>

37 <https://doc.axxonsoft.com/confluence/display/next46en/Specifications+of+the+Axxon+Next+Software+Package>

38 <https://doc.axxonsoft.com/confluence/display/next46en/Embedded+Detection+Tools>

39 <https://doc.axxonsoft.com/confluence/display/next46en/Backup+and+Restore+Utility>

40 <https://doc.axxonsoft.com/confluence/display/next46en/Mass+configuration>

41 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+Cross-System+Client+and+autologon>

42 <https://doc.axxonsoft.com/confluence/display/next46en/Configuring+hot+keys>

43 <https://doc.axxonsoft.com/confluence/display/next46en/Creating+archives>

44 <https://doc.axxonsoft.com/confluence/display/next46en/Events+search>

45 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pagelId=202671478>

46 <https://doc.axxonsoft.com/confluence/display/next46en/Operator+comments>

<p style="text-align: center;">Live Monitoring</p> <p style="text-align: center;">Basic audio and video analytics⁴⁷</p> <p style="text-align: center;">Embedded detection tools⁴⁸ (except for Axis on-board tracker⁴⁹ *****)</p> <p style="text-align: center;">Interactive 3D map⁵⁰</p> <p style="text-align: center;">GreenStream⁵¹</p> <p style="text-align: center;">Tag& Track Lite⁵²</p> <p style="text-align: center;">OnScreen PTZ mode⁵³</p> <p style="text-align: center;">Support for fisheye cameras and ImmerVision lenses⁵⁴</p> <p style="text-align: center;">Export of snapshots and video episodes to multiple formats⁵⁵</p> <p style="text-align: center;">Information boards⁵⁶</p>	Yes	Yes
<p style="text-align: center;">Remote clients</p> <p style="text-align: center;">Web client⁵⁷</p> <p style="text-align: center;">iOS app (including Apple TV)⁵⁸</p> <p style="text-align: center;">Android app⁵⁹</p>	Yes	Yes

Information about the type of license you are using is displayed in the server properties in the **Product Type** field.

* The system will operate in demo mode from 8:00 AM to 6:00 PM.

** Axxon Next Free license allows you to further use metadata from core VMD with any Scene Analytics detection tool except line crossing and abandoned objects tools.

*** Please contact our sales team to confirm if LPR country is supported and find out more about licensing policy.

**** Axxon Next Start license allows you to use metadata from a basic VMD with the MomentQuest forensic search.

***** To use VT and IV automatic number plate recognition tools, you have to re-activate the updated license of the ANPR.

***** the module has to be purchased separately.

Note

You (**admins** users) get a reminder to renew license 30 days before it expires.

47 <https://doc.axxonsoft.com/confluence/display/next46en/General+Information+on+Configuring+Detection>

48 <https://doc.axxonsoft.com/confluence/display/next46en/Embedded+Detection+Tools>

49 <https://doc.axxonsoft.com/confluence/display/next46en/AxxonSoft+tracking+in+Axis+devices>

50 <https://doc.axxonsoft.com/confluence/display/next46en/Working+with+the+Interactive+Map>

51 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pageId=202671572>

52 <https://doc.axxonsoft.com/confluence/pages/viewpage.action?pageId=202671581>

53 <https://doc.axxonsoft.com/confluence/display/next46en/Controlling+a+PTZ+Video+Camera+in+the+OnScreen+PTZ+Mode>

54 <https://doc.axxonsoft.com/confluence/display/next46en/Working+with+fisheye+cameras>

55 <https://doc.axxonsoft.com/confluence/display/next46en/Exporting+Frames+and+Video+Recordings>

56 <https://doc.axxonsoft.com/confluence/display/next46en/Working+with+information+boards>

57 <https://doc.axxonsoft.com/confluence/display/next46en/Working+with+Axxon+Next+Through+the+Web+Client>

58 <https://doc.axxonsoft.com/confluence/display/ASmc/%28Deprecated%29+AxxonNext+iOS+Mobile+Client.+User+Guide>

59 <https://doc.axxonsoft.com/confluence/display/ASmc/%28Deprecated%29+AxxonNext+Android+Mobile+Client.+User+Guide>

2.2 Licensing methods for Axxon Next

There are two licensing methods for Axxon Next:

1. License file only

The license file contains data on basic hardware configuration (motherboard, processor, hard disk, video adapter, RAM, and network card) of all Servers. If you change any 2 of the basic hardware components, your license will be invalid. For example, this is the case when you change both CPU and motherboard. However, changing a graphics card or upgrading RAM will not affect the license.

This is why when working with Axxon Next you should bear in mind the following:

- a. The activation request should be sent from the computer that will host the Axxon Next Server.
- b. You can upgrade your license only if you retain the initial basic hardware configuration of all the Servers.
- c. It is not possible to transfer a license from one computer to another.

2. License file + Guardant dongle.

this method allows replacing server hardware and transferring the license to another computer. To activate Axxon Next via this method, contact AxxonSoft to receive a license file and Guardant dongle.

If you already have a Guardant dongle, you can perform activation yourself. To do so, connect the Guardant dongle to the computer that you wish to activate and perform the standard activation steps.

Attention!

You may use a Guardant Sign key with Linux.

Note

If you install virtualization products such as VirtualBox, VmWare etc., this may affect the license. Should you encounter this problem, you are advised to uninstall all virtualization products or apply for a new license file

2.3 Product license utility

Activating an *Axxon Next* license is done through the product license utility.

The product license utility is launched from the *Windows Start* menu: **Start -> Programs -> Axxon Next -> Utilities -> Product Activation.**

Note.

The product license utility executable file LicenseTool.exe is located in the following directory: <Directory where Axxon Next is installed>\AxxonSoft\AxxonSmart\bin\

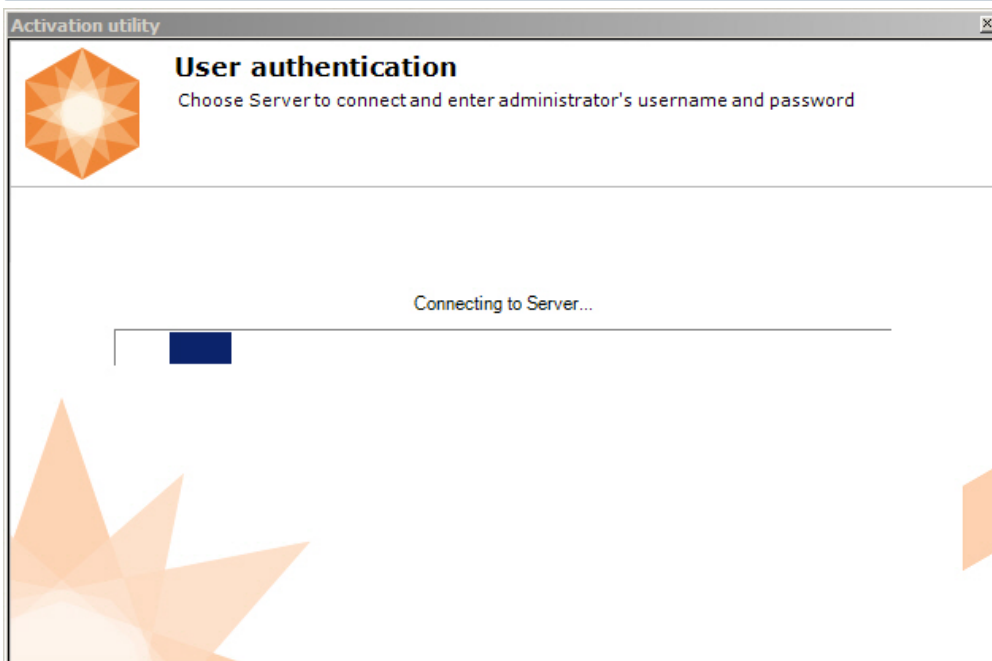
Next, select the name of one of the Axxon-domain servers, which will provide the license file (this file is distributed to all servers running at the time of activation of this Axxon-domain), and login to the system using the *Axxon Next* administrator name and password, to continue the activation process.

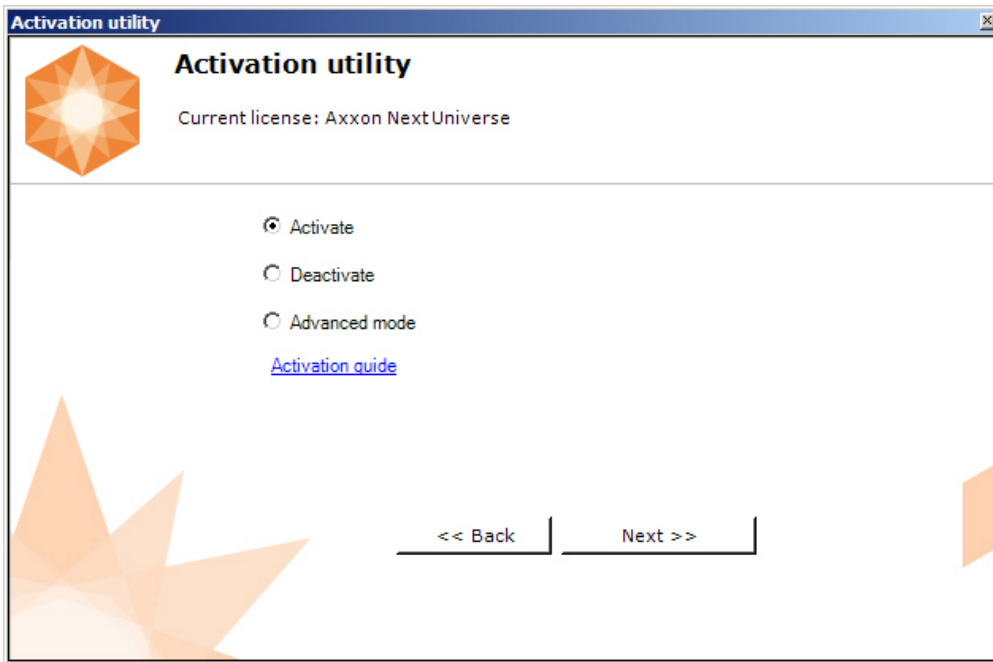


After the download is complete the license utility will display the home screen.

Note

To activate Axxon Next, connect to a Server in the Axxon domain. Otherwise, an error message appears.

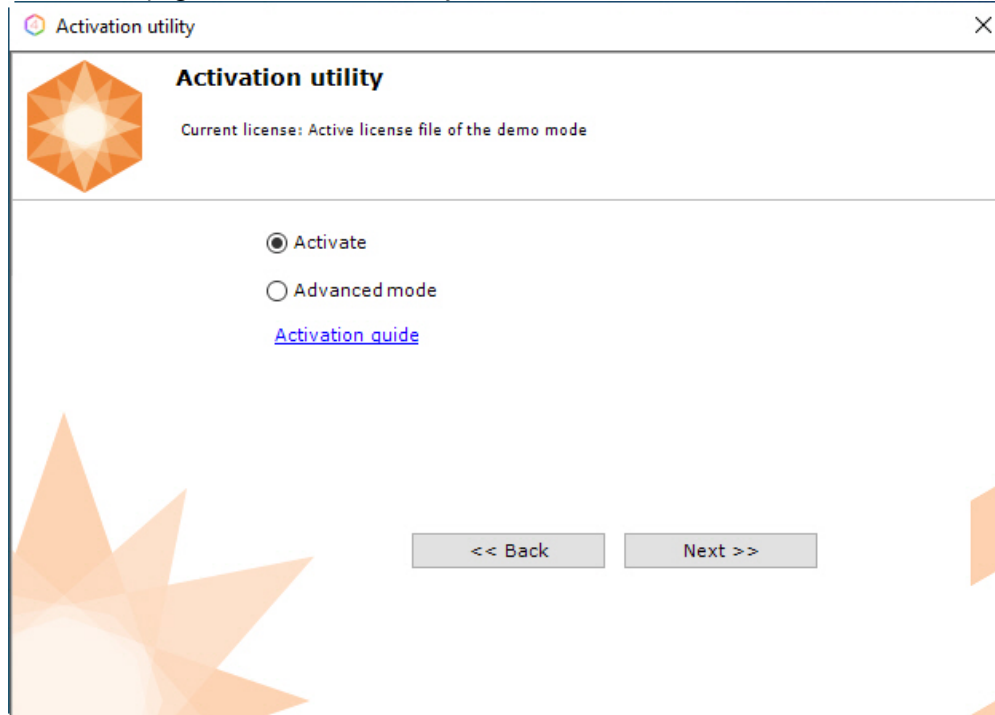




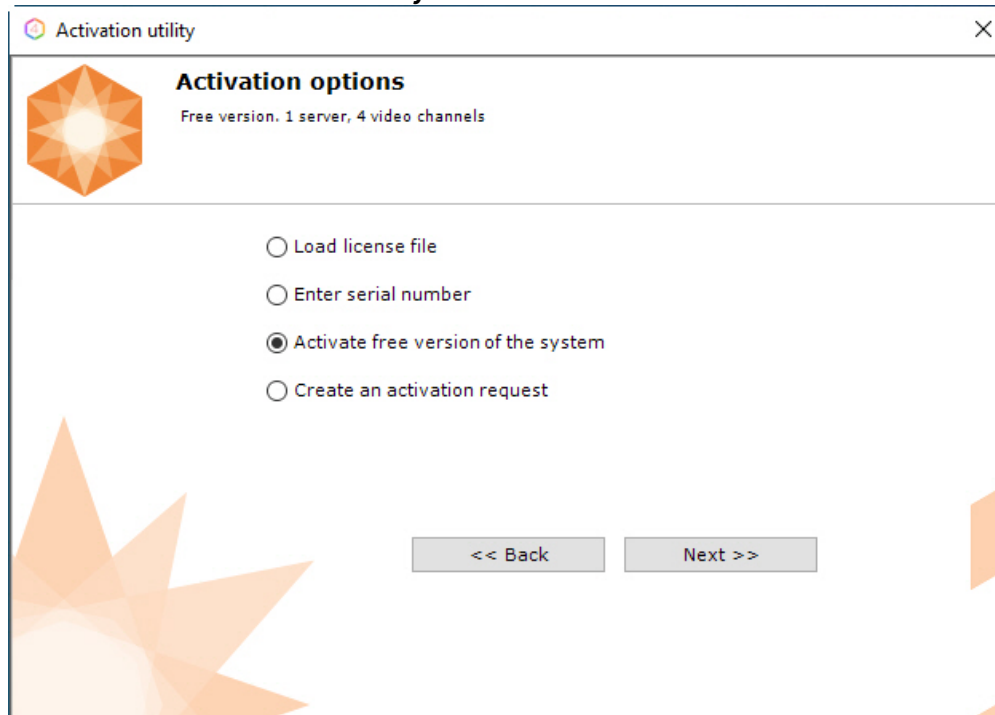
3 Activating Axxon Next Free

To activate Axxon Next Free, do as follows:

1. On the main page of the activation utility, select **Activate** and click **Next**.



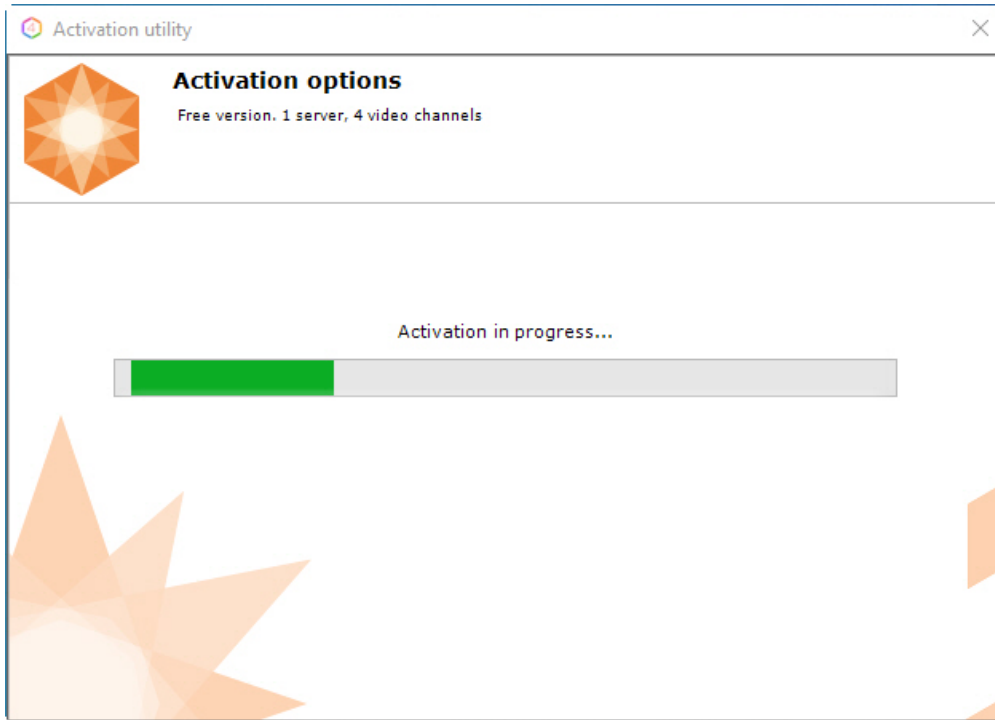
2. Select **Activate free version of the system** and click **Next**.



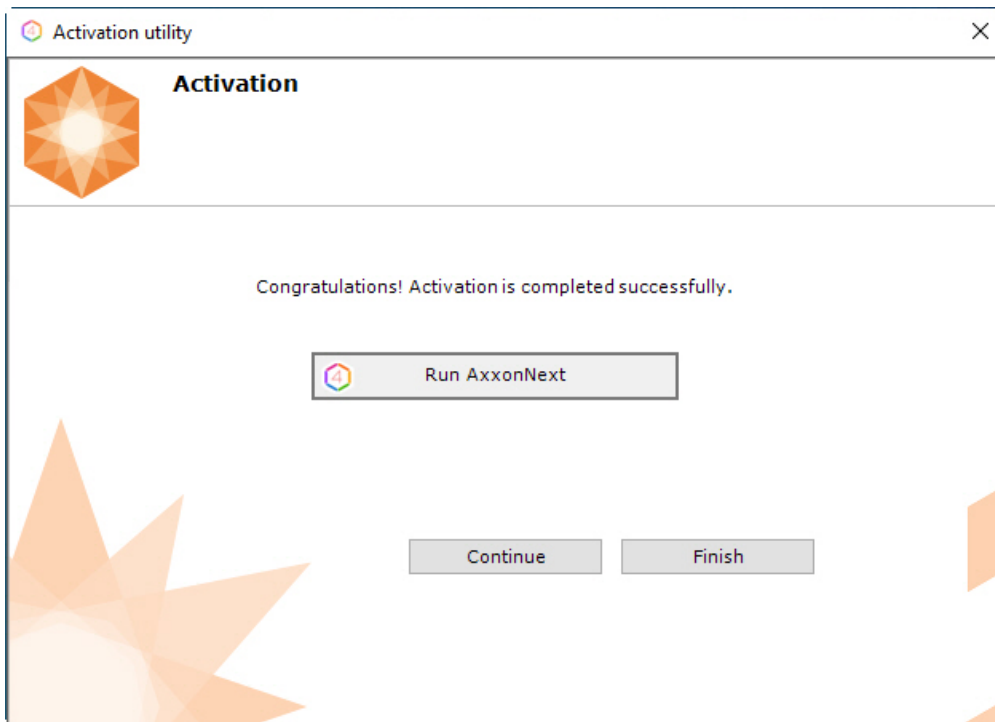
⚠ Attention!

You cannot activate VMS, if you have over 4 cameras set up in the system.

Your activation request will be sent online.



If activation is completed successfully on the licensing server (<https://sale.axxonsoft.com/>), the license file will be automatically downloaded and distributed within the system.

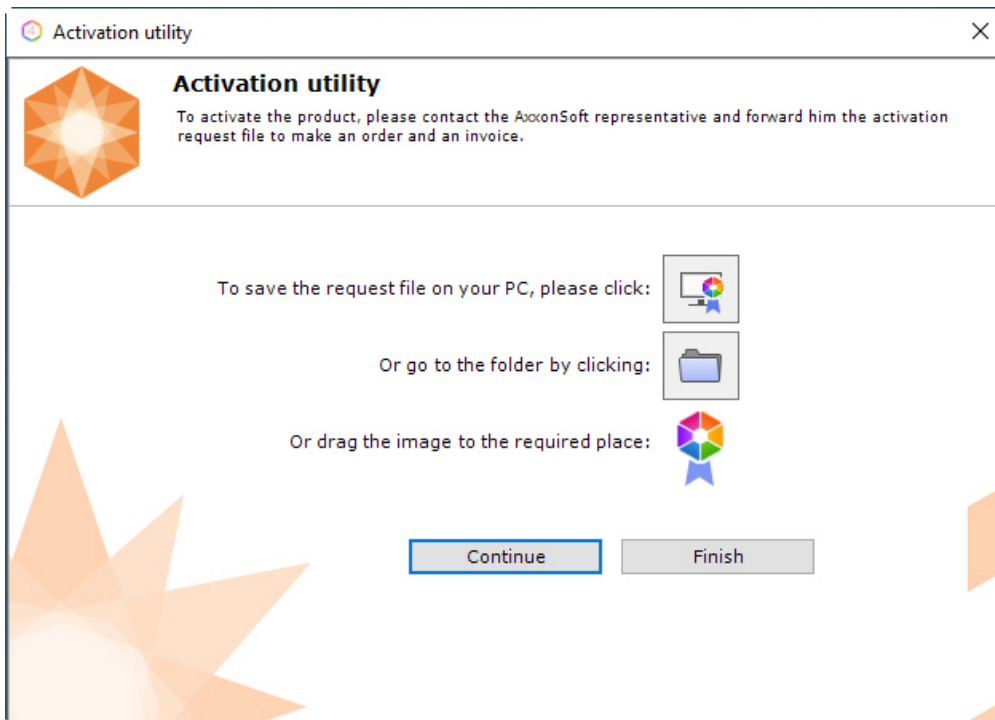





You have completed your Axxon Next Free activation.

Note

Click **Continue** to return to the Activation Utility home page. To exit, click **Finish**. To close the utility and start the **Axxon Next** client, click **Run Axxon Next**.

If your computer is offline, you will be prompted to save the activation request file using any of the following methods:



1. Click the  button in the standard *Windows* dialog box to browse for file location and enter the name.
2. Click the  button. The folder that contains the request file opens.
3. Drag and drop the  image to the destination folder.

Submit the request file to an AxxonSoft rep. You can also generate an activation key on your own through the licensing server's Web interface (see [Generating the Axxon Next Free license file](#)(see page 35)) and download the license file to the system (see [Activation by applying license file](#)(see page 18)).

⚠ Attention!

The Axxon Next Server must be restarted after activation.

4 Activating Axxon Next

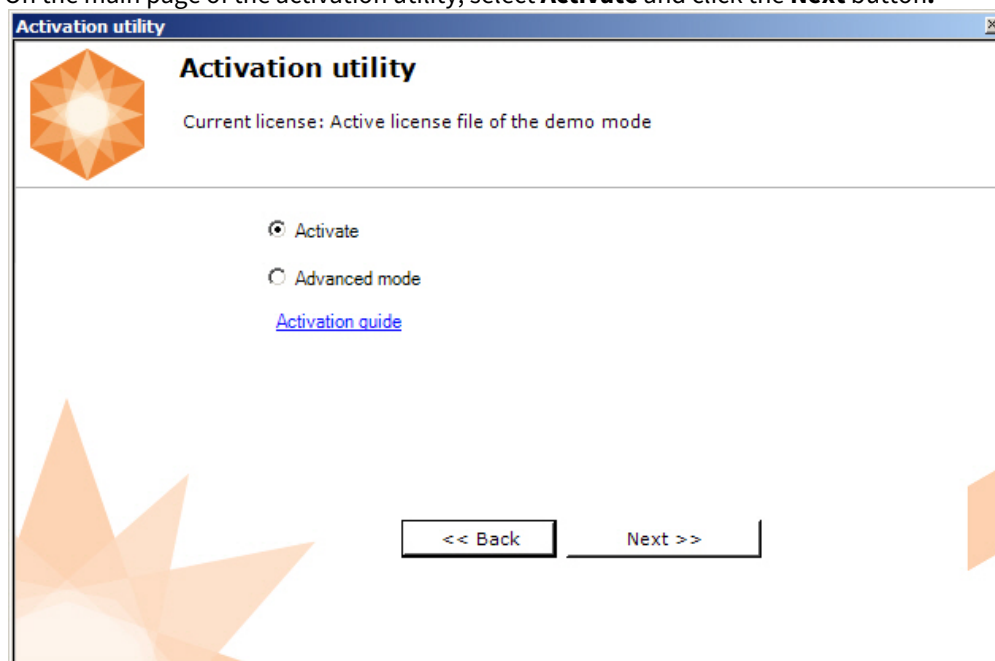
To activate your Axxon Next, do as follows:

1. Create an activation request file. Submit it to an AxxonSoft rep.
2. Payment and delivery of the license file or serial number.
3. License activation.

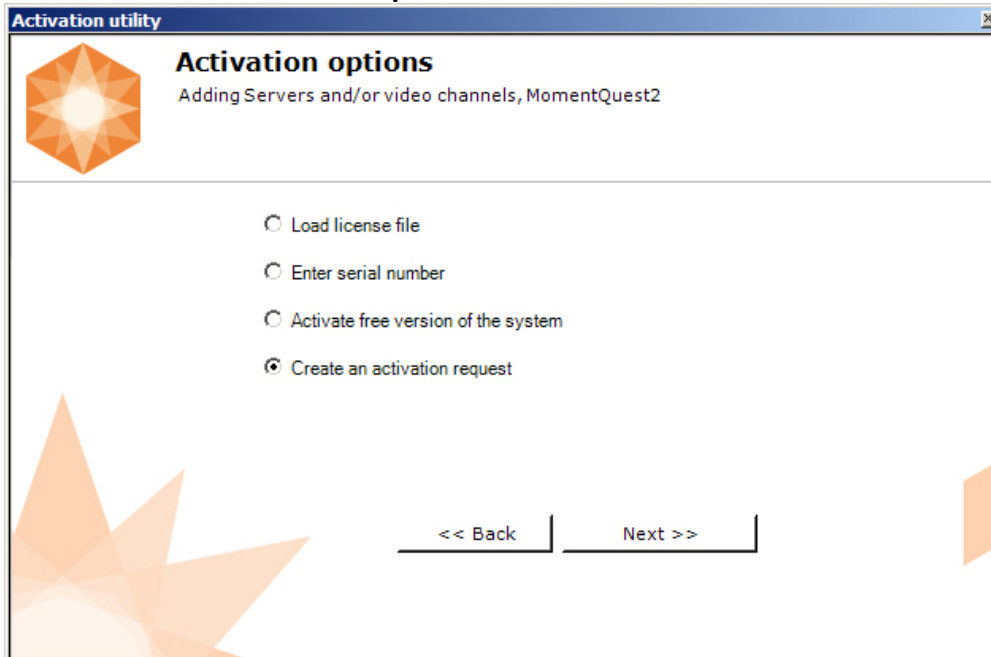
4.1 Creating an activation request

To create an activation request, do as follows:

1. In demo mode, you can add servers to your Axxon domain, if you want to create a distributed system.
2. On the main page of the activation utility, select **Activate** and click the **Next** button.



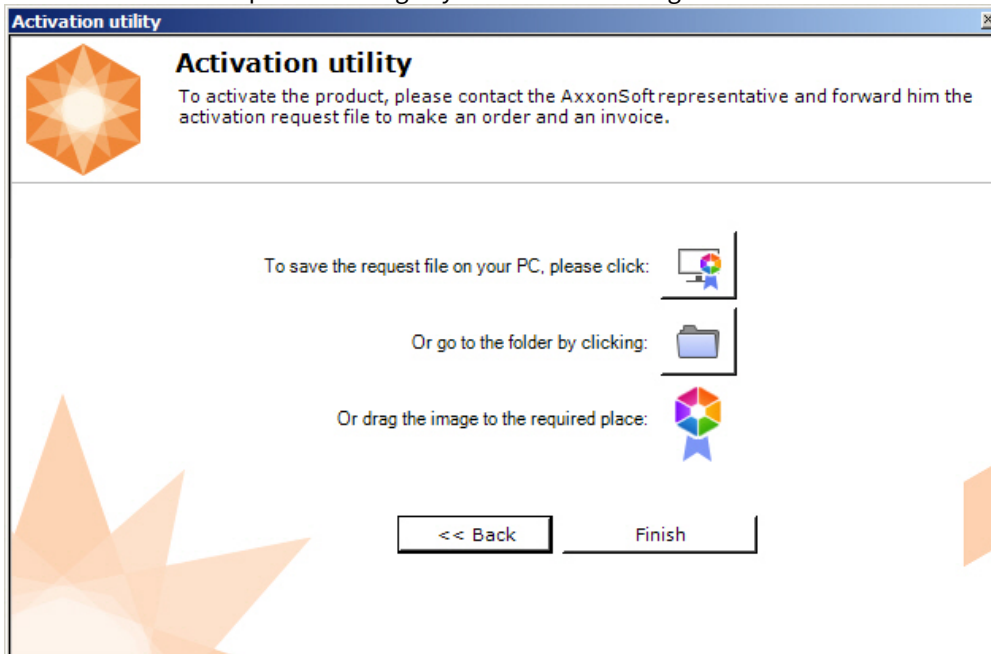
3. Select the **Create an activation request** click the **Next** button.






Note

When you create a request file, all servers in the Axxon domain must be online. If the server on which you are creating the request file, cannot connect to any selected server, the request file cannot be created.

4. Save the activation request file using any one of the following methods:



- a. Click the  button in the standard *Windows* dialog box to browse for file location and enter the name.
- b. Click the  button. The folder that contains the request file opens.
- c. Drag and drop the  image to the destination folder.

You have created an activation request file.

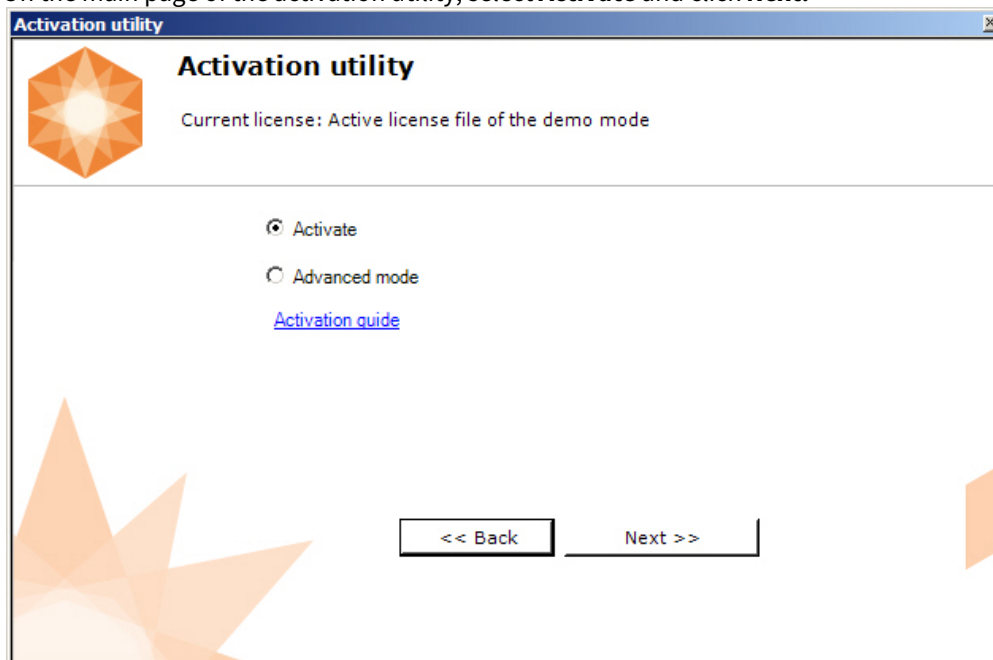
Note

To return to the Home page of the activation utility, click **Back**, to exit it – click **Finish**.

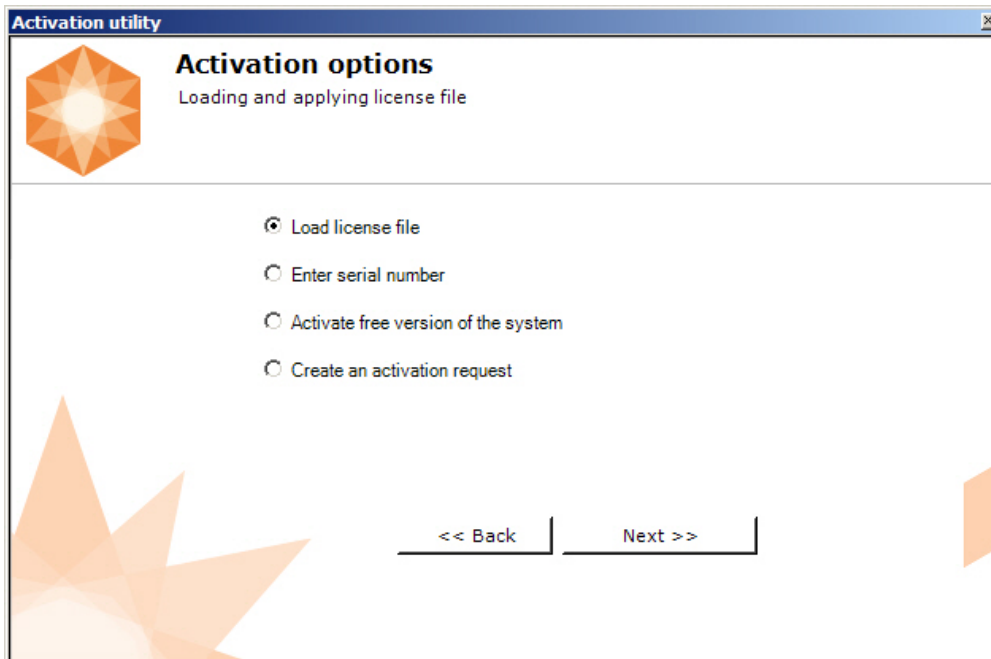
4.2 Activation by applying license file

You can apply your Axxon Next license file as follows:

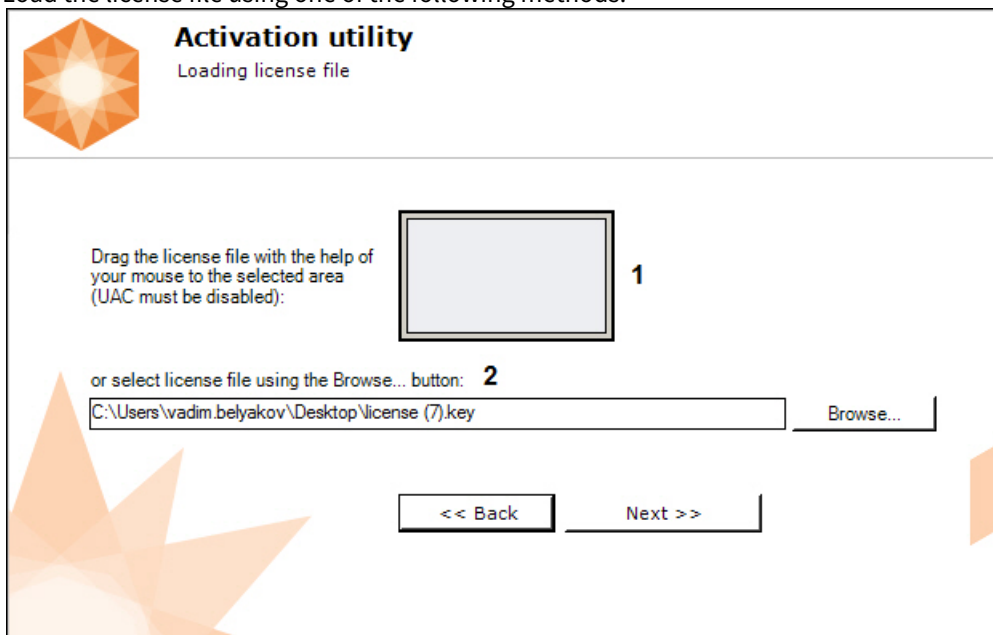
1. On the main page of the activation utility, select **Activate** and click **Next**.



2. Select **Load license file** and click **Next**.



3. Load the license file using one of the following methods:



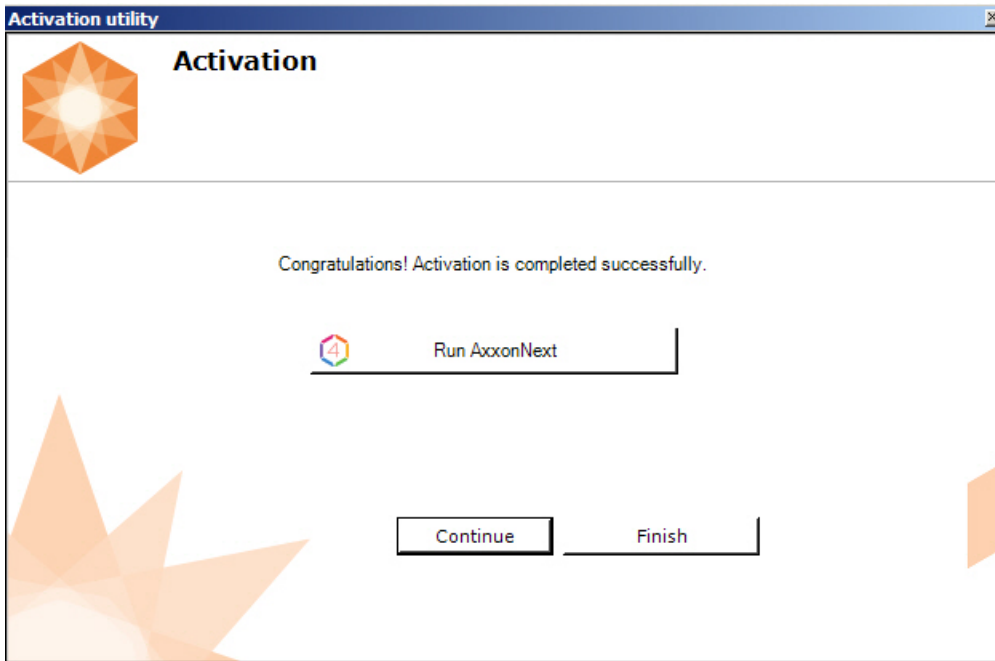
- a. drag and drop the license file to the selected area (1).
 - b. click the **Browse** button and select a license file (2).
4. Click the **Next** button.

This will load the license file.

⚠ Attention!

The license file defines configuration of the system (the maximum number of servers, video channels and detection tools).

If completed successfully, a message is displayed.



You have activated Axxon Next.

⚠ Attention!

The Axxon Next Server must be restarted after activation.

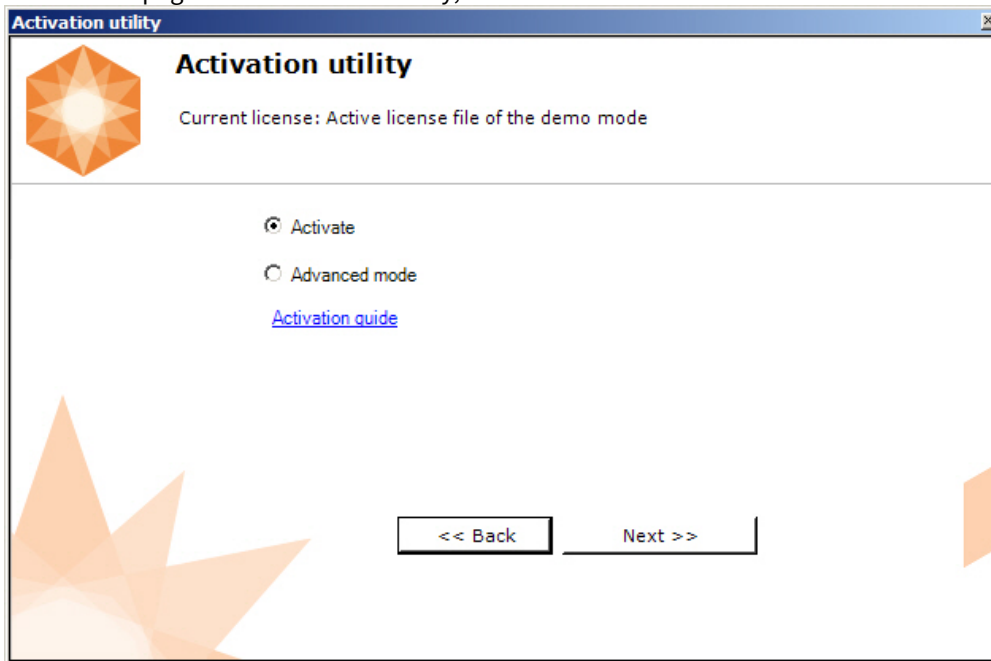
i Note

Click **Continue** to return to the Activation Utility home page. To exit, click **Finish**. To close the utility and start the **Axxon Next** client, click **Run Axxon Next**.

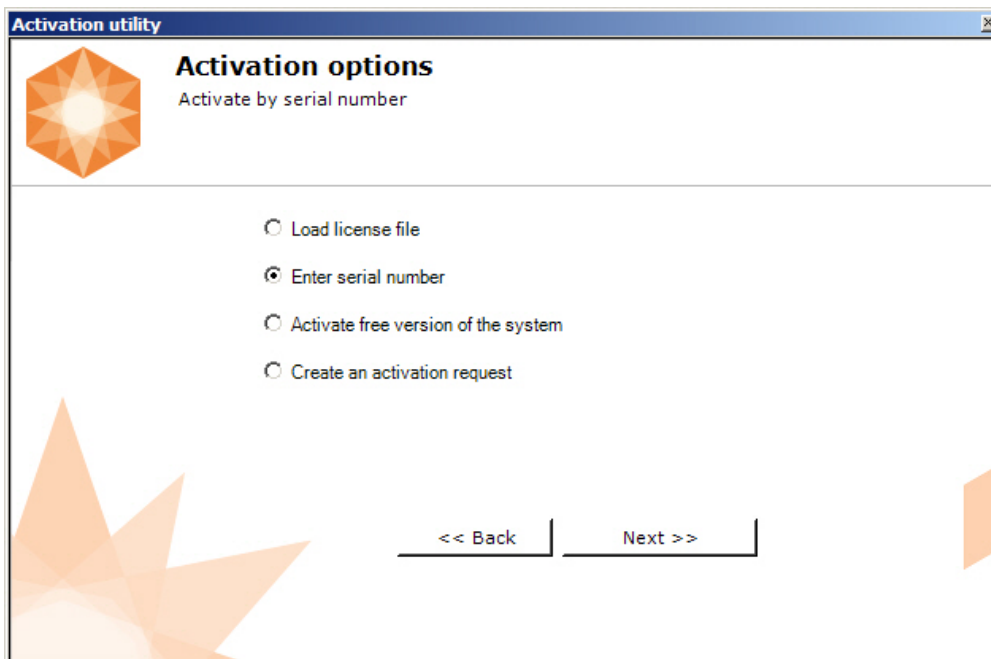
4.3 Activation with serial number

If you have a serial number, you can activate Axxon Next follows:

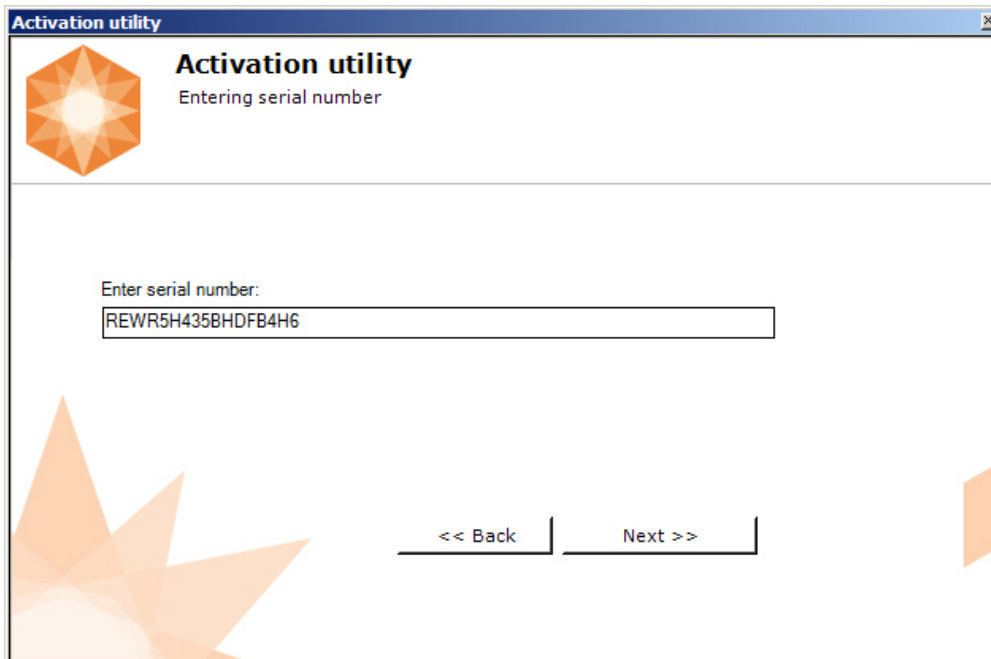
1. On the main page of the activation utility, select **Activate** and click **Next**.



2. Select **Enter serial number** and click **Next**.



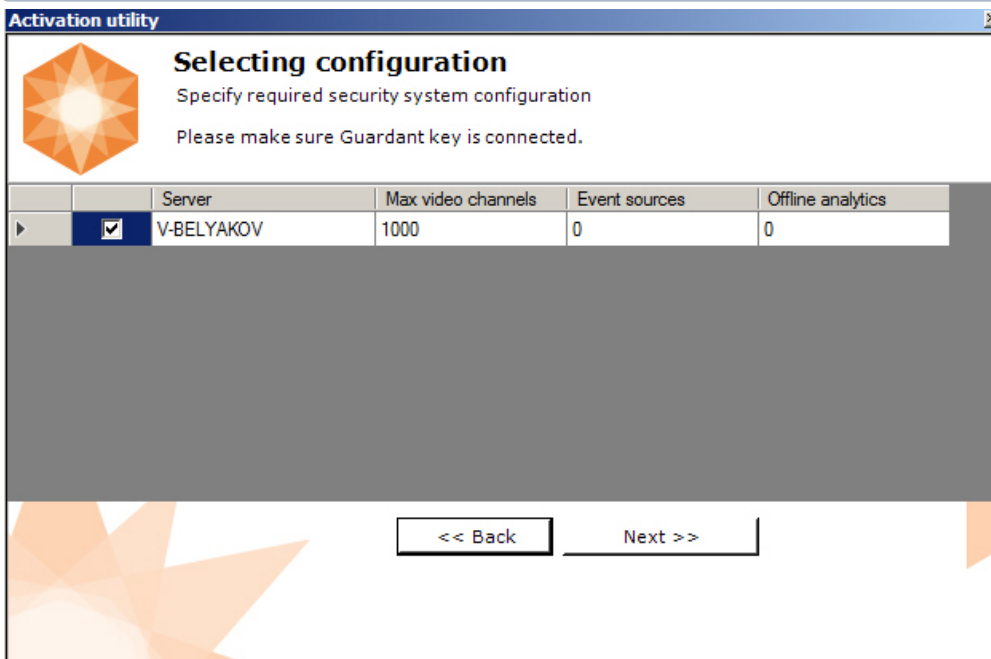
3. Enter serial number and click **Next**.



4. If there is more than one Server in the Axxon domain or in the license file, a window will open, that shows the maximum number of modules for activation. By default, the modules will be divided equally between the Servers..

Note

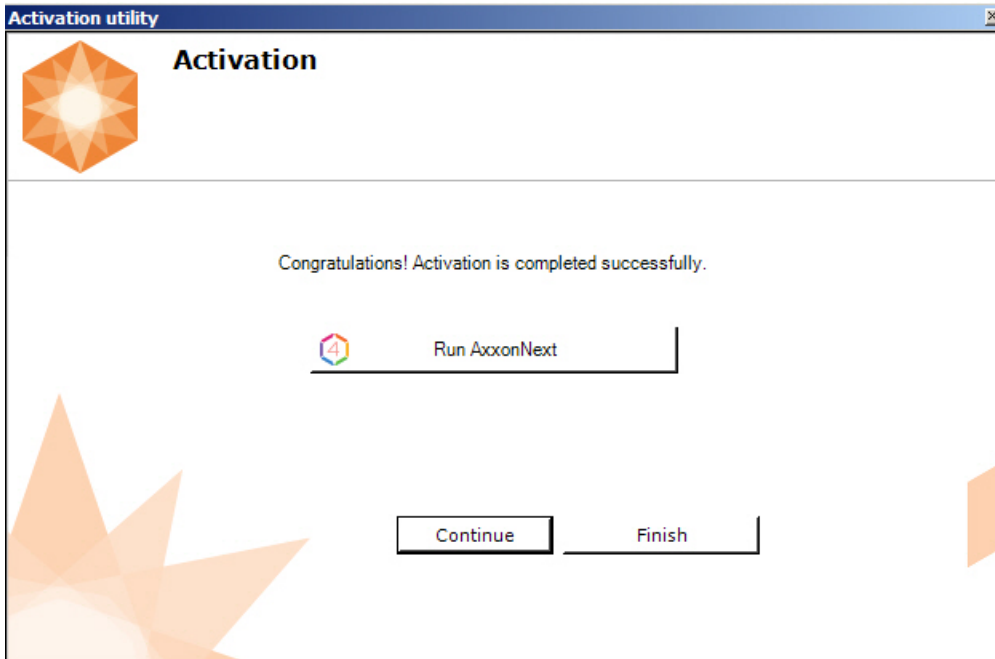
If there are multiple servers in the configuration, the modules will be equally distributed among them.



5. Select the number of modules to activate and click **Next**.

Your activation request will be sent online.

If activation is completed successfully on the licensing server (<https://sale.axxonsoft.com/>), the license file will be automatically downloaded and distributed within the system.

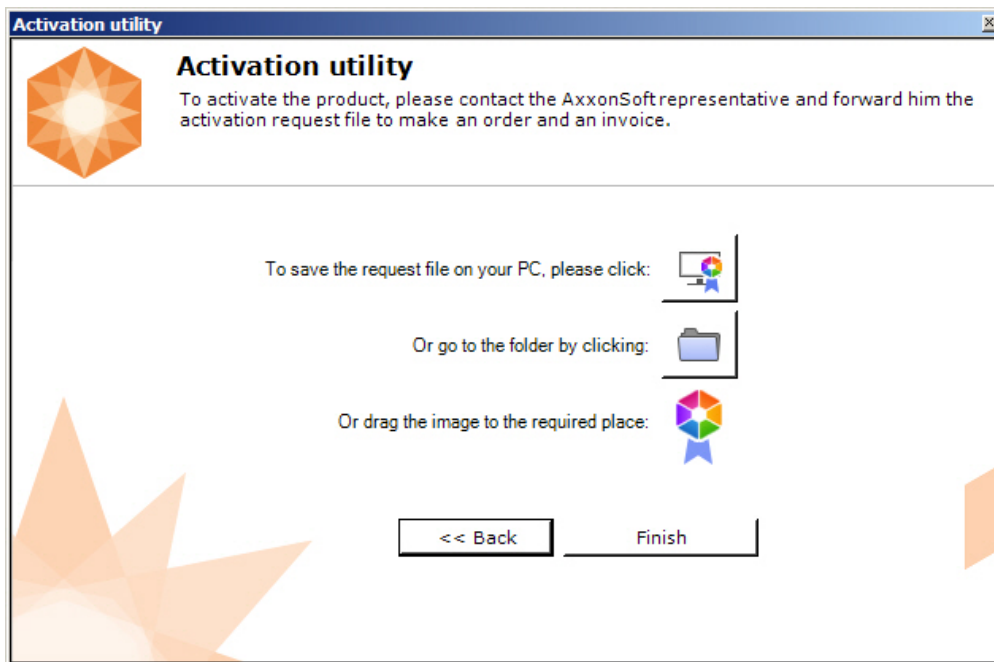





You have activated Axxon Next.

Note

Click **Continue** to return to the Activation Utility home page. To exit, click **Finish**. To close the utility and start the **Axxon Next** client, click **Run Axxon Next**.

If your computer is offline, you will be prompted to save the activation request file using any of the following methods:



1. Click the  button in the standard *Windows* dialog box to browse for file location and enter the name.
2. Click the  button. The folder that contains the request file opens.
3. Drag and drop the  image to the destination folder.

Submit the request file to an AxxonSoft rep. You can also generate an activation key on your own through the licensing server's Web interface (see [Generating the Axxon Next license file](#)(see page 36)) and download the license file to the system (see [Activation by applying license file](#)(see page 18)).

⚠ Attention!

The Axxon Next Server must be restarted after activation.

5 Upgrading Axxon Next

To upgrade Axxon Next, do as follows:

1. Deactivate you license (see [Deactivating a license](#)(see page 27)).
2. Generating an activation request (see [Creating an activation request](#)(see page 16)). Proceed with payment.
3. Activate your purchased license (see [Activation by applying license file](#)(see page 18), [Activation with serial number](#)(see page 20)).

 **Note**

Skip the second step, if you activate a license for purchased configuration.

6 Transferring a license to another computer while maintaining configuration

You can transfer an Axxon Next license to another computer while maintaining your existing configuration only if your license file and Guardant dongle are tied to each other and the network name of the new computer is the same as on the old one.

To transfer a license:

1. Save the license file (see [Saving the license file](#)(see page 29)).
2. Uninstall Axxon Next, but save the configuration, on the old computer (see [Removal](#)⁶⁰).
3. Copy the configuration folder to a new computer (C:\ProgramData\AxxonSoft\AxxonNext by default).
4. Install Axxon Next on the new computer.
5. Apply the license file (see [Activation by applying license file](#)(see page 18)) and insert the Guardant dongle.

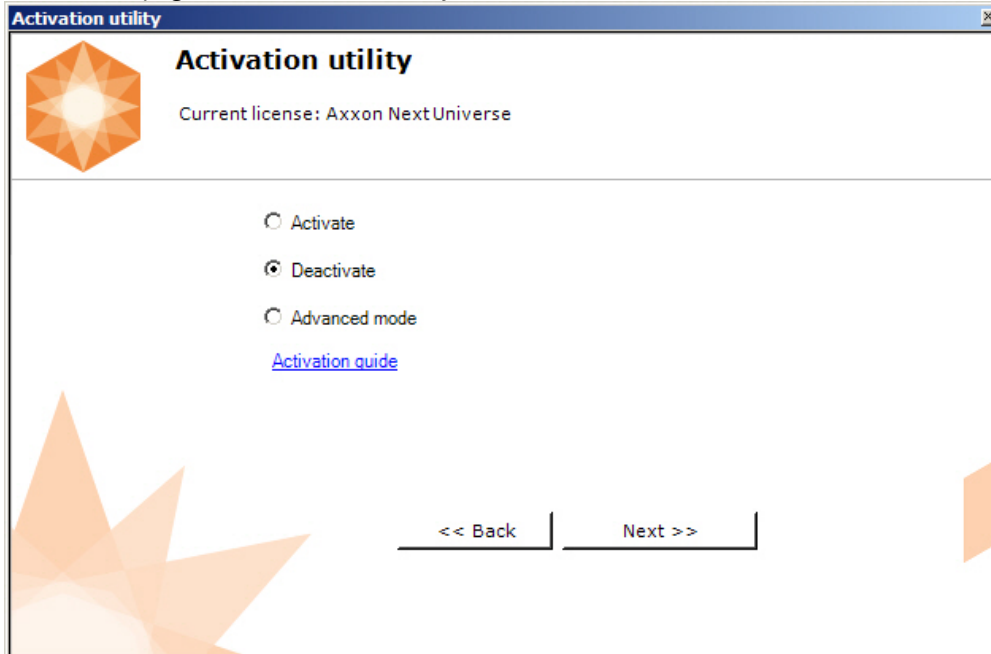
Transfer of the Axxon Next license while maintaining the previous configuration is now complete.

⁶⁰ <https://doc.axxonsoft.com/confluence/display/next46en/Removal>

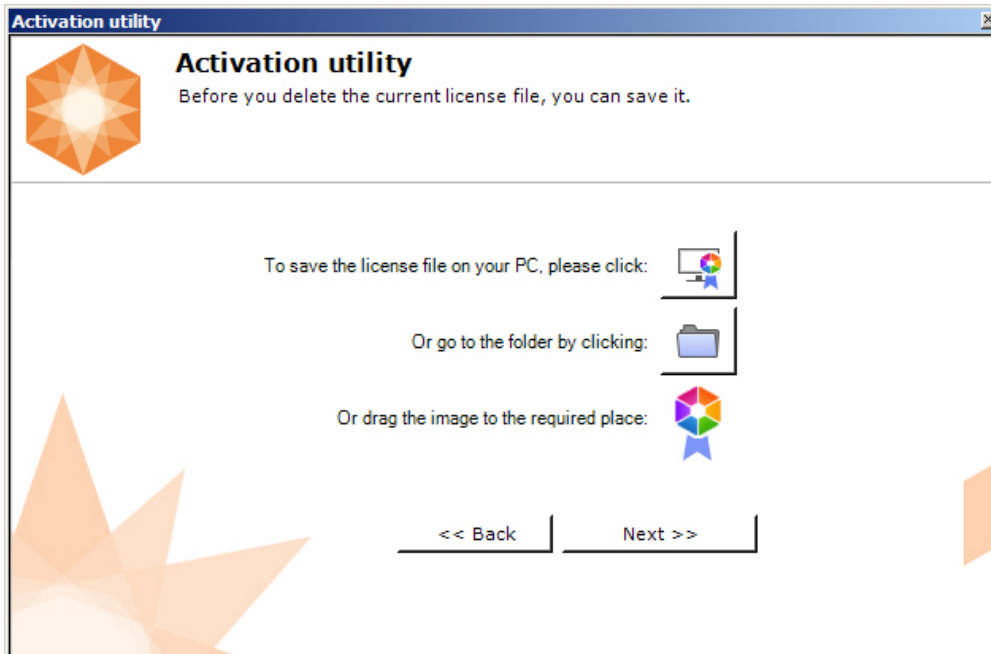
7 Deactivating a license

To delete the license file from the system, follow these steps:

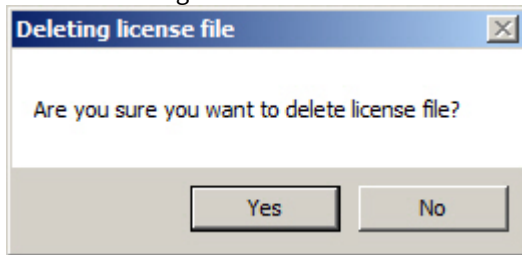
1. On the main page of the activation utility, select **Deactivate** and click **Next**.



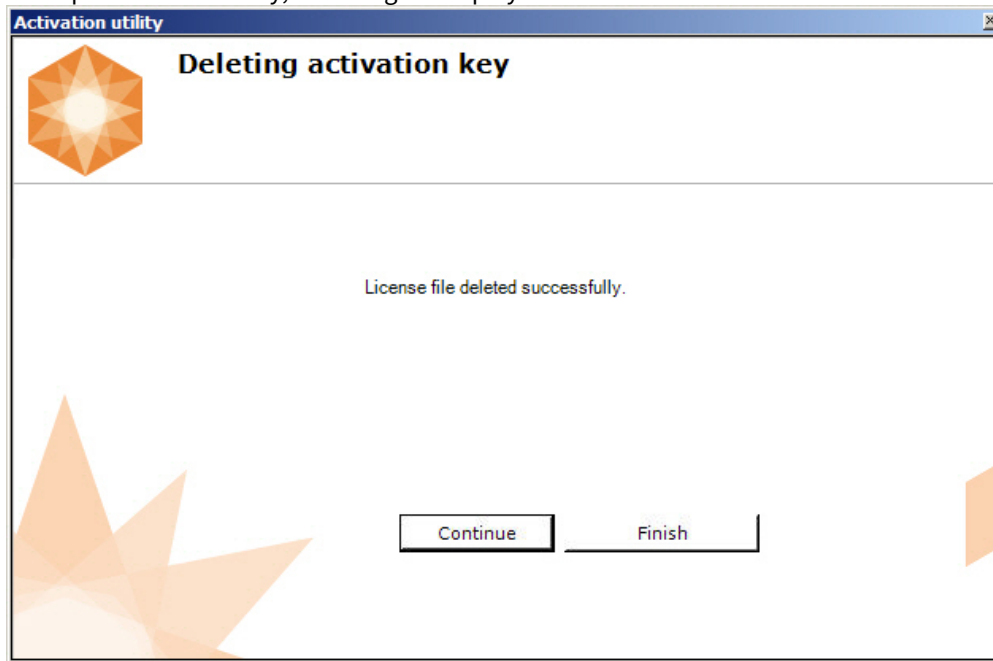
2. You can save the activation request file using any one of the methods prompted on the screen: Click the **Next** button.



3. Confirm deleting a license file.



4. If completed successfully, a message is displayed.



You have deleted a license file. Now your VMS runs in demo mode.

Note

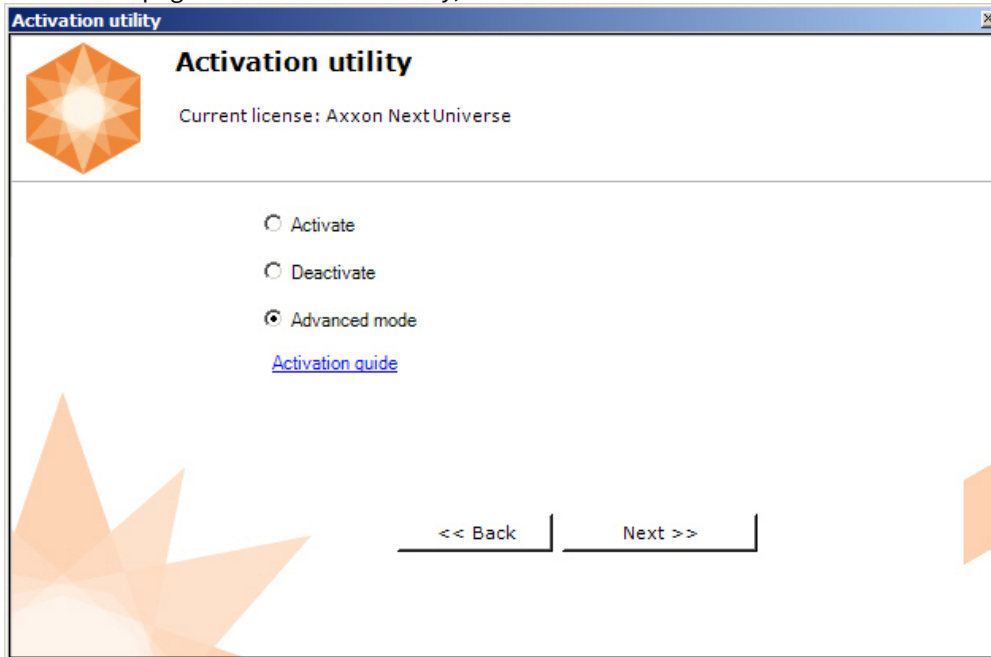
To return to the Home page of the activation utility, click **Continue**, to exit it - click **Finish**

8 Additional license utility actions

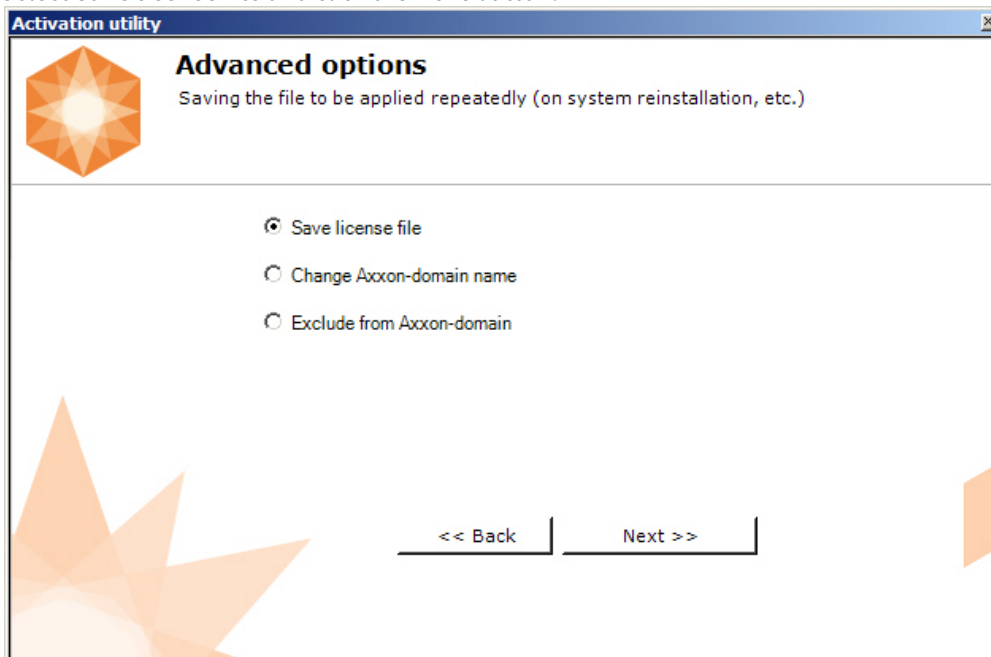
8.1 Saving the license file

To save the license file, follow these steps:

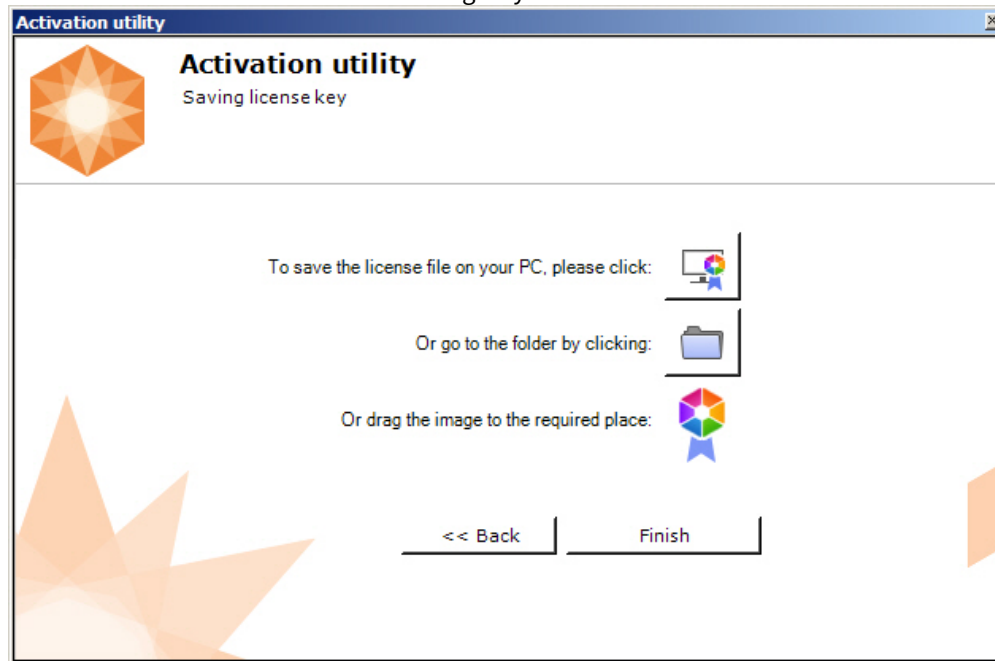
1. On the main page of the activation utility, select **Advanced mode** and click the **Next** button.






2. Select **Save license file** and click the **Next** button.



3. Save the license file in one of the following ways.



- Click the  button in the standard *Windows* dialog box to browse for file location and enter the name.
- Click the  button. The folder that contains the request file opens.
- Drag and drop the  image to the destination folder.

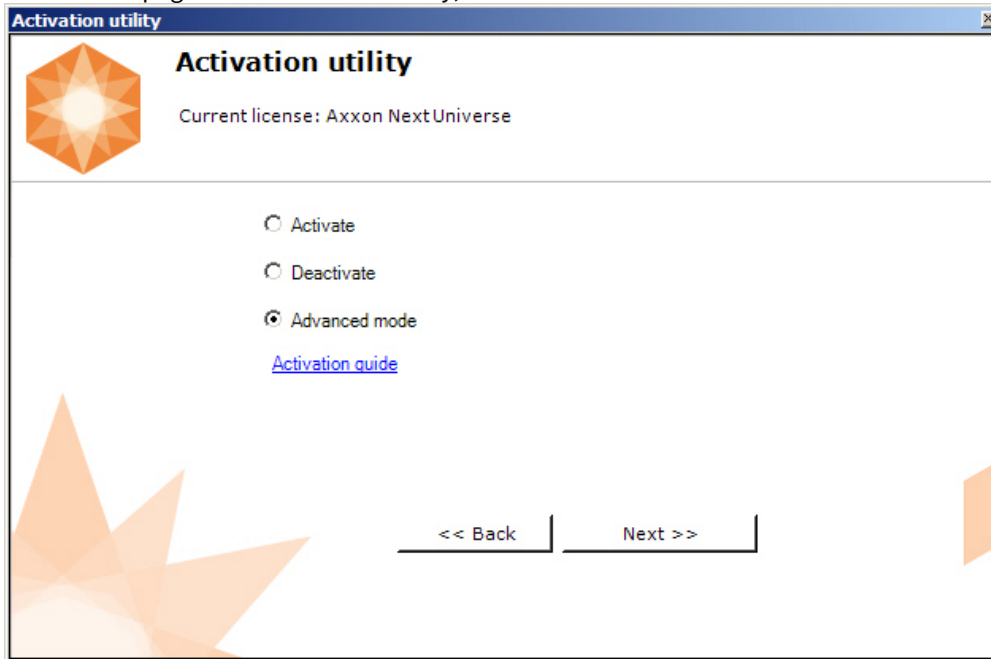
Saving the license file is complete.

To return to the license utility home screen, click **Back**. To exit from the utility, click **Finish**.

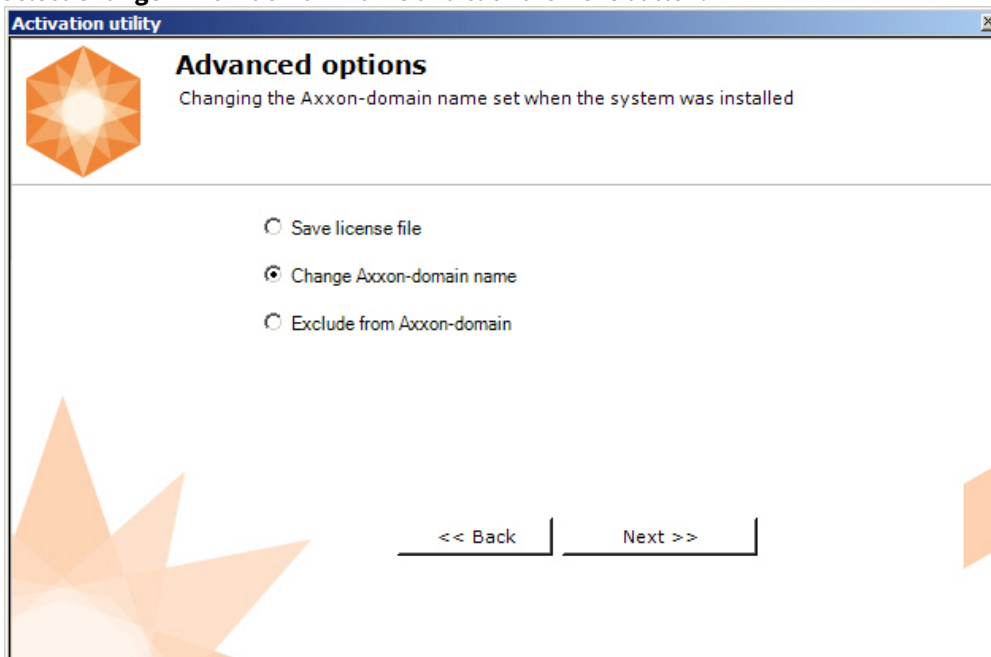
8.2 Changing the Axxon-domain name

To change the Axxon-domain name from that given during the system installation, follow these steps:

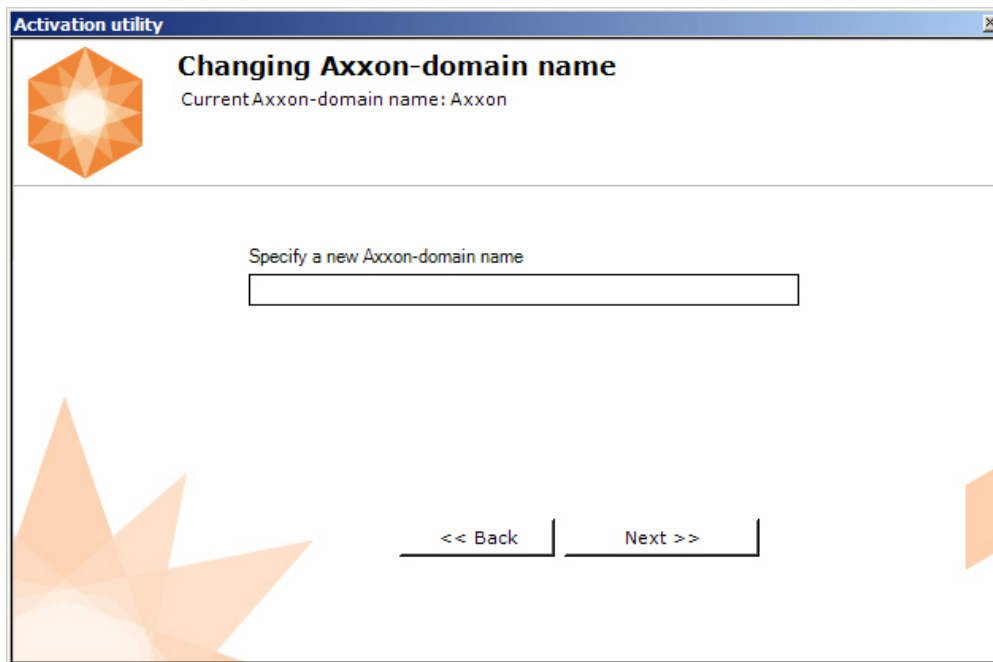
1. On the main page of the activation utility, select **Advanced mode** and click the **Next** button.



2. Select **Change Axxon-domain name** and click the **Next** button.



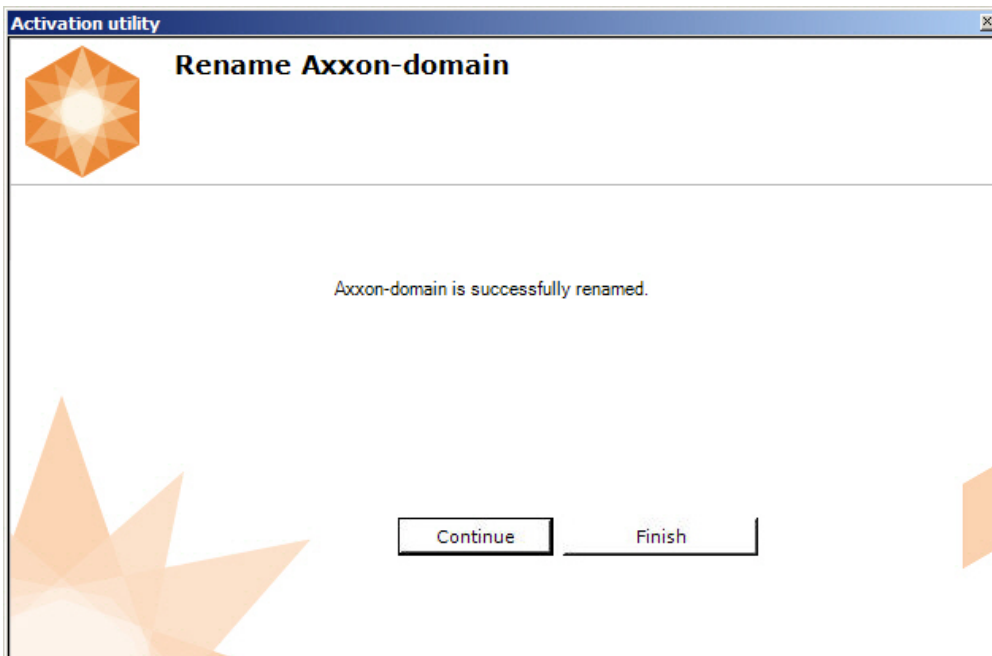
3. Specify the new Axxon-domain name and click **Next**.



Note.

The Axxon-domain name may only consist of letters-numeric characters and a dash (-). The dash not be the first or last character in the name.

If successful a message will appear.

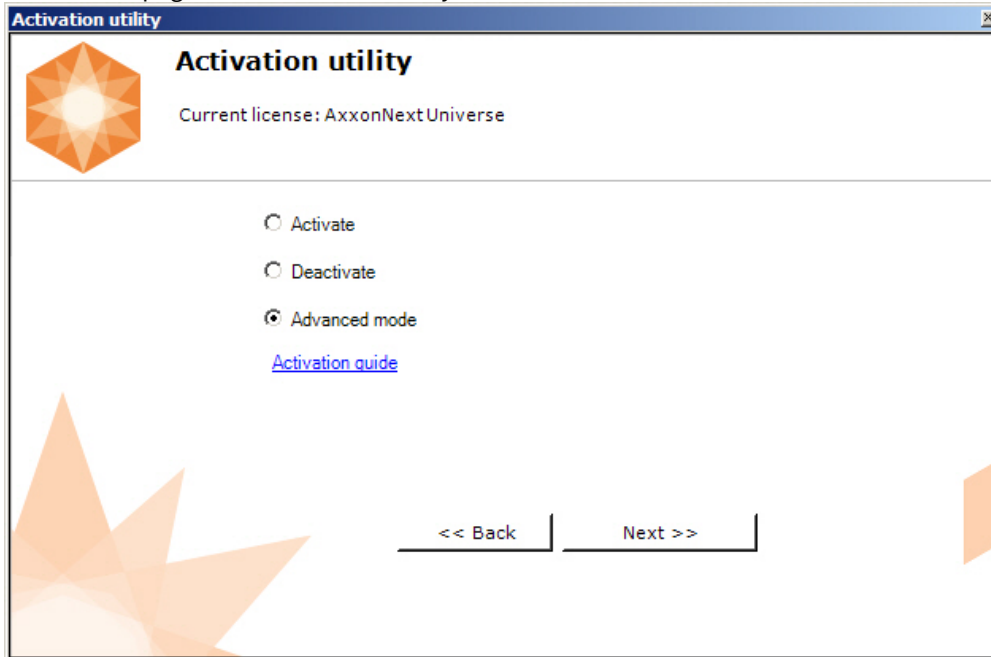


To return to the Home page of the activation utility, click **Continue**, to exit it - click **Finish**

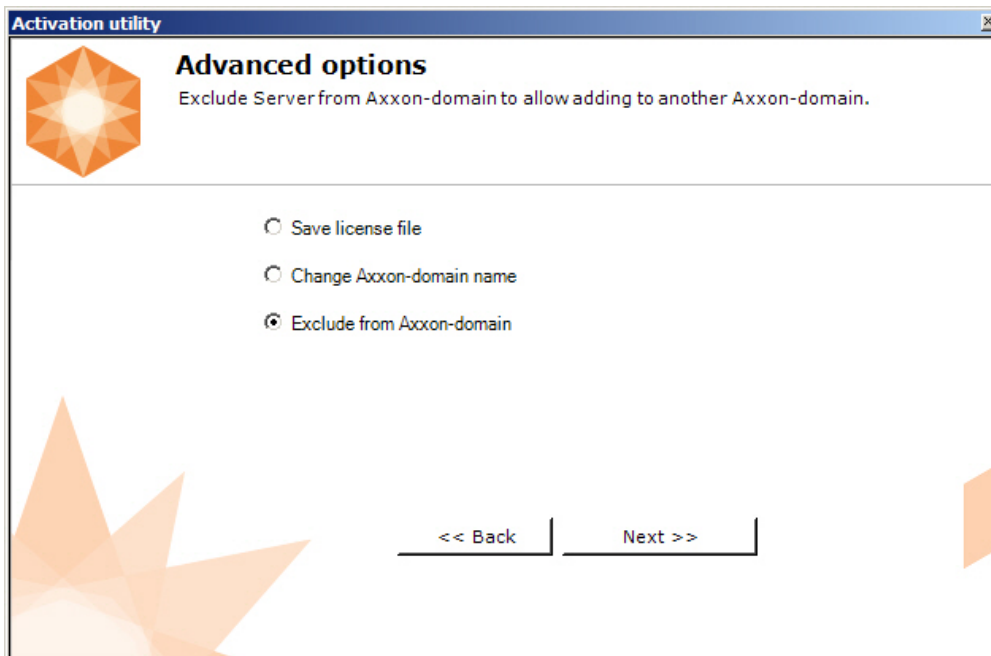
8.3 Excluding the Current Server from an Axxon Domain

To exclude the Server currently connected to the activation utility from an Axxon domain, perform the following steps:

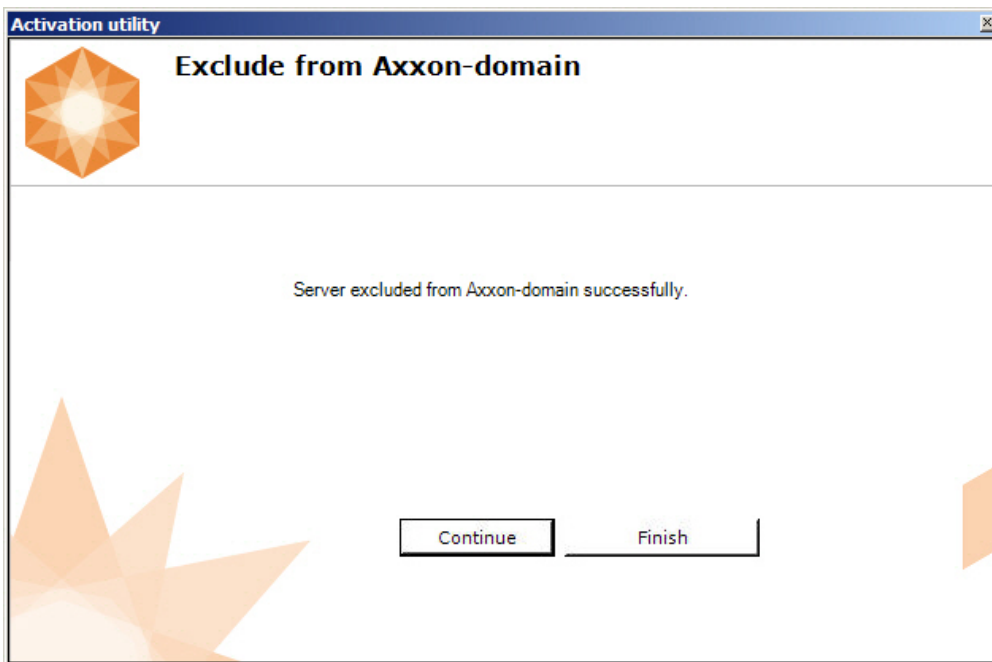
1. On the main page of the activation utility select **Advanced mode** and click **Next**.



2. Select **Exclude from Axxon domain** and click **Next**.



If the operation completes successfully, a notification message will appear.



The Server has been excluded from the Axxon domain.

i Note

To return to the Home page of the activation utility, click **Continue**, to exit it - click **Finish**

9 Generating license files via the licensing web server

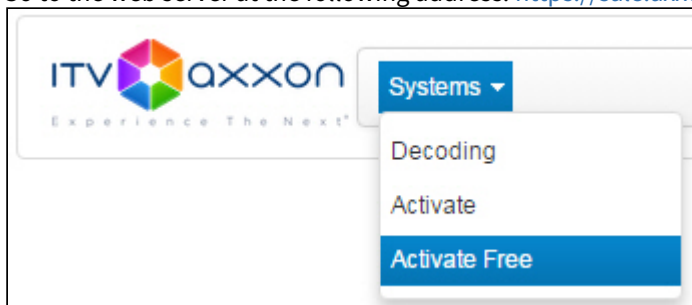
The license file can be obtained from an *AxxonSoft* representative, by sending him a request file, or may be self-generated on the license server.

To generate a license file via the licensing web server, a request file is needed for activation of the required licensing for *Axxon Next*.

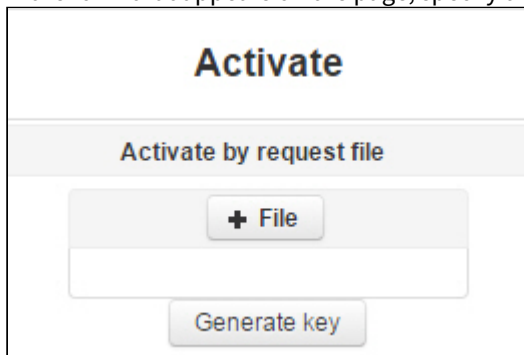
9.1 Generating the Axxon Next Free license file

To generate the *Axxon Next Free* license file, follow these steps:

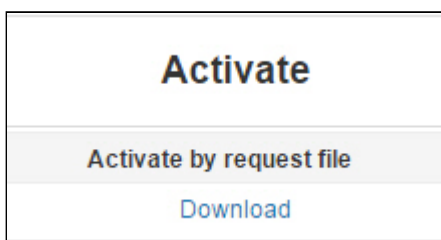
1. Go to the web server at the following address: <https://sale.axxonsoft.com>.



2. Go to the link: **Activate Free**.
3. In the form that appears on the page, specify the path to the saved activation request file.



4. Click **Generate key**.
5. Download the license file: **license.key**.



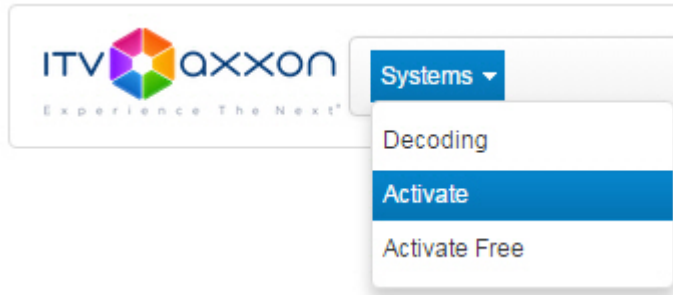
The generation of the *Axxon Next Free* license file is complete.

9.2 Generating the Axxon Next license file

The self-generated *Axxon Next* license file is available only upon the request for the product serial number activation. The product serial number is available after payment.

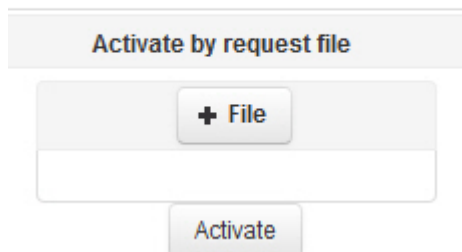
To generate a license file:

1. Go to the web server at the following address: <https://sale.axxonsoft.com>.



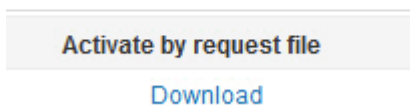
2. Click **Activate**.
3. Click the **File** button and select an activation request file.

Key generate



4. Click **Activate**.
5. Download the license file: **license.key**.

Key generate



The generation of the *Axxon Next* license file is complete.