



Activation Guide

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Activation Guide. Introduction.

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General information

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Purpose of the document

The [Axxon Next software system Activation Manual](#) provides the information necessary for licensing the Axxon Next software system.

The chapters titled [Activation Guide. Introduction.](#) and [Overview on licensing the Axxon Next software system](#) are intended as general guidance on the Axxon Next licensing process.

[Licensing Axxon Next Free Version](#) chapter contains instructions on how to activate and upgrade a free Axxon Next Free Version license.

[Licensing Axxon Next](#) chapter contains instructions on how to activate and upgrade an Axxon Next license.

A description of additional actions that may be carried out with the license utility is provided in the [Additional license utility actions](#).

[Generating license files via the licensing web server](#) chapter provides instructions on generating license files.

Overview on licensing the Axxon Next software system

Types of licenses

Immediately after installation or after propagation of the demo licenses in the system (see the section on [Deleting the license file from the system](#)), the software will run in demo mode. The working period of the system in demo mode is from 08:00 to 18:00. Other restrictions on the software, including functionality, when running in demo mode are not imposed.


The activation of the Axxon Next software system is needed for a full-featured security system. Activation of the software is done by the system propagation of the license file.

Information on all types of Axxon Next licenses is provided below.

Type of license	Number of servers in the system	Number of video channels per server	Archive volume	Additional features	Cost
Demo mode from 8 AM to 6 PM	Unlimited	Unlimited	Unlimited (limited only by available disk space)	Forensic Search Information boards Archive comments OpenStreetMap	Free
Axxon Next Free Version	1 (fixed)	16 (fixed)	1 terabyte	-	Free
Axxon Next	Unlimited	Unlimited	Unlimited (limited only by available disk space)	Forensic Search (as needed) Line crossing detection Information boards Archive comments OpenStreetMap	Please contact AxxonSoft to inquire about the price

Axxon Next Free Version can be upgraded to Axxon Next. Upgrades must be purchased. Upon upgrade, you can use unlimited storage. Also, if you upgrade, you can purchase additional licenses for Forensic Search in archive and for servers and/or video cameras (see [Upgrading the Axxon Next Free Version license](#)).

In the case of an Axxon Next license, an upgrade can be obtained for increasing the number of servers and video cameras in the system or adding the Forensic Search capability (see [Upgrading the Axxon Next license](#)).

 Note

When you upgrade your license, you cannot reduce the number of video channels

Information about the type of license you are using is displayed in the server properties in the Product Type field: Axxon Next Free Version or Axxon Next.

Licensing methods for Axxon Next

There are two licensing methods for Axxon Next:

1. License file only

The license file contains data on basic hardware configuration (motherboard, processor, hard disk, video adapter, RAM, and network card) of all Servers. If you change any 2 of the basic hardware components, your license will be invalid. For example, this is the case when you change both CPU and motherboard. However, changing a graphics card or upgrading RAM will not affect the license.

This is why when working with Axxon Next you should bear in mind the following:

- a. The activation request should be sent from the computer that will host the Axxon Next Server.
 - b. You can upgrade your license only if you retain the initial basic hardware configuration of all the Servers.
 - c. It is not possible to transfer a license from one computer to another.
- ## 2. License file + Guardant dongle.

this method allows replacing server hardware and transferring the license to another computer. To activate Axxon Next via this method, contact AxxonSoft to receive a license file and Guardant dongle.

If you already have a Guardant dongle, you can perform activation yourself. To do so, connect the Guardant dongle to the computer that you wish to activate and perform the standard activation steps.

Note

If you install virtualization products such as VirtualBox, VmWare etc. , this may affect the license. Should you encounter this problem, you are advised to uninstall all virtualization products or apply for a new license file

Product license utility

Activating an Axxon Next license is done through the product license utility.

The product license utility is launched from the Windows Start menu: Start -> Programs -> Axxon Next -> Utilities -> Product Activation.

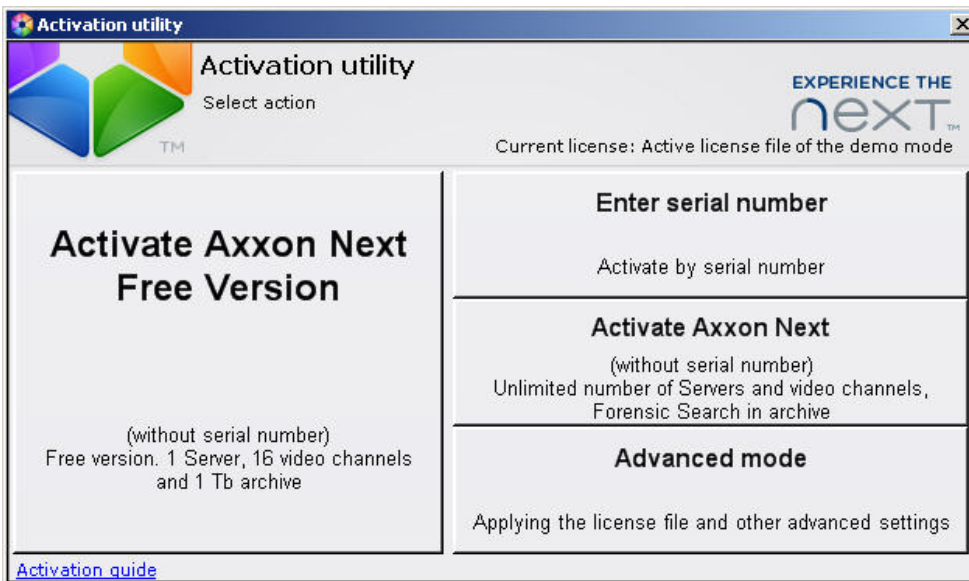
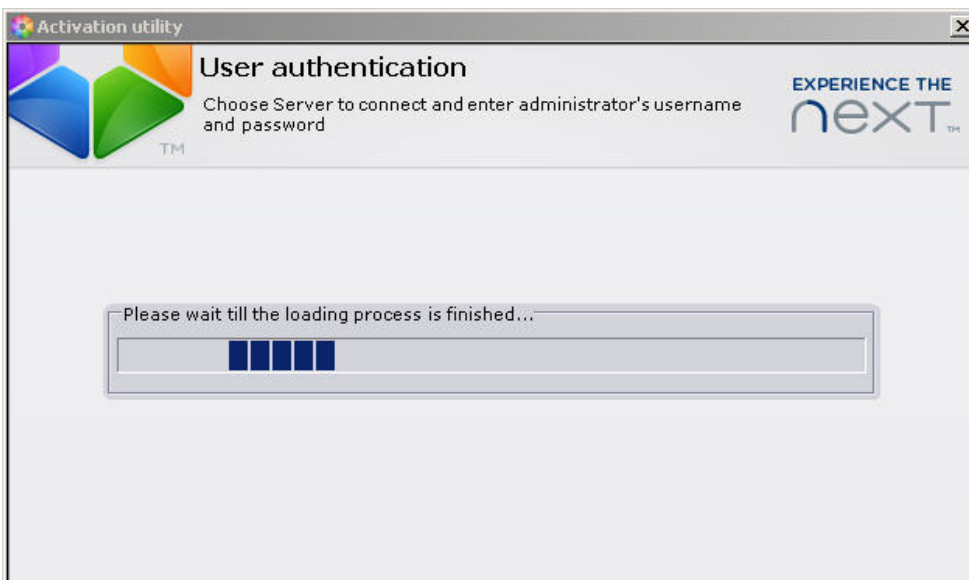
Note.

The product license utility executable file LicenseTool.exe is located in the following directory: <Axxon Next installation directory>\Axxon Next\bin\.

Next, select the name of one of the Axxon-domain servers, which will provide the license file (this file is distributed to all servers running at the time of activation of this Axxon-domain), and login to the system using the Axxon Next administrator name and password, to continue the activation process.



After the download is complete the license utility will display the home screen.



Licensing Axxon Next Free Version

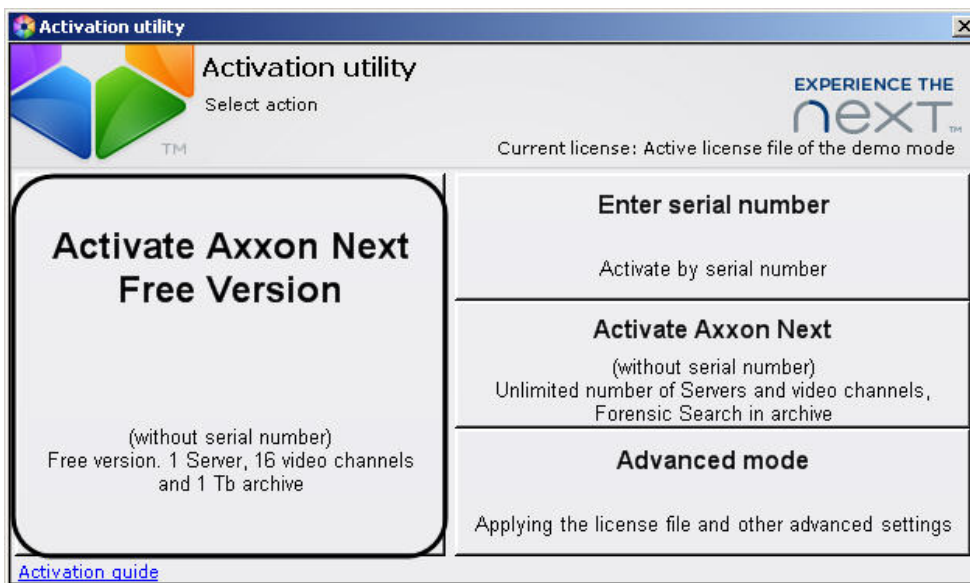
[Play corresponding video](#)

Activating the Axxon Next Free Version license

Automatic activation of the Axxon Next Free Version

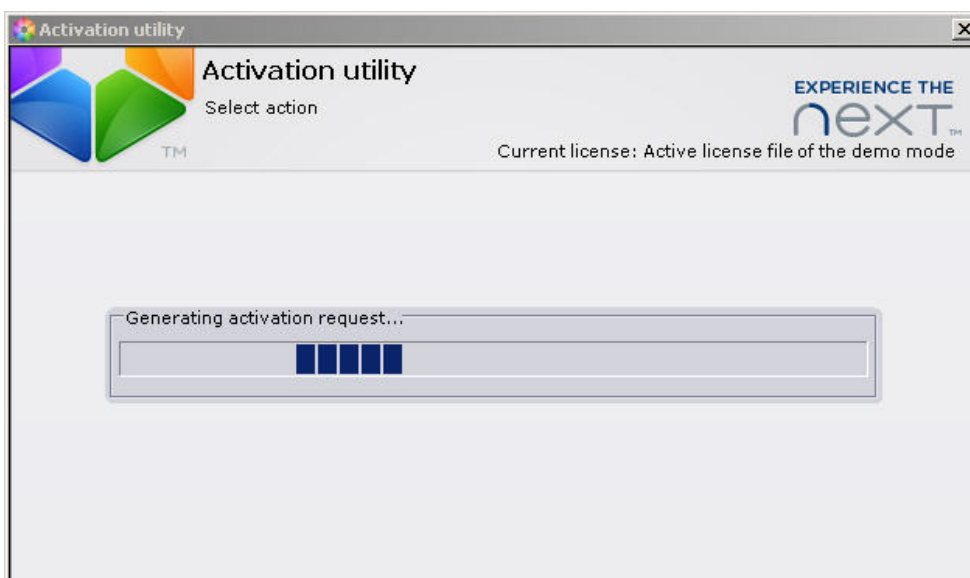
Attention!
Requires an Internet connection.

To automatically activate the free Axxon Next Free Version license, go to the license utility home screen and click Activate Axxon Next Free Version.



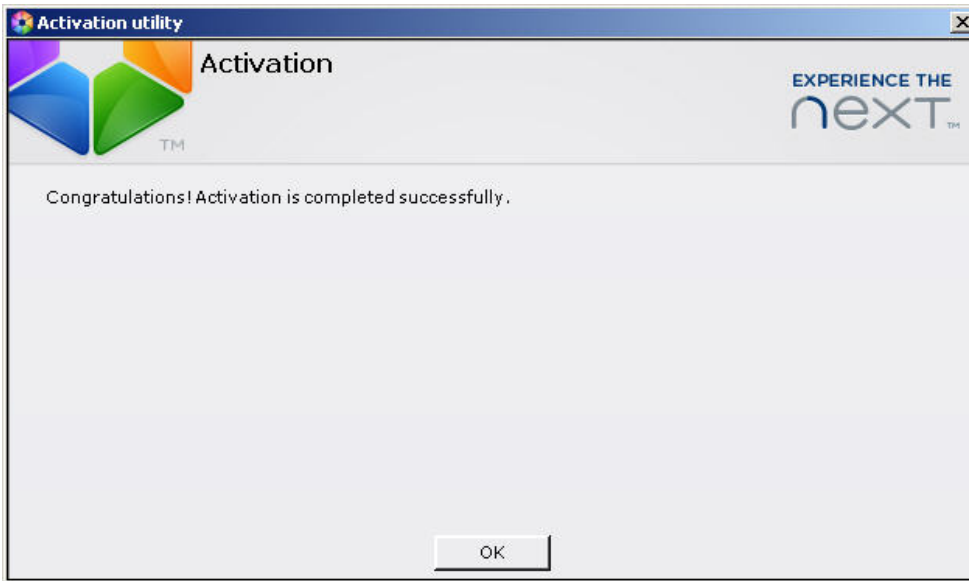
Attention!
The number of cameras created in the system at the time of activation should not exceed 16.


The activation request will be sent via the Internet.



Upon successful activation on the license server (<https://sale.itv.ru>), the license file will

automatically download and distribute on the system.



To return to the license utility home screen, click OK. To exit from the utility, click .

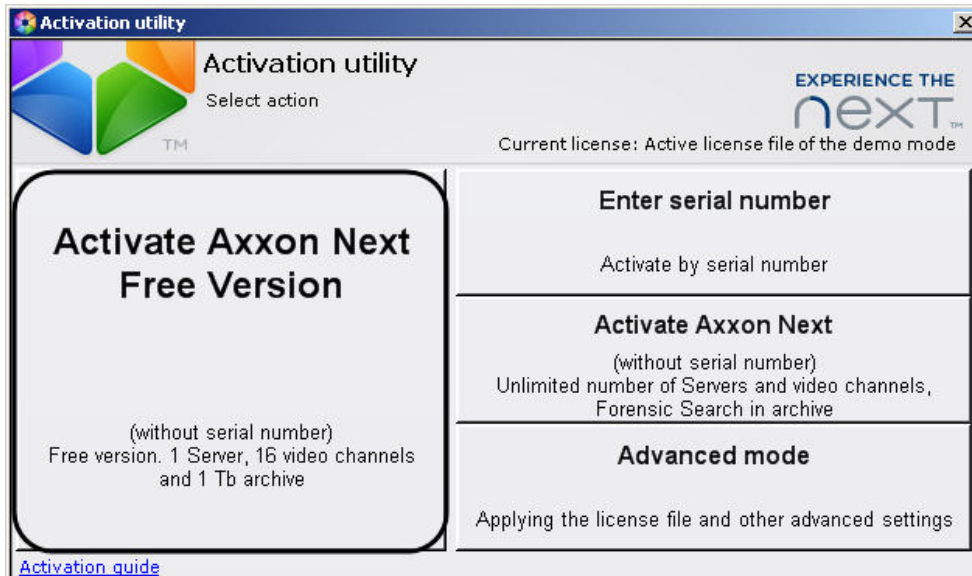
The activation of the free Axxon Next Free Version license is complete.

Manually sending a request and downloading the license file to the system (free version)

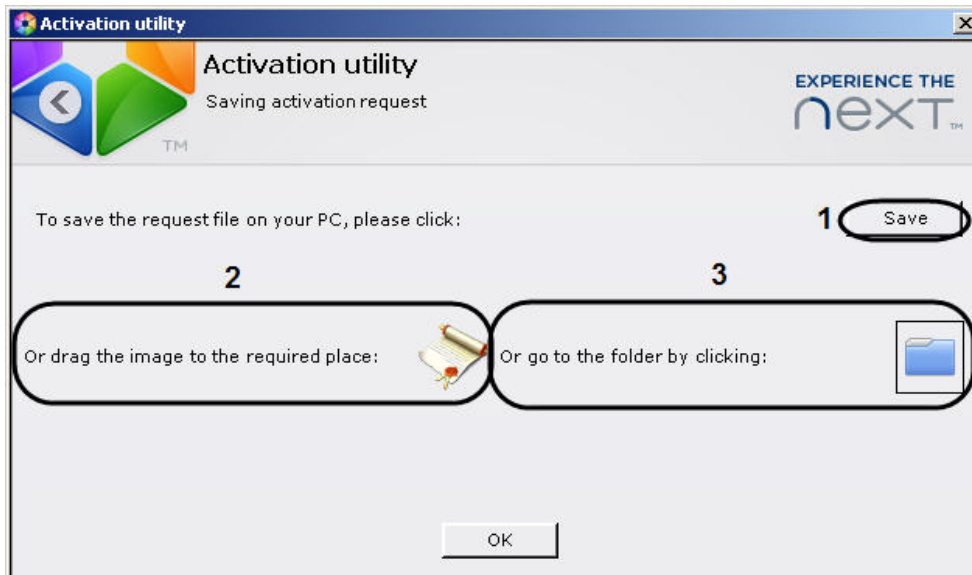
This method is used if the computer running Axxon Next is not connected to the Internet.



To send a request to activate and download the license file to the system the following steps must be performed:

1. On the license utility home screen, click Activate Axxon Next Free Version.



The saving activation request window will open.



2. You can save the activation request in one of the following ways:
 - a. Click Save (1), and enter the name and location in the standard Windows dialog box;
 - b. Use the mouse to drag the  image to the required folder (2);
 - c. Click , to open a folder in which to place the request file (3).

Attention!
The number of cameras created in the system at the time of activation should not exceed 16.

Note.
The request file can be created with any number of cameras, but if their number exceeds 16, the license server will refuse to generate a key.

3. Send the request file to an AxxonSoft representative or manually to generate a license file on the license server. The process to generate a license file is described in the section on [Generating the Axxon Next Free Version license file](#).
4. Download the license file to the system (see [Distributing the license file to the system](#)).

The activation of the Axxon Next Free Version license is complete.

Upgrading the Axxon Next Free Version license

An Axxon Next Professional Free Version license can be upgraded to an Axxon Next Professional or Axxon Next Enterprise license. The upgrade of the license is activated by purchasing additional components when the system already has a license file distribution. When upgrading the Axxon Next Free Version license you may not increase the number of servers in the system. To increase the number of servers you must delete the license file (see section on [Deleting the license file](#)), and activate an Axxon Next license for the required configuration (see section on [Activating an Axxon Next license](#)).

The process of upgrading the Axxon Next Free Version license is dependent on serial number availability.

Attention!
You must restart the Server for the correct operation of Axxon Next after its activation.

Upgrading the Axxon Next Free Version license by serial number

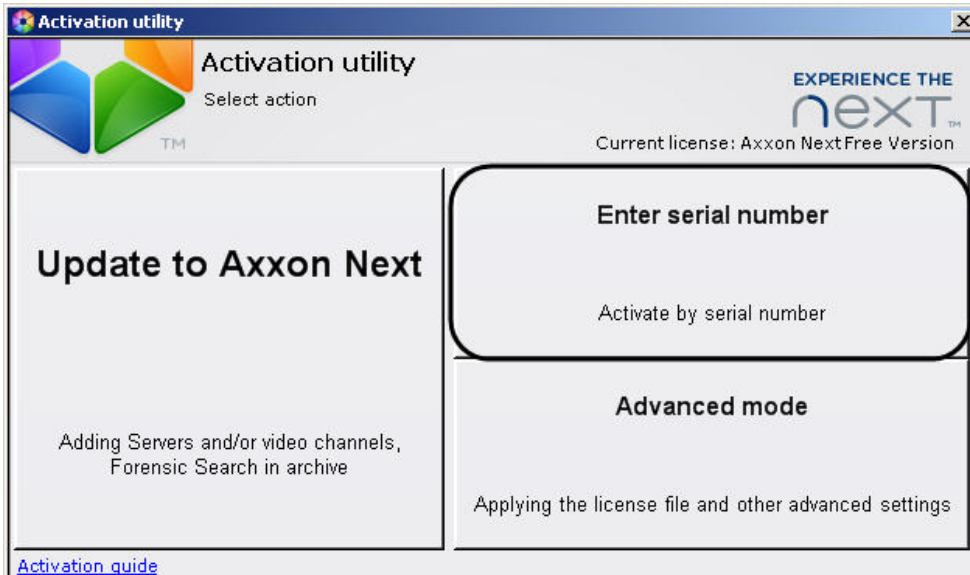
(payment)

Automatic upgrading of the Axxon Next Free Version license

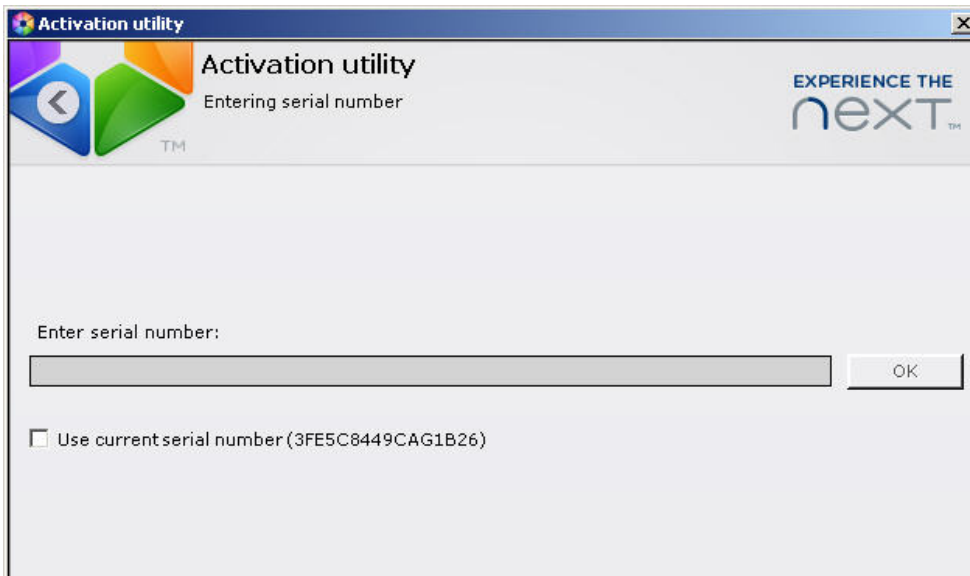
Note! Requires an Internet connection.

To automatically activate the Axxon Next Free Version license upgrade by serial number, follow these steps:

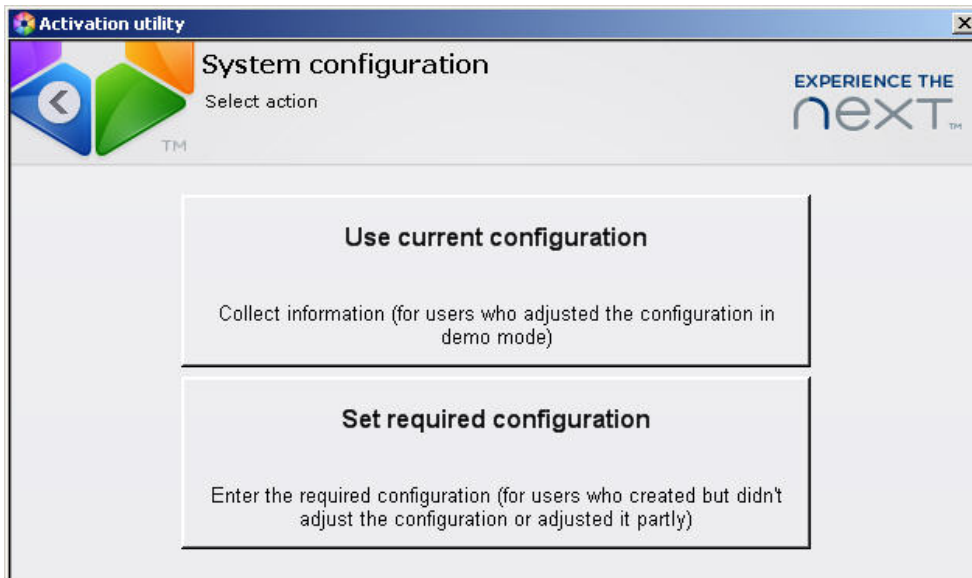
1. On the license utility home screen, click Enter serial number.



2. Enter serial number and click OK.



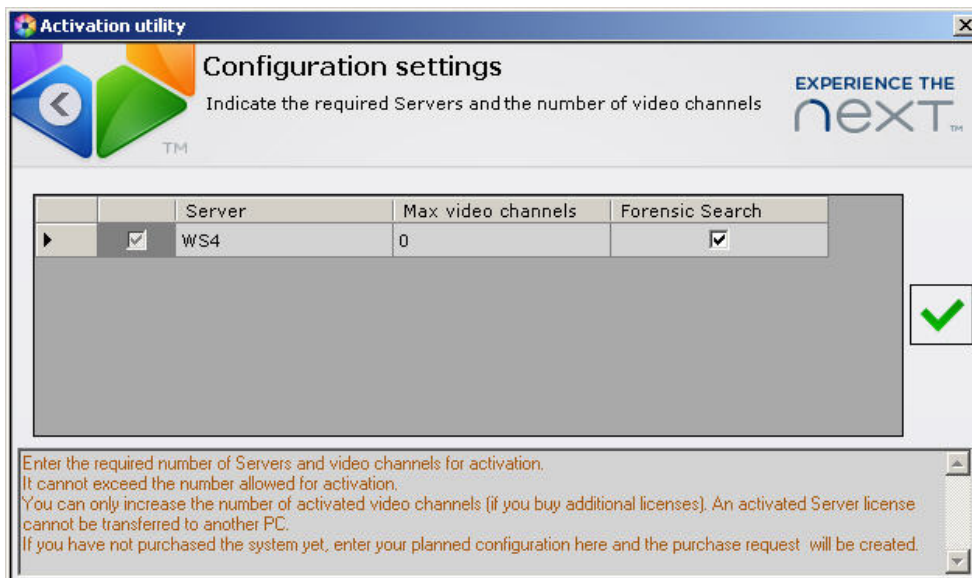
3. Select the method of obtaining the system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it).If this method is selected, it will proceed to set up the required configuration.



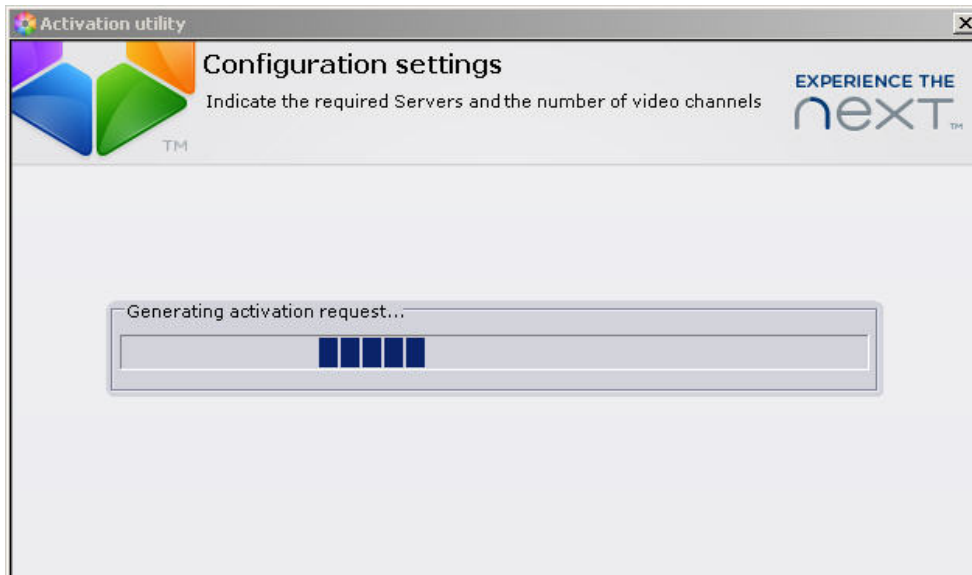
Attention!
 The system configuration (number of servers, video channels, forensic search) must match exactly the functionality that has been paid. To activate the upgrade, you must specify the correct configuration. If you activate the wrong configuration an error will be displayed.

4. If you select the method as being Set required configuration a Configuration settings window will appear, wherein you must enter the required number of video channels and whether

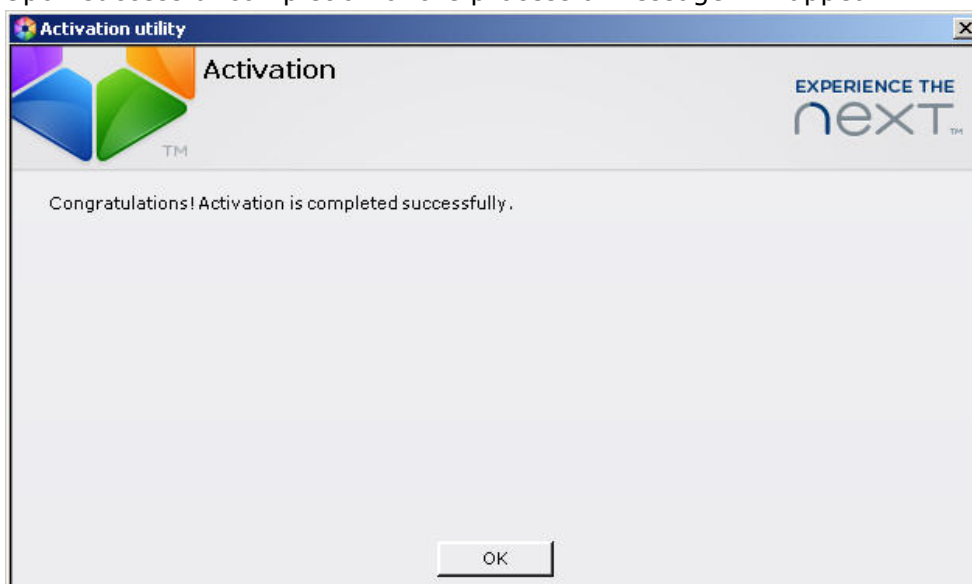
forensic search is desired. Click .




5. This will launch the activation upgrade process.



6. Upon successful completion of the process a message will appear.



To return to the license utility home screen, click OK. To exit from the utility, click .

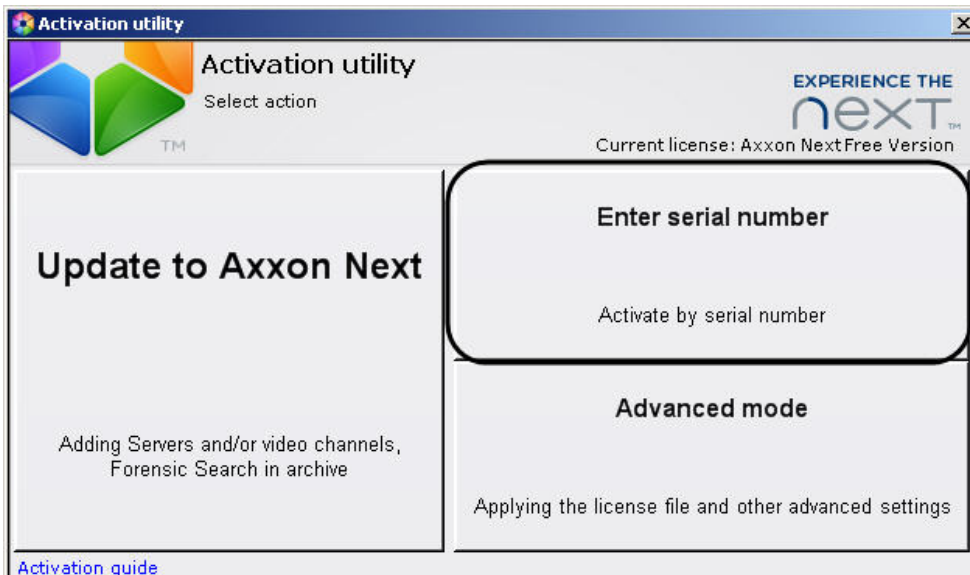
The upgrade of the Axxon Next Free Version license is complete.

Upgrading the Axxon Next Free Version license manually

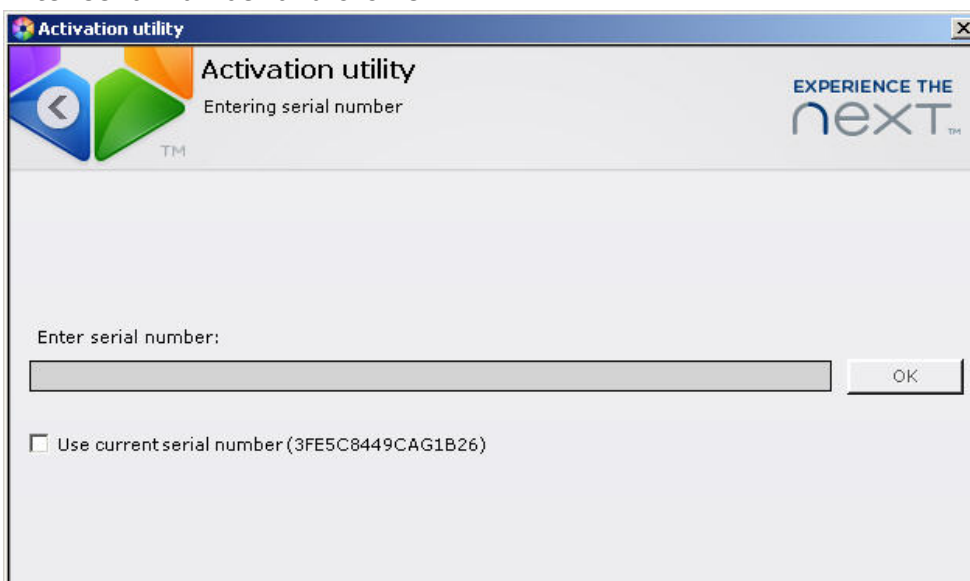
This method is used if the computer running Axxon Next is not connected to the Internet.

To manually activate the Axxon Next Free Version license by serial number, follow these steps:

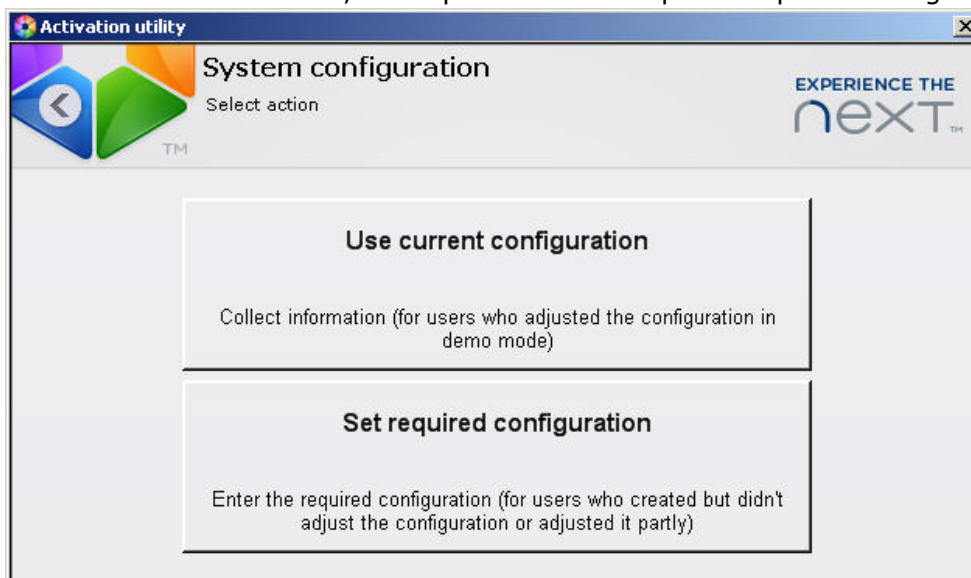
1. On the license utility home screen, Enter serial number.



2. Enter serial number and click OK.




3. Selecting the method for obtaining system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it).If this method is selected, it will proceed to set up the required configuration.

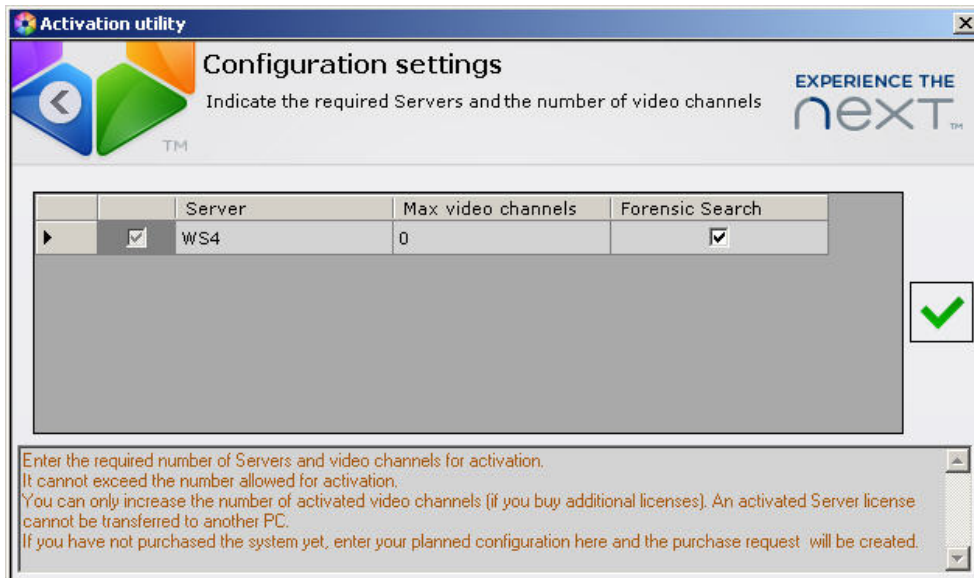






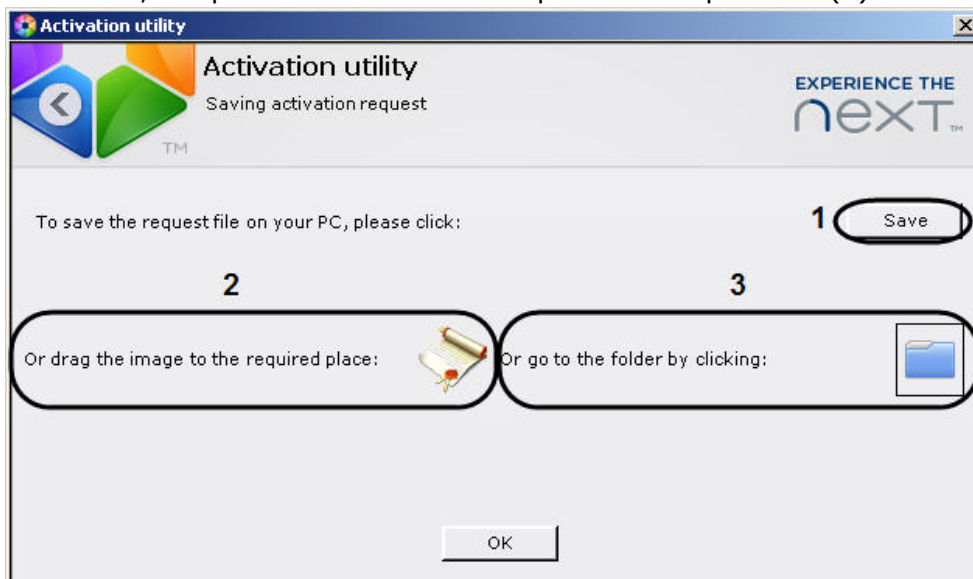
Attention!

The system configuration (number of servers, video channels, forensic search) must match exactly the functionality that has been paid. To activate the upgrade, you must specify the correct configuration. If you activate the wrong configuration an error will be displayed.

4. If you select the method as being Set required configuration a Configuration settings window will appear, wherein you must enter the required number of video channels and whether forensic search is desired. Click .



5. Save the activation request in one of the following ways:
 - a. Click Save (1), and enter the name and location in a standard Windows dialog box;
 - b. Use the mouse to drag the  image to the desired folder (2);
 - c. Click , to open a folder in which to place the request file (3).



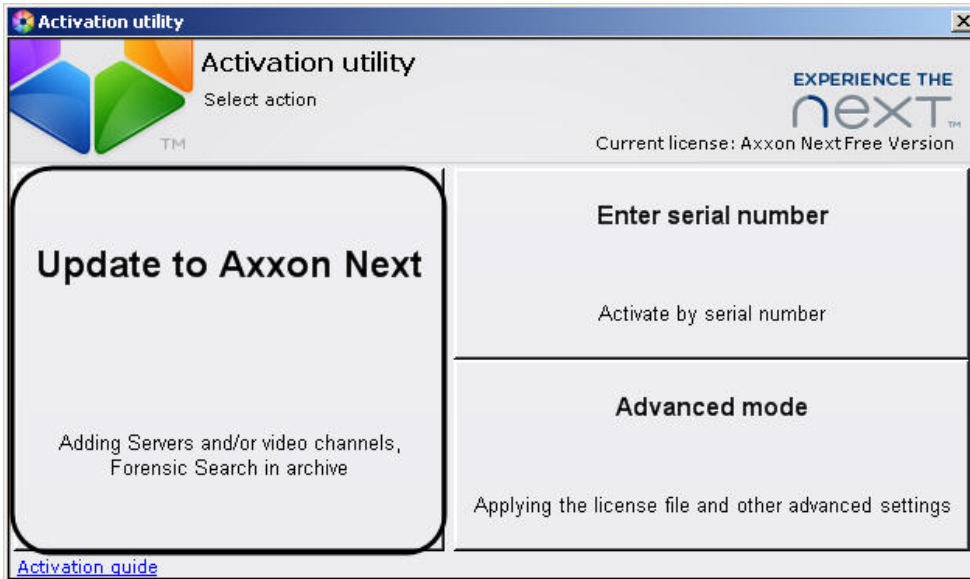
6. Send the request file to an AxxonSoft representative or manually to generate a license file on the license server. The process to generate a license file is described in the section on [Generating the Axxon Next Free Version license file](#).
7. Download the license file to the system (see [Distributing the license file to the system](#)).

The upgrade of the Axxon Next Free Version license is complete.

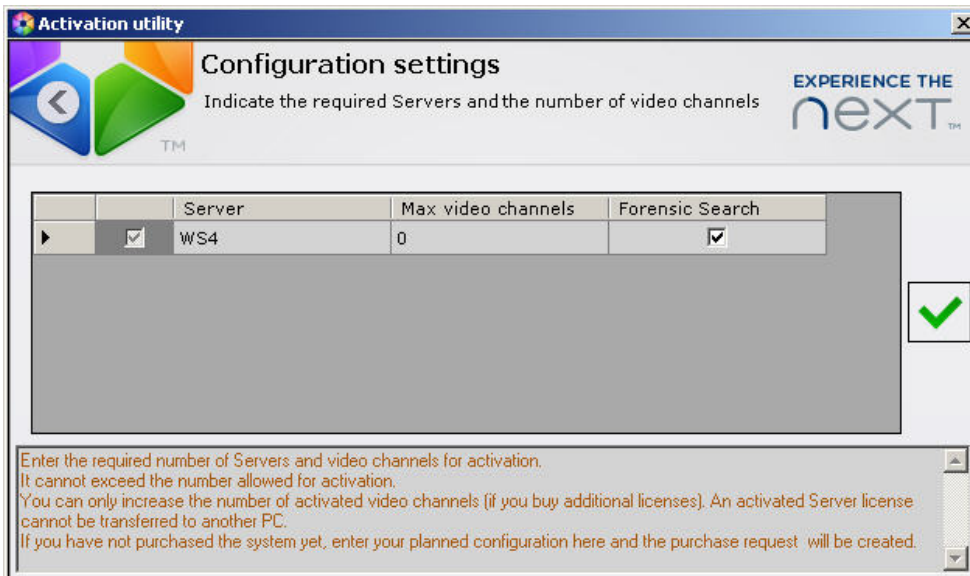
Upgrading the license without a serial number (no payment)



To upgrade the Axxon Next Free Version license without a serial number, follow these steps:

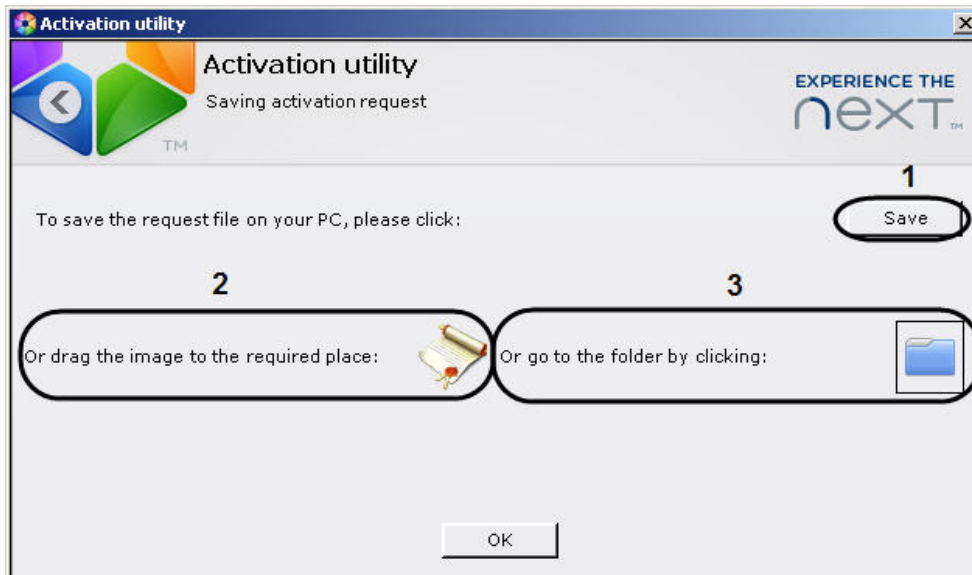
1. On the license utility home screen, click Update to Axxon Next .



2. Set the required number of video channels and activate forensic search on your server. Click



- 3.
4. Save the activation request in one of the following ways:
 - a. Click Save (1), and enter the name and location in a standard Windows dialog box;
 - b. Use the mouse to drag the  image to the desired folder (2);
 - c. Click , to open a folder in which to place the request file (3).



5. Send the request file to an AxxonSoft representative, which will initiate an invoice for payment. After payment is confirmed, the user will be sent the license file or a serial number.

Download the license file to the system (see [Distributing the license file to the system](#)) or activate by serial number (see [Activating the Axxon Next license by serial number \(payment\)](#)).

The upgrade of the Axxon Next Free Version license is complete.

Licensing Axxon Next

[Play corresponding video](#)

Activating the Axxon Next license

Before activating the Axxon Next you must configure the security system in demo mode: include the required number of Axxon-domain servers and create all video cameras.

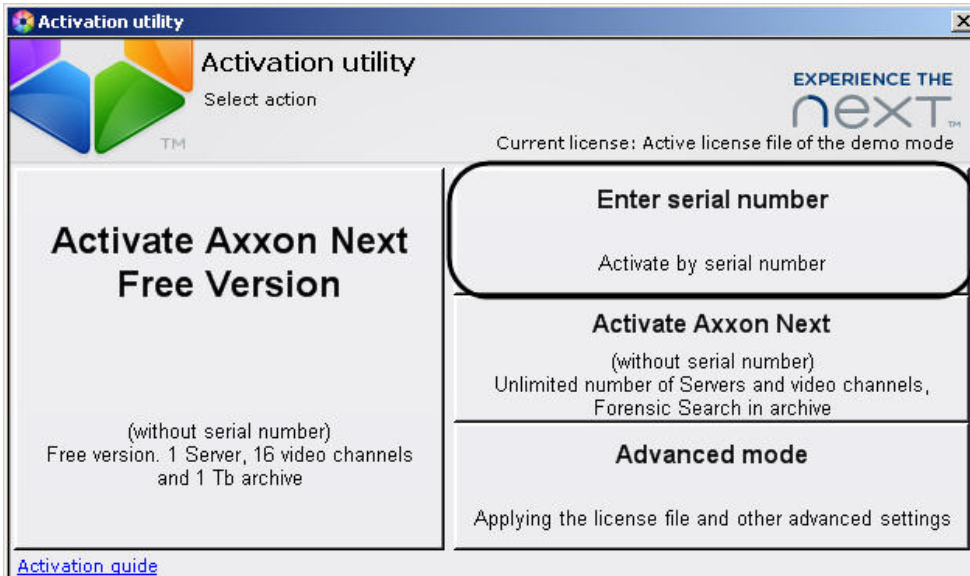
Activating the Axxon Next license by serial number (payment)

Automatic activation of the the Axxon Next license

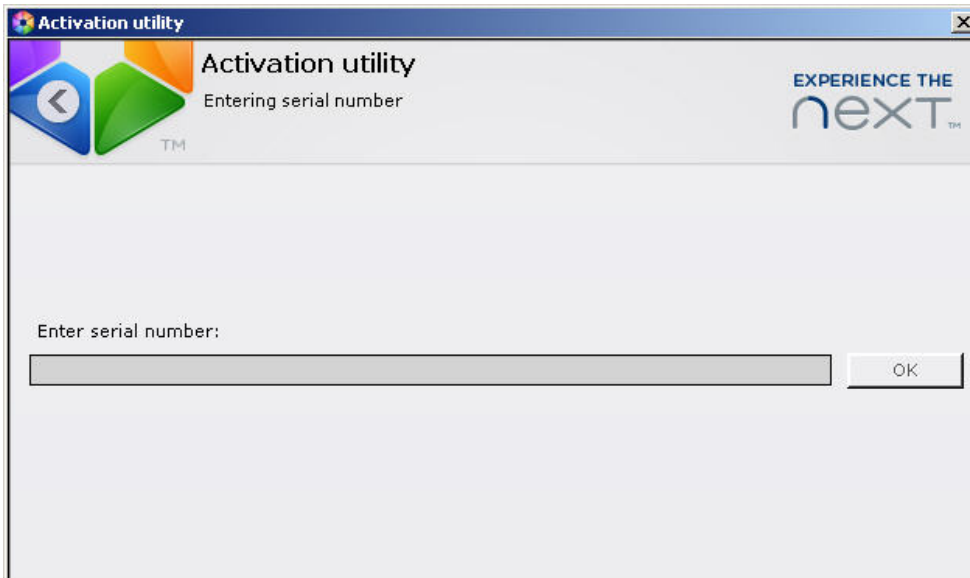
Note! Requires an Internet connection.

To activate the Axxon Next license automatically by serial number, follow these steps:

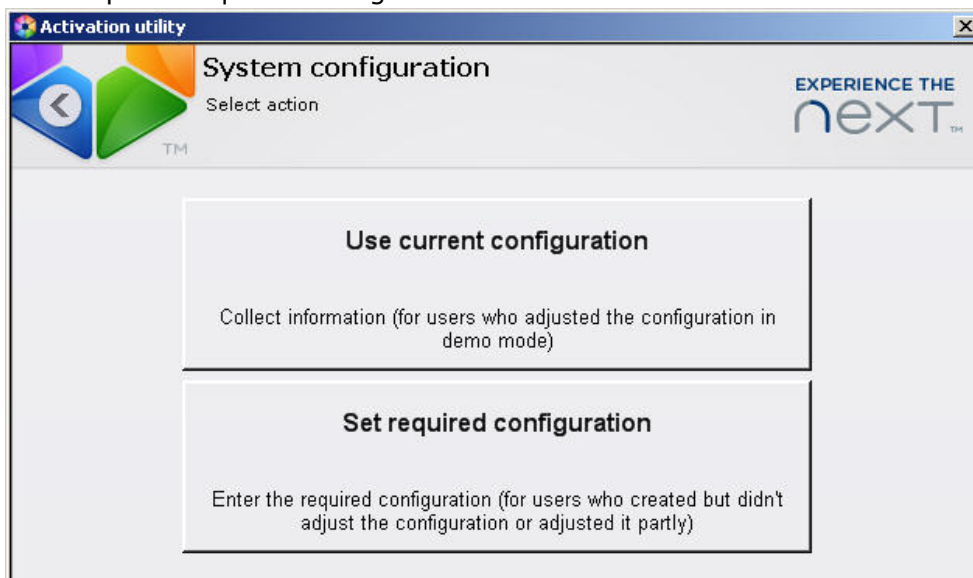
1. On the license utility home screen, click Enter serial number.



2. Enter serial number and click OK.



3. Select the method of obtaining the system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it). If this method is selected, it will proceed to set up the required configuration.




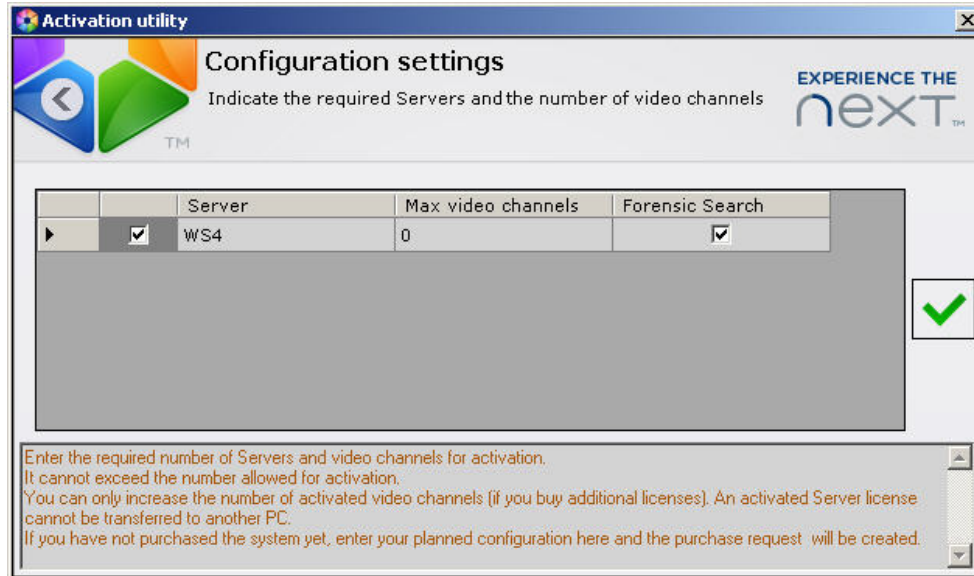


Attention!

The system configuration (number of servers, video channels, forensic search) must match exactly the functionality that has been paid. To activate the license, you must specify the correct configuration. If you activate the wrong configuration an error will be displayed.

4. If you select the method as being Set required configuration a Configuration settings window will appear, wherein you must enter the required number of video channels and whether

forensic search is desired. Click .



Note.

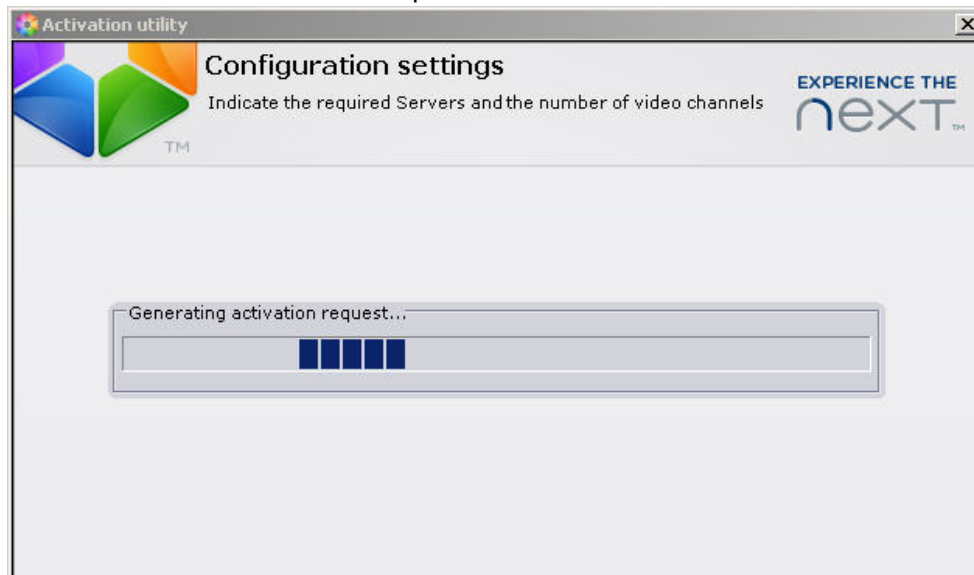
The list will only include the servers that are listed in the Axxon-domain.



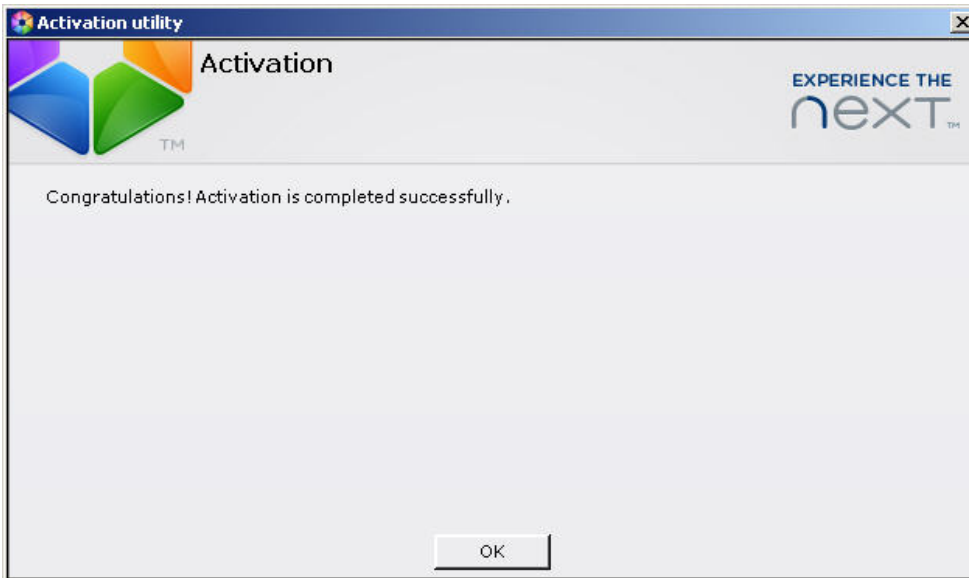
Note.

At the time of activation, all server domains, for which keys have been created, should be included (i.e., be in the network). Activation will not occur if at least one of the selected servers is not available on the activation server.

5. This will launch the activation process.



Upon successful completion of the process a message will appear.



To return to the license utility home screen, click OK. To exit from the utility, click .

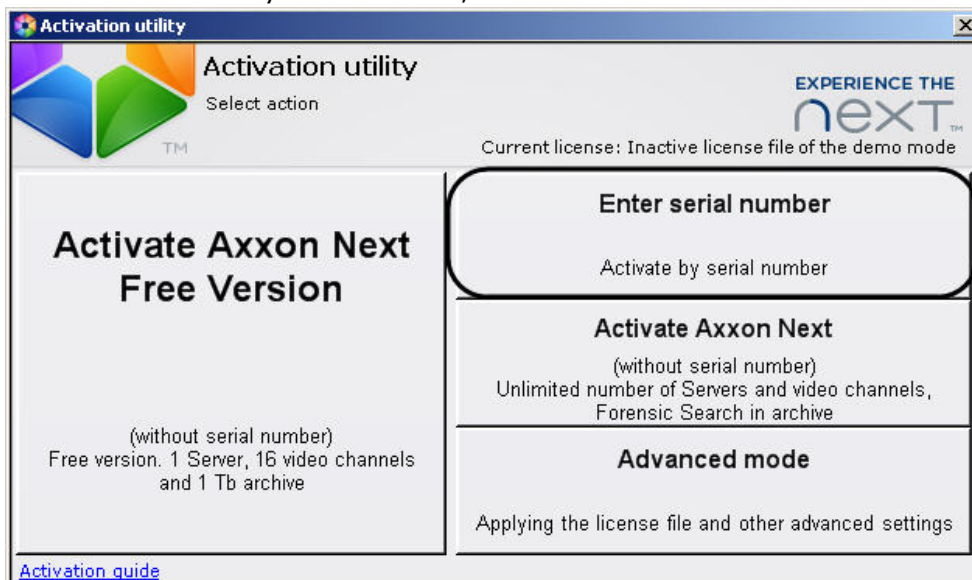
The activation of the Axxon Next license is complete.

Manually sending a request and downloading the license file to the system

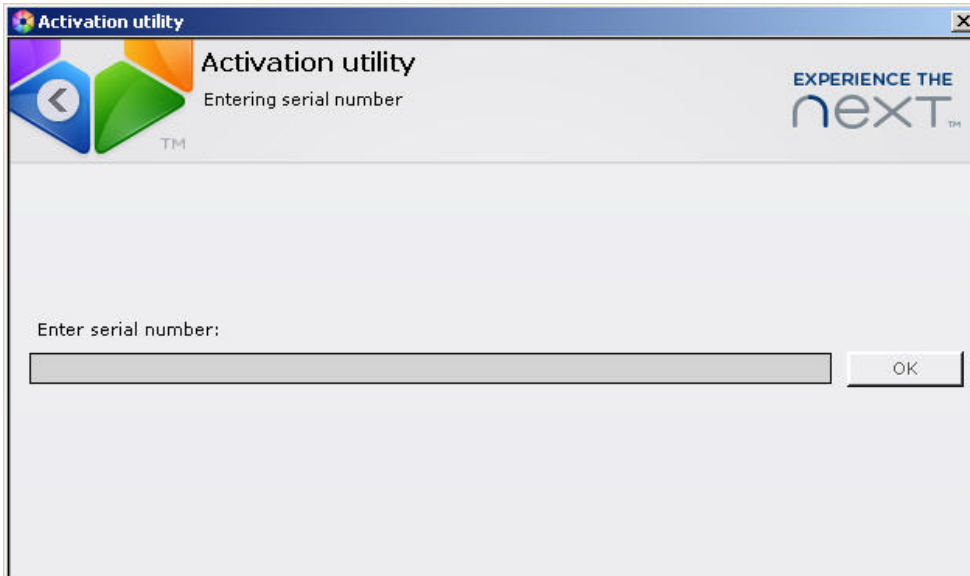
This method is used if the computer running Axxon Next is not connected to the Internet.

To manually activate the Axxon Next license by serial number, follow these steps:

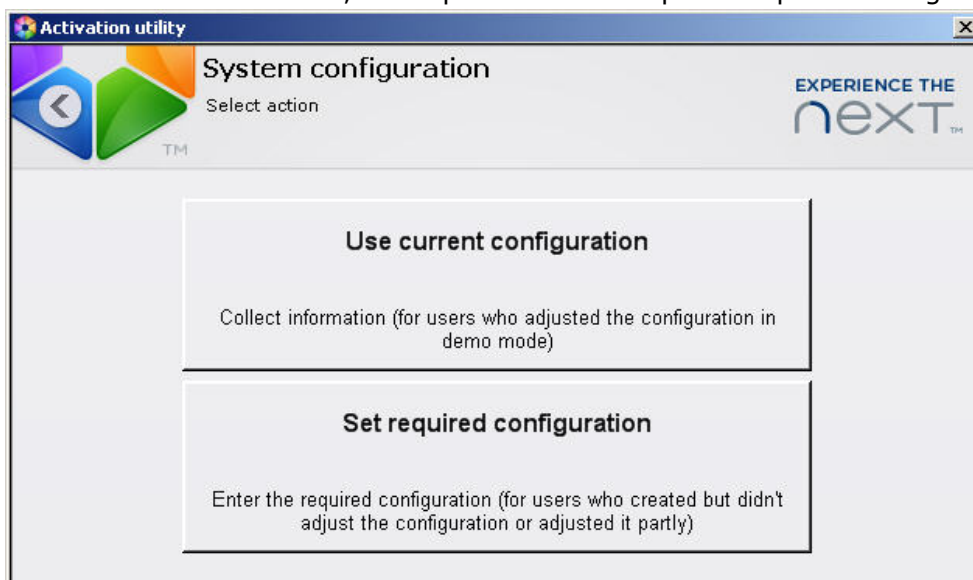
1. On the license utility home screen, click Enter serial number.




2. Enter serial number and click OK.

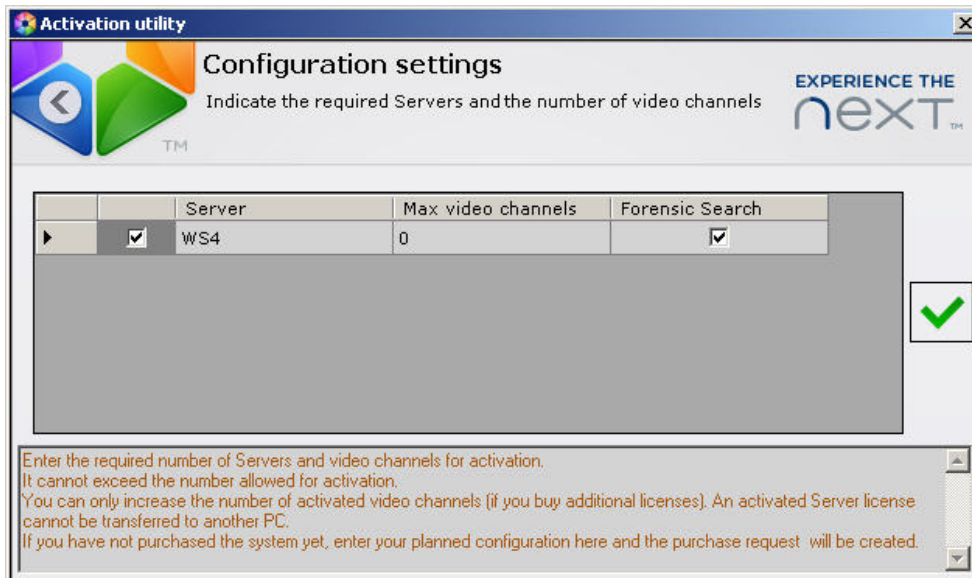


3. Select method of obtaining the system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it).If this method is selected, it will proceed to set up the required configuration.



⚠ Attention!
The system configuration (number of servers, video channels, forensic search) must match exactly the functionality that has been paid. To activate the license, you must specify the correct configuration. If you activate the wrong configuration an error will be displayed.

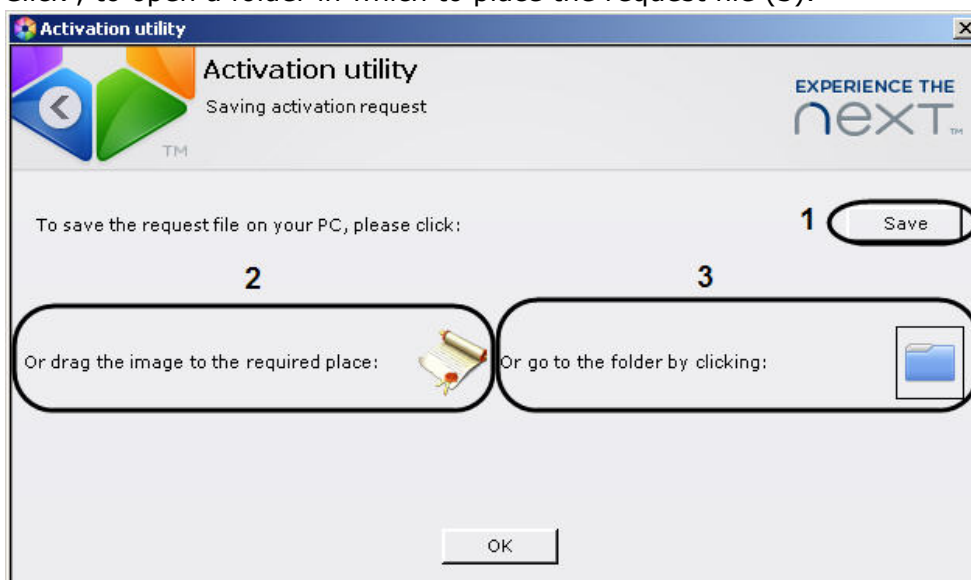
4. If you select the method as being Set required configuration a Configuration settings window will appear, wherein you must enter the required number of video channels and whether forensic search is desired. Click  .



Note.
The list will only include the servers that are listed in the Axxon-domain.

Note.
When you create a request file all the server domains for which keys have been created, should be included (i.e., be in the network). The request file will not be created if at least one of the selected servers is not available on the request file server.

5. You can save the activation request in one of the following ways:
 - a. Click Save (1), and enter the name and location in the standard Windows dialog box;
 - b. Use the mouse to drag the image to the required folder (2);
 - c. Click , to open a folder in which to place the request file (3).



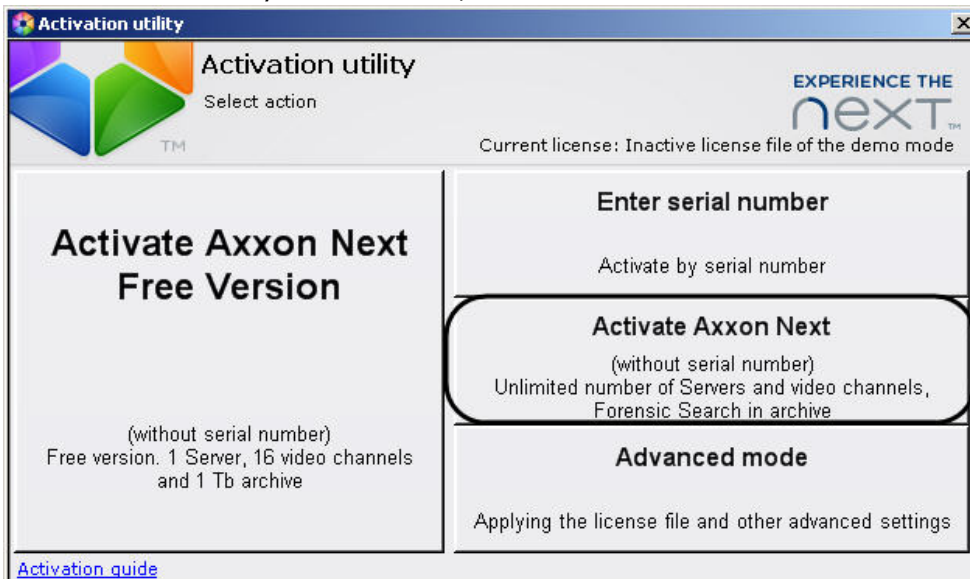
6. Send the request file to an AxxonSoft representative or manually to generate a license file on the license server. The process to generate a license file is described in the section on [Generating the Axxon Next Free Version license file](#) .
7. Download the license file to the system (see [Distributing the license file to the system](#)).

The activation of the Axxon Next license is complete.

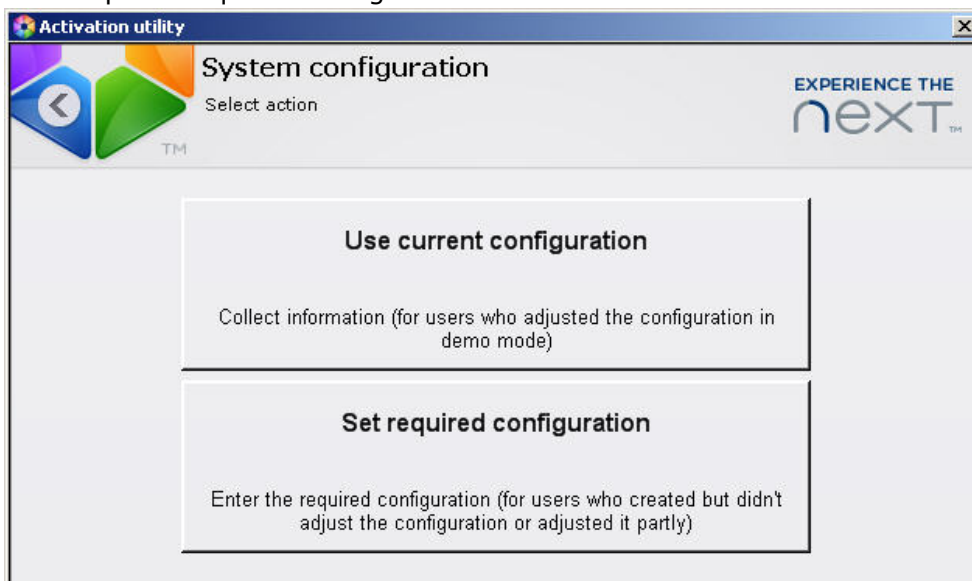
Activating the Axxon Next license without a serial number (no payment)


To activate the Axxon Next license without a serial number, follow these steps:

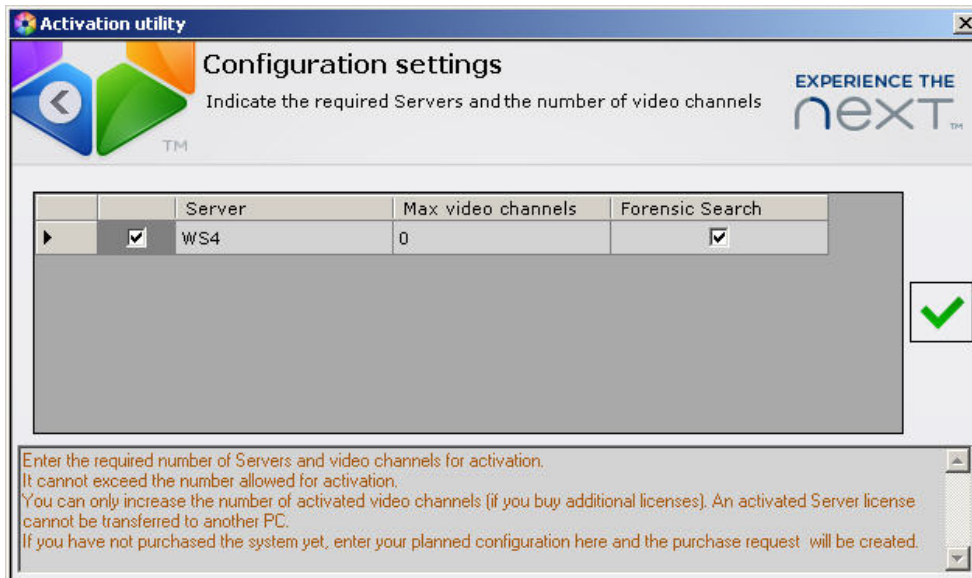
1. On the license utility home screen, click Activate Axxon Next.





2. Select the method of obtaining the system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it). If this method is selected, it will proceed to set up the required configuration.

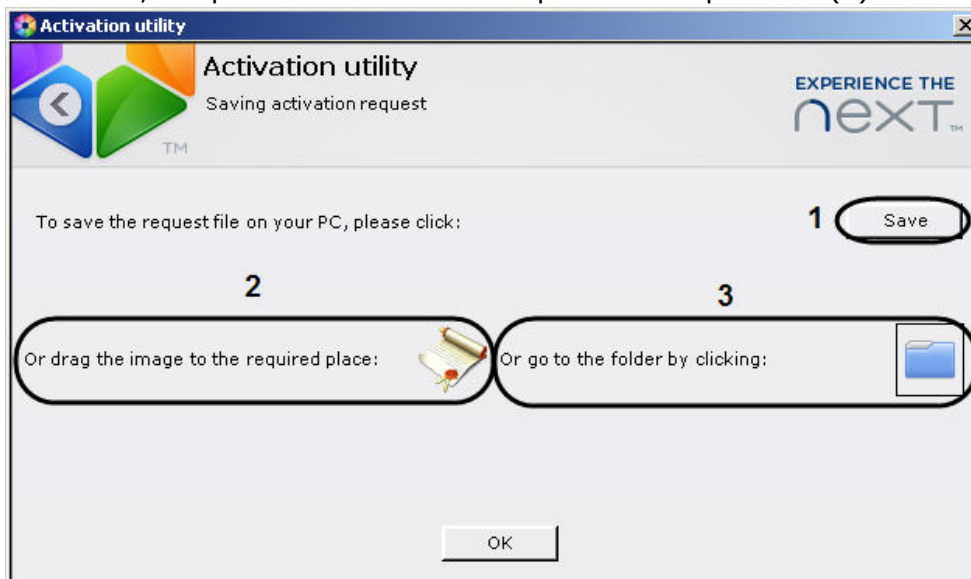


3. A Configuration settings window will appear, wherein you must enter the required number of video channels and whether forensic search is desired. Click 



Note.
The list will only include the servers that are listed in the Axxon-domain.

4. You can save the activation request in one of the following ways:
 - a. Click Save (1), and enter the name and location in the standard Windows dialog box;
 - b. Use the mouse to drag the  image to the required folder (2);
 - c. Click , to open a folder in which to place the request file (3).



5. Send the request file to an AxxonSoft representative, which will initiate an invoice for payment. After payment is confirmed, the user will be sent the license file or a serial number.
6. Download the license file to the system (see [Distributing the license file to the system](#)) or activate by serial number (see [Activating the Axxon Next license by serial number \(payment\)](#)).

The activation of the Axxon Next license is complete.

Upgrading the Axxon Next license

It is possible to upgrade the Axxon Next license. The upgrade of the licenses is activated by purchasing additional components when the system already has a license file distribution.

Note.
When you upgrade the Axxon Next license, you can reduce the number of video channels on the server.

The process of upgrading the Axxon Next license is dependent on serial number availability.

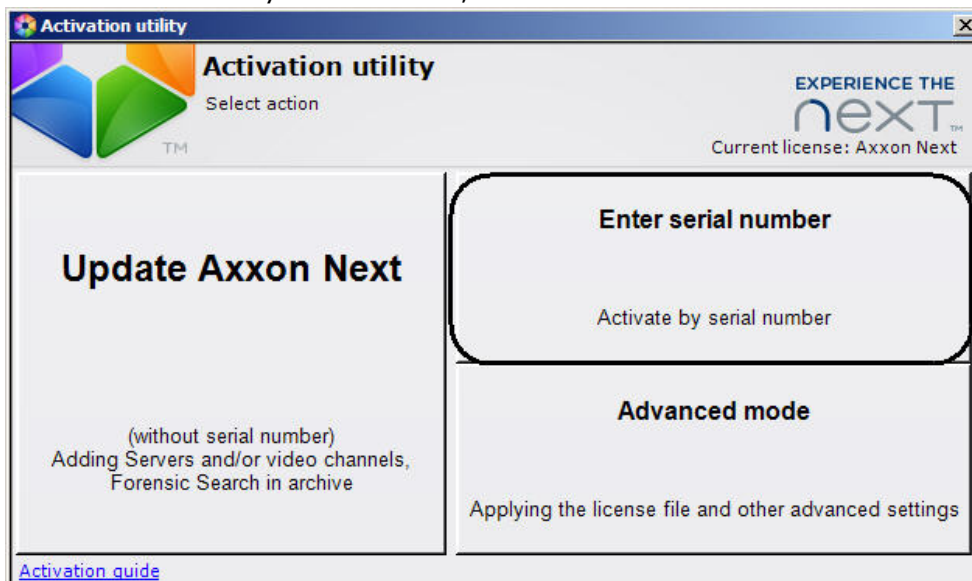
Attention!
You must restart the Server for the correct operation of Axxon Next after its activation.

Upgrading the Axxon Next license by serial number (payment)

Automatic upgrading of the Axxon Next license

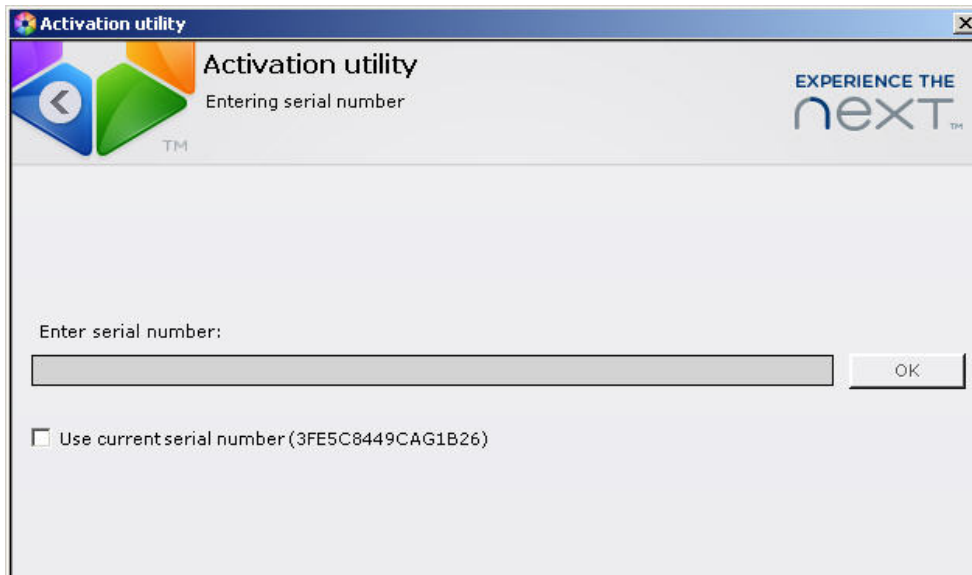
To automatically activate the Axxon Next Free Version license upgrade by serial number, follow these steps:

1. On the license utility home screen, click Enter serial number.

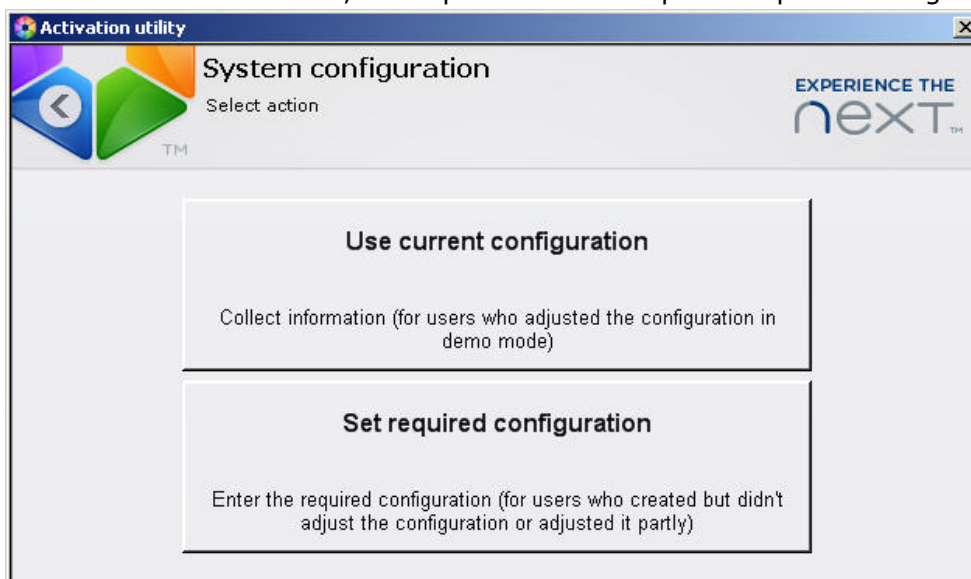


2. Enter serial number and click OK.

Note.
To activate functionality that has been paid for, but not yet activated, you should check the Use current serial number box and click OK




3. Select the method of obtaining the system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it).If this method is selected, it will proceed to set up the required configuration.

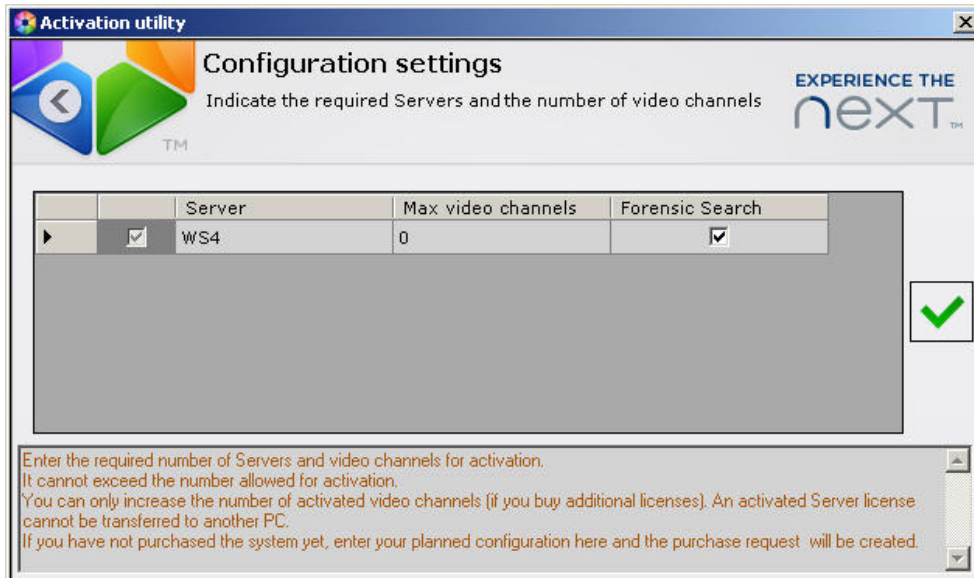


Attention!

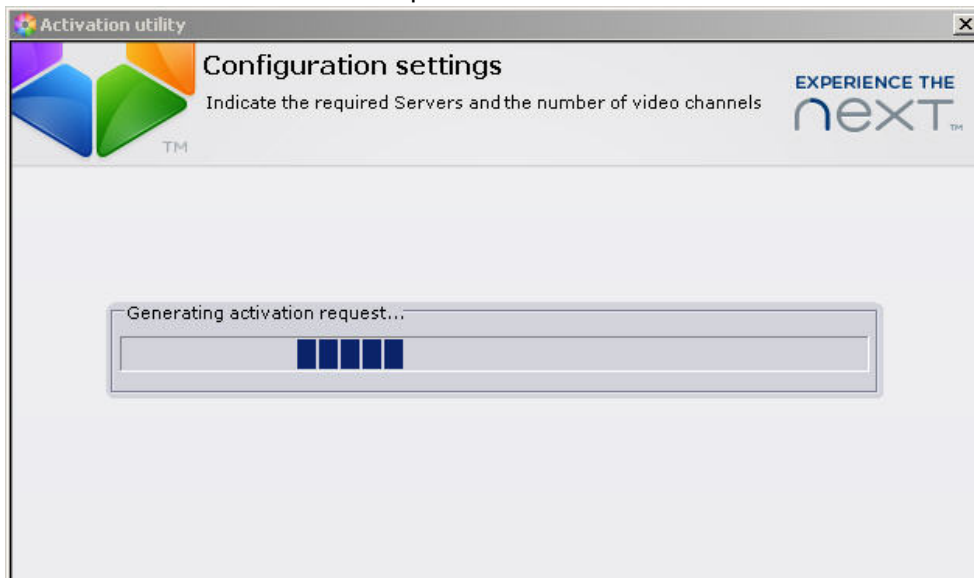
The system configuration (number of servers, video channels, forensic search) must match exactly the functionality that has been paid. To activate the license, you must specify the correct configuration. If you activate the wrong configuration an error will be displayed.

4. If you select the method as being Set required configuration a Configuration settings window will appear, wherein you must enter the required number of video channels and whether forensic search is desired. Click  .

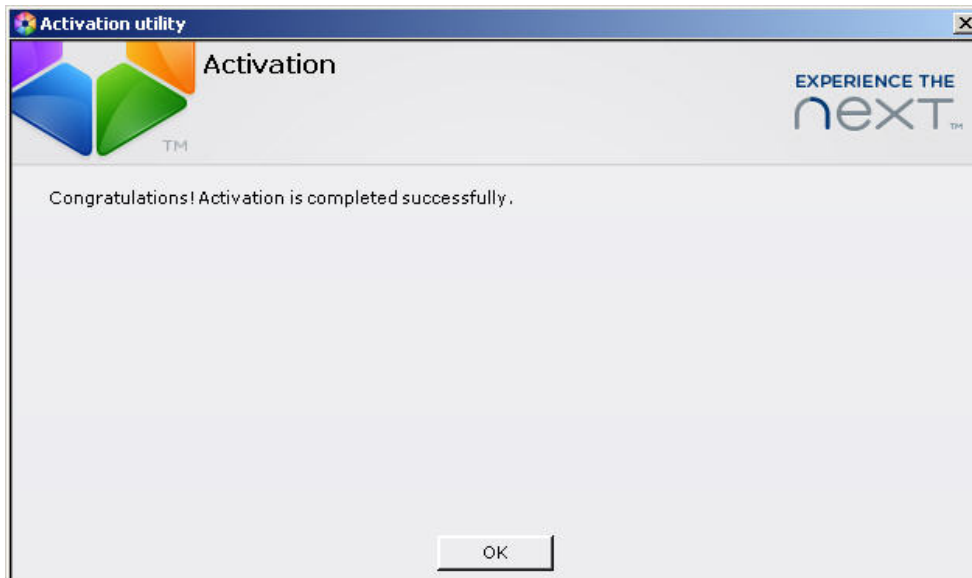
Attention!
At the time of activation, all server domains, for which keys have been created, should be included (i.e., be in the network). Activation will not occur if at least one of the selected servers is not available on the activation server.



5. This will launch the activation process.



6. Upon successful completion of the process a message will appear.



To return to the license utility home screen, click OK. To exit from the utility, click .

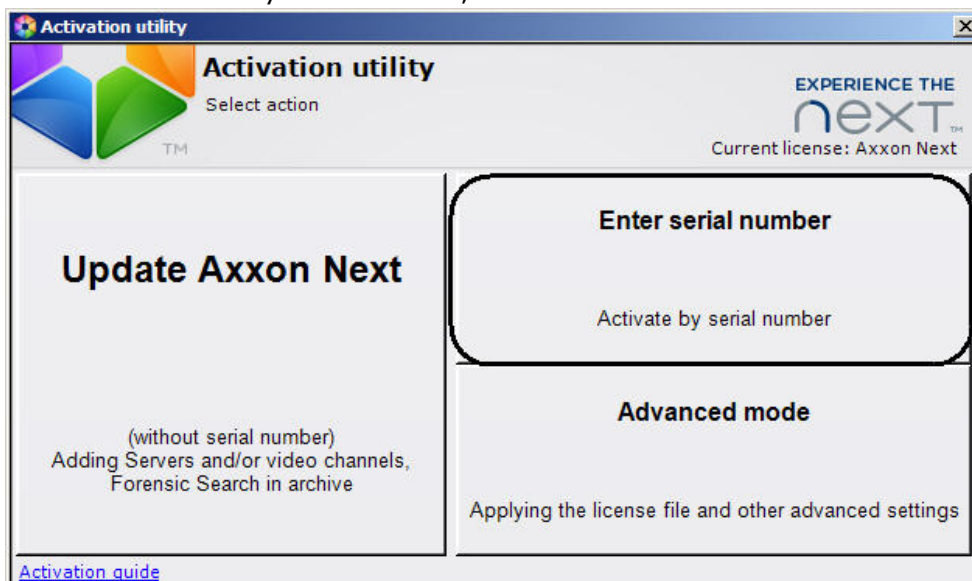
The upgrading of the Axxon Next license is complete.

Manually upgrading the license

This method is used if the computer running Axxon Next is not connected to the Internet.

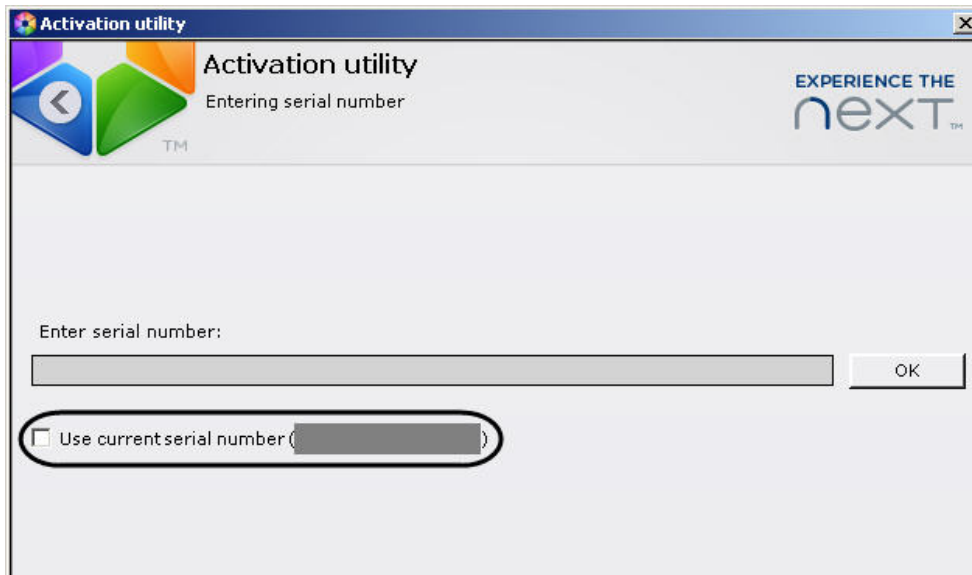
To manually upgrade by serial number, follow these steps:

1. On the license utility home screen, click Enter serial number.

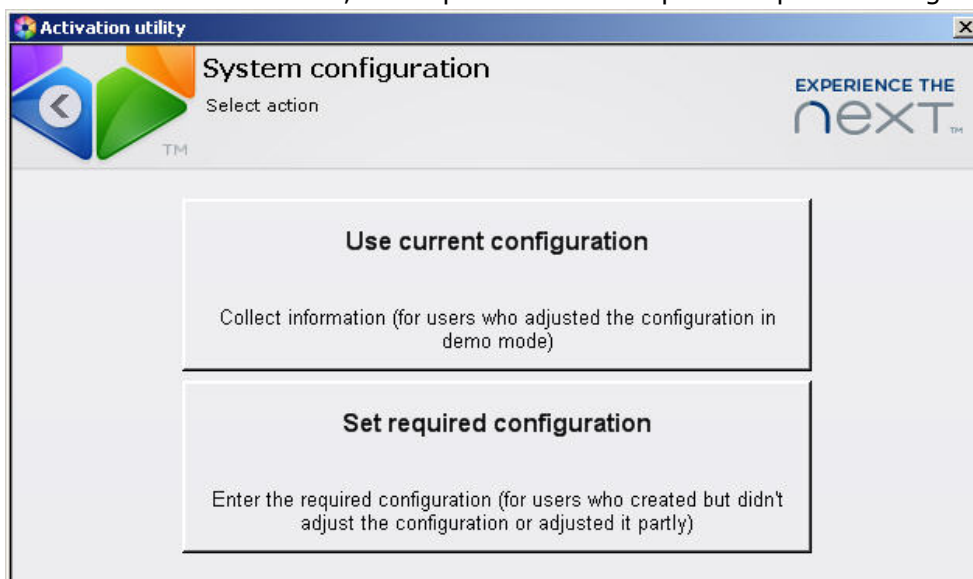


2. Enter serial number and click OK.


Note.
To activate functionality that has been paid for, but not yet activated, you should check the Use current serial number box and click OK



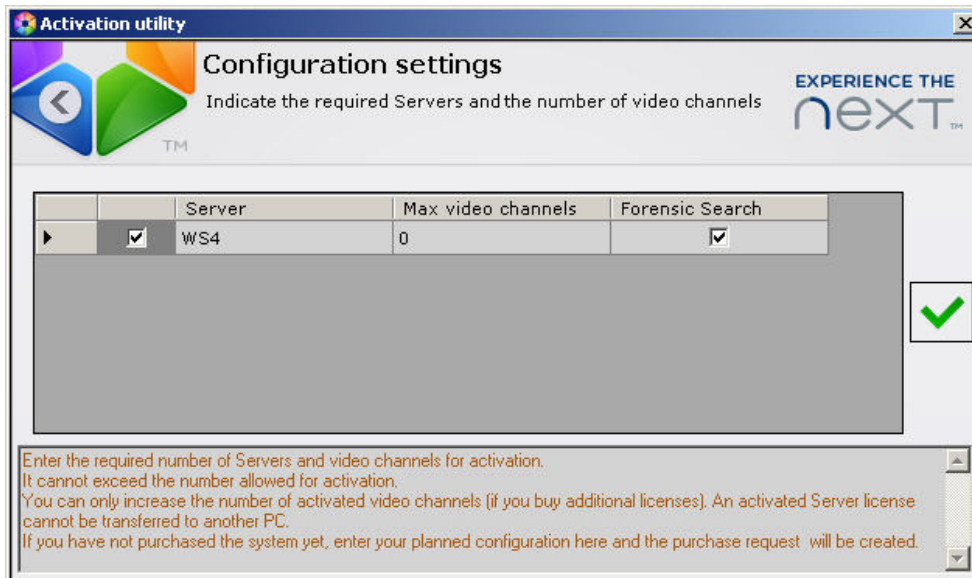
3. Select the method of obtaining the system configuration:
 - a. Use current configuration (for users who have already configured the system).
 - b. Set required configuration (for users who have planned but have not yet configured the system, or have partially configured it).If this method is selected, it will proceed to set up the required configuration.



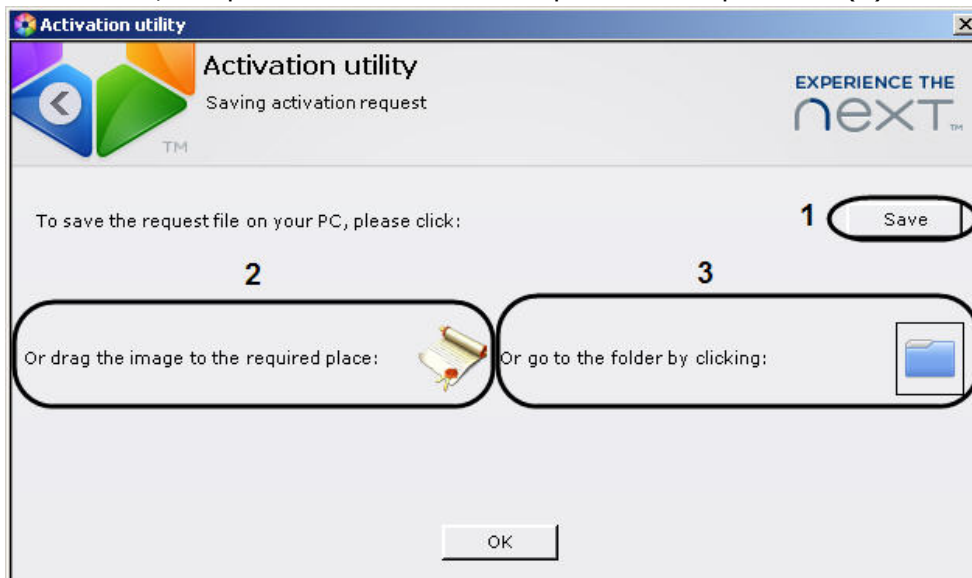
Attention!
The system configuration (number of servers, video channels, forensic search) must match exactly the functionality that has been paid. To activate the license, you must specify the correct configuration. If you activate the wrong configuration an error will be displayed.

4. If you select the method as being Set required configuration a Configuration settings window will appear, wherein you must enter the required number of video channels and whether forensic search is desired. Click  .

Attention!
At the time of activation, all server domains, for which keys have been created, should be included (i.e., be in the network). Activation will not occur if at least one of the selected servers is not available on the activation server



5. You can save the activation request in one of the following ways:
 - a. Click Save (1), and enter the name and location in the standard Windows dialog box;
 - b. Use the mouse to drag the image to the required folder (2);
 - c. Click , to open a folder in which to place the request file (3).



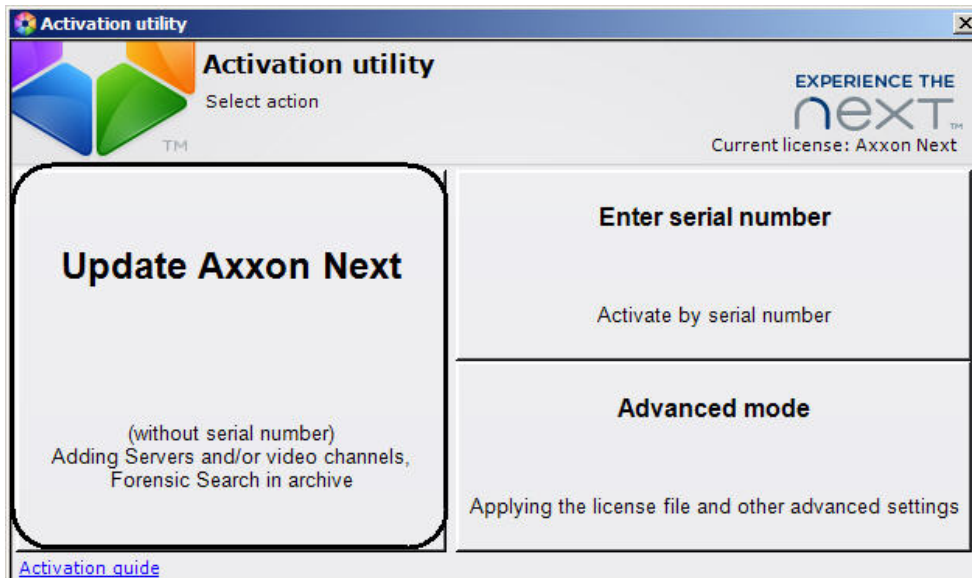
6. Send the request file to an AxxonSoft representative or manually to generate a license file on the license server. The process to generate a license file is described in the section on [Generating the Axxon Next license file](#).
7. Download the license file to the system (see [Distributing the license file to the system](#)).

The upgrade of the Axxon Next license is complete.

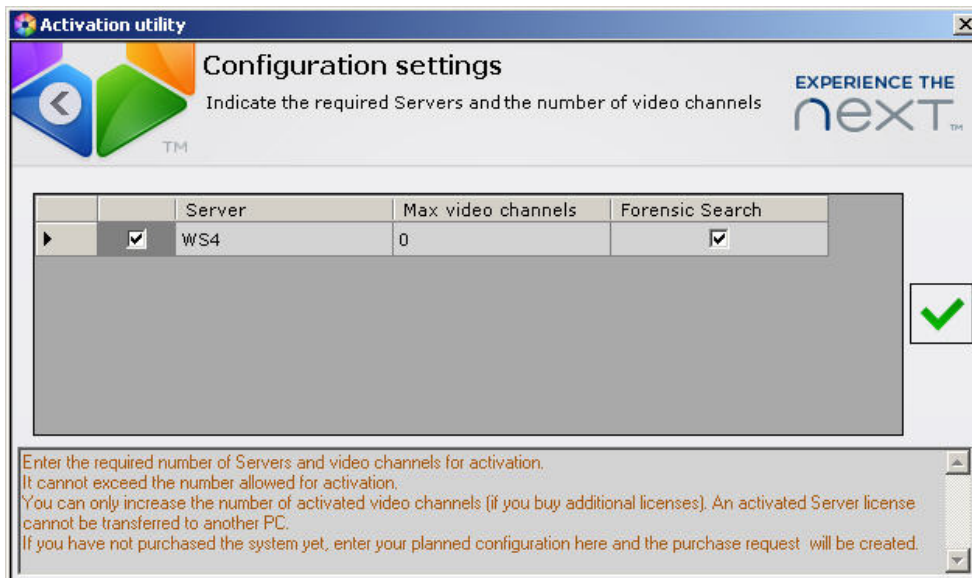
Upgrading the Axxon Next license without a serial number (no payment)

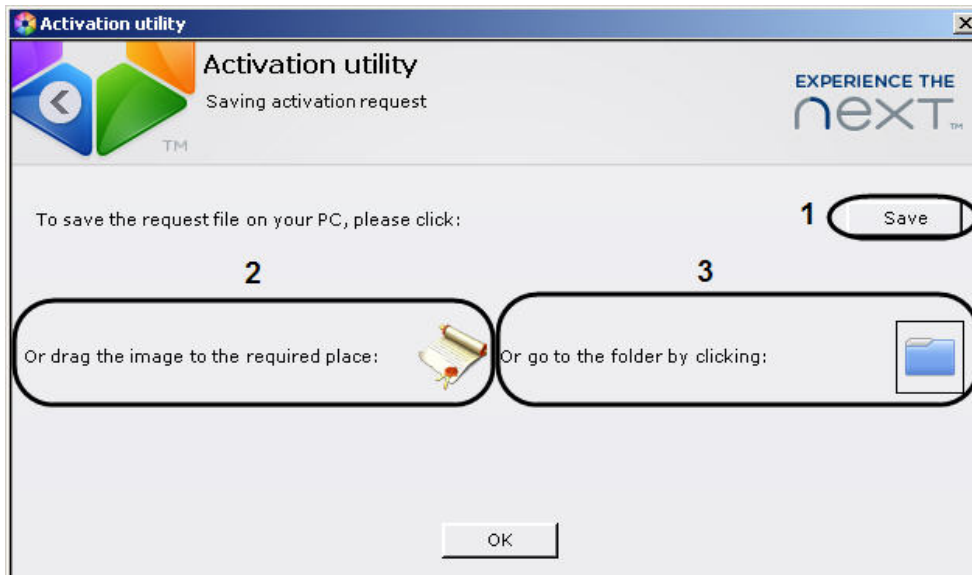
If there is no serial number, follow these steps:

1. On the license utility home screen, click Update Axxon Next.



- Set the required number of video channels and activate forensic search on your server. Click





8. Send the request file to an AxxonSoft representative, which will initiate an invoice for payment. After payment is confirmed, the user will be sent the license file or a serial number.
9. Download the license file to the system (see [Distributing the license file to the system](#)) or activate by serial number (see [Activating the Axxon Next license by serial number \(payment\)](#)).

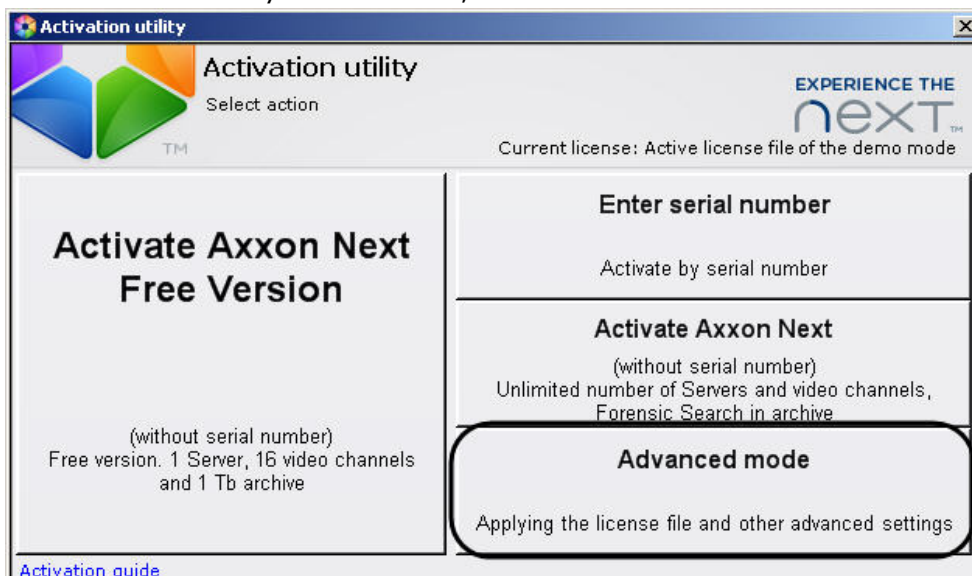
The upgrade of the Axxon Next license is complete.

Additional license utility actions

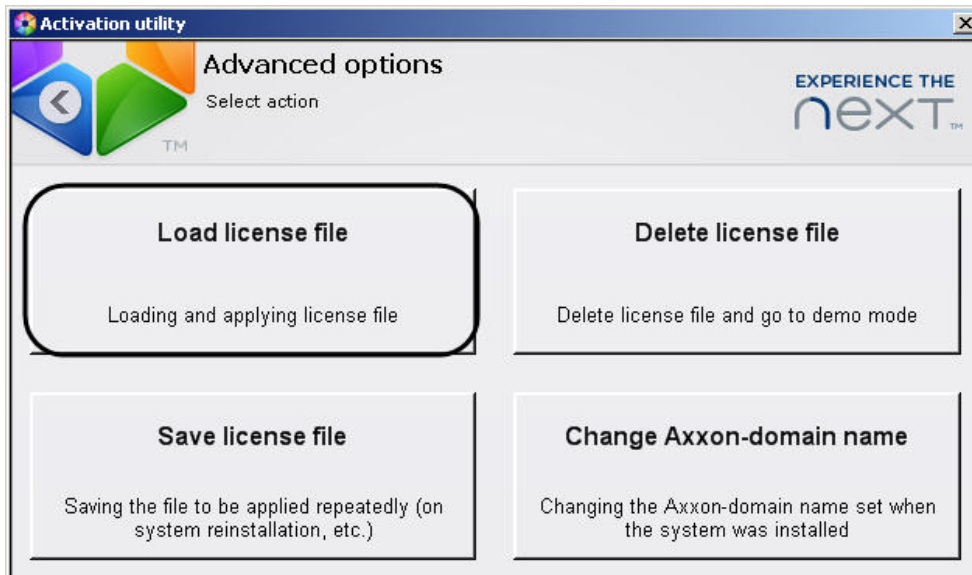
Distributing the license file to the system

To distribute the license file to the system, follow these steps:

1. On the license utility home screen, click Advanced mode.



2. Click Load license file.

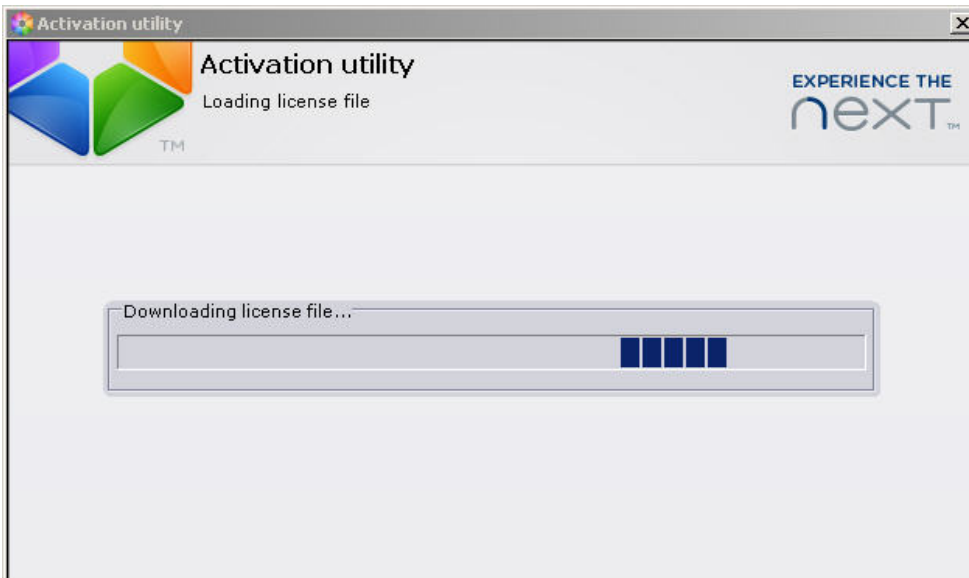


3. Download the license file in the following ways:
4. Drag the license file to the selected area (1).
5. Click Browse... and select the license file (2).

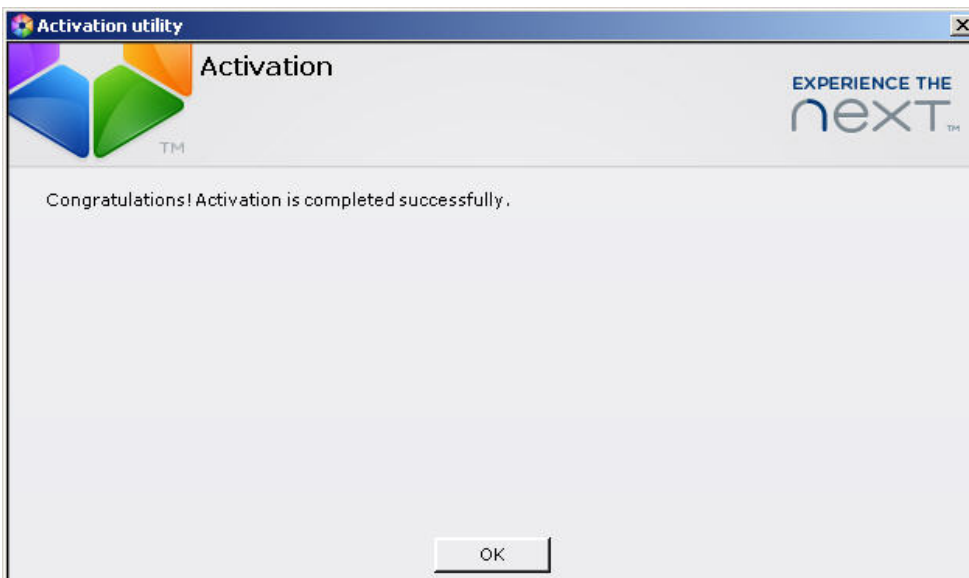



6. Click Apply.

The license file will be downloaded into the system.



Upon successful completion of the process a message will appear.



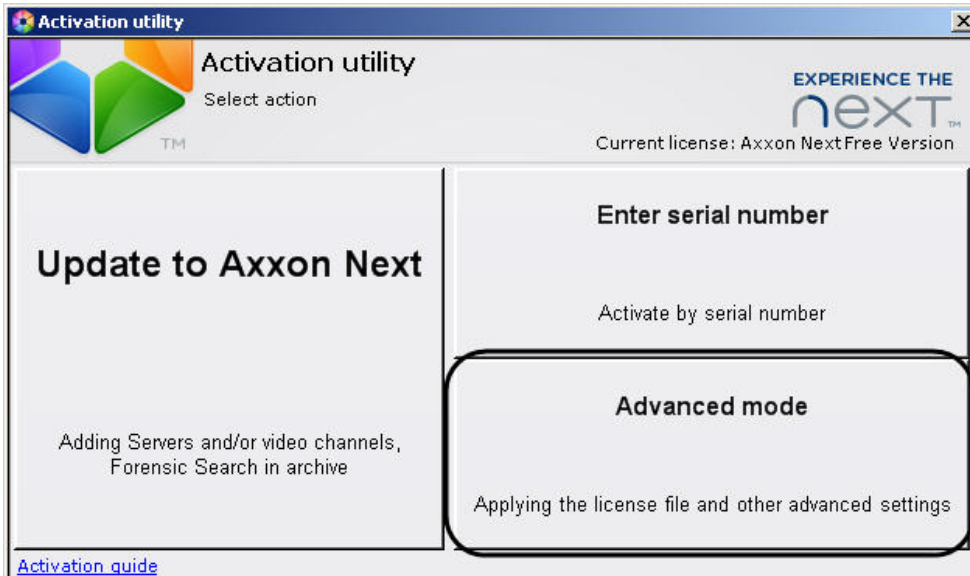
To return to the license utility home screen, click OK. To exit from the utility, click .

The distribution of the license file in the system is complete.

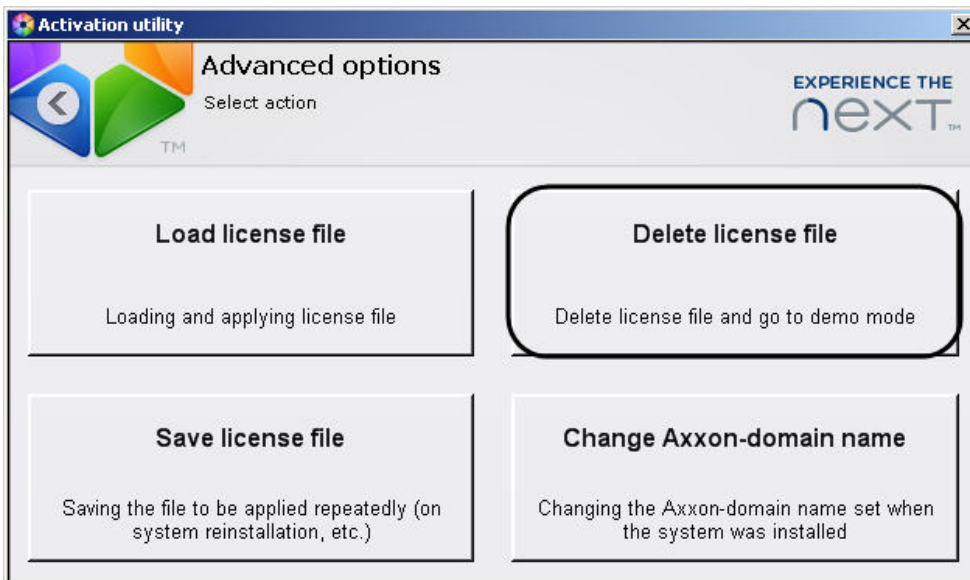
Deleting the license file from the system

To delete the license file from the system, follow these steps:

1. On the license utility home screen, click Advanced mode.

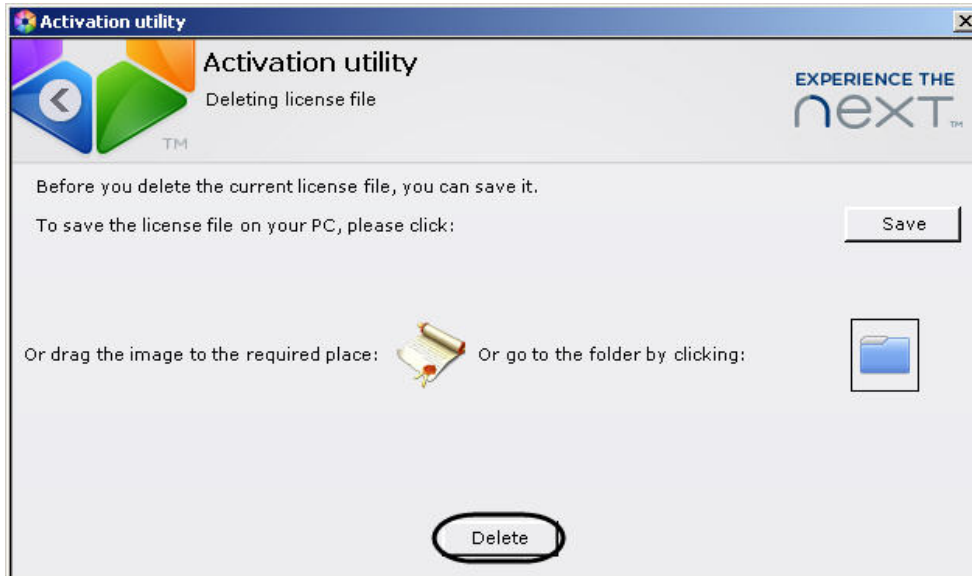


2. Click Delete license file.

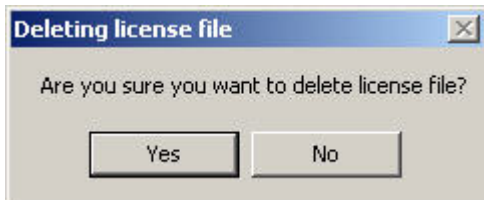


3. To delete the license file from the system, click Delete.

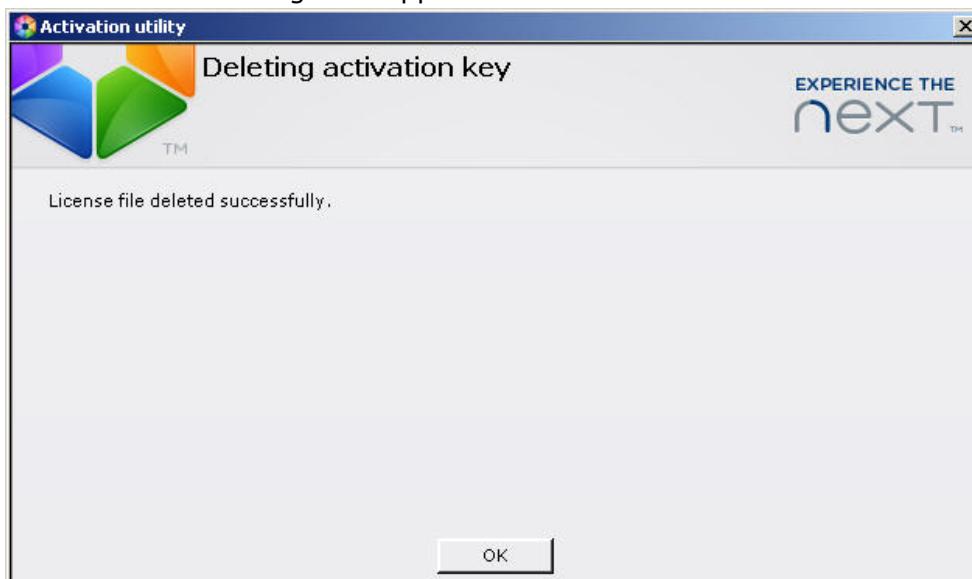
Note.
Before deleting the licenses file from the system, it can be saved in one of the suggested ways.




4. Confirm the deletion of the license file, click Yes.



5. If successful a message will appear.



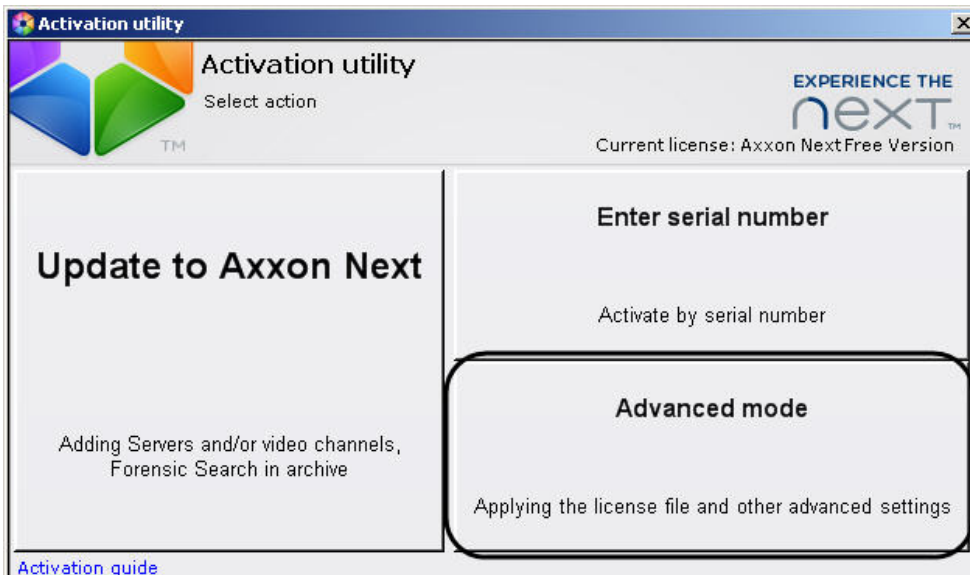
The deletion of the license file from the system is complete. After deleting the license file from the system, the demo license will activate.

To return to the license utility home screen, click OK. To exit from the utility, click .

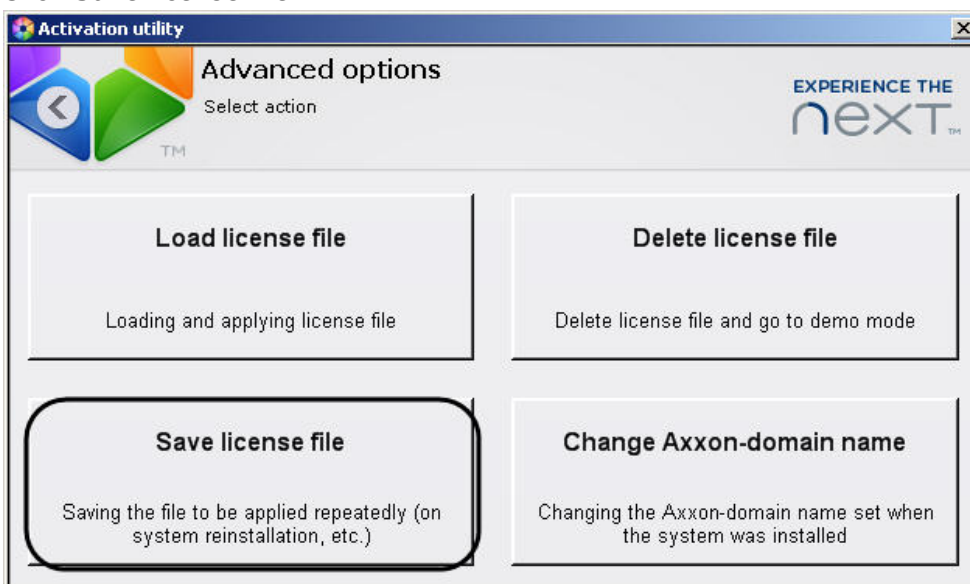
Saving the license file



To save the license file, follow these steps:

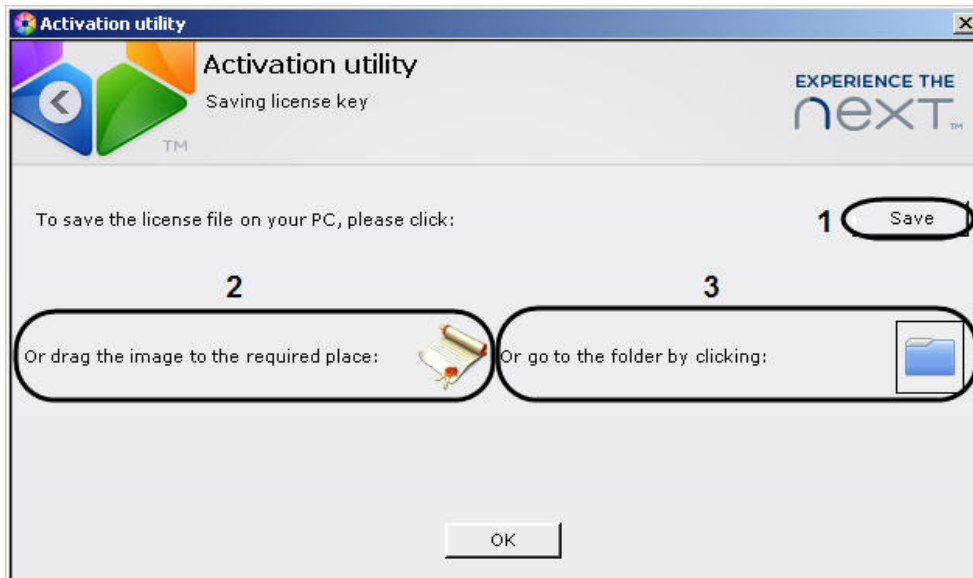
1. On the license utility home screen click Advanced mode.




2. Click Save license file.



3. Save the license file in one of the following ways.
 - a. Click Save (1), and enter the name and location in a standard Windows dialog box;
 - b. Use the mouse to drag the  image to the desired folder (2);
 - c. Click , to open a folder in which to place the request file (3).



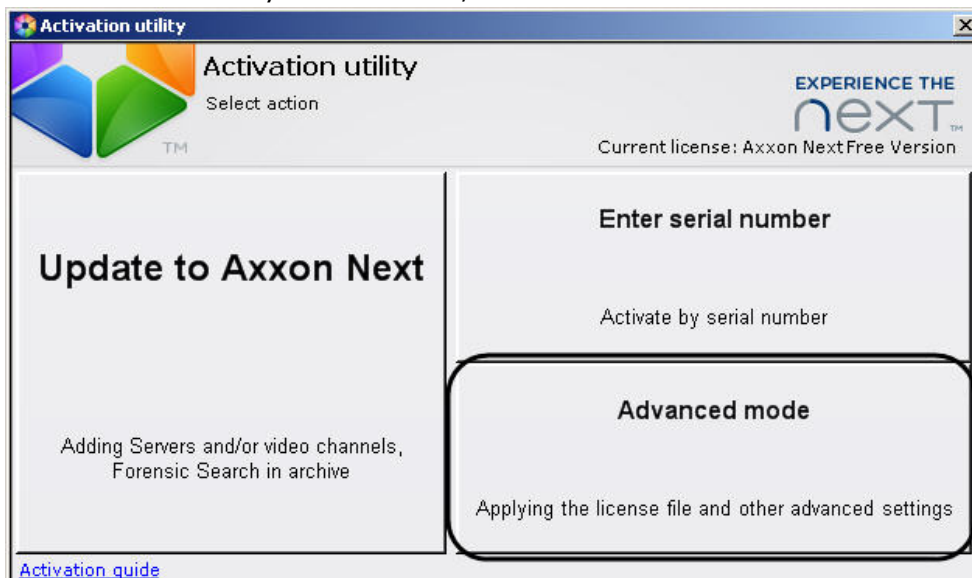
Saving the license file is complete.

To return to the license utility home screen, click OK. To exit from the utility, click .

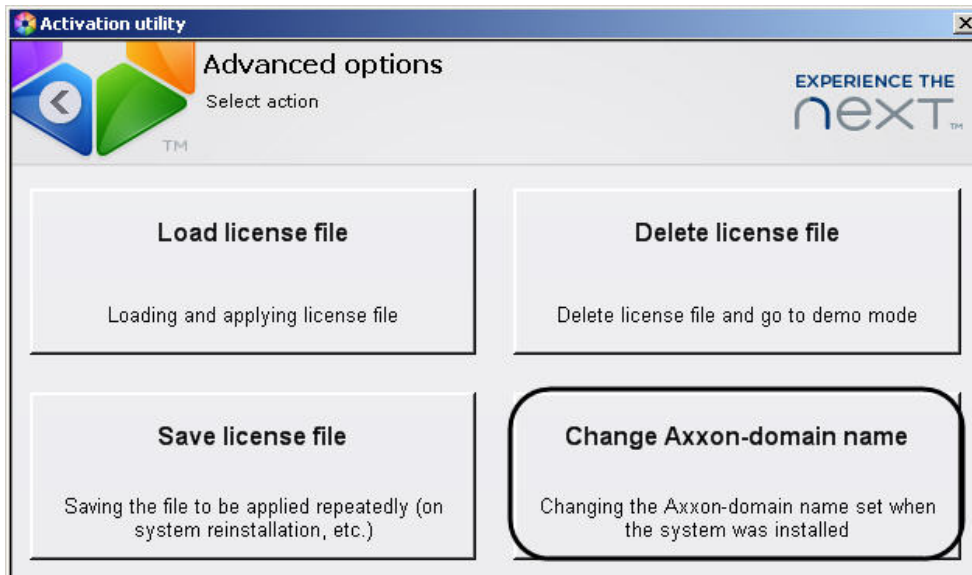
Changing the Axxon-domain name

To change the Axxon-domain name from that given during the system installation, follow these steps:

1. On the license utility home screen, click Advanced mode.

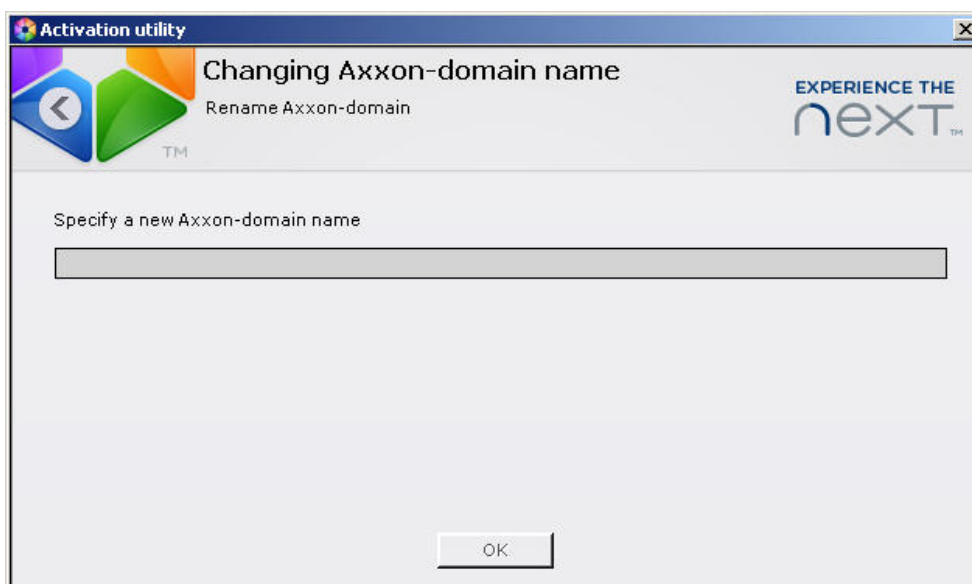


2. Click Change Axxon-domain name.

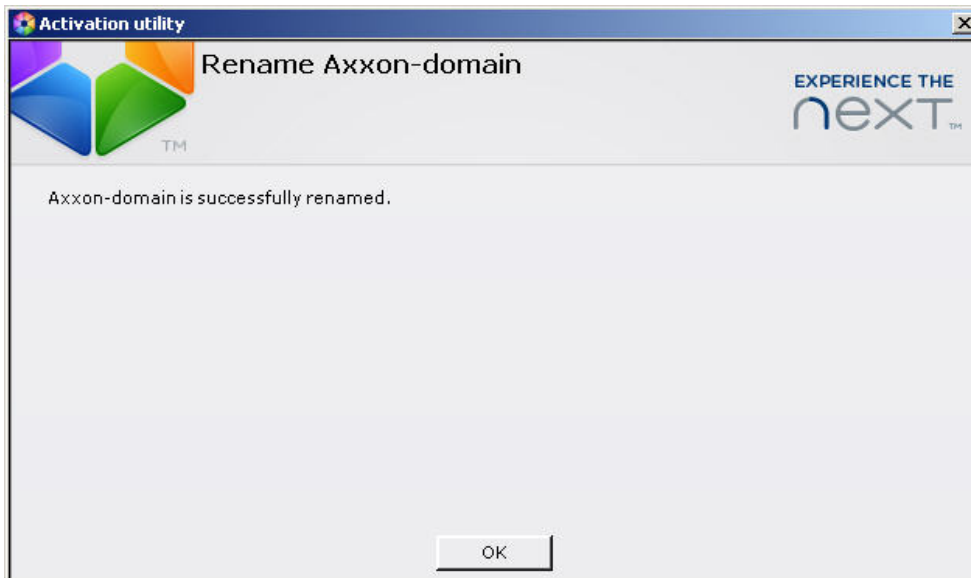



3. Specify the new Axxon-domain name and click OK.

Note.
The Axxon-domain name may only consist of letters-numeric characters and a dash (-). The dash not be the first or last character in the name.



If successful a message will appear.



To return to the license utility home screen, click OK. To exit from the utility, click .

Transferring a license to another computer while maintaining configuration

You can transfer an Axxon Next license to another computer while maintaining your existing configuration only if your license file and Guardant dongle are tied to each other and the network name of the new computer is the same as on the old one.

To transfer a license:

1. Save the license file (see [Saving the license file](#)).
2. Uninstall Axxon Next, but save the configuration, on the old computer (see [Removal](#)).
3. Copy the folder in which Axxon Next was located to the new computer.
4. Install Axxon Next to this folder on the new computer.
5. Apply the license file (see [Distributing the license file to the system](#)) and insert the Guardant dongle.

Transfer of the Axxon Next license while maintaining the previous configuration is now complete.

Generating license files via the licensing web server

The license file can be obtained from an AxxonSoft representative, by sending him a request file, or may be self-generated on the license server.

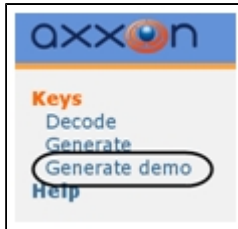
To generate a license file via the licensing web server, a request file is needed for activation of the required licensing for Axxon Next.

[Play corresponding video](#)

Generating the Axxon Next Free Version license file

To generate the Axxon Next Free Version license file, follow these steps:

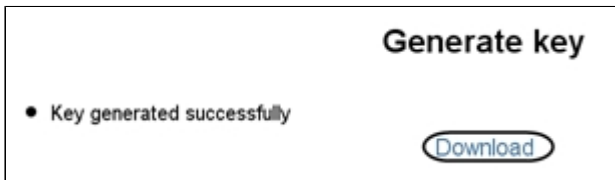
1. Go to the web server at the following address: <https://sale.axxonsoft.com>.



2. Go to the link: Generate demo.
3. In the form that appears on the page, specify the path to the saved activation request file. Download this file to the license server by clicking Upload.

A screenshot of the "Generate key" web form. It features a text input field containing "D:\Keys\AxxonNext", a "Browse..." button, and an "Upload" button. Below the input field is a "Generate" button.

4. Click Generate.
5. Download the license file: license.key.



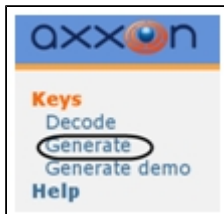
The generation of the Axxon Next Free Version license file is complete.

Generating the Axxon Next license file

The self-generated Axxon Next license file is available only upon the request for the product serial number activation. The product serial number is available after payment.

To generate a license file:

1. Go to the web server at the following address: <https://sale.axxonsoft.com>.



2. Click the Browse button and select an activation request file. Upload this file to the licensing server by clicking the Upload button.

A screenshot of the "Generate key" web form. It features a text input field containing "D:\Keys\AxxonNext", a "Browse..." button, and an "Upload" button. Below the input field is a "Generate" button.

3. Click Generate.
4. Download the license file: license.key.

Generate key

- Key generated successfully

[Download](#)

The generation of the Axxon Next license file is complete.